



## OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and internal APD complaints and are allegations only. No findings or determinations have been made.

To learn more about the Office of Police Oversight's investigative process, click here:  
<https://www.austintexas.gov/page/complaints-process>



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0002	<b>Date of Complaint:</b> 12/31/2024
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>The complainant alleges:</p> <p>Approximately 4 officers arrived at my apartment for an emergency 911 call concerning a child.</p> <p>I let them see the child and shown there was no emergency.</p> <p>Senior officer got agitated and bullied into making me hand over my son to the custodial parent .</p> <p>Didn't receive a badge number and barely received any names from the other multitude of officers who showed up.</p> <p>I informed them that there was already a non-emergency custody concern she had filed with Harris County due to my having a flat tire on the way to drop him off at the required destination. I also informed the officers that they are forcing me to release my son to a person who has attacked both of us and a TSO was filed on that person. I was surrounded and then asked to step back I offered to show the case numbers for all pertinent information. They declined. However, they accept the other parent's word on visitation.</p> <p>No ticket or case number was provided for follow up.</p> <p><b>Officer Description:</b> Physical description: medium height - 5'4 Race: Latino or Hispanic American Gender: Female</p>	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0003	<b>Date of Complaint:</b> 1/2/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  There is false police reporting to MLK district, that has response of Austin Police Department responding to false information. To continue health and safety of a reported case, that has been closed. Reporting to protect the witness, victim and survivors of an Austin Police Department case. Restricted information and protection of witness, victims and survivors. False police reporting could cause injury, or misuse of Austin Police Department equipment and employees.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0004	<b>Date of Complaint:</b> 1/2/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Jaime Azuara (AP6424)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  APD responded to a death from natural causes call (report number 25-0020511) and acted unprofessionally. Ofc Azuara 6424 struggled to comprehend information given to him and repeatedly asked the same questions over and over after receiving the information multiple times. Ofc. Jackson 8546 acted unprofessionally while waiting for Homicide and the ME office to respond. During our time of grieving, Ofc. Jackson proceeded to laugh at messages received on his phone. Ofc. Azuara also declined to assist when asked to help with finding housing for the decedent's two dogs leaving me to reach out to all shelters and next of kin who, unbeknownst to me, was not notified of their sibling's death leaving me to disclose the news and information to them.	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0005	<b>Date of Complaint:</b> 1/2/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  My neighbors routinely play very loud music that is incredibly disruptive. I've called Austin 311 several times and never once has an officer come after a complaint was made. I think only one time an officer actually called me back to tell me there was nothing they could do. This has been going on for four years and it is truly disruptive to my quality of life. It is against the law and I do not understand why an officer cannot respond to this call and issue a ticket to these Individuals.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0006	<b>Date of Complaint:</b> 1/2/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Bias Based Policing	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Thursday January 2nd at around 7:50 up until 8:44 I made 2 911 call that we're not reported to the police department about a criminal trespass at 2101 w Ben white Blvd. A white female prostitute that had made a money with the austin police department lawyerman was not pursued after making three attempts at calling law enforcement. To have her remove off the property for trespassing and sleeping around in an run down black Mercedes Benz. I need this brought to the OPO. attention immediately. This is a biased move that leaves me discriminated against if I'm not moving with the prostituting area munering.	
<b>Office of Police Oversight Disposition:</b> Not OPO	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0007	<b>Date of Complaint:</b> 1/3/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  She was walking south on Springdale, and just as she approached the entrance to the police stations gated parking lot, walking her dog, there were two Police cars that had stopped to converse. She thought she had time to cross the driveway because they were stopped and speaking to one another. She was on the sidewalk, crossing the driveway, one of the drivers who she assumed was an officer came flying up towards the road, was looking right as she took a left onto Springdale and almost hit the complainant. The complainant jumped back, and began flailing her arms to get the attention of the officer. The driver did not stop after making eye contact with the complainant and pulled off without stopping to see if she was ok. The complainant requested review of the cameras outside of the substation, and also would like there to be a stop sign placed at the end of the driveway.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0008	<b>Date of Complaint:</b> 1/3/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  When I was picked up 11/3/24 at 5310 Helen St #219 my back pack did make it with me to my property at downtown booking. Someone found the packback and everything in it and used the information to forge my signature and a sublet lease and it just has created a huge mess for me to clean up. The officer was being told by [REDACTED] and the ranger security guard to not arrest me because I didnt do anything and refused to review the camera saying no one was available to do that. What about the ranger standing right there telling i didnt do anything and was being fully corporative and everything? please find out why my backpack did not make it to downtown booking with me	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0009	<b>Date of Complaint:</b> 1/3/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  A city of Austin worker followed by a male police officer in uniform unloaded a mattress into the complainant's parking lot at big star bingo where she works. She had to pay to have the mattress removed.	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0010	<b>Date of Complaint:</b> 1/3/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Brandon Moxley (AP7322)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  She is being pulled over by numerous police in Elgin and Austin because her vehicle has been put on a high risk alert, even though they are looking for someone else. It is her car and registered under her name. Detective Brandon Moxley has been unresponsive to emails, texts, and calls to get this cleared up. She has been repeatedly treated like a criminal, and her children are afraid to get in the car with her in fear they will be pulled over once again. She is an uber driver and she is unable to work until they know her car is safe to transport people. She tried calling Detective Moxley's supervisor but there was an away message saying the supervisor wouldn't be back until 2/6/2025. She can't wait that long to clear this up, she is in school and needs to drive her car for uber.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0011	<b>Date of Complaint:</b> 1/5/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature of complaint:</b> Bias Based Policing	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Unknown officer causing discrimination and inquiries of ethnicities, that is causing unprofessional conduct and inability to respond professionally. That is harassing that intrudes into body, unknown officer, appearing to be black officer. Responding to equal opportunities of ethnicities, race, class and gender.	
<b>Office of Police Oversight Disposition: Community Concern</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0012	<b>Date of Complaint:</b> 1/4/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  This incident happened on Jan 1 around 1 am as we were cleaning up happen to look up and noticed that it was the cops (said oh shit ) they had their guns out (rifles) they never said who they were did not say why they were there for they assume my son was tempering with evidence all because he moved how is that possible if the never said who they were or say why they were their for had their guns pointed on his dad for no reason . Went on the property without permission. if we did not know the reason why they were there for. I ( [REDACTED] ) asked one of the officer asked was the reason why they were there had no respond all i got was lights to my face after that i walked away when notice that they had my son in handcuffs went back to ask why they had him in handcuffs had no respond again had flashlight to my face did not ask anyone any questions. Did not know that they were coming did not see any lights or their sirens their were 4 police officers 2 white male and 2 female one was black and white did not get any names or badge numbers because they would not talk with us and flashlights to our face. We request for a supervisor when we had to call 311 and to call back second time they told us that they would give us a call never got call and no supervisor never call. I just fell that they just don't care. We had requested for a supervisor because they took my son to jail when ask why no responds from any of of the officers. The only name we got was Reed 9393 and the lady that call me for a personal bond she was the one that gave me the name of the one the officer. When my son out of jail he told me that they not read him his right until they took him to springdale location and put him in a different car then they read him his rights to him. This is the first time that we experience this on how they treat us i think they could of did their job better or need more training on how they treat people. Its just so sad that children had to see how police officers did their family. I would like to know if the had their cameras on i do believe that they were Not on. i don't have any video but i do believe some of friends has video. I would like to give names of the police officer i like said we did not get any of their names because they did not pronounce themselves .	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0014	<b>Date of Complaint:</b> 1/7/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  He was being harassed by an unidentified male. The unidentified male subject assaulted the complainant and trespassed at his home. However, when officers arrived at the scene, they wrongfully arrested him instead of the unidentified male. The complainant believes that the officers violated his rights because they entered his home without a warrant to arrest him. The complainant further asserts that his rights were never read to him when he was arrested.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0015	<b>Date of Complaint:</b> 1/7/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  311 reference number 25-00006666 The complainant is upset that no one at APD has made an attempt to reach out to him or aid him in filing a report for theft. He needs to provide a police report to his bank in order to pursue a fraud investigation with them.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0016	<b>Date of Complaint:</b> 1/8/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> [REDACTED]	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  I was picking up my parents at the Austin airport in the pick up lane. The moment I pulled up to the curb, the officer told me to move. A moment later, he began writing me a ticket.  No one could have possibly picked up anyone in that time frame (5 seconds?!), let alone my mother who is recovering from hip replacement surgery and walks slowly.  Why wave me on the very instant I pull up to the curb? The space is intended for picking people up, which requires more than a few seconds.  The officer's aggressive actions suggests he is eager to use his power to make others feel powerless without just cause. It's this kind of behavior that erodes trust in police officers.  Officer description:  Name: [REDACTED] Physical description: Race: Black, Afro-Caribbean, or African American Gender: Male Badge number: AUS1406 What was the officer wearing?: Uniform	
<b>Office of Police Oversight Disposition:</b> Not OPO	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0019	<b>Date of Complaint:</b> 1/8/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Heath AP6781	<b>Unknown:</b> ■
<b>Complaint:</b>  The complainant alleges:  Officers Heath and his partner responded to a call after my neighbor, ■■■■■■■■■■, yelled, "Fuck you, you fucking pussy, let's go!" while lunging at me with a flathead screwdriver, causing me to defend myself; this was after yet another episode of harassment from ■■■■■■■■■■ that started on August 19, 2024, and continued daily from then until this incident. ■■■■■■■■■■ Sr. initiated the interaction, altercation, harassment, and violence on 11/18/2024. Yet, he lied to the police and said that I attacked him (allegedly), causing me to be arrested and charged under pretenses. There is no evidence that I committed the alleged crimes, yet plenty of evidence suggests that my version of events is true and accurate. Had the officers listened to my 911 call and explanation of the events that occurred, they would've arrested ■■■■■■■■■■ ■■■■■■■■■■ for assault with a deadly weapon, but instead, they actively chose to disregard my call and factual retelling of events and arrested me under a false story told by ■■■■■■■■■■, who has tried for months to punish me for try	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0020	<b>Date of Complaint:</b> 1/8/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Was driving home on 71 west leaving the airport and noticed the cop driving reckless no lights or sirens and lane changes without blinker and in exit lane and made a lane change after the lane started to exit and crossed the double white line and rocked the car back and forth and continued to make unsafe lane changes ,would like to receive an update on what happens  Car number was a Apd suburban type car with the number 8732 on the back	
<b>Office of Police Oversight Disposition: Community Concern</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0022	<b>Date of Complaint:</b> 1/9/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> William Harvey (AP4694)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  For the past 9-11 months the complainant has been trying to call 311, 911, and his DR about a homeless encampment and Concordia and I-35 nb access rd, and no one has been doing anything about it. There are a few different encampments and no one is doing anything to get these encampments removed. He has emailed with officer William Harvey and officer Phillip Sparkman. He left multiple voicemails with Officer Navor Martinez with no return communication. When he spoke to code enforcement, they said it is APD's responsibility.  311 reports: 24-00411590 24-00394317 24-00072774 24-00072782 24-00074616 24-00074629 24-00394298 24-00411442	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0023	<b>Date of Complaint:</b> 1/10/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  The complainant and another man were in a dispute about parking at the HEB on Riverside. The other man called the police. Two officers arrived, one was a male 5'8 Hispanic officer, and the other was a Caucasian, bearded officer. When the officer took the complainants report, the complainant felt like the officer was rushing him and was dismissive. The complainant was never given a badge number, card, name or report number. His firearm was confiscated for investigation, and he doesn't know what is going on.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0024	<b>Date of Complaint:</b> 1/13/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Delayed Police Response	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Case Number 25-0121087  She was at a full stop at a traffic light when a car rear ended her at full speed. She called 911, told them what happened. They were focused on her getting off the road. They told her no police were coming to the scene since she wasn't reporting bodily injuries and said she could drive away. The complainant stayed and attempted to get contact and insurance information from the other driver who was intoxicated. She felt she was put in an unsafe position to gather that information without police presence. She got her information, then left the scene before police arrived. She called this morning and there hadn't even been a police report filed yet. The police department did call her back and gave her a report number. The police department had arrived two hours later, did a blood draw and arrested the other driver and took her to jail. There should be other criteria and questions asked when determining whether to dispatch APD to crashes. No one ever called the complainant, and she had to follow up herself and obtain this police report.	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0025	<b>Date of Complaint:</b> 1/13/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Excessive Force	
<b>Austin Police Officers Involved:</b> [REDACTED]	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  12/26/2024 at approximately 10:45AM at 12900 I h 35 Austin TX 78753 This is formal written complaint Physical assault against officer [REDACTED] from [REDACTED] [REDACTED]. I went into the local Walmart to get a refund for a Christmas item form my daughter. I was told that I wasn't able to get a refund due to an electronic DVD player. I then asked to speak to a manager. The customers service lady called over a floor manager. I wasn't able to get his name during the time of the incident. He was an African American guy, saggy pant and little dread braids plaits in his hair. After the manger cam over he was rude disrespectful to me and then stated, "he didn't give a f" what I wanted I do with the item". So then the young asst. manager said he will just get the police because he didn't like the way I was talking I then asked first of all who are you to judge the way I speak and we exchanged words and as he was walking away more threats was said and he went to officer [REDACTED] and the undercover security came out as well so upon talking to them both this young asst. manger was steady making threats my way so as I turn to address what he was saying that's when officer [REDACTED] grab me, and pulled me towards him. I then turn back to him in anger and yelled why would u put your hands on me what crime did I comment for u to grab me the way u did. I repeatedly asked, "why u would grab me for what reason". Carlos stated I thought you were going to go after him. Never once did [REDACTED] say anything to the other gentleman to stop with his threats towards me. I [REDACTED] never made a gesture, mover or advance towards him in a threatening manner. Never once did I make any attempt to go after anyone and to be put in that situation is a total embarrassment on officer [REDACTED] part. After the incident I called 911 and was instructed to call 311 to make a complaint with BBB and no one was concern about me being physically assaulted. On 12/26/24 at 7 pm I went to the ER due me starting to expire pain in my shoulder blade and back area. I was diagnosed with a shoulder sprain and to see my doctor in a couple of days to do a follow up. If I wasn't feeling well. The officer apologized over the incident and wrong doing judgment on his behalf but this isn't acceptable behavior. Never did [REDACTED] state he was an off duty officer at any time. I found out by the store manger [REDACTED] that he was. I have a complaint with Walmart store as well. This was a traumatic embarrassing moment for me that shouldn't have went this far. This was unacceptable behavior of a trained officer when no words from me was made to threaten or go after the other person. The officer never addressed the store person who I had the altercation with.	



# OFFICE OF POLICE OVERSIGHT

Police are held at a high regard to serve in protect not hurt and make the situation worse than what it was. I am left hurt, and an injury. This is my written formal complaint. Walmart has footage about this situation.

[REDACTED]

**Office of Police Oversight Disposition: Not OPO**



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0026	<b>Date of Complaint:</b> 1/11/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Issue: This resident is upset that son was taken by Austin Police Department and was put in a psych ward but father was never called or let know that his son was being put there to make sure he did not harm himself. He also states that he does not expect much from Austin Police Department due to how this situation has been handled and he would gladly retell this frustration to whomever reaches out for that contact.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0027	<b>Date of Complaint:</b> 1/13/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Issa Kafena (AP6462)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>Complainant states that in May 2020 someone posted intimate pictures of her online, so she filed a report with Austin Police Department. Complainant said Detective Issa Kafena, AP6462, was assigned to her case and failed to properly investigate the incident which led to more people, including herself, to be victimized by the same person. Complainant said she contacted Detective Kafena on 01/13/2025 to report further contact with the same individual and was told her case had been closed without her knowledge. Complainant stated she has contacted APD and Detective Kafena on other occasions to report contact from the same individual whom she has a protective order against. The Complainant said Detective Kafena denied any previous incidents or evidence submitted for her case which is untrue. Complainant advised Detective Kafena was also rude during his interactions with her over the phone.</p>	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0029	<b>Date of Complaint:</b> 1/14/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> [REDACTED]	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  I'm the supervisor of the Palms on Lamar I park all over the property to service units I was told by [REDACTED] and the judge that it isn't a issue. I had to park in HC spot and officer [REDACTED] #530 did not comply and we asked to talk to his supervisor and he said he would send a text myself and 2 others did not see him even pull out phone. He was completely disrespectful just running on power trip. We call on many other issues due to property homeless gun fire and [REDACTED] #530 and none of the Police show up for that but here to give parking tickets.	
<b>Office of Police Oversight Disposition:</b> Not OPO	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0032	<b>Date of Complaint:</b> 1/15/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  I feel so upset at the failures of the Austin Police Department. I am even considering legal actions. My mother let someone borrow her car. They have failed to return the vehicle to my mother. 911 claims that is not theft. They insisted we file a demand letter to see action. We did and barely received an email. And yet nothing is being done. They insisted nothing could be done. All we want to do is report it as stolen. No one has been helpful. How can someone borrow someone's car, not return it, and keep it or do whatever with it. The finance company has been able to find it either. Now her car loan is about to be charged off. Please report this car as stolen 3tybz5dnxmt000435. I realize this department does not care about our property. Does justice still exist?	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0035	<b>Date of Complaint:</b> 1/16/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Hello, I am trying to reach someone about the situation with police who entered my home illegally and horribly mis-handled a very dangerous situation at my home on Tuesday December 10, 2024. can someone please get back to me asap. thank you This is a formal complaint against the police officers who are at my home on the evening of Tuesday, December 10, 2024 and my address is [REDACTED] TEXAS 78703	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0040	<b>Date of Complaint:</b> 1/18/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  A group of 7 cyclists including myself were riding in the marked shoulder/bike lane on Jollyville Road (near the intersection of Jollyville and Pavilion Blvd), headed East/Southeast. APD Ford F-150 "3903" was exiting a parking lot on the south side of Jollyville Road (directly west of the USPS lot) and we noticed him inching into the road on the exit driveway. As our group approached the vehicle at roughly 115-17 mph, the officer looked directly at our group - my lead rider has stated she made eye contact with him - and as she approached the front of his vehicle to pass, he pulled out into traffic causing our whole group to quickly stop so as not to get hit by the officer. I would like to speak with a supervisor about how incredibly dangerous and terrifying this experience was.  I can share other witness details as needed if those individuals consent. They're aware of this report filing and have stated they will share a statement if requested.	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0042	<b>Date of Complaint:</b> 1/19/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Hello,  On Saturday, January 18, 2025, between 11:00 PM and 12:00 AM, multiple police cars, helicopters, and search dogs were present in my neighborhood near [REDACTED], Austin, TX 78754. Officers searched several homes, including mine, and my padlocked gate was found broken. My neighbor also mentioned seeing police in my backyard.  I was unaware of what was happening and found the situation alarming. It appeared that officers were searching for someone, but after some time, they moved to another location. I have checked the news and Citizen app but have not found any updates regarding this incident.  I am concerned about my safety and would like to know:  What was the nature of this police activity? Was there an immediate danger to residents? What steps, if any, should I take for my security? Additionally, I would like to understand the legal basis for this search:  Did officers have a warrant for entering properties in the area, including mine? If the gate lock was broken during the search, was it done under emergency circumstances or as part of a lawful entry?  As I understand, under the Fourth Amendment, police require a warrant to enter private property unless there are exigent circumstances, such as a suspect in pursuit or an immediate threat to public safety. I would like to confirm if this applies to the search of my property and the damage to my gate.  If the damaged gate lock was a result of the search, I would also like to know the process for filing a claim for property damage or requesting reimbursement.  Any information or guidance on this matter would be greatly appreciated.	



# OFFICE OF POLICE OVERSIGHT

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Thank you,



**Office of Police Oversight Disposition: Supervisory Referral**



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0043	<b>Date of Complaint:</b> 1/19/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  This concerns Case # 250160388. On 1/16/25 at approximately 8:15 a.m. a Honda with plates VGZ1926 was illegally parked in the bicycle lane in front of the Royal Blue Grocery at [REDACTED] [REDACTED] downtown Austin. I was cycling to work and made the appropriate hand signal to go around the illegally parked car. As I did so, the back left passenger forcefully opened his door into the traffic lane, hitting me and slamming me off of my bicycle and onto the pavement in the traffic lane of Congress. The driver opened his door further knocking me down. My new bicycle was damaged. I screamed that I was injured and to call 911. Neither the passenger or driver helped me whatsoever. The passenger mocked me and cursed me and the driver looked at me lying on the pavement and then illegally fled the scene The forceful impact caused my phone to fly into the middle of Congress, so I could not photo the car. After I picked myself up, I called 911. The passenger stayed on the scene and called me a stupid bitch. Responding officers immediately went to the passenger and pandered to him. Responding officers never asked me what happened. Responding officers first bumped the passenger, like they were "bros." Responding officers asked me if paramedics could leave to take care of people who were "actually injured." I video recorded my interaction questioning officers why they fist-bumped the passenger who injured me and called me a bitch. I also video recorded myself asking officers why they asked the passenger what happened but did not ask me. The driver and passenger violated at least 4 criminal laws and caused me physical injury, yet the officers did not write this up as a criminal offense. 1. The car was illegally parked in the bicycle lane on Congress. 2. The passenger opened his door into the traffic lane and into a cyclist. 3. The driver illegally fled the scene after injuring a cyclist. 4. Neither the passenger or driver provided their name and insurance information to me, the injured person. In addition, APD refuses to provide me with the names of the driver or passenger. I am told that APD is not prosecuting this and I will not be told the offenders names. At this point, APD is violating my rights.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0044	<b>Date of Complaint:</b> 1/21/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Case # 24-445161 An incident happened to him, he reported it to the police. No one is getting back to him regarding his case. He doesn't know the name of the detective in charge. He has repeatedly called and left messages.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0045	<b>Date of Complaint:</b> 1/21/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Bias Based Policing	
<b>Austin Police Officers Involved:</b> Moise Akpodji (AP10156)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Crash ID 25-0020547  She called the police to a crash she was involved in, and 3 of them showed up. They didn't speak to more than three words to her and she feels like because she has disabled plates they didn't want to talk to her. They only spoke to the other party involved. The officer badge number on the report AP10156 Investigator Moise	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0046	<b>Date of Complaint:</b> 1/21/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  From a forwarded email titled "Police car 9115 speeding, 40 in a 35 along Lamar, no lights or sirens just now near 24th"	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0054	<b>Date of Complaint:</b> 1/21/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Cornelius AP8199	<b>Unknown:</b>
<b>Complaint:</b>  The complainant alleges:  WE CONTACTED APD VIA 911 CALL TODAY 1/21/25 AT APPROX 1:07PM. WE HAD AN INDIVIDUAL THAT WAS COMING AND GOING FROM OUR BUSINESS MULTIPLE TIMES. OUR EMPLOYEE WAS UNCOMFORTABLE AS HE CONTINUOUSLY CAME IN ASKING FOR MONEY, ABOUT A CASHIERS CHECK, AND WAS DIGGING THROUGH A VEHICLE THAT WE COULD NOT IDENTIFY AS HIS, NEVER AT ANY POINT DID THIS PERSON DO ANY BUSINESS WITH US. AT APPROX 2:20PM, OFFICER TRAVIS CORNELIUS BADGE #8199 RESPONDED. THE INDIVIDUAL WAS STILL IN HIS VEHICLE PARKED ON OUR PRIVATE PROPERTY. WE DO HAVE SIGNS AT EACH ENTRANCE STATING "PRIVATE PROPERTY, PARKING IS FOR CUSTOMERS ONLY, ALL OTHERS WILL BE TOWED"- THEREBY IDENTIFYING THAT WE DO OWN OUR BUSINESS AND PARKING LOT, AND IT IS IN FACT PRIVATE AND ONLY FOR CUSTOMER USE. MY EMPLOYEE TOLD THE OFFICER AS WELL AS THE 911 OPERATOR THAT ANSWERED THE PHONE THAT SHE WOULD LIKE HIM TRESPASSED. OFFICER CORNELIUS SPOKE TO THE INDIVIDUAL AND NOTIFIED MY EMPLOYEE THAT SHE WAS NOT ALLOWED TO TRESPASS HIM AS HE WAS IN HIS VEHICLE, SO HE WAS ONLY ALLOWED TO ASK HIM TO LEAVE. PER YOUR OFFICES SOP SECTION 437.3.1- A SUBJECT DOES NOT NEED TO BE ON THE PROPERTY WHEN THE NOTICE IS GIVEN FOR THE NOTICE TO BE VALID. SO EVEN THOUGH HE WAS IN FACT ON MY PROPERTY, OR AT THE VERY LEAST HIS VEHICLE WAS- IT WOULDNT MATTER IF HE WAS SITTING IN A SPACE SHIP, MY EMPLOYEE HAS EVERY RIGHT, NOT ONLY BY STATE LAW BUT ALSO BY YOUR OWN SOP"s TO ISSUE A TRESPASS WARNING. AT THIS POINT, YOUR SUBJECTING MY STAFF TO THIS INDIVIDUAL COCMING BACK AND RETALIATING AGAINST OUR BUSINESS FOR CALLING THE POLICE. WE HAVE NO GROUNDS TO HAVE HIM ARRESTED SHOULD HE RETURN AND GET TO ONCE AGAIN SUFFER THROUGH MORE THAN AN HOURS WAIT TO HAVE AN OFFICER ARRIVE ON SCENE. THIS IS A WASTE OF YOUR FUTURE RESOURCES AS WELL AS MY EMPLOYEES TIME, AND GOD FORBID, IS A THREAT TO THEIR SAFETY. THIS IS A CONTINUOUS PROBLEM TO OFFICERS RESPONDING TO OUR LOCATION, THEY EITHER REFUSE TO ALLOW MY EMPLOYEES TO FILE TRESPASS WARNINGS, THEY ALLOW CUSTOMERS/INDIVIDUALS WE ARE TRESPASSING TO STAY IN OUR LOCATION FOR A "REASONABLE AMOUNT OF TIME" (WHICH I AM SORRY, BUT IS NOT YOUR CALL TO MAKE ONCE I TELL THIS PERSON THEY ARE NOT WELCOME AT MY BUSINESS) OR THEY ARE RUDE AND CARELESS. THIS NEEDS TO BE ADDRESSED, NOT JUST WITH OFFICER CORNELIUS, BUT ALSO WITH RESPONDING OFFICERS IN GENERAL.	



# OFFICE OF POLICE OVERSIGHT

Witness info:

Witness Name: [REDACTED]

Witness Email:

Witness Phone: [REDACTED]

Is there anything we should know about this witness?: THIS WAS THE EMPLOYEE WHO  
WAS ON SITE, CALLED AND WAS AUTHORIZED TO GIVE A TRESPASS WARNING

**Office of Police Oversight Disposition: Community Concern**



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0055	<b>Date of Complaint:</b> 1/22/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> [REDACTED]	<b>Unknown:</b> x
<b>Complaint:</b>  The complainant alleges:  [REDACTED], an Austin Police officer, verbally threatened to assault the complainant at the Taqueria Wash and Fold in Killeen TX.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0057	<b>Date of Complaint:</b> 1/22/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Harassment	
<b>Austin Police Officers Involved:</b> Gabriel Vasquez (AP5378)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  G Vasquez AP5378 was in a police car sitting outside the complainant's house, waiting on his street. When the complainant pulled out of his driveway, the officer followed him to a taco bell. The officer pulled up next to him and told him to get out of his car and started asking questions about his license, registration and home address. He gave him a ticket for expired registration. The complainant feels he was targeted. The complainant stated that he thought it was weird that the officer was waiting outside of his house for him.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0058	<b>Date of Complaint:</b> 1/23/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Kevin Garvey (AP6445)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  He is a mobile mechanic and he was working on someone's car outside of the Auto Zone on Willow Hill St. There was an officer at auto zone who was following him and harassing him and wrote him a ticket E18596653. He was just checking the brakes on a car for a customer. Officer Garvey AP6445 was yelling at him and being rude. The complainant stated the officer forced him to sign the ticket, and then left. The officer didn't question any of the other people working there, and the complainant stated he was being targeted.	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0059	<b>Date of Complaint:</b> 1/24/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Jorge Jimenez (AP9579)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Officer badge Number 9579 was called to her house. She is afraid of the cops and didn't want to answer the door. He stuck his foot in her door and had a nasty attitude and said she had to answer the door.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0063	<b>Date of Complaint:</b> 1/25/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Lauren Villarreal (AP7343)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  This isn't about a police officer but about my detective, Lauren Villarreal, I have tried to get in contact MULTIPLE TIMES, regarding an open police investigation. I have not heard back in months though. I don't know who to contact about this, so I'm expecting to hear back.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0064	<b>Date of Complaint:</b> 1/25/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  My name is [REDACTED] I own the house at [REDACTED], Austin, TX 78757. Yesterday around 5:56-6:00 PM, I received 2 text messages from Simply Safe Monitoring notifying me that "multiple" burglary alarms had been triggered at my house. I was at work at that time and did not see the text messages until 6:15 pm. I called the company and confirmed with them that no one should be inside my home at that time. I told the woman I spoke with that I was going to immediately drive home but that it would probably take me approximately 20 minutes to arrive due to traffic. My office is located at [REDACTED]. I also phoned my neighbor across the street to notify him about the issue and he told me he had not seen anything unusual but would keep a look out for the police. She asked me what type of car I was driving and I let her know that it is a black Jaguar XE. She told me she would relay the information to the police so that they would know it was me when I arrived. I got home around 6:47 to a completely dark house and no police car in sight. I got out of my car and called SimplySafe again to find out if the police had arrived or were on their way. I did not enter my house because I was not sure if it was safe. While speaking with SimplySafe, I was connected with the Austin Police Department who informed me that they had checked out my home but found no issues and that it was safe. I then continued into my house and checked everything out. Nothing seemed out of place and the hallway motion sensor has gone off 2 times since Thanksgiving weekend when I was out of town. That was the first incident. The 2nd was while I was out of town over Christmas. A week to 10 days prior to this last incident, the alarm system indicated that that same sensor was not responding. I checked it and found that the battery was dead. I changed it out for a fresh batter (which I tested to ensure it had plenty of life in it). Everything was fine until 2 days ago when I got the same message but a check of the sensor showed everything was fine so I set it back in its place which is 4 inches from the hallway ceiling next to the hall closet door. The 3 bedroom doors nearby are all closed so there is no way that light or a breeze could have set it off and there isn't anything on the wall that could interfere with it either. I do have 3 cats but there is nothing for any of them to hop up on that would trigger the sensor. This is an issue that I am trying to resolve with the alarm company. What bothers me is that the officer who was assigned to check out my house called me and told me he had come out and checked out my "Ring doorbell" [I don't own a Ring doorbell] and that everything was fine. What I do own are 3 separate outdoor Nest cameras all of which have been working perfectly for the past 2 weeks - not one of them have gone offline since Sunday the 19th when the third one was installed. All 3 are just under the eaves - one is on the garage side of my	



## OFFICE OF POLICE OVERSIGHT

house, the 2nd one is above my driveway, and the 3rd is near the rear of the other side of my house. When the police came out at Thanksgiving to investigate the property, my cameras showed the officer walking around my house. My cameras go off and record bushes blowing in the wind, cats, birds, insects and even the snow falling, as well as sounds of cars driving by. What not one of those cameras show are a police car or even 1 person walking around my house either before the alarm was triggered or during the time thereafter before I arrived at home. I spoke with not only my neighbor across the street but my neighbor at [REDACTED] and neither saw or spoke with any police last night. I find this extremely disconcerting because had this not been (thankfully) a false alarm but an actual active break-in, I could have walked into my home during an ongoing break-in.

I called SimplySafe and we have reset the sensor (which I suspect needs to be replaced) but the company is not willing to send anyone out to try to research why that 1 sensor is malfunctioning until the next time the alarm is triggered. I don't know what, if anything, will be done regarding this incident but it obvious to me that the police office was not at my house last night.

**Office of Police Oversight Disposition: Community Concern**



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0065	<b>Date of Complaint:</b> 1/25/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  An undercover officer very loudly and forcefully harassed me during the March for Life 2025 event at the Austin Capital building.  For a long period, he never identified himself as a police officer and was insanely rude and disrespectful to me. He accused me of being a counterprotestor and a terrorist! I was just wearing a raincoat!  I told him multiple times to leave me alone but HE REFUSED TO DO SO AND STARTED HARASSING ME EVEN HARDER.  Only with an interference of another Austin officer in proper police uniform that this incident ended.  Officer Description:  Physical description: Plain clothes. Sunglasses and green clothing Race: Latino or Hispanic American Gender: Male Badge number: What was the officer wearing?: Regular clothes What kind of transportation was the officer using?: On foot	
<b>Office of Police Oversight Disposition: Community Concern</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0066	<b>Date of Complaint:</b> 1/25/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Today January 25, 2025 I was in a car accident at around 9:45 but police officer wrote on his report on 10:38 because that is what time he arrived. The accident was the worse experience of my life. I had the green arrow to proceed to cross the street I had the right away. I was on Slaughter turning on Brodie and the next thing I know this car hit me. The male got off his car and cursed me out used foul language and accused me of hitting me. He proceeded to scream at me that he was going to take a picture of my license plate so that he could get my insurance information instead of being calm and exchanging info. This man kept yelling at me and telling me what the f--- was wrong with me, I responded and told him look where you car is at in front of me and look where I am at I am still in my lane. He then said that he was from Austin and talking down to me as if I was an illegal immigrant. I am born and raised in Austin, Texas but I live in Lockhart, Texas he then took off and I proceeded to leave and that's when he followed me through the whole neighborhood casing me and blocking me in. I called 911 and the operator stayed with me until I got to a safe place and until cops arrived. Travis County got there first and that officer saw I was crying and very scared and he did not care about my well being he was only concerned about what the man had to say. EMS was called because I had a sever anxiety attack. Travis county said that APD needed to be called because that was not there area to deal with. They left and never called APD I had to call 911 back to send an officer. APD officer arrived and he treated me like I was an illegal immigrant didn't care about me he was more concerned about what that awful man had to say, he took our information didn't even investigate, didn't give that man a ticket cause it was obvious that he had the most damage and it was clear it was his fault. I had the protected arrow to turn and he should have yield to me. Your APD officer treated me with no respect as if I was not a US citizen. I do not appreciate being treated like this listen to your 911 call on how upset I was, your officer didn't even tell that Man that he should not be chasing me around. I hope you take action on this because if you don't I will seek legal counsel. This is why I left Austin, Texas. Sincerely,  [REDACTED] my number is [REDACTED]	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0067	<b>Date of Complaint:</b> 1/27/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  HISPANIC COUPLE FLYING A DRONE FROM THE TOP OF MOUNT BONNELL COLLUDING WITH OTHER TO BREAK INTO CARS PARKED AT 3900 MOUNT BONNELL RD. THERE "S BROKEN WINDOW GLASS UP AND DOWN THE PARKING LOT. STOLEN PURSE, WITH EYEGLASSES, HEARING AIDES, ETC, STOLEN FROM MY CARE AT 2PM ON 1/25/25. BLACK COUPLE, MALE WEARING A HOODIE, SEEN LOOKING INTO CARS AT 2PM 1/25/25 AND DROVE OFF IN A GRAY SEDAN HYUDAI OR HONDA. POLICE AREN'T DOING ENOUGH. STOLEN CREDIT CARS USED SHORT TIME LATER AT UT TARGET STORE t-3250 ON CAMPUS AT 2:09 PM AND SURVEILANCE VIDEO CAPTURED COUPLE ATTEMPTING TO USE STOLEN CREDIT CARS	
<b>Office of Police Oversight Disposition: Community Concern</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0068	<b>Date of Complaint:</b> 1/24/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature of complaint:</b> Excessive Force	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  A police woman herein referred to as doe handcuffed me and then she put me in back of her cop car and force fucked me  Officer Description: Do you remember any details about the officer(s) you'd like to share?: Yes Name: doe Physical description: 36, 24, 36 Race: Other Gender: Female Badge number: What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle	
<b>Office of Police Oversight Disposition: Community Concern</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0069	<b>Date of Complaint:</b> 1/27/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  That her friend [REDACTED] was falsely accused of being mentally unwell. She further claims that [REDACTED] daughter has filed harassment charges and obtained a protective order based on what the complainant believes are false allegations. According to the complainant, [REDACTED] daughter alleged that [REDACTED] was mentally unwell, and detectives accepted this claim without conducting a thorough investigation.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0070	<b>Date of Complaint:</b> 1/27/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Police Officer responding to a false police report, that causes a officer and others to become injured in the work place. Officer driving high speed, through location, Tech Ridge and Parmer, that is aggressive and violent, unknown statement, to innocent person. Endangerment has occurred in the workplace. Officer, acting as suspect, who has reported false pice report, with Austin Police Department.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0071	<b>Date of Complaint:</b> 1/27/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Joshua Blake (AP4662)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>Complainant stated on 9/11/24 he was assaulted and APD officers came to scene and took a report. He stated on 9/16/24 he received a follow up from Det. Wesley Devries advising he was assigned the case. He stated on 10/8/24 Det. Devries contacted him and stated he had identified the suspect and APD had video of the suspect at the scene. Complainant stated on 11/5/24 he received a form letter stating the case was suspended because of lack of evidence. Complainant stated he talked to Sgt. Joshua Blake, Det. Devries supervisor, about the incident and the lack of follow up by Det. Devries. He stated Sgt. Blake said he would look into it; however, there has been no follow up response by Sgt. Blake. Complainant requested to speak to someone higher than Sgt. Blake about his case, and he would like to get the video evidence he was told APD has of the suspect.</p>	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0072	<b>Date of Complaint:</b> 1/27/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  This message is from [REDACTED]  Please remind police officers that it is important not to speed in a school zone even when pursuing a vehicle. I observed this morning at 7:30 am a police officer who had supposedly observed a car in front of me speeding on Lake Austin Boulevard and after the car had long passed, decided to excitedly speed after them eastbound down lake austin boulevard. The car then turned north on Exposition and the police car kept speeding in pursuit despite the school zone in front of believe O'henry school. To me, there is no reason to speed in a school zone even when pursuing another speeder. If the real goal of writing speeding tickets is to protect safety, then this behavior just offset any good coming of the speeding ticket. Thank you. Police car unit #1082 pulled the car over eventually at corner of Exposition and 15th for speeding on Lake Austin Boulevard around 7:32 am on January 27, 2025. I appreciate our police department but that was unnecessary and that risky pursuit should have never occurred.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0073	<b>Date of Complaint:</b> 1/28/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Gilbert Caraballo (AP6123)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>The complainant alleges:</p> <p>I discovered an active Class A misdemeanor arrest warrant issued my arrest for the charge of online impersonation. On February 6, 2024, my ex girlfriend and the mother of my child (██████████) filed a false police report on me for online impersonation claiming that I sent her emails and phone calls from websites.</p> <p>Based on a recording of her initial phone call to office Gilbert Caraballo on 2/6/24, he determined that there was not sufficient evidence to issue and arrest warrant. The arrest warrant was issued on 3/4/24. I have filed several records request and have received no information that suggests there was ever any substantiative evidence to issue said warrant.</p> <p>I was never contacted in any way by any legal authorities throughout the entire process.</p> <p>I hired a lawyer to change the warrant into a court appearance and went through that battle.</p> <p>Through the entire process, the prosecutor was changed several times. Each time the prosecutor was relay the following information: "Normally I would drop cases like these in the event of no substantiative evidence, but ██████████ ██████████ calls here every day asking for a status update and my supervisors will not let me drop this one."</p> <p>In the end I was offered 3 different "plea deals" each decreasing in severity of punishment. After I declined the 3rd plea deal, the county ended up dropping the case and I was free and clear, all due to there being insufficient evidence to even attempt trial.</p> <p>By this officer issuing a warrant on clearly baseless and unsubstantiated evidence, was subjected to spend both my money and my time to take care of this.</p> <p>Bitter exes weaponizing the legal system has been happening since the beginning of legal systems, I just expect better from those people that are sworn to uphold the letter and essence of the law</p>	



# OFFICE OF POLICE OVERSIGHT

**Officer Description:**

Name: Gilbert Caraballo  
Gender: Male  
Badge number: AP6123

**Office of Police Oversight Disposition: Community Concern**



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0074	<b>Date of Complaint:</b> 1/29/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Excessive Force	
<b>Austin Police Officers Involved:</b> Brett Fritz (AP7539)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  Unconstitutional Arrest of Journalist Covering Protected Free Speech Protest: During a peaceful demonstration, independent media journalist [REDACTED] is unjustly targeted for arrest. Without any warnings, a group of violent Austin Police encircled [REDACTED] on their bikes preventing his from being able to move as he was trying to get out of the driveway to the other side of the sidewalk to get a wider angle for documenting the event. The arresting police would not let [REDACTED] comply with any orders given. It's apparent the police decided to make an arrest before citing what law was being violated to [REDACTED] directly. The accusation of blocking a driveway was only given to [REDACTED] after his arrest was in progress. Officer Reid violently grabbed and pushed [REDACTED] as the journalist was trying to set his camera down to prevent it from being broken by the brutality of the police. Because of the lack of the use of his hand being held back, [REDACTED] was unable to set his camera down properly by way of powering it down and unfolding the tripod at the base which takes two hands to do. Instead officer Reid forced him to slam the camera down on a hard surface sustaining damage to [REDACTED] equipment. The officer Reid fraudulently claimed [REDACTED] was resisting arrest, before being thrown to the ground. [REDACTED] was in fact trying to comply with every order but was never give a chance. [REDACTED] sustained multiple injuries as 3 police brutally tackled him to the ground and crushed his chest, put their knees on his neck, bruised his ribs and twisted his arms. This unreasonable use of force and brutality shown against journalists is a clear indication of unchecked aggression and a violation of basic 1st amendment rights. What was a ticketable offence of "blocking a driveway" turned into an excuse to exact a chilling effect on the media to prevent important news from getting out to the public about this demonstration against the genocide in Gaza. Your policy needs to change to make sure whoever you are arresting has a chance to comply and knows what rule is thats being broken BEFORE you make an arrest. This is particularly true for something as minor as standing in a driveway that is part of the sidewalk. People should at the very least be given a polite warning and given a chance to comply before any arrests are made. These tactics are underhanded and do not protect or serve anyone. State repression of media is a sign of moral decay and the Austin Police Department should take no part in these activities. Class action lawsuits will be a natural outcome.  Police Officers involved with brutality: Reid, Fritz & Vandervalk Badge numbers: 7870, 7439, 8149	



# OFFICE OF POLICE OVERSIGHT

**Office of Police Oversight Disposition: Community Concern**





# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0075	<b>Date of Complaint:</b> 1/29/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Harassment	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  I was headed home when I noticed through my peripheral vision that every time I moved forward, a vehicle to my right would move forward but I could only see the front of the vehicle. I found it interesting that this person had a wide space in front of him between his and the vehicle in front of his yet he chose to stay in my blind spot. So after a while of that, I finally turned my head to see what was going on when I realized it was a police officer apparently looking into my vehicle and also taking a good look at me. Keep in mind he has a wide space in front of him yet he's choosing to single me out and stick by me for no valid reason. After another minute of that, he finally drove forward and stayed right next to the front passengers side, got a good look at me while I waited in traffic (my lane had a lot more traffic than the patrol cars since I was turning) and the officer stayed there for a while until he finally moved on and drove away. I don't understand what this police officer's problem was but I hope this is not the start of your officers harassing people for their own amusement. That was completely uncalled for. Instead of picking on hardworking people for his or her own amusement, the focus should be on going after real criminals. You can't expect people to respect you when you've got officers behaving in this fashion. This occurred on Schofield drive as it turns into Howard Lane at around 7:20-7:25am on Wednesday, 1/29/25.	
<b>Office of Police Oversight Disposition:</b> Community Concern	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0076	<b>Date of Complaint:</b> 1/29/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  This message is from [REDACTED]  <a href="https://www.youtube.com/shorts/GjpnVEnYxvg">https://www.youtube.com/shorts/GjpnVEnYxvg</a>  The officer in the video needs to be cited for misconduct, he cannot say "shut up" to someone, that's unprofessional behaviour and unacceptable in the workplace. He also completely failed in his duties. If he ruled that a nuisance call, then he had a duty to fine the people who called, which he failed to do, and just walked off like a coward.	
<b>Office of Police Oversight Disposition:</b> Not OPO	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0078	<b>Date of Complaint:</b> 1/30/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  I received a parking ticket within 3 minutes of running into my house while parked on the street. The event was not recorded. Everything before and after was recorded including the ticket on the windshield. Does APD have camera jamming software?	
<b>Office of Police Oversight Disposition:</b> Not OPO	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2025-0079	<b>Date of Complaint:</b> 1/31/2025
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  On January 30, 2025, I was driving to work southbound on Jollyville Rd. I came up to a police block of the entire road at approximately 8:00am. All cars were diverted through the gas station parking lot back towards Research Blvd. As I approached, there, in the middle of the road in plain sight was a dead body laying in the rain alone. There was no attempt to cover the body with a tarp or shield it from public view. It was horrible and literally hundreds of cars passed by this scene during peak traffic time. When I looked up the incident later, news reports said the call came in at 5:51 am. When I arrived, it had been over 2 hours that the body was laying there.  I am a mental health professional, and I think the police should be aware of the effect this can have on bystanders. I know police see bodies regularly, but this scene was unexpected, shocking and quite horrific. I called my husband at 8:03 am and cried all the way to work; I could not get it out of my mind. There is a school bus stop nearby, and who knows how many kids saw this on their way to school. It felt disrespectful to the deceased to leave them there on the road, alone, in the pouring rain on full display for a whole caravan of passersby. If that were my loved one lying there, I would be horrified.  I know police have to maintain integrity of a scene, but it seems that at least a tarp or some visual blockade, even a car blocking view, could have prevented this. I hope that this would be taken into consideration.  Respectfully, [REDACTED]	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	