



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0992	Date of Complaint: 10/1/24
Austin Police Officers Involved (If known): Officer Travis	
Complaint: <p>Her daughter was missing so she called the police. The case number is 24-2720523. Officer Travis came Saturday morning to file the report. Later that day two other officers showed up. After a few hours she didn't hear anything, Sunday morning, officer Travis texted that he was heading over to her apartment. She called and texted him that she had more information regarding her daughter's whereabouts and asked him to go check that address. He didn't get back to the complainant until later that day, but did end up going to that address and found her daughter who was hiding at the complainant's sister's house.</p> <p>She said she wanted to press charges against her sister, and the officer said it was now a civil matter. She asked that the officer call CPS and investigate, and he just left her there. The complainant stated that he mishandled this case, and had no evidence or reason to bring her daughter back to her and letting her sister hold her daughter while the whole police department was searching for her.</p> <p>The officer also told the complainant that she sounded paranoid and that he could see why her daughter didn't want to come home to her.</p>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0994	Date of Complaint: 10/2/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Nenno, Brian AP8777	Unknown: <input type="checkbox"/>
Complaint: 10/02/2024 08:27 AM The complainant alleges: I had tried to commit suicide by cutting my wrist open and driving my car off the highway into an embankment. Looking back I'm extremely concerned that no one tried to interact with me in a way that might have made me less distraught. No one was there to help me, I was just another criminal. It further concerns me that Brian Nenno, specifically stated in his police report that he is a "Crisis Intervention Team Officer". He did absolutely nothing to try to diffuse the crisis I was going through. I was the victim and I was immediately treated as though I was a criminal. APD's mission statement is to "serve the community in a way that bonds police officers and citizens." No one was trying to bond with me, no one was trying to see what was happening, no one had a clue how to even handle the situation including the crisis intervention team officer. The police department seriously needs to learn how to handle mental health issues. Had they shown a little compassion the night probably would have turned out different. The one thing I've learned from this experience is to never call the police, NEVER, not for anything, EVER. When did "serve and protect" turn into "arrest and convict"? Watch the body cam.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0997	Date of Complaint: 10/2/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Sevier AP8792, Collins AP9054, Burnsed AP6033	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: Good evening i want to submit a complaint against sgt Eric Burnsed and LT Jobes . I want to inform you that I had an accident on 10-16-2021 Saturday night, the girl who hit me from the back of my truck was drunk and also she was on the phone I have her on the video, I am contacting you because the two officers showed up in the scene and they did nothing to the girl no breathalyzer no investigation no citation nothing and they left with out even gave me a report number so I have to call the next day to get the report number 212891335 and The unit number for the police is F608609. we need a clear answer why the police officer didn't do their job when they showed up to the scene. As we know when cops show up to the scene they have to do their investigation it was so weird the cops showing without do anything also it was weekend (Saturday night) as we know cops alert on weekends because a lot of people driving under the influence on the weekend. I already submitted complaint online and I am looking forward to talk to someone about this. Police Report # 212891335 Police unit # F608609 EMS case # 21-2891335 and you can call the EMS phone number 21148164 to get more details about the Injury. We are waiting your response	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0997	Date of Complaint: 10/2/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Detective Schwettman AP5826, Detective Esquivel	Unknown: <input type="checkbox"/>
Complaint: <p>I experienced 2 detectives over animal cruelty department to not have reviewed all evidence over report 2024-2341426. They made a decision to give 3 dogs that are being neglected/abused back to owners who clearly state on bodycam that they dint want the dogs. Alan Schwettman gave the dogs back and refused to view APD bodycam footage dated August 21, 2024. Detective Alan Schwettman Detective Esquivel.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0997	Date of Complaint: 10/2/24
Austin Police Officers Involved (If known): Detective Alan Schwettman Detective Esquivel	
Complaint: <p>I experienced 2 detectives over animal cruelty department to not have reviewed all evidence over report 2024-2341426. They made a decision to give 3 dogs that are being neglected/abused back to owners who clearly state on bodycam that they dint want the dogs. Alan Schwettman gave the dogs back and refused to view APD bodycam footage dated August 21, 2024.</p> <p>Detective Alan Schwettman Detective Esquivel</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0999	Date of Complaint: 10/2/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Cast, Joseph AP7764	Unknown: <input type="checkbox"/>
Complaint: <p>On September 29, 2024, a police incident occurred that resulted in significant injuries to an individual. Reports indicate that during an interaction with law enforcement, the individual suffered a broken arm and damaged teeth. Following the incident, they were left at a hospital for medical treatment. Details regarding the circumstances surrounding the encounter remain unclear, prompting calls for further investigation into the actions of the police involved.</p> <p>Officer description:</p> <p>Joseph Rey Cast Brown beard and hair White or Euro American Male 7764</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0999	Date of Complaint: 10/3/24
Austin Police Officers Involved (If known): Cast, Joseph AP7764	
Complaint: On September 29, 2024, a police incident occurred that resulted in significant injuries to an individual. Reports indicate that during an interaction with law enforcement, the individual suffered a broken arm and damaged teeth. Following the incident, they were left at a hospital for medical treatment. Details regarding the circumstances surrounding the encounter remain unclear, prompting calls for further investigation into the actions of the police involved. Officer description: Joseph Rey Cast Brown beard and hair White or Euro American Male 7764 -	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1003	Date of Complaint: 10/3/24
Austin Police Officers Involved (If known): Prado, Walker AP9876 Daniel, AP9610 Dixon AP9393	
Complaint: <p>I called 911 for a child neglect, assault attempted dog abuse case at 6:33pm yesterday. Officer Walker Prado 9876 , Officer Daniel 9610, and Officer Dixon 9393 did not arrive until after 10pm. Officer Prado, the leading officer, told me it was a civil matter. I asked him to create a police report so I can have something tangible to show my apartment office and that''s when Officer Dixon 9393 very aggressive and dismissing my feelings and concerns for me and my dog safety told me there was NOTHING they can do. She was argumentative towards me the entire time, when I asked for her badge number she failed to provide it to me. She was huffing and puffing the entire time which made me feel uncomfortable. She argued with me some more about the situation and turned around and left and as she is leaving she says "watch me walk away, I have actual crimes to respond to". As a tax payer I did not think I was paying into a municipality that dismissed animal abuse and child neglect and assault. Officer Dixon represented APD horribly, I am afraid what would have happened if she was the ONLY responding officer to my call. She needs way more training on how to approach the public. I would like to be called about this matter ASAP.</p>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1003	Date of Complaint: 10/3/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Dixon AP9393, Prado AP9876, Daniels AP9610	Unknown: <input type="checkbox"/>
Complaint: <p>I called 911 for a child neglect, assault attempted dog abuse case at 6:33pm yesterday. Officer Walker Prado 9876 , Officer Daniel 9610, and Officer Dixon 9393 did not arrive until after 10pm. Officer Prado, the leading officer, told me it was a civil matter. I asked him to create a police report so I can have something tangible to show my apartment office and that's when Officer Dixon 9393 very aggressive and dismissing my feelings and concerns for me and my dog safety told me there was NOTHING they can do. She was argumentative towards me the entire time, when I asked for her badge number she failed to provide it to me. She was huffing and puffing the entire time which made me feel uncomfortable. She argued with me some more about the situation and turned around and left and as she is leaving she says "watch me walk away, I have actual crimes to respond to". As a tax payer I did not think I was paying into a municipality that dismissed animal abuse and child neglect and assault. Officer Dixon represented APD horribly, I am afraid what would have happened if she was the ONLY responding officer to my call. She needs way more training on how to approach the public. I would like to be called about this matter ASAP.</p> <p>Location of Incident [REDACTED], Austin Texas 78745</p>	
Office of Police Oversight Disposition: Supervisory Referral	



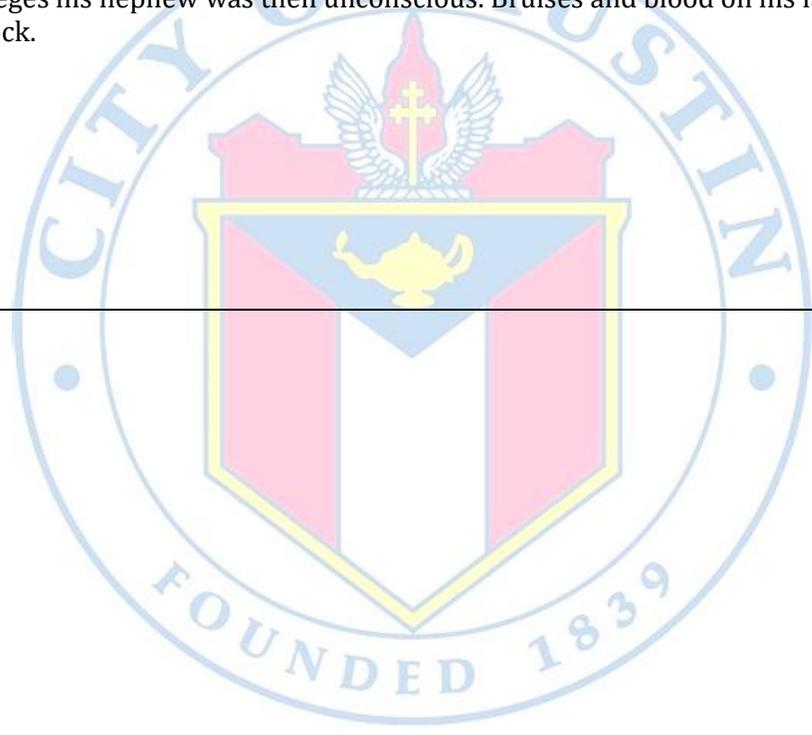
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1003	Date of Complaint: 10/3/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Prado, Walker AP9876. Daniel AP9610, Dixon AP9393	Unknown: <input type="checkbox"/>
Complaint: I called 911 for a child neglect, assault attempted dog abuse case at 6:33pm yesterday. Officer Walker Prado 9876 , Officer Daniel 9610, and Officer Dixon 9393 did not arrive until after 10pm. Officer Prado, the leading officer, told me it was a civil matter. I asked him to create a police report so I can have something tangible to show my apartment office and that"s when Officer Dixon 9393 very aggressive and dismissing my feelings and concerns for me and my dog safety told me there was NOTHING they can do. She was argumentative towards me the entire time, when I asked for her badge number she failed to provide it to me. She was huffing and puffing the entire time which made me feel uncomfortable. She argued with me some more about the situation and turned around and left and as she is leaving she says "watch me walk away, I have actual crimes to respond to". As a tax payer I did not think I was paying into a municipality that dismissed animal abuse and child neglect and assault. Officer Dixon represented APD horribly, I am afraid what would have happened if she was the ONLY responding officer to my call. She needs way more training on how to approach the public. I would like to be called about this matter ASAP.	
Location of Incident [REDACTED] Austin Texas 78745	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1006	Date of Complaint: 10/7/24
Austin Police Officers Involved (If known): Strother AP7107	
Complaint: <p>Complainant was at the ACL Festival over the weekend with friend and nephew. Complainant alleges people were making false complaints, stating he was stealing cell phones. Complainant alleges he and his friend and nephew were then assaulted by police. Complainant alleges that Officer Struthers lifted his nephew off the ground and body slammed him. Complainant alleges his nephew was then unconscious. Bruises and blood on his face; complainant is in shock.</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1007	Date of Complaint: 10/7/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Mathis AP8345, Recalde AP925, Griffin AP6778	Unknown: <input type="checkbox"/>
Complaint: <p>Complainant spoke to a supervisor of the officers who were involved in a repo: this morning. The complainant stated that the repo guy started to take her car with her in it. The complainant provides the officers information that she had an encounter with. Mathis - 8345 (bitch) Recalde - 9254 (smart mouth) Griffin - 6778 (more professional) The complainant alleges the officers told her this was a civil matter. Complainant alleges that Officer Mathis shoved her after complainant told them (officers) not to put their hands on her. Complainant then alleges that after Officer Mathis shoved her, Officer Mathis told her that she 'just fell.' Complainant states that she hit her knee, (got black stuff all over her legs) her hip (bruised) and aggravated her head. Complainant is upset that no one allowed her to retrieve her things before the car was towed. Complainant would like to know who towed it (the wrecker service) so that she can retrieve her items</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1007	Date of Complaint: 10/7/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Mathis AP8345, Recalde AP925, Griffin AP6778	Unknown: <input type="checkbox"/>
Complaint: <p>Complainant spoke to a supervisor of the officers who were involved in a repo: this morning. The complainant stated that the repo guy started to take her car with her in it. The complainant provides the officers information that she had an encounter with. Mathis - 8345 (bitch) Recalde - 9254 (smart mouth) Griffin - 6778 (more professional) The complainant alleges the officers told her this was a civil matter. Complainant alleges that Officer Mathis shoved her after complainant told them (officers) not to put their hands on her. Complainant then alleges that after Officer Mathis shoved her, Officer Mathis told her that she 'just fell.' Complainant states that she hit her knee, (got black stuff all over her legs) her hip (bruised) and aggravated her head. Complainant is upset that no one allowed her to retrieve her things before the car was towed. Complainant would like to know who towed it (the wrecker service) so that she can retrieve her items</p>	
Office of Police Oversight Disposition: Community Concern	



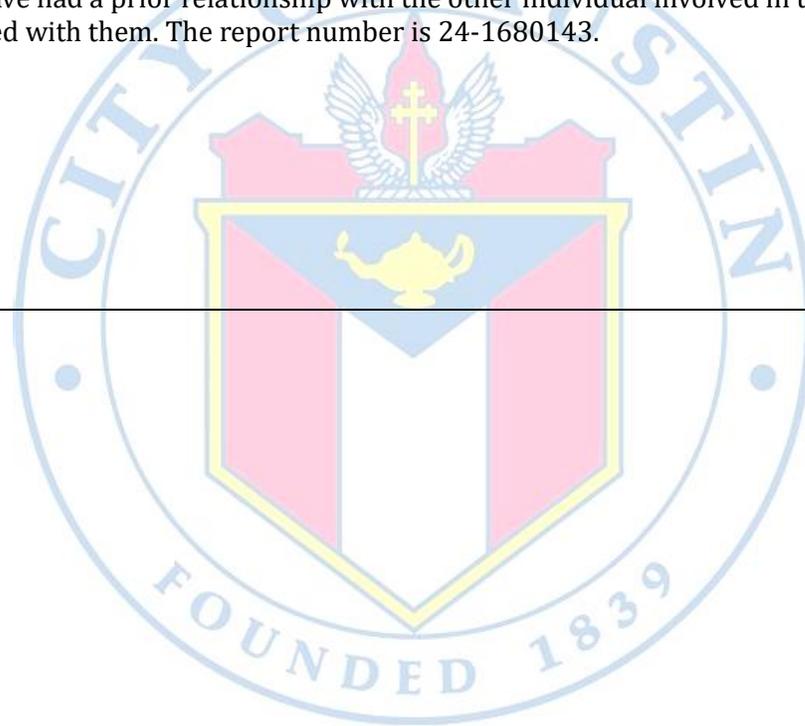
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1007	Date of Complaint: 10/7/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Mathis AP8345, Recalde AP925, Griffin AP6778	Unknown: <input type="checkbox"/>
Complaint: <p>Complainant spoke to a supervisor of the officers who were involved in a repo: this morning. The complainant stated that the repo guy started to take her car with her in it. The complainant provides the officers information that she had an encounter with. Mathis - 8345 (bitch) Recalde - 9254 (smart mouth) Griffin - 6778 (more professional) The complainant alleges the officers told her this was a civil matter. Complainant alleges that Officer Mathis shoved her after complainant told them (officers) not to put their hands on her. Complainant then alleges that after Officer Mathis shoved her, Officer Mathis told her that she 'just fell.' Complainant states that she hit her knee, (got black stuff all over her legs) her hip (bruised) and aggravated her head. Complainant is upset that no one allowed her to retrieve her things before the car was towed. Complainant would like to know who towed it (the wrecker service) so that she can retrieve her items</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1008	Date of Complaint: 10/7/24
Austin Police Officers Involved (If known): Leger, AP9582	
<p>She was involved in a car accident in which she was seriously injured and unable to work for some time. Upon recently receiving the crash report, she identified several discrepancies. Her main concerns include Officer Kenneth Leger from APD indicating she was at fault, despite being rear ended. The complainant also asserts that she clearly explained to Officer Leger how she was hit from behind, but the report reflects a different version of events. The complainant believes Officer Leger may have had a prior relationship with the other individual involved in the accident and, as a result, sided with them. The report number is 24-1680143.</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1111	Date of Complaint: 11/1/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: DeVries, Wesley AP7293 Unknown: <input type="checkbox"/>	
The complainant alleges: This message is from [REDACTED] . [REDACTED] I was harassed outside of Barton Springs pool while lifting rocks as part of my routine. After several of the the Barton Springs pool staff harassingly stared at me through the fence, demanded I answer questions, recorded me without the simple gesture of asking, and even stated my name without me ever having introduced myself to them, they called 911 and requested police assistance. Devries badge # 7293 responded to the call for assistance and issued me a criminal trespassing notification after acknowledging the fact that there were no trespassing signs and admitting that he had no legal justification for asking me to leave the premises. He claimed, "the judge" had told him to. I was doing nothing wrong, AND being harassed by stalkers. This kind of lackadaisical misuse of government force is unacceptable and dangerous and I demand that this trespass notification be revoked and me to be able to walk wherever everyone else is allowed. Tuesday, October 29th, 2024 starting about a half hour before 6pm is when the Barton Spring's employees began harassing me. Uniformed Officer Devries, badge # 7293, arrived a couple minutes after 6pm. Officer Devries didn't allow for [REDACTED]," the self proclaimed, "[REDACTED]," (who also claimed to speak for Zilker Park on behalf of the City of Austin) to notify me of their desire for me to not walk in the area until a little before 6:30pm. This is after the Officer agreed with me that there were no markings or signs to indicate doing so was disallowed, and even after subtly threatening me that he, "didn't want to take (my) dog," if his edicts weren't followed.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0991	Date of Complaint: 10/1/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: 10/01/2024 08:56 AM The complainant alleges: The complainant was walking through the park. He had to use the restroom, so he walked towards the restroom. He was stopped by two officers who asked if he had seen two guys fighting. He said no. The officers asked what he was up to, and he asked why. They said he fit the description of one of the guys who was fighting. The complainant asked why the officers were messing with him. They asked for his ID. He refused and said what they were doing was harassment. He told the officers that they knew he wasn't one of the men who was fighting. They took his fanny pack with all his belongings in it and put it on a table. A woman went over to the table and grabbed his fanny pack and the backpack that was on the table and walked away with it. The officers continued to ask for his ID. He stated this was harassment and he lost all his stuff because the officer left his belongings on a table and the woman walked away with it. The complainant described a black cop and a white cop.	
Office of Police Oversight Disposition: Supervisory Referral	



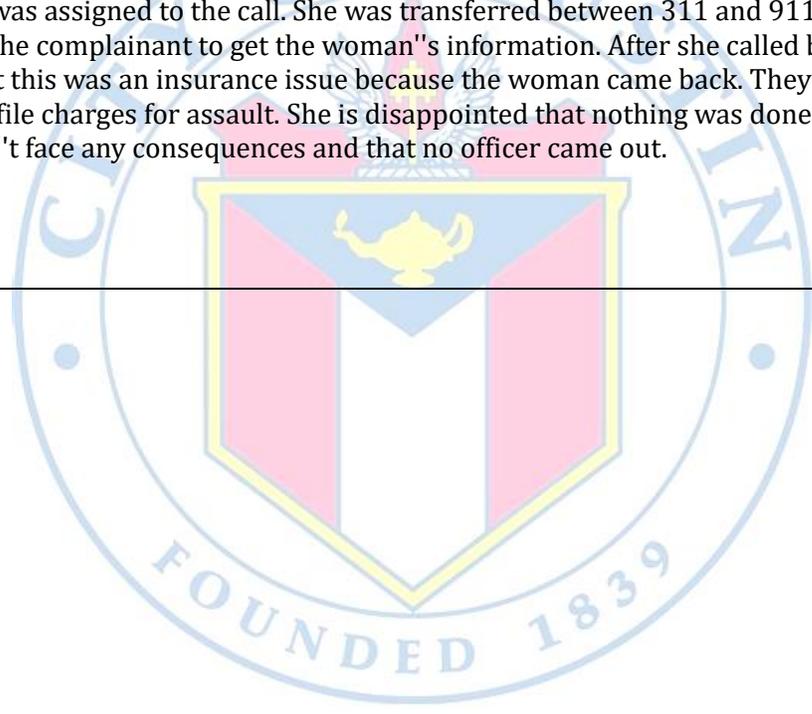
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0991	Date of Complaint: 10/1/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: 10/01/2024 12:08 PM The complainant alleges: Her daughter was missing so she called the police. The case number is 24-2720523. Officer Travis came Saturday morning to file the report. Later that day two other officers showed up. After a few hours she didn't hear anything, Sunday morning, officer Travis texted that he was heading over to her apartment. She called and texted him that she had more information regarding her daughter's whereabouts and asked him to go check that address. He didn't get back to the complainant until later that day, but did end up going to that address and found her daughter who was hiding at the complainant's sister's house. She said she wanted to press charges against her sister, and the officer said it was now a civil matter. She asked that the officer call CPS and investigate, and he just left her there. The complainant stated that he mishandled this case, and had no evidence or reason to bring her daughter back to her and letting her sister hold her daughter while the whole police department was searching for her. The officer also told the complainant that she sounded paranoid and that he could see why her daughter didn't want to come home to her.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1001	Date of Complaint: 10/3/24
Austin Police Officers Involved (If known): Unknown	
Complaint: <p>She called 911 after an incident where a woman was speeding behind her in a school zone. The woman pulled in front of the complainant and slammed on her brakes and turned around and hit her car, then sped away. She had an unrestrained child in the car so the complainant called the police. 311 helped make a report. The woman came back, so she called 911 again. Dispatch said someone would be out. After waiting for over two hours and calling back multiple times dispatch told her that no one was assigned to the call. She was transferred between 311 and 911 multiple times. They advised the complainant to get the woman's information. After she called back, dispatch told her that this was an insurance issue because the woman came back. They eventually said they'd help her file charges for assault. She is disappointed that nothing was done about this, the woman won't face any consequences and that no officer came out.</p>	





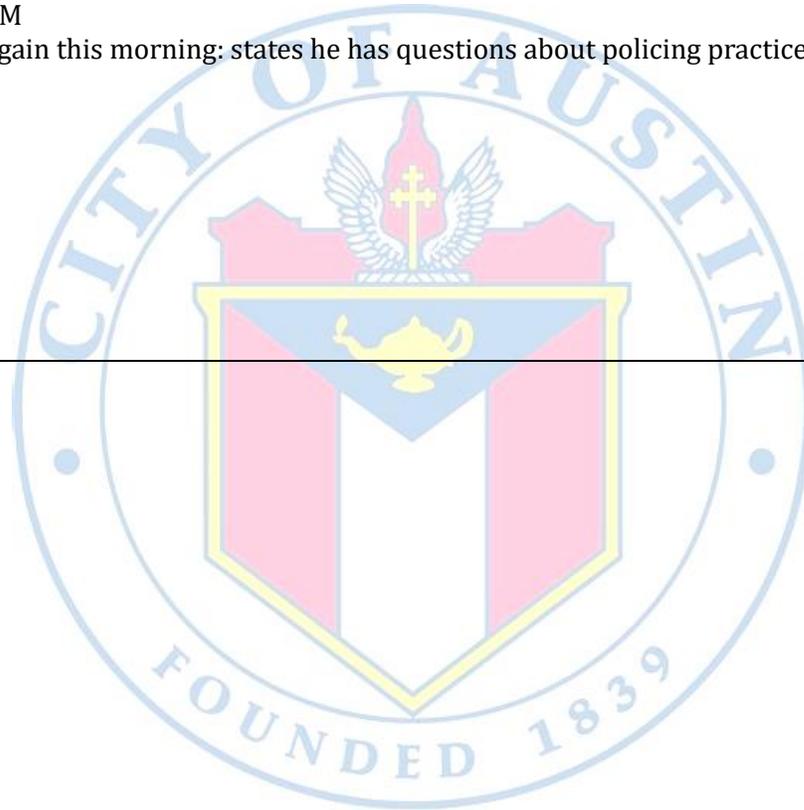
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1002	Date of Complaint: 10/3/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>Complainant came to OPO to make a walk-in complaint against APD officers that responded to an incident where his son [REDACTED] was cut by a criminal. Complainant stated police were called and about four APD officers arrived. He stated his son was taken to the hospital and the officers were given the address and location of where the criminal was located. Complainant stated APD officers did nothing to try to arrest the criminal, they did not tell him anything or give him any paperwork; instead, they just told him to go check on his son.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1004	Date of Complaint: 10/7/24
Austin Police Officers Involved (If known):	
Complaint: Austin City police office ignoring assault on people and saying, "It's going on all the time, we don't wanna bother with it." Complainant states that it is unprofessional. 10/07/2024 10:13 AM Complainant called again this morning: states he has questions about policing practices in Austin.	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1005	Date of Complaint: 10/5/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Took two hours for officer to respond to a wellness check. Complainant alleges the officer told him, "I have other things to do."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

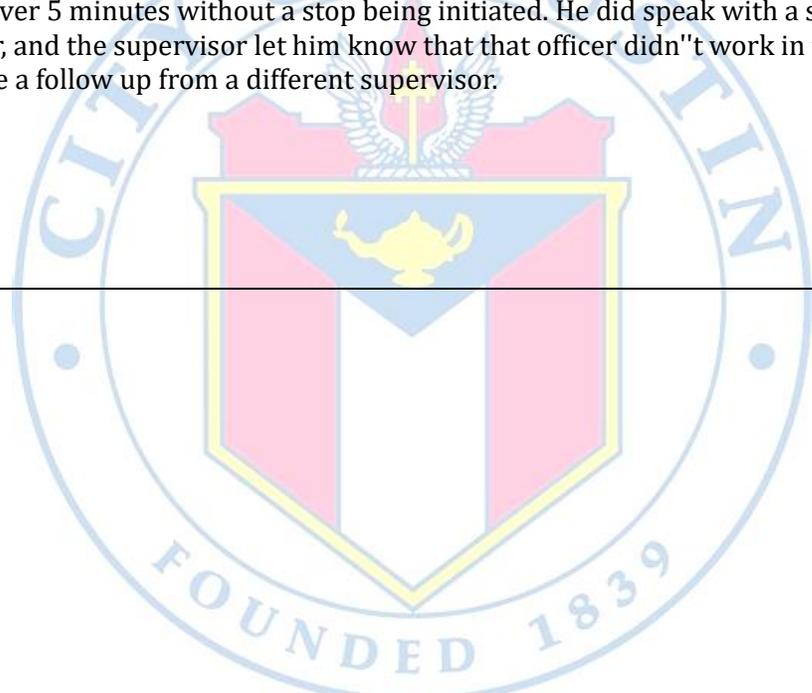
Complaint Number: 2024-1014	Date of Complaint: 10/9/24
Austin Police Officers Involved (If known): Unknown	
Complaint: <p>There are officers, near Lamplight District, that are causing a disturbance, an interference to a personal name, person, and business, that is property of the owner. That is being caused by activity of a local politician that continue civil misconduct in the location. Property damage, defamation of character. That was requested and reported to cease the activity. Two to three days. Reporting to Police Oversight with the Austin Police Department.</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1015	Date of Complaint: 10/9/24
Austin Police Officers Involved (If known): Unknown	
Complaint: <p>The complainant left his house to go check on a family member. He was driving and made a left of Cesar Chavez towards 183. An officer made a u-turn and followed him. He pulled over and put his flashers on so he could go around him. The officer parked behind him and didn't put his lights on or anything so the complainant pulled off. The officer followed him from there to the bus station on e 7th street. He then called APD headquarters to speak to a supervisor to find out why he was being followed for over 5 minutes without a stop being initiated. He did speak with a supervisor about this police car, and the supervisor let him know that that officer didn't work in the area. He would like to receive a follow up from a different supervisor.</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1017	Date of Complaint: 10/9/24
Austin Police Officers Involved (If known): Unknown	
Complaint: This resident wants to report police cruiser #8825 and plate #1354038 almost ran the light because they were looking at their computer around Guadalupe and 9th street. 10/09/2024 12:18 PM This was an email from 311 operator.	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1018	Date of Complaint: 10/9/24
Austin Police Officers Involved (If known): Unknown	
Complaint: <p>He just moved into his house in June. He has been making noise complaints repeatedly for [REDACTED] and nothing has been done about it. Dispatch has said they were sending officers out, and no one ever came. He has called is district representative, code enforcement, 311, 911 and no one has done anything about it for the last 5 years. Report number 24-00235912, 24-00273784, Service request has been made as well.</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1019	Date of Complaint: 10/9/2024
Complainant's Name (if given): [REDACTED] <input type="checkbox"/>	Anonymous
Nature or complaint: Discourtesy or Improper Officer Conduct <input checked="" type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: I was arrested on 10/02/2024 and taken into custody. When I was taken into custody officer Brien (H16015) goes through my wallet on camera and says that he has to make sure all of my cards have my name on it. There is no suspicion of any financial crime and he wasn't investigating a crime for that. He pretty much was flashing my financial data to the public record. Incident occurred: TEXAS WORKFORCE COMMISSION ANNEX PARKING STRUCTURE on the corner of San Juanito and 14th St.	
Office of Police Oversight Disposition: Community Concern <input checked="" type="checkbox"/> Supervisory Referral <input type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1036	Date of Complaint: 10/14/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>The complainant alleges that he wants to file a complaint regarding the handling and investigation of his son's murder, as well as APD's management of the situation.</p> <p>His complaint does not reference a specific APD officer currently. The incident he is concerned about occurred on Monday, September 30, 2024. He states that neither he nor his family have received an official call from APD regarding the initiation of an investigation into his son's death.</p> <p>He is unaware of the detective assigned to the case and feels that this reflects a lack of care and concern from APD. The complainant expresses frustration that no one has reached out to him to discuss the investigation or ensure that the case is being handled appropriately, which has led to feelings of confusion.</p> <p>He notes that his complaint relates to the homicide, emphasizing that APD has not officially informed him of his son's death; instead, he learned about it from individuals at the scene. Additionally, he has not been provided with any information regarding charges against the suspect.</p> <p>He is unclear about the procedure for filing a complaint and feels lost, especially given that his son was murdered. He doesn't know how to formally express his concerns, as the situation doesn't make sense to him. The complainant stated that APD has failed to file additional charges, despite there being two victims (his two sons), one of whom was murdered and the other who was a victim of aggravated assault.</p> <p>He also expressed that he feels targeted due to a previous report he made. He highlighted concerns related to the Black community, his rights as a victim and citizen, and believes that this situation is being handled in a personal manner.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1040	Date of Complaint: 10/16/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: To whom it may concern, Hello my name is [REDACTED]. Today I called yall first to meet at an address. I see what I requested didn't show up because yall think it's a game. My complaint is against all the officers there especially the young black one. He literally almost got APD IN ALOT OF TROUBLE. ONE BECAUSE I WAS ON GOVERNMENT PROPERTY TAKING CARE OF OFFICIAL GOVERNMENT BUSINESS AS A CONSERVATIVE PARENT. WHAT HE DIDNT KNOW IS I HAVE MORE POWER THAN HIM. WHY YOU THINK I WAS THERE. I ASKED FOR HIS BADGE NUMBER AND NAME. HE SEEMED TO LOOK AT ME AS A BLACK MAN AND NOT AS PARENT ON BUSINESS. MAKE SURE WATCH THE VIDEO OF BODYCAM. NOW HE WAS THE MAIN ONE TALKING ABOUT I HAVE TWO MINUTES TO LEAVE. I KEPT REMINDED HIM TO CHILL. HE NEVER READ THE EMAIL LR ASK ME WHY I WAS THERE. HE KEPT REALLY THREATENING TO LOCK ME UP. WHAT HE DOESNT KNOW "I'M NOT JUST AN AVERAGE GUY". I ACTUALLY HAD MORE POWER THAN HIM ON GOVERNMENT PROPERTY. HES BELOW ME. SO TO MAKE IT EASY ON APD. BECAUSE IF HE WOULD"VE ARRESTED ME ON GOVERNMENT PROPERTY THAT WOULD HAVE BEEN BAD FOR YALL. ITS COP LIKE HIM THATS TRASH AND NEED TO GET FIRED. ONE I WAS A CONSERVATIVE PARENT SO I BELONG THERE AND TWO ONCE AGAIN I HAD MORE POWER OVER HIM. HE LITERALLY NEVER ASKED FOR ME ID AND I SHOULD HAVE LET HIS TRASH ASS ARREST ME. NEXT TIME TELL SIT HIS DUSTY ASS DOWN SOMEWHERE AND BE MORE PROFESSIONAL. I DROVE OF TO HELP YALL NOT BECAUSE I WAS SCARED. IF HE WOULD HAVE PUT CUFFS ON ME. PLEASE TEACH COPS LIKE HIM TO DO BETTER. THATS WHY BLACK PEOPLE DONT LIKE COPS LIKE HIM. TELL HIM NEXT TIME RUN MY ID AND FIRST. TELL HIM DONT TREAT ME LIKE IM NOTHING AND ITS CLEAR HE HAS NO CLUE ABOUT GOVERNMENT PROPERTY WHICH APD IS IRRELEVANT. SO NEXT TIME TELL THAT RUDE ASS DUDE I HAD MORE THAN TWO MINUTES. I WAS THERE ON OFFICIAL BUSINESS. I FELT HE LOOKED AT ME LIKE I WAS NOTHING AND DIDNT EVEN REALIZE I LITERALLY HAVE MORE POWER THAN HIM PERIOD. NEXT TIME TELL HIM BE CAUTIOUS AND HE"S THE REASON WE AS BLACKS DONT LIKE TRASH ASS COPS LIKE HIM. FIRST THEY DO IS THREATENING TO ARREST WITH YOU. ONCE AGAIN ITS SORRY ASS COPS LIKE HIM YES SORRY. HIS TRASH ASS NEEDS TO GO. SORRY ASS DUDE. -	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1041	Date of Complaint: 10/16/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>The complainant's neighbor called 911 to report a child in their (complainants) front yard, which was later identified as the complainant's own child. Six APD officers arrived and entered the complainant's property.</p> <p>The officers requested to see the complainant's driver's license and personal information. The complainant found this unusual, as the officers were not engaging in conversation. She asked about the reason for concern regarding her child being in their own fully fenced yard, with her husband and their other child present.</p> <p>The six officers surrounded their property and threatened to take them to jail and contact CPS. They even threatened to enter their home, all while their 4- and 6-year-old children were watching.</p> <p>The complainant provided the APD officers with their information, during which the officers stated that the reason for the interaction was related to concerns about sex trafficking. The APD officers then left the complainant's property and subsequently called CPS. The complainant feels that this was inappropriate and an abuse of power, suggesting it was an intentional act due to her questioning the officers, which she feels they did not like.</p> <p>Later, when the complainant requested the incident record to identify the officer(s) involved for the purpose of filing a complaint on them, she was informed that the record was sealed because it was classified as a child abuse case. After consulting an attorney, she was advised that there is no provision in state statutes regarding information shared from the incident by the police that aligns with the Texas Family Code. This led the complainant to believe that the officers were upset because she questioned their presence at her home, and she feels this as an attempt by the officers to assert power and take them to jail.</p> <p>The sergeant assigned to the case is Michael Wilmore-Crumrine (AP4567), he was not present during the incident.</p> <p>The complainant highlights the importance of this complaint to her, as the investigation by CPS has caused significant financial and emotional stress for her and her family, only because her son was playing safely in their own yard while being supervised. She reiterates that this situation is inappropriate and an abuse of power from those APD officers.</p>	



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1044	Date of Complaint: 10/17/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges (from OPO online form): I was sleeping in my apartment with the front door lock and deadbolt both locked and I was woken up to people I know in my apartment. They said they called the police after I didn't answer my phone for about 8 hours. I am a 30 year old woman living alone in a city that is not my home and please correct me if I am wrong, but not responding to a select few people for less than 24 hours does not warrant a break-in disguised as a "wellness check" orchestrated by the APD. I am unaware of who the cops were that allowed a crime to be committed because I yelled at them to get out. I would like to make a report against the cops who were at my apartment this evening 10/17. If they were really concerned they would've reached out to my family, but they did not. Also my apartment complex did not provide any keys to allow entering my unit and they also would not allow entering my unit without my consent.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1045	Date of Complaint: 10/18/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: The way this department is handling the deaths in this lake is the mostly grossly negligent cases I've ever seen. Be prepared for the country and society uncover what you continue to cover up. Be better..	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1048	Date of Complaint: 10/19/2024
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: There was an incident of police misconduct that occurred near 7th Street and Interstate 35, that officer intruded into property, caused with intent to harm and harm, bodily injury, to intrude into body, and caused a large disruption in the community to use body to interfere. That was of misconduct, and believed to have community cases that were effecting the officer when working. Experiencing harassment by officer, stalking and body causing abrupt force to trespassing. Thought, statements and theft. Reporting to Police Oversight.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1049	Date of Complaint: 10/20/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I am being targeted by the Austin Police Department. I understand APD patrols the community. However, it's been multiple occasions when I am parked or handling my daily activities that APD will park and watch me and even wait when I come down a particular street. Once I notice them they pull me over they will interigate and try to intimidate me. I have called APD several times in regards to a social media group of girls damging my property, calling job and coming to my home. APD ignore it and dose not conduct a proper investigation. Due to my frustration with APD and expressing to them that they are not serving and protecting me and my property also my child. I have seen an increase of APD presence everywhere I go. This issue is very scary and concening to my daughter and I. Furthermore, I was unlawfully arrested recently for a inaccurate warrant. APD has shown no concern in regards to my safety. My daughter an I actually are afraid of law enforcement currently because they display force, dominance, ego, their power immediately without reason. I am a mother of an college student. I am not creating mischief. I called about mischief happening to my property and in my community and now I am being targeted. When APD stopped me for a unlawful warrent. I was on my way to work. APD was waiting on a back street that I take to my job. APD made a U turn and followed me. I turned into my job and APD kept going straight. The gate at my job was locked because I worked overnight. I had to go on the other side of the building to the front gate. As I did so APD was still waiting and watching me and pulled me over in front of my job. They displayed ego and intimidation. A traffic stop turned into me going to jail. I asked why am I going to jail? APD responded by saying "you have warrant". I asked "a warrant for what?" APD said animal abandonment/cruelty. That's inaccurate, I was evicted locked out my apartment and wasn't able to gather anything from my unit. At the time of APD arresting me. I asked if the APD officers knew of a ex Arlington police officer by the name of Ronnie Cloeman. The arresting officer said "YES" Ronnie Coleman is on the same social media platform I am on. He is well know with law enforcement officers for body building and guns. Ronnie coleman holds rallies at fitness center all over just for police officers.However he is corrupt and is committing major crimes. Ronnie Coleman is the ring leader to a organized crime ring on social. The same social media platform I have been calling APD about damaging my property and creating chaos in my life. He has a group of women and men working for him to commit robberies, prostitution rings, hacking, tapping phones, bank accounts. The Ring leaders are Ronnie Coleman, Shanita Postell, Darnell Lamar Andrews, Sheena Rene Sander, Christina Feilds, Michael Cordele Rolle (Injury lawyer) in Georgia. Micheal Baskin (Injury lawyer) in	

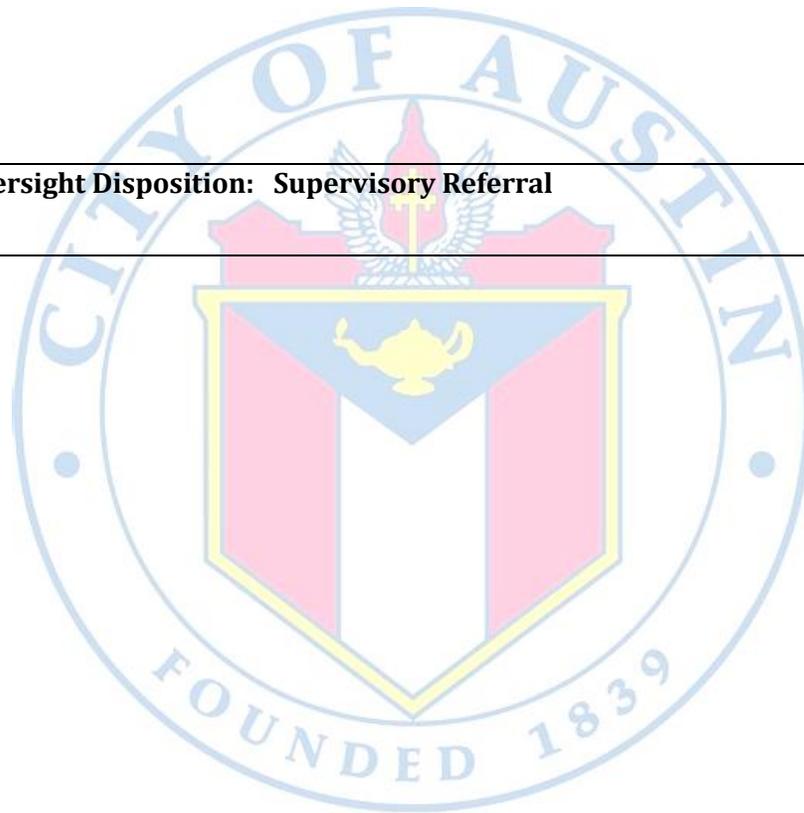


OFFICE OF POLICE OVERSIGHT

Georgia also. The channel name of the person they are working with is UNIQUE TAROT. This is a YouTube crime ring, they are hiding behind YouTube commit crimes even planning murders. Please reach out to me. I can provide evidence proof of what I am submitting is true in the court of law. I have video footage of my unlawfully arrest due to Ronnie Cloman paying bribing officials to commit illegal acts corrupting law enforcement policies. Here is a links of one them involved talking about the crimes being committed on this platform.

[https://www.youtube.com/live/ZCl3l5V_JBk?si=MCWJ2HOZN7LQ6FPM.](https://www.youtube.com/live/ZCl3l5V_JBk?si=MCWJ2HOZN7LQ6FPM)

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1049	Date of Complaint: 10/21/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: On the morning of Oct 9th, Her son, [REDACTED] called her when the police came to his apartment in response to a domestic disturbance between himself and his baby's mother. She heard the police being aggressive and accusing him of having a gun. They tazed him, even though he wasn't being aggressive or being a threat. He was not resisting. Her son said he was punched in the face also. He was arrested, but they took him to the hospital to get stitches first. She also wonders why her son was arrested and not the other people. The complainant stated the report was also written wrong.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1051	Date of Complaint: 10/21/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: 12:10 PM October 21st, 2024. Officer was driving erratically around East 5th Street and Waller. He ran a stop sign and forced me to slam on my brakes nearly causing a collision. He parallel parked outside the Chipotle on 5th street and opened his door as I was passing, causing me to have to avoid hitting him a second time and nearly hitting another moving vehicle in the road. All of this hurry and near accidents were for him to get into Chipotle and get lunch, as I saw the officer in there once I got out of my vehicle. I didn't get his badge number, but he was a tall (over 6'), white, bald man. His squad car number is 9384 and the license plate is 1409117. I understand sometimes people are in a rush, but seeing an APD officer operate a vehicle in this manner and endanger many civilians in the process is unacceptable.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1063	Date of Complaint: 10/22/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I was being harassed while taking a morning walk. Driver pulled up to me 4 times before I called APD at 10:28AM. It is not 10:48 and still no assistance. I called dispatch again at 10:36AM. The dispatcher stated they are on their way and hung up in my face. I could not go into my apartment complex because the man that was following went into the apartments through the front entrance and came out the back gate. I needed assistance at the moment. As I am writing this report, no one still has not come or even reached out to be for my whereabouts.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1064	Date of Complaint: 10/22/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: This message is from [REDACTED] ([REDACTED]). [REDACTED] Hello, I am writing this email as a frustrated citizen and safety manager. In my position, I am tasked with investigating any and all motor vehicle incidents. There are two issues I see with your system. I try and use the 311 system at all costs, but occasionally use the 911 system if needed. Through investigating our incidents, I have found a blaring issue with the system. We are a construction company and therefore have CDL drivers. Whenever one of these drivers is involved in an incident they are instructed to call 911. All CDL incidents are required to have a police report, however whenever they call to report, they are told to just exchange information with the other driver and go through insurance. This type of situation usually results in an unnecessary legal battle with one of the ambulance chaser law firms. In my experience, these are frivolous law suits that are just one driver's word against another. I have had one of these cases drag out for almost 2 years, just to rule in our favor. Another situation is when an incident comes down to one driver's word against the other, I have a online police report that I am waiting on so I can try and pull surveillance video that would definitively show who is at fault. This happened to one of our non CDL drivers. He was coming into work and stopped at a circle K. While leaving the parking lot, he was involved in an accident, again minor with no injuries, he contacted 911 and was told to exchange information because the officers were to busy to be able to respond. The Circle K does have cameras, but need a police officer or a subpoena in order to pull the video. This puts me on a serious time crunch to collect this evidence. I filed online and it will take 3-5 days to have a response. That may be to late. I contacted 311 this morning to see if I could have an officer meet me at the Circle K and was told I would have to contact 911 for that because that was the protocol. In order to have an officer meet me at the store I would have to call 911. That is not an emergency, just all about a time crunch. I have worked in EMS and know how time wasting these types of call can be. All I needed was an officer to take a few minutes and help me obtain 1 minute worth of evidence. I do not feel this would have taken more than 30 minutes including drive time because I know almost to the exact minute when that incident occurred. I feel like there should be an officer available for this type of situation. As safety manager, it is also in my scope to protect my company. I do not feel as though I can do that effectively in the City of Austin in relation to this type of occurrence. This is the response I got from APD:	



OFFICE OF POLICE OVERSIGHT

Regarding your report submission, the information you provided was not acceptable for online reporting or was insufficient to warrant an official police report.

Reason : "No crime/elements not met". This report was denied. It was denied with the following comments: "This is not a hit and run as information was exchanged as required by law. Please follow up with your car insurance provider. APD will not investigate a minor crash."

If additional information becomes available, or you believe an error has occurred please contact Austin Police Department by phone at 311.

Thank you.

This is unacceptable as I was clear on just obtaining the footage for our records. Now I am back to their word against ours. Not fair to companies such as ours in Austin.

The last situation in this email is ongoing right now and if someone could call me at the number below I would appreciate it.

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1073	Date of Complaint: 10/23/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: He witnessed an approx. 65-year-old white male, bald, in an Unmarked Blue Ford Explorer HMH1684 with cage on it flash his lights and drive erratically. He was close to the vehicle in front of him, slowed down, sped up, and was weaving in and out of traffic.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1074	Date of Complaint: 10/23/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>On 10/22/2024 a police response was made to [REDACTED] for a welfare check/complaint made by neighbors for my sister-in-law [REDACTED]. This was made because of trash buildup and other possible concerns. When the officers arrived they found her confused enough to call a mental health officer and she was encouraged by them and family members to be transported to a hospital for evaluation. However, the officers did identify her unsafe living situation which involved feces and trash throughout the home. I feel that they felt that having her transported was the best option, however, that addressed only her mental state and not her living situation. In [REDACTED] (where I live) they would be listed as "Mandated Reporters" and as such required to file an adult protective services report. This had been done previously by EMS when she had fallen and was unable to get up in May 2024, as well as by [REDACTED] when she was receiving treatment for that incident (although home care never really took off since she mostly canceled appointments and then once they got in and reported conditions to their superiors, they were no longer allowed to come in because of the biohazard situation). At one point an APS caseworker named [REDACTED] was involved, but as far as we know she refused him entry to the home and all he did was offer cleaning services, which she declined. Because she volunteered to be evaluated on the 22nd and the hospital did not see her living conditions, she was discharged that night and sent home.</p> <p>Having dealt with protective services in my role as a [REDACTED] in [REDACTED], I feel that they are often overwhelmed and frequently require multiple complaints to take action. If the physical safety concerns identified were as described to the family on the phone the officers should have also considered reporting this to Adult Protective Services. The question should be would I allow my sister-in-law to live in such filth and not report it.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1076	Date of Complaint: 10/23/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>It was very unprofessional. I know I spoke with the supervisor from Police Oversight at 1130pm on a Sunday night. This was unprofessional because I had to get up at 330am for work at the time. The charges listed were assault causes bodily harm. I never assaulted this man. I was 100 pounds at the time and sick. He was over 6 feet tall and over 250 lbs. He was a drug addict and alcoholic. The police took his side of the story. I wasn't allowed to speak whatsoever. I had bruises on my body from the aggressive behavior. There were 12 officers at the apartment. Very unprofessional. I also don't know why you tacked on family violence. Just because we have the same last name doesn't mean that we're related. We were friends. You should be held accountable for this. It's very unprofessional how you handled this case. I called several times to inquire about my case, and no one would find me in the system. You didn't want to help me. I'm appalled by all of your behavior. I was a good person trying to help out a friend and I get arrested for not doing anything to begin with. No one would let me speak. It was all about him. The tracking number is 9238636621. I'm so disappointed in the way that I was handled. I don't need to go into detail, however, y'all know what you did and the reasoning behind it. Your head officer that had me looked like a body builder and was relishing in this arrest. This was recorded and splashed over social media. I lost everything and you don't care. My name is on a blacklist and no one will hire me.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1080	Date of Complaint: 10/25/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: To whom it may concern, It is 5:10 PM CT on Tuesday, 22 October 2024 in Austin, Texas while I am writing this. I just biked home from an incident at the southeast corner of 3rd Street and Congress Ave. I am writing this immediately upon arriving home. I was navigating from the north side of 3rd Street (northeast corner of the intersection), heading to the sidewalk at the southeast corner. While navigating with my bike, I noticed someone in a dark blue (hard to tell due to paint decay and a some dust/dirt, but the driver later told me as I identified the vehicle for the police) Hyundai Santa Fe was in the bike lane that I was about to navigate through to get up to the sidewalk. I stopped, stood with my bike, and motioned for the person to move out from the lane. (This is a multiple-times-daily frustration here, where car drivers occupy limited bike and pedestrian space, and I usually try to see if they'll do the right thing and move out of the way.) Rather than indicate any remorse or willingness to move out of the lane, the driver slightly lurched the car toward me (likely let off the gas or applied slight pressure to the gas pedal), as if to intimidate. At that point, I took out my phone to take a picture of the license plate and report it to 3-1-1, even though I knew they would not get to the scene in time. Rather than viewing this as a way to get someone cited, I figured this 1) might encourage the driver to leave the bike lane, and 2) it would create a paper trail of incidents in the 3-1-1 system that evidence the need to shore up our bike infrastructure to prevent unsafe car driver behaviors. While pulling out my phone, the driver repeated the lurching-intimidation behavior. At which point, I switched the camera to record video, sensing the hostility could turn for the worse. I started recording at 4:28 PM (attached as Exhibit A), motioned for the driver to move around, and then the driver starting moving forward toward me more quickly than they had with the lurching-intimidation movement. When I realized they were turning their wheel slightly, but intentionally not enough to completely miss me, I tried to throw the bike handle leftward, lean the bike out of the way, and jump out of the car's path. The driver's behavior was clearly an act of intimidation, turning the wheel slightly to (probably) pass without hitting me but keeping it close enough to scare me. Par for the course — the third (at least) act of intimidation. Patterns of behavior were crystal clear. Unfortunately for me and the driver, they did not turn the wheel enough to miss me, and they stopped only as I was holding onto their open passenger window with my right hand, trying to	



OFFICE OF POLICE OVERSIGHT

avoid being anywhere underneath the car, and simultaneously keep recording with my left hand (because who knows what this person will do and what I would need evidence for, since I have little faith in a police response — which you'll see is warranted).

I was swiped by the car, but luckily only minimally. My bike's front tire, however, was stuck under the car's rear tire.

I regained my footing and moved to the front of the vehicle as I saw the driver had put it in park — still in the bike lane — and was exiting. While gripping the phone during my recovery, I had, unfortunately, locked the phone, which ended the video. (You can see that this takes place while I'm moving back up, away from the pavement in Exhibit A.)

At this point, I was less worried about recording since, I hoped, I had enough evidence of this aggressive behavior on video already and, anyway, most people presumably would not risk further escalation.

I immediately held the lock button down on my phone to activate Siri and asked her to call 9-1-1. My phone indicates this call was initiated at 4:29 PM. While on the line with the operator, the driver was talking to me aggressively — whether to interrupt the call or just out of frustration, I am unsure.

10/25/2024 09:18 AM

I cannot remember what he was saying, but I do remember having to speak more loudly and stay focused on providing information to the operator, who also had to ask me to repeat myself because of the interruptions. When the person on the phone said officers were on their way, we hung up the phone, I leaned to take pictures of my bike under the car's rear tire (Exhibits B and C), then put the phone back in my pocket. The driver then started verbally harassing me, saying, "You're going to get what's coming to you," "you don't have a life," "police won't do shit for you," "I am so glad people like you don't

procreate," and more. I interrupted only to ask, "What do you mean by 'people like me'?" To which he responded, "You can take that however you want." (Who knows if this was about my painted nails and pink hair, but it certainly layered on a fear of homophobic violence.) After a few minutes of this, and when I could do so inconspicuously, I pulled my phone back out of my pocket to record in case his harassments got worse (attached as Exhibit D). The time stamp on this video is 4:36 PM. While on camera, he called me a "retard," among other insults. At 6 minutes 48 seconds into this recording (so, 4:42/4:43 PM), we spotted an Austin Police vehicle heading south on Congress Ave. I waved them down, and they responded with a thumbs up. From their car, while turning on their lights and preparing to U-turn to get close to us, the police officers told the driver to move his vehicle because we were partially blocking the eastbound lane of 3rd Street. I pleaded not to move the car until an officer came over because the car's tire was still on top of

my bike. The officers nodded in seeming agreement as I asked this of them, and one exited the vehicle and approached on foot while the other parked the police vehicle out of the way. I wanted to ensure a police report accounted for exactly what happened, not risk a he-said-she-said scenario because the police did not, themselves, see the car tire on top of my bike. The officer approached and asked why we couldn't move the car, and I reiterated that I wanted an officer to see and note that the car was on top of my bike before moving anything. The officer seemed irritated, but also seemed like he understood. He said, "Alright, I've seen it. There you go. What else do you want?" Then he and the driver went back and forth about how to move the car off the



OFFICE OF POLICE OVERSIGHT

bike tire without risking damage, and the driver moved the car out of the bike lane and onto 3rd Street. The officer then told me that if my bike was OK, we could call it there and everyone could go home. He insisted that I should “be reasonable” and asked multiple times what I wanted him to do about it. After I insisted that 1) driving/parking a car in the bike lane is against the law, 2) that I was not certain my bike was OK, 3) that driving your car into someone is a crime (or ought to be a crime if it isn’t), and 4) that I had video of the driver in the bike lane, acting aggressively, and driving his car into me, the officer then said, “Show me the video.” The officer then took my phone and watched the video (Exhibit A) multiple times. Eventually, he passed the phone to the other officer, who had been near the driver who had driven into me.

Both officers were clearly annoyed at this point. I’m not sure by what, but it was plain that they were not taking the incident seriously and believed I should just “move on.” Luckily, at this point I saw my friend [REDACTED] waiting to cross the intersection right by us (heading northbound on the sidewalk, waiting for the walk signal). I called him over, and he asked, “Is this yours?” when he saw my bike. I indicated yes, and he asked if I needed him to wait with me. I said yes. While [REDACTED] was there, the officers again asked me if my bike was OK and what I wanted them to about it.

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(Not in a genuine way, but clearly attempting to dismiss the whole situation without taking action.)

I indicated that I didn’t know if the bike was OK, so the officer I had been communicating with before told me to “take a lap on it,” which I did. It seemed to move OK, but sometimes tire issues reveal themselves gradually, which I expressed to the officers. He scoffed at the comment, again evidencing his annoyance and seeming to express a feeling that I was somehow being petulant or unwilling to move on. (I realized on the ride home that my handlebars are cocked about 20° counterclockwise from where they should be, but otherwise the bike seems OK! I hadn’t realized this when I rode it in front of the officer probably because 1) I was rattled, and 2) I made a counterclockwise loop in front of him to test the bike, which would obscure the feeling of the handlebars being off-center in that direction.)

After a moment, the officer said, “Look. Let’s be men here.” Then he insisted I let this all go. When I protested, he said, “Well, what do you want us to do?” I replied, insisting that they not let this aggressive behavior toward cyclists and pedestrians continue, that there should be some accountability for the driver. (Including at least a citation for parking or driving a car in the bike lane.) Then, the officer claimed the driver actually didn’t try to “ram” into me. I was shocked, given that I have it on video and that my bike was literally underneath the driver’s car tire when the officers arrived. The officer then said that the driver had “clearly” turned to move the car around me, implying, I guess, that swiping me and ending up on top of my bike — and I had not moved

my body nor my bike prior to being swiped — was somehow accidental, as if the driver had simply not corrected the steering wheel enough. All of this is patently absurd. It is an ex post facto rationalization of the officers’ unwillingness to take action or hold a driver accountable. Like I said above, you can see in Exhibit A that the driver could have further adjusted their wheel, but opted to turn minimally to avoid an obvious head-on attack. The officer and his partner then said we were both, me and the driver, being “ridiculous” and “playing a game of chicken.” He made numerous dismissive or derogatory comments such as,



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again, “let’s be men” (an implication that I was being somehow unmanly here, that masculinity would dictate behavior contra to my own, and making implicit and troublesome claims about femininity). When I pushed back, the officer began insisting that I could have moved out of the way as easily as the driver, then suggested it actually would have been easier for me than the driver, and thus

more reasonable, to move since I was occupying less physical space on my bike than the driver in their car. (All this beside the point that I repeatedly told the officer that the driver could have reversed and entered the car lane since there was no one in the lane during the incident.) I responded that bikes get only maybe 10 feet of lane width total on the entire street, so it would actually be much more sensible for cars to use their ample four or five lanes to move without interfering with bicycle traffic. (The officer rolled his eyes at this.) When I continued to protest the idea that the driver had not intentionally hit me, the officer asked to see the video again. I handed him my phone. He scoffed more and rolled his eyes again.

I extended my hand and asked for my phone back when the video ended, and he withdrew it from my reach. I immediately knew I needed to record the officer’s behavior since he was needlessly withholding my property, so I asked [REDACTED] to start recording the interaction. I then asked for my phone back, and the officer handed it over without acknowledgement.

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Some of the officer’s earlier comments were repeated and recorded on [REDACTED]’s video (Exhibit E), which began recording at 4:53 PM. His partner made comments similarly, and was perhaps even more dismissive in his demeanor. The officers tried to construct a narrative that I was, in fact, in the wrong because I was facing

south in a northbound bike lane. I pointed them to the fact that the bike lane is also the pedestrian walkway when heading south at 3rd Street on the east side of Congress Ave due to construction. The first officer tried to get me to say I was biking south in the lane, but I reminded him that I was standing still in the lane with my bike — and that my video clearly shows me standing still. I was not in motion in any way when the driver hit me, nor when he made his initial intimidations. The officers performed this same discursive trick multiple times: “But you were going south in a northbound bike lane and...” or “you were going south and...” If I had not noticed and actively

corrected them, then responding by continuing their story without correction could have been seen as affirming their given narrative and would have, therefore, implied I was extralegally moving in a certain place — but only if I hadn’t recognized it, called it out, and corrected it. The officers’ annoyance when I corrected them on this, which was obvious beyond a doubt, suggests that this was intentional. People in search of facts are not annoyed when facts arise. People constructing narratives are annoyed when their narrative becomes dysfunctional.

Further, this false narrative was threatening and victim blaming, implying the officers could cite me instead of the driver — seemingly as punishment for the inconvenience of having to deal with this call.

I believe the first officer even said something to the effect of this: “Technically I could cite you for going the wrong way in a bike lane.” (Which I immediately corrected, reiterating that I was not moving the wrong way in the lane, while feeling appalled that a driver could intentionally hit someone and an officer would try to make the person who got hit at fault.) You can hear a similar version of this at the very beginning of Exhibit E. I do not think the officers wanted to ticket me,



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though they were evidently ready to threaten to do so. I think they did not want to cite anyone, they just wanted to be done, and they thought threatening me would get me to back down. That is not justice. That is not the law. And it didn't work. Eventually, the first officer said he needed to go talk to the driver, saying, "Look, I'm going to go talk to this guy, and he's going to tell me a whole story too." Again, dismissive of the whole incident. Both officers then turned to talk to the driver, [REDACTED] turned off the video, and [REDACTED] and I began conversing. After a few minutes, we looked back, and the officers and the driver were pulling away in their cars. The officers did not tell me they were leaving, nor did they provide any information on how to follow up with this case. I do not have a business card from either of them, and they did not introduce themselves when they arrived on the scene. Their faces are visible in the videos, however.

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My principal complaints, then, are as follows:

1. The officer(s) tried to construct a false narrative that would ignore the aggressor's bad behavior and implicate the victim
2. The officer(s) tried to get me to say or imply I was somehow in motion in the bike lane (purportedly in violation of the law) — when I was, in fact, not and had clarified this multiple times — as an act of intimidation
3. The first officer used threats of a citation as intimidation — of the victim (!)
4. The officers were evidently uninterested in taking action and were staunchly opposed to citing the driver, even for violations of the law that had ample recorded evidence and evidence still available in realtime upon their arrival
5. The officers placed the convenience of a car driver above the law and above the safety of pedestrians and cyclists
6. The officers were rude and dismissive throughout the conversation, undermining my faith in their ability to perform their duties as officers of the law, undermining their commitment to justice, and undermining their ability to report with minimal bias
7. The officers did not provide ways to follow up, did not indicate they would file a case, and left the scene without telling me and, as a result, before I could ask for a case number of identifying materials

It is hard to express how disappointed I am in our APD officers today. When I was put in danger of serious bodily injury and financial obligation today as the result of a driver's aggression and unwillingness to follow the law, officers opted for annoyance instead of empathy and lawlessness over abiding with the law.

This has undermined my faith in APD's ability to protect and serve our community. I hope the Office of Police Oversight can correct this bad behavior.

In response, I would like to know:

1. The process this report will follow
2. Steps taken to ensure these complaints are received and thoughtfully considered
3. Steps taken to ensure officers will behave more in-line with the law and principles of justice moving forward
4. The report, case, or file number the officers completed in response to today's call

All the best,

[REDACTED]



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1081	Date of Complaint: 10/25/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>The complainant states that he is the Chief of the Internal Affairs Division with Texas Public Safety Investigations, (also an Attorney) a private security agency. APD officers have had multiple interactions with his security officers. Complainant alleges that APD does not know/not willing to verify the authority of his security officers, aka: didn't know that security have arrest authority - didn't want to check and made his security officer in imminent fear that they were going to be arrested.</p> <p>The complainant wants to be part of the solution in rectifying this misinformation. Complainant would like to avoid any further negative interaction between his security offices and APD.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1083	Date of Complaint: 10/25/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>The officers were called on scene to remove the complainant for trespassing. The complainant alleges that one of the officers were trying to trigger him by not listening to him. Complainant then addressed the other officer stating that he will talk to him now because the other officer can't listen.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1084	Date of Complaint: 10/25/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: There is an officer that is injured, spreading communicable diseases in skull face, that is enlarged and infected, that is of the lamplight district, and has a face of dog or wolf that has been injured while working. Reporting to Police Oversight	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1086	Date of Complaint: 10/28/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: APD didn't give any warning or directions before shutting down 71 north to south before it was time to pick up kids from school. It was very poor planning by the city. He was made to take a turn off of the road and asked a male officer with a mustache how he was going to get home, the officer was rude and unprofessional and provided no help or assistance.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1087	Date of Complaint: 10/28/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: The complainant was involved in a road rage hit and run accident. The policy of APD not to investigate hit and run accidents and to tell people that if there is no bodily injury that it's a civil matter is wrong. The complainant stated that the officer was just following policy, but that the department's policy is wrong and a road rage hit and run is a crime despite there being no bodily injuries sustained.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1089	Date of Complaint: 10/29/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>I believe he was a police officer, but I'm not sure because his shirt I think it only said "metro". Last night about 9:30 PM I went to pick up my daughter at the Moody center after a concert. My daughter is 16 and this is the first time she went to a concert alone. She was a bit afraid and kind of confused because she didn't know her directions. I was picking her up on my motorcycle. I came to the I35 frontage road the East side of the Moody center right north of MLK. This person came up to me and yelled in a very challenging and antagonistic way that I need to move my motorcycle. At the same time, my daughter was on the phone with me and she was crying. The officer threatened me and I had the distinct impression that he was trying to pick a fight with me. Then he said he was going to write an \$800 ticket if I didn't move right away. At the same time, my daughter was on the phone saying that her shoe had just broken. She was trying to walk to me with a shoe with no sole. I moved my bike down a little bit south. The officer followed me to where I was. I was not obstructing traffic, and there were those bicycle carriages passing by me. I was not blocking them nor any pedestrians.</p> <p>I asked the officer for his name and he refused to give it to me. He said he was officer number 194. I think that's what he said. Maybe it was 94. He was white gentleman with a blondish beard. He seemed like he was super angry at me. When I asked for his name, he said "do you think I am doing something wrong?" I told him that he was acting belligerently towards me and trying to pick a fight. He told me "sir, go get help. You need help." The way he said it was he was suggesting I need mental health help. That's the way he was communicating to me.</p> <p>I had this ticket that he put on my motorcycle. I was rude and I just drove off and the ticket blow away. I used profanity on him to express my disappointment. I feel that was a not a good thing to do, but it was better than getting into a physical confrontation, which would have been really bad. But I really feel that's the way things were going, because he was trying to bully and intimidate me. He seemed entirely unconcerned about the safety of my daughter or of myself, or even of a safe way for me to move my motorcycle to a new location to pick her up. His only interest seemed to intimidate and threaten me.</p>	
Office of Police Oversight Disposition: Not OPO	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1095	Date of Complaint: 10/29/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: SR #: 24-00392004 Observed city of Austin Vehicle VS15 downtown 10/27 running red lights and keeping an unsafe distance behind cars and unsafe lane changes. Time around 2pm. White Chevy SUV vehicle number VS15.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1100	Date of Complaint: 10/30/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>The complainant reports being involved in an accident where the responding officer, Officer Milagros, exhibited partiality. According to the complainant, Officer Milagros displayed an unprofessional attitude towards her from the beginning and seemed biased due to race. The complainant observed that Officer Milagros was notably more attentive and respectful toward the other party involved, who was white, while interacting with her in a rude manner. Additionally, Officer Milagros refused to provide the crash exchange information, instructing the complainant to retrieve it from the report later. The complainant felt the officer was unhelpful throughout the interaction.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1101	Date of Complaint: 10/30/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>That she was assaulted by her neighbor and subsequently filed a report. An officer responded to the incident but did not make an arrest. The complainant states that the individual who assaulted her continues to harass her and attempted to break into her home just a few days ago. She is frustrated by the lack of police action and feels her safety is at risk.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1102	Date of Complaint: 10/30/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: There was an officer that approached a traffic city light that caused fear to occur, stating threatening statements on MLK Blvd and Springhill in Austin, Texas. That is causing a disturbance in a black, African American community. Unknown reason to be harassed and assaulted when driving.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1104	Date of Complaint: 10/31/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: Issue: This caller is an upset resident that would like to make a complaint to APD about a nightclub located at [REDACTED] named [REDACTED]. This resident states every Sunday night for the past 5-6 months they start playing heavy bass music, he states he lives at [REDACTED] and the bass shakes his room as well as other residents in the building who are even higher up than his apartment room. He finds it very upsetting the noise ordinance states no amplified music past 10pm but the club starts the heavy bass music at 11pm every Sunday night. He also wants to note that he is understanding of other weekend nights like Friday and Saturday given he is located downtown near the bars. However, he states it's become a health issue for him at this point in the situation, he notes as well he is displeased with the club flaunting the law by opening up so late on a Sunday, and would like APD to get involved in taking some steps to follow protocol. Response to OPO's request for more information: I was able to find and listen to the original phone call from the resident. Looks like he has already made a previous noise complaint SR with APD but still wanted to put in a feedback because he feels that APD isn't doing their job to stop the noise. He did leave his name and phone number but advised he did not want a call back.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-1109	Date of Complaint: 10/31/2024
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: She got ticketed for speeding, but the officer was parked in a left turn lane radaring traffic, which the complainant believes is against policy as he was obstructing traffic. Her cause number is: J3STR-24-003573	
Office of Police Oversight Disposition: Supervisory Referral	