



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0683	Date of Complaint: 7/2/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Mathis AP8345	Unknown: <input checked="" type="checkbox"/>
Complaint: "She and her husband are in a car club, and they ride around through the downtown area and come up Reini St. and park under the bridge near the shell station downtown between 7th and 8th St to look at the cars. That night, they parked and got out and were laughing and talking and taking pictures of cars with friends and their kids. Out of the blue some officers jump out of a car with guns and yelled for everyone to not move. A lot of people had kids with them. They finally found out they were pulling their guns on one guy in particular, but there were a lot of people in the crowd. They let the officers know that there were kids in the car. The officer told them "F*** those kids, we don't care about your kids". The officers pushed her 14-year-old daughter down, causing an asthma attack, they pushed her 13 year old son down twice for no reason. Then they body slammed her husband on the ground and arrested him for interrupting the police. She then saw another officer push her daughter down again. Then officer Mathis pushed the complainant down and kept pushing her down. The complainant asked why the officer was pushing her, she was just trying to check on her daughter. The officer told her to get across the street and gave her two counts before she arrested the complainant. When they cuffed her, they cuffs were too tight. They finally figured out the police were there because a guy pulled out a gun on someone, but she and her husband were the ones that ended up in jail for some reason. There was also a man there recording the incident and the police bum rushed him and also took him to jail. [REDACTED], her husband, was pushed to the ground by one officer, and another officer walked by and said to that officer, "not out here" which caused alarm for [REDACTED]. They also saw a woman whose body became exposed when being tackled by male officers. When the woman asked to adjust her clothing, the male officers laughed. The complainant's cause number is C1CR 24-205902. The complainant will send videos to the OPO resource account."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0683	Date of Complaint: 7/2/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Mathis	Unknown: <input type="checkbox"/>
Complaint: "She and her husband are in a car club, and they ride around through the downtown area and come up Reini St. and park under the bridge near the shell station downtown between 7th and 8th St to look at the cars. That night, they parked and got out and were laughing and talking and taking pictures of cars with friends and their kids. Out of the blue some officers jump out of a car with guns and yelled for everyone to not move. A lot of people had kids with them. They finally found out they were pulling their guns on one guy in particular, but there were a lot of people in the crowd. They let the officers know that there were kids in the car. The officer told them "F*** those kids, we don't care about your kids". The officers pushed her [REDACTED] they pushed her [REDACTED] down twice for no reason. Then they body slammed her husband on the ground and arrested him for interrupting the police. She then saw another officer push her daughter down again. Then officer Mathis pushed the complainant down and kept pushing her down. The complainant asked why the officer was pushing her, she was just trying to check on her daughter. The officer told her to get across the street and gave her two counts before she arrested the complainant. When they cuffed her, they cuffs were too tight. They finally figured out the police were there because a guy pulled out a gun on someone, but she and her husband were the ones that ended up in jail for some reason. There was also a man there recording the incident and the police bum rushed him and also took him to jail. [REDACTED], her husband, was pushed to the ground by one officer, and another officer walked by and said to that officer, "not out here" which caused alarm for [REDACTED] They also saw a woman whose body became exposed when being tackled by male officers. When the woman asked to adjust her clothing, the male officers laughed. The complainant's cause number is C1CR 24-205902. The complainant will send videos to the OPO resource account."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0684	Date of Complaint: 7/1/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Gunter AP8062	Unknown: <input type="checkbox"/>
Complaint: "I work at Austin FC as a ticket taker. On 6/30/24 between 6:00pm and 7:00pm Officer Gunter #8062 started moving and shutting gates against the fire code, pushed fans away from the gate by putting his hands on ticket holders, and yelled at staff that he could do what he wanted. I personally witnessed him push a woman who had a valid ticket. This officer used intimidation and force with my co-workers and fans, with no regard to our jobs or procedures. i hope you understand that this man physically pushed people who had valid tickets, yelled at our staff, and did not follow his own policy I have contacted my attorney to file suit. Officer description from online OPO form: Do you remember any details about the officer(s) you'd like to share?: Yes Name: Gunter Physical description: short Race: White or Euro American Gender: Male Badge number: 8062 What was the officer wearing?: Uniform What kind of transportation was the officer using?: On foot"	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0688	Date of Complaint: 7/3/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Baker AP9735	Unknown: <input type="checkbox"/>
Complaint: "She worked late last night then got off and went to the gym. She wasn't feeling great, so she wanted to do yoga in the studio at the gym. She fell asleep for about 10 minutes at the studio, then the manager came up and began kicking her and telling her she had to leave. He threatened to file a trespass charge and he was going to call the police and have her arrested. When the police came, instead of speaking to her at all and getting her side, they had him come tell her she needed to leave. They didn't take her report at all, even though she told them how he was kicking her and harassing her. There were two officers, the one she interacted with was Baker 9735. Incident number: 24-1850021"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0697	Date of Complaint: 7/5/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Lt. Casto AP5891	Unknown: <input type="checkbox"/>
Complaint: "On 7/5/24, Officer Ernesto Barreras AP7757 came to OPO to file a walk-in complaint against his immediate chain of command, Lt. Casto AP5891 and Sgt. Endres AP7207. Barreras stated he had just left a meeting with Lt. Casto and Sgt. Endres and they had overstepped their authority on how he may use his comp-time. He stated he wants to file a formal complaint that Lt. Casto and Sgt. Endres has a comp-time usage practice that is bias against him, because he is the only officer that works overtime and takes comp-time instead of pay. He stated he has followed all APD GO's and his request for comp-time usage is not against policy."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0697	Date of Complaint: 7/5/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Sgt. Endres AP7207	Unknown: <input type="checkbox"/>
Complaint: "On 7/5/24, [REDACTED] came to OPO to file a walk-in complaint against his immediate chain of command, Lt. Casto AP5891 and Sgt. Endres AP7207. [REDACTED] stated he had just left a meeting with Lt. Casto and Sgt. Endres and they had overstepped their authority on how he may use his comp-time. He stated he wants to file a formal complaint that Lt. Casto and Sgt. Endres has a comp-time usage practice that is bias against him, because he is the only officer that works overtime and takes comp-time instead of pay. He stated he has followed all APD GO's and his request for comp-time usage is not against policy."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0700	Date of Complaint: 7/8/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input type="checkbox"/>
Complaint: "Note* The date of incident listed is arbitrary, this is a complaint about an ongoing issue with APD The complainant has been filing stalking and harassment reports against the same man since 2018. She has filed many reports and has not received a call back or follow up. She is filing these reports about the same person, and since the police have been doing nothing, this person has been emboldened to continue harassing her. Her most recent case number is 24-9010042. She got a call back one time from an officer who said someone would be over at her location in a few minutes, then no one came and the case was closed. She stated that the APD is seemingly ok with crimes happening against women, because they aren't doing anything about any of her reports. She's been making reports- some of which aren't even in the system, she's been making service requests, no officers are calling back and no detectives are investigating any of her cases. She just wants to know if any of these cases will be handled, followed up on or if she'll receive any help at all from APD."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0699	Date of Complaint: 7/8/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved: Robert Mitchell	Unknown: <input type="checkbox"/>
Complaint: "He has a case open with APD for a stolen motorcycle 24-1831204 He stated he is frustrated because that there is no Sergeant on call to assist him with his case. Robert Mitchell is not available; his supervisor Robert Gilbert is also not available, and there is no other person available to assist him."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0708	Date of Complaint: 7/11/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: 8132 - Yaletchko, Mark	Unknown: <input type="checkbox"/>
Complaint: <p>I was exiting my car after pulling into a parking space at the [REDACTED] in Georgetown, Texas when a man with a gun jumped from behind my car and asked me at gunpoint: "What are you doing in my car?". I told him that it was my car. I thought I was being robbed at gunpoint. After a few seconds, the man with the gun apologized and explained that he thought I was exiting his car (rather than my own). He then tucked his gun into his pants and walked to his own car. When I was walking to the hotel from my car, I took a photo with my phone camera of the man with the gun and his car license plate. He then followed me and told me that he was an off duty Austin Police Officer and showed me his badge. I took a photo of his badge as well. The Officer's name is Mark Yaletchko. The fact that he is an off duty Austin Police Officer does not change the fact that he assaulted me by pulling a gun on me when I was merely exiting my car. I was very shaken up by the incident, so I called the Georgetown Police while Austin Officer Yaletchko was still in the parking lot with me. I explained to the Georgetown Police Officers what occurred, and the Georgetown Police Department filed a criminal case against him for an arrest warrant: Case No.: 2024-193-016.</p> <p>From my perspective, an Austin Police Officer should certainly know better than to hold up someone at gunpoint without first identifying himself as an Officer. And his confusion about me exiting my own car rather than his car is ridiculous - lots of cars today look similar, and the incident occurred in the middle of the day. I thought that he was going to shoot me with his gun when he jumped out from behind my car with his gun in hand.</p> <p>I need to file a formal complaint with your Department against him for this assault. This is so upsetting- I'm still shaking even though the incident occurred hours ago.</p> <p>I tried to attach the 2 photos that I took of him and his badge, but I cannot tell if they properly uploaded here.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0721	Date of Complaint: 7/16/2024
Complainant's Name (if given): [REDACTED] Anonymous <input type="checkbox"/>	
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 4534 - Ervin, Chandra Unknown: <input type="checkbox"/>	
Complaint: CHANDRA A ERVIN SERGENT INVESTIGATIONS APD FINANCIAL CRIMES UNIT. FAILURE TO REPORT A SECOND-DEGREE FELONY FRAUD/LARCENY. WITHOLDING INFORMATION AND CONCEALING A CRIME. OBSTRUCTION OF JUSTICE, BEING AN ACCESSORY AFTER THE FACT. FAILED TO REPORT AND INVESTIGATE THIS CRIME PROPERLY. HAS VIOLATED MY CIVIL RIGHTS BY MISCONDUCTING INVESTIGATION. NEW EVIDENSE DURING 2023 AND JULY OF 2024, FAILURE TO REPORT SECOND DEGREE FELONY OF FINANCIAL PROPERTY CRIMES COMMITTED BY [REDACTED] TOTALING 572,000. VANDALISM OF PERSONAL PROPERTY AND HOME DAMAGES TOTALING 300,000. [REDACTED] AND ELDERLY NEGRO WOMAN HAS DIED AS RESULT OF THESE MAGNIFICANT FINANCIAL CRIMES OVER 8 YEARS. HAS CAUSED HARM, IRREPARABLE DAMAGE AND SUFFERING TO THE ENTIRE IMMEDIATE FAMILY OF [REDACTED] [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0722	Date of Complaint: 7/16/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 9245 Mason, Tyler	Unknown: <input type="checkbox"/>
Complaint: The complainant was a passenger in a friend's vehicle. The vehicle was pulled over by an officer in a traffic stop. She had nothing to do with the traffic stop but was taken out of the car and handcuffed. She was frisked by a male officer, touched inappropriately and searched for what she stated was no reason. The officer on the citation is P. Mason AP 9245, Case number 24-1961523.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0728	Date of Complaint: 7/17/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Evans, Bryan AP 6641 Unknown: <input type="checkbox"/>	
Complaint: I was in a catastrophic accident 3/16/22. I have a copy of the police report - case report #220751032. The department failed to cross reference the license against the man that hit me. I have the VIN number ([REDACTED]) but it's my understanding that the vehicle was stolen. This man did not have any legitimate registration or insurance. RED flag to not have something accountable for him. Needless to say I have injuries that I'm STILL contending with such as a traumatic brain injury and seizures. Yet, there is no accountability. I was unresponsive at the scene. I even have a sheriff friend who looked at the police report to which he responded "what were these rookies doing?" The APD failed me in the fact that they had no legitimate information on the driver. He was driving 70 mph in a 65 zone in rush hour traffic. I was at a standstill prior to being struck from behind. They should have arrested him for trying to even leave the scene. I was unresponsive and the jaws of life were needed to extract me. My car was totaled. I can't work, I can't LIVE my life through no fault of my own. Accountability of the department is necessary. You can't expect someone to not be able to live as a human being and not have someone held accountable. Name of officer - Bryan Evans ID # - AP6641	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0729	Date of Complaint: 7/18/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: 6440 - DeLuna, Randy	Unknown: <input type="checkbox"/>
Complaint: Misinformation and lack of communication from APD Detective De Luna regarding her deceased son's case and belongings. The complainant stated that she received conflicting information between Detective De Luna and the medical examiner's office in regard to viewing her son's body. Additionally, she was told she could retrieve her son's property, only to find out his car had already been sold. Despite multiple attempts to contact Detective De Luna for clarification, the complainant received no further communication. Case # [REDACTED].	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0731	Date of Complaint: 7/19/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 8401 - Gonzalez, Marcus Unknown: <input type="checkbox"/>	
Complaint: The complainant was attacked and robbed off behind the L.A Fitness on Slaughter Lane. The guy tried to kill him, and Detective Gonzales hasn't done anything about it. The complainant came in to identify his attacker from a line up and when he couldn't identify him, the detective told the complainant to go out and "do his own leg work" and take pictures of the guy who attacked him. The complainant stated that he thought that was wrong, and he has had to move out of Austin in fear that he might be attacked again.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0734	Date of Complaint: 7/19/2024
Complainant's Name (if given): Koellner, Michael	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 8216 - Noble, Samuel	Unknown: <input type="checkbox"/>
Complaint: The complainant has been living next to a trailer park on the [REDACTED], where he has filed numerous noise complaints, and nothing is happening with it. He has contacted 311, he has contacted his district representative, and he has been contacted by officer Noble who told him to file noise ordinance violation report but didn't provide any other mediation or help. He is frustrated that these ordinances are in place and when they are violated, nothing is being done about it.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0783	Date of Complaint: 7/31/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved: 9617 - Delling, Lane	Unknown: <input type="checkbox"/>
Complaint: <p>She is a security guard at the location of this incident. There had been some issues with the security alarm and fire panels prior to her shift where the police had come out in response to a silent alarm going off. The building administrator came out and attempted to fix the alarm panel, left and gave the complainant his number should any more issues arise.</p> <p>Later that evening the alarm went off again. She attempted to disable it and tried reaching out to her supervisor and her building administrator.</p> <p>The complainant was startled by the sound of keys, not expecting the police to come out since the building admin had disabled the silent alarm earlier. The police did end up coming out again in response to the silent alarm going off.</p> <p>When she approached them, they began asking her questions about her identity. They asked for her name and ID, and ran her license plate on her car. She was in uniform this whole time, with the security company name printed on her t-shirt. She stated that she felt that because she was a black woman, they were treating her more like a suspect. The incident number related to her complaint is 24-2121519. She did not get the officer's name who was involved but his badge number was 9348</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0681	Date of Complaint: 7/1/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I called 911 on 6/30/2024 about a group of guys that where outside in the parking lot drinking and had a speaker outside with super loud music, to the pint you could hear it to the front of the apartment complex. I had approached the guys and asked them to lower the music, obviously they were very intoxicated that they got super aggressive and started to threaten me. I told the operator what had happened and she said they'll send someone out. I'm assuming no one came out because it was 2:45am and they were still outside with the music and at this point with fireworks, I called again and they said someone would come out and again NO ONE WAS SENT OUT TO CHECK IT OUT. The music did not stop until 4:15am as well as the fireworks. I know it's a noise complaint and not an "emergency" but if they guys are drinking outside and being aggressive when we are asking to lower the music it could have turned to something bigger."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0682	Date of Complaint: 7/1/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "That on the evening in question, her son, [REDACTED], Her husband, [REDACTED], and a family friend, [REDACTED], were returning home from a visit to Austin Parks and Pizza. Upon their arrival, her husband, who is a mechanic began inspecting the tires of [REDACTED] vehicle. During this time, police officers arrived on the scene, responding to a report of an individual with a firearm. The complainant explained that, upon seeing the officers, her husband and son went inside their home while [REDACTED] remained outside interacting with the police. The situation escalated when her husband received a phone call from [REDACTED], informing him that he was being detained. Concerned and seeking to understand the situation, her husband and son ran outside. According to the complainant, the officers immediately handcuffed both her husband and her son upon their exit from the house. The complainant emphasized that her son, who is only 14 years old, has a history of trauma, which made the situation particularly distressing for him. The complainant states that the officers did not conduct a thorough investigation before taking action and instead relied on their authority to control the situation. The complainant further stated that the officers were excessively rough with her husband during the arrest, resulting in injuries to his hands."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0685	Date of Complaint: 7/1/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I had called dispatch in regards to an aggressive individual breaking city ordinance they dismissed my request and said they didn't want to escalate the situation therefore they weren't going to get involved even after acknowledging the request was valid. They instead sped off almost hitting two pedestrians on scooters driving into oncoming traffic and didn't explain the situation to the people involved . Patrol unit 8833, coup vehicle, two white male officers."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0686	Date of Complaint: 7/2/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "An unmarked police unit was tailgating cars at 80 mph, cutting people off, brake checking people. Plate HTL-7397 going Westbound on Highway 71 from Bastrop all the way into Austin and then exited 183 North. The complainant isn't sure it was an APD unit or if it was Bastrop PD."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0687	Date of Complaint: 7/2/2024
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "On May 28th 7:00 pm at Republic Square Park on 4th and Guadalupe the complainant witnessed a police officer show up and asked a black man to leave the public park because he'd gotten a complaint about a man in a grey shirt throwing up. She told the officer it was a public park and that he had a vague description of a man in a grey shirt and thought that was inhumane to tell the man to leave instead of offering help to this man on a hot day. Then the officer found another black man in a grey shirt and brought him to the curb. After that the officer waved goodbye and left."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0693	Date of Complaint: 7/3/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I was driving along 290 West towards Mopac, then exiting onto Mopac south. The officer driving car 8681 came up behind me with his lights on. He was driving very aggressively, to the point I felt it was endangering traffic. I thought to myself there must be a big emergency, but it turns out there was a bookshelf blocking part of the exit ramp onto the Mopac feeder rd. There was room to go around it, and I do not feel how recklessly he was driving was warranted by the situation."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0694	Date of Complaint: 7/3/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I was issued a trespassing notice. it was not to me personally. I was never identified; I did not provide my identified to the officer on scene. I was not made aware by law enforcement that I was issued a trespassing notice. As of today July 3rd I haven't received any notice by phone, mail, e mail or any other way of communication. It was done after I was no longer on scene. Not to my knowledge. I gai Ed knowledge of such trespassing notice today Wednesday July 3rd, via [REDACTED]." Witness description from online OPO form: Witness Name: [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0698	Date of Complaint: 7/8/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "She received a call and pictures from her son of his car getting attached to a tow hitch and taken. He called 911 asking for assistance, and they told him he had to call 311. She doesn't understand why they didn't come. Then the driver of the truck told him it was APD who called to have it towed. Her son proceeded to follow the truck and eventually they driver took the truck off the tow hitch and left the car. The complainant is upset because her son could've been hurt or his car could've gotten stolen and she believes this should have been treated as an emergency and the police should have come out."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0700	Date of Complaint: 7/8/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "The complainant has been filing stalking and harassment reports against the same man since 2018. She has filed many reports and has not received a call back or follow up. She is filing these reports about the same person, and since the police have been doing nothing, this person has been emboldened to continue harassing her. Her most recent case number is 24-9010042. She got a call back one time from an officer who said someone would be over at her location in a few minutes, then no one came and the case was closed. She stated that the APD is seemingly ok with crimes happening against women, because they aren't doing anything about any of her reports. She's been making reports- some of which aren't even in the system, she's been making service requests, no officers are calling back and no detectives are investigating any of her cases. She just wants to know if any of these cases will be handled, followed up on or if she'll receive any help at all from APD."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0701	Date of Complaint: 7/10/2024
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "At 0630 an officer is racial profiling because her son was standing in the driveway. Officer makes a turn, makes the block and comes back - rolls his window down and waves at her son like he doesn't belong there. They leave the house, when they returned, the officer was passing her house again. Complainant states that there are more important things to do than to profile a black man standing in his yard. States the officer almost hit her vehicle trying to see who was in the vehicle. VEH # 8729 Her son is a 22 y/o college student, never been in trouble a day in his life. Incident took place at her home. Feels the officer was trying to intimidate her son by the way he waved at him. Sons' name is [REDACTED]"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0704	Date of Complaint: 7/10/2024
Complainant's Name (if given): Denopoulous, Ionannis Anonymous <input type="checkbox"/>	
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Complainant was in a car accident about 20 days ago, and APD informed him they would call him 14 days from the incident. 19 days later complainant receives the call but was driving and asked if they could call him back because he didn't want to be distracted. They said yes, but then never called him back. This morning, he received a phone call which he believed to be APD and answered the call. When he picked up, the line went dead. Shortly after that, he received an email stating that his case has been closed. When he called to inquire, he was told that APD tried to contact him twice and he was not available - and his case was closed. He is upset that though APD did call twice, he answered the second time and it was them that hung up. This is unfair and called 311, to which they gave him OPO's number.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0706	Date of Complaint: 7/10/2024
Complainant's Name (if given): [REDACTED] Anonymous <input type="checkbox"/>	
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Son gets pulled off of CAT Metro bus at gun point, finger on the trigger, flashlight on. Complainant is wondering if all of that was necessary to include the snide remarks. If questioning a minor after finding out he was a minor is legitimate. Complainant stated that an officer did contact her and inform her that the incident involved a robbery at 7/11. Then later said it might be a case of shoplifting. Complainant asked if her son had anything on him, the response was yes, but it was only a cell phone. Son was later released.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0707	Date of Complaint: 7/10/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: This message is from [REDACTED] Hello. A marked city pd car was speeding and cutting people off without lights or signals. Highly unsafe especially at dark and in an area with a high homeless population. The car was 1754, a suv and this was at 10pm coming from under i-35 and 183 and he turned on cameron road. Followed by another cruiser who also didn't turn on their lights. This is insanely unsafe and I can't believe he almost smashed into me	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0710	Date of Complaint: 7/10/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Struggling with the aftermath of a car crash that the police mishandled. She would like it amended. Wants to discuss the conduct of the officers on scene who were rude.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0711	Date of Complaint: 7/12/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He is a supervisor for metro access. He was following a Metro vehicle occupied by disabled people. There was an APD Pick-up truck, unit #3688, driving behind him. They were all in line to enter the frontage road in traffic. The driver of the police unit started honking and throwing hands in air out of frustration. There were no lights and sirens engaged, and there was no apparent emergency. The complainant stated that this was unprofessional conduct, and as a former Houston police officer, he knows that the police department has a hard enough job to begin with and they don't need someone like that creating more drama. The APD driver was a white male wearing black shirt.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0712	Date of Complaint: 7/12/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant has been trying to report violent and harassing behavior being committed by houseless individuals dozens of times. Her 311 complaints get closed out before anyone comes to help her. She has tried contacting her district representative multiple times and has received no assistance. One of the most report numbers is 24-00238795.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0713	Date of Complaint: 7/9/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Complainant states that her apartment was robbed, and the police told her to call 311 because it wasn't an emergency. This is the second time this happened, and states that the police never did anything the first time. Complainant does not have the officers name(s) and cannot recall the date/time of the first incident, but states it was a couple days before July 9, 2024; she believes it was at night.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0714	Date of Complaint: 7/12/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant is out of town. The police were banging on her door early in the morning. Her house sitter answered the door, and the police just came right in. They did not identify themselves, but said they were looking for [REDACTED] and there was a case pending and proceeded to come in and search the house, then they left. They did not have a warrant or a subpoena. The complainant called TCSO because normally she is under their jurisdiction, but they said they did not go out there. She called APD and they said they had no record of that search, and suggested she call TCSO back. She spoke with a dispatcher there and got a Case number 24-1940515, but APD will give no information to her regarding their search. She stated that this was an illegal search as there was no warrant	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0715	Date of Complaint: 7/13/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>Regardless of my poor choice to get drunk, I walked up to police one night and told them I needed help finding my car. I was walking with my cousin who was a sober driver but she took an Uber to meet me earlier so she didn't know where I parked. It was FREEZING and I was obviously drunk. They gave me no assistance. They shrugged their shoulders like, "not my problem." They didn't even ask if I was planning on driving drunk and didn't give a damn if I made it home alive or not. I had ONE night in my life where I drank a few too many and based on their response, I apparently deserved to pay for my mistake with my life. They are paid to serve and protect. They didn't serve me or protect me or anyone else I may have driven into that night had I potentially been planning to drive drunk, which I wasn't. I could have died of hypothermia or a car accident, been attacked, abducted, raped, thrown in the lake to drown. FUQ APD</p> <p>https://youtu.be/wPrq41lfbM8?si=QNBfKB01LtYMirJu</p> <p>This happened in 2022 around parking garage near 6th Street but I was parked on the street. It was a a long time ago but I want you to know that the police are worthless down there if they shrug their fat ass shoulders and ignore people the way they did me that night. They're not on alert and even a vulnerable drunk female walking up to them to their face wasn't even a problem to them. If they're not even able to see a risk in their damn face talking to them, I can assure that people in the area are not safe just out and about considering the police lack of care and alertness. I work for the state, I have zero criminal record, I have no traffic violations, I am licensed/ insured, educated, responsibly pay my bills and haven't had a drink since that night. Before that night I was always careful not to drink much. But somehow I got drunk or maybe drugged off drinks that tasted extremely watered down. Regardless, APD doesn't do enough. You don't need a city ordinance to make you do the right thing.</p> <p>The logic I see APD operating on: "Well city council doesn't explicitly tell us to assist a sick drunk person so eff u."</p> <p>Why on the hell were 6 police men just congregating shooting the breeze in al parking garage? That's what I'll never understand. Must be nice to sit on their ass and retire early</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0716	Date of Complaint: 7/14/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: On July 14, 2024 ~4:20pm on MoPac going North, somewhere between crossing over 360 and before reaching downtown, a police vehicle turned their lights on and was looking to pass highway vehicles in a hurry. I was driving my truck in the center lane, and a Subaru was in the left lane. No other vehicles were in the general area of this event. The police officer came upon us very fast with the lights on, or turned them on in the left lane with little warning. Either way, the Subaru in the left lane was not given a reasonable amount of time to move over, I was surprised by how quickly the police car came upon us. Before the Subaru could react like any average person and move out of the left lane, the police officer passed going 70+ in the left shoulder of the road. Given the frequent amount of gravel on the sides of Texas highways, the police car spit up rocks while passing, and one hit my windshield in the center lane. This caused an immediate crack in my windshield. I understand that accidents happen, and police have to respond quickly to emergencies, but I feel the passing on the left shoulder was unnecessary. The Subaru was going to move over, it was a matter of a second or two to clear the left lane so the officer could proceed on. No other cars were around, no traffic to fight. Instead they passed on the shoulder and caused damage to my windshield. I hope something can get done to help fix/replace my windshield.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0717	Date of Complaint: 7/15/2024
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The APD officer responding to the auto incident over the weekend responded to questions with racist and stereotypical remarks. I do not appreciate this and he is the wrong person for a community servant position! Please reevaluate your hiring criteria.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0718	Date of Complaint: 7/15/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She was in an argument with some people she believes to be drug dealers outside of the [REDACTED] [REDACTED] where she lives. She took her dog outside and saw the man and a woman sitting outside and they were recording the complainant. They began verbally harassing her and calling her names. She stated that they hit her when she approached them, so she called the police. The other party was recording the incident and had video of the altercation and a recording her calling them "gay". The officer arrived and spoke to the complainant and then went to speak to the other party. The officer took the other party's side and didn't believe that the complainant was assaulted. She believes the officer was gay and was offended by the recording, so he took her to jail. She doesn't think that is fair, just because she was calling them gay he took their side.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0719	Date of Complaint: 7/15/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Dear Office of Police Oversight, I am writing to formally file a complaint regarding an incident that occurred on the night of Sunday, July 14th, at the intersection of Pleasant Valley Rd and Canterbury St in Austin. I believe the conduct of the 911 dispatcher was unprofessional, and the police response was inadequate, which allowed a crime to go unchecked. At 9:08 PM, I witnessed the theft of an expensive motorbike. It was dark, but I believe the motorbike was a Harley Davidson, possibly a bagger or bobber model. The thief did not have the keys and was struggling to push the motorbike north towards E. Cesar Chavez. I immediately called 911 to report the incident. I provided my location and a description of the thief to the dispatcher. The dispatcher seemed annoyed with my responses and abruptly went silent during our conversation. Concerned and unsure if my call was still being processed, I called 911 again at 9:13 PM. The dispatcher, sounding irritated, assured me that someone would be sent to the scene. I remained at the location, ready to assist the police by pointing them in the right direction. The thief took a left turn into a dark alley, and still, no officers arrived. Frustrated and worried about the situation, I called 911 once more at 9:28 PM. This time, the dispatcher told me, "Okay, we will cancel the call then." I am deeply disappointed by the dismissive and irritated attitude of the dispatcher. As a first-generation immigrant, I felt that this might have contributed to the lack of action taken. This incident has left me feeling unsafe and questioning the reliability of emergency services in our community. Thank you for your attention to this matter. Sincerely, [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0720	Date of Complaint: 7/15/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: This message is from [REDACTED] I went through the same thing last year same set of police twitch streamers stalking me hacking my phone and won't stop he caused me a mental breakdown stalking me on the bus line, I called the police to my location 3 different times this year and last year and they wouldn't give me a police report number. My family members ex police they say I'm supposed to get a report number 5 police same ones in 2023 responded to the same mental break down the streamer caused me part year this year failed to give me numbers for reports of harassment to myself I'm still being harrassed by the streamer they started stalking me in 2020 and it's now 2024 I've reported it in AZ NV PA CA and TX but the police in Texas won't give me a case number to build a case the streamer is having me harrassed at more than 4 businesses with their friends I'm being sexual harrassed at a gym they wanted me to go to... I'm reporting my complaint, I'm 36 streamers 32. Why am I still being harrassed by the person... * In response to OPO's request for more detailed information: yes its for apd no one gave me a harassment report number for sunrise location south austin coral gables central triangle soha restaurant a twitch streamer has been harassing me and no ones taken a report at all ive called police to my location no one has done anything so that I have a record people told me to call 311 to get a detective to help	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0723	Date of Complaint: 7/16/2024
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was two police officers, dressed in uniform responding to a call, or what was stated responding to a call, near Parkfield and Fairfield. That caused fear to occur, before, during and after of endangerment. The time was at 2:00 am, startled an innocent person, on private property, as there was crimes occurring of gun violence in the area. The officers were able to respond to the "call", innocent person was able to respond as a military employee, without crime. Military unable to respond normally with medical attention and continued with work, without experiencing property damage, ability to withhold statements and movements, unable to regain consciousness. Suspicious activity by officers and community. Reporting to Police Oversight.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0724	Date of Complaint: 7/16/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I'm filing a complaint for Austin PD failure to hold the complainant responsible for making a false report. It was found that [REDACTED] made false allegations, stated on Pg 10. Officers also failed to arrest her after she came back again that same night, and was told she was trespassing case#2024-991436. I have since then filed charges for her trespassing on both 4/11 and 4/19. APD still havent responded to me. This person has a history of CDV, because the APD refusal to investigate or press charges, Im in danger, my children are in danger. She injured herself, claims of seeing a gun, made false report, and the police did nothing. The officers were pleasant. I appreciate their calmness in the situation, it could've been worse. Their lack due diligence to investigate and enforce the law let 2 children be put in danger.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0725	Date of Complaint: 7/17/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: My husband, [REDACTED], is a pediatric anesthesiologist with US Anesthesia Partners (formerly known as Capitol Anesthesiology) who has been in Austin for over 20 years. Last week Friday, 7/12, around 3 pm, [REDACTED] went to the Wells Fargo in Mueller to withdraw cash in person. He then went back to work at [REDACTED] where he pulled into the secure parking lot that you need a hospital badge to get into. A dark sedan followed him into the parking garage and once [REDACTED] went into the hospital, they pulled the car around and someone got out of the car and broke his driver side window and took the cash he withdrew from his car. He called 311 and they told him they would be in touch within 14 business days. The service request number they gave us is: 24-00254271. This was an unnerving and stressful event for our family and [REDACTED] was also made aware of the security breach. We have yet to hear back from the Austin Police Department. We found out yesterday, that the subsequent day on Saturday, there was an assault/robbery in front of the same Wells Fargo. We are hoping that by reaching out to your office, you will be able to encourage resources to be utilized to support increased security at this particular Wells Fargo branch so our Austin citizens can feel and be safer. We appreciate your consideration and hope you will be able to help us bring this to APD's attention. Sincerely, [REDACTED] [REDACTED] [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0726	Date of Complaint: 7/17/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant and her friend were being followed by strange men. They were accosted by one of the men earlier in the day but didn't make much of it. The complainant noticed him following them in his car. They noticed he had a girl in the car with three other men and none of them seemed related. They called the police five times, and no one showed up for approximately 2.5 hours. She doesn't even think they made a report. When they did show up, they acted like they didn't want to be there, and they didn't ask the whole story. APD kept mentioning they weren't high priority, but the complainant stated she felt this was an emergency especially since there was a little girl involved at one point.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0727	Date of Complaint: 7/17/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There is a traffic light broken and the traffic officers have the whole intersection closed off. He is unable to make the left turn he needs to make to get to his destination. They are just sitting in their cars instead of directing traffic and keeping the flow going. If they were directing traffic, there wouldn't be a traffic jam.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0730	Date of Complaint: 7/18/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint: :This sounds rude I know... But I sincerely believe this should be titled Police Incompetence. On Tuesday, July 16th @ approximately 18:00 my son was involved in a car accident on Braker lane in north Austin were his car was totaled. The passenger of the car that hit him got out of their car with a hand gun which he put in his waist band, the driver got out and discarded drugs behind a nearby fire hydrant. At this point my son felt that he was in danger and called the APD and informed them of the accident as well as the presence of a fire arm. Meanwhile the passenger hid the gun in the woods at the scene. While waiting for APD to show up a phone call was made and another vehicle arrived and retrieved the hidden items from the two occupants. At some point an APD officer CALLED my son from [REDACTED] and got the location but never showed up, and never returned four return calls and text messages from my son. The Fire department came as well as EMS, but still no APD... Tow truck came and towed both vehicles.... still no APD. Mean while my son is left hanging, not knowing what to do. After two hours of trying to reach the "OFFICER"... laughable, that had called him, instead of responding, my son called 311 to see if he would get in trouble for leaving the scene. 311 advised him that he had done all he could do. So my son, who by the way is a single father of a seven and two year old is without a vehicle and has a full time job. Because the APD didn't do their job, my son has no police report and was in legitimate danger that was not seen to, or even followed up on. My son is going to have a difficult time with transportation now because he couldn't get there info, and has no report from you for his insurance company. The only positive thing that happened was that an Officer Bastow called my son later that evening to see what had happened. My son says the driver was [REDACTED], and the one with the gun was [REDACTED] I guess he found them on Facebook. My sons phone number is: [REDACTED] I myself am an Army Veteran and am neither pleased nor impressed with the APD. If you are afraid as soon as you hear that a gun is involved you have no business claiming to be a Officer of the law... I believe that to be the case here. To close: I expect some follow up on this! It is my hope that [REDACTED] will be calling me to say that this has happened.</p>	



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0737	Date of Complaint: 7/19/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>On April 23, 2024 my son [REDACTED] was temporarily living homelessly in downtown Austin. He was a mental health patient. Apparently he failed to identify himself to an officer and was arrested. At the police station, because he was presumably in a paranoid state, he gave his younger brother [REDACTED] identifying information as his own. On the 25th [REDACTED] body was discovered, deceased. On the 26th his father and I were informed (incorrectly) that our son [REDACTED] body had been discovered. We were shocked and horrified by the news and began telling loved ones of his death. When I called a friend of [REDACTED] to share the news, I found out that [REDACTED] was safe. At that point I called the police and the medical examiner's office. I was asked repeatedly if I was sure that [REDACTED] wasn't the deceased person they had. The following day we were informed that it was [REDACTED] who had died. The mistake was made because no one did a fingerprint check for identity before calling the family. It has been a terrible experience to have to face what happened, but the additional heart break of having to hear that another one of my sons had died added to the sorrow.</p> <p>There are two issues that I hope will be addressed. One is that officers clearly didn't recognize a person in a mental health crisis, which if handled correctly might have saved [REDACTED] life. (He had been trying to get help for weeks but kept being turned away) The second is the misidentification of [REDACTED] body as his brother and the subsequent incorrect information that was given to his father and me.</p> <p>Please let me know if you need additional information.</p> <p>[REDACTED] was a recent UT graduate who had been trying to find help for the illness that had plagued him for years. His loss is a loss to so many.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0738	Date of Complaint: 7/20/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>I called today 7/20 at 10:59 am and stated there was a transient wearing no pants or underwear who was outside my business. She aggressively was yelling at myself and my staff through the doors and exposing herself to us. Also threw trash all over the front doors. I was asked by the 911 caller if I wanted contact with the police and I stated that Yes i did want to talk to the police. The officers came around 20 minutes later. They appeared to bring her away however she came back immediately within 20 minutes and was once again screaming outside my business with no pants.</p> <p>I want to highlight that at no point did the two officers who came out did not come and speak with me or my staff or even approach us for a convo at any point, even though the 911 caller asked if I wanted to speak with them and I said YES I DID.</p> <p>I was also told by the 911 caller during a second callback (call was at 12:05 pm) that if she came back to our property to call back if I wanted to issue a criminal trespass. I called back at 1:37 regarding the same crazy transient who returned to our business, still with no pants, now wielding a giant tree branch that she was back. The 911 caller asked me if I wanted to file a criminal trespass to which I stated yes. No officers came out even though I stated she was still not wearing pants now with a potential weapon.</p> <p>I had video evidence of her exposing herself in our parking lot & ring footage of her screaming, exposing her bare boobs and vagina to myself, my whole staff, and clients in the waiting room, and being insane. Would have to loved to show this to the officers if they took this situation seriously and took 5 minutes to have a conversation with me.</p> <p>They didn't arrest her for exposing herself and being naked and crazy in public because she came RIGHT BACK to my business after the officers left.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0740	Date of Complaint: 7/21/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: At approximately 2:15pm on July 21st 2024, I was headed southbound on Mopac near the Windsor Rd exit. A car that appeared to be broken down was stopped in the express lane, and an officer was stopped behind this vehicle rendering aid. A separate police officer, driving in an Austin PD police vehicle with the identification number "6120", proceeded to cross all lanes of traffic and come to a near complete stop on Mopac near where this was occurring. The action by this officer was extremely reckless and irresponsible, as the 4 or 5 cars immediately behind this officer were forced to swerve out of the way or come to a complete stop as well. This officer nearly caused a multiple car pile up, and put the lives of many citizens at risk through this unnecessary action. I personally felt my safety was endangered because of these actions.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0741	Date of Complaint: 7/22/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was a police officer in his cruiser 9341 parked in and blocking a bike lane between 10th-12th on Congress for 3-4 hours Saturday evening. He wasn't making arrests or doing anything. He was just parked there.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0744	Date of Complaint: 7/22/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He witnessed a man getting punched in the face repeatedly by an officer. He stated that he believes the officer would have continued to punch this man had he not intervened. He has a video of the incident which he will attempt to email directly to the OPO resource account.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0746	Date of Complaint: 7/23/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She was leaving 6th street, and she was in line for pizza. Mounted police officers were going through and clearing the street. The line for the pizza place was out to the street. She didn't see the police until they were right there. She looked over and that is when a horse stepped on her foot and knocked her down. The officer didn't stop or give any warning. She had EMS come out that night as well and was injured. She made a police report the next day 24-2030285. She spoke with SGT Garibay who said he was made aware of who the officer was, and that when he reviewed body cam footage he found it to be an accident and that it is APD's policy to not stop or slow down for people.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0747	Date of Complaint: 7/23/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I filed a harassment complaint against my building for allowing off leash dogs including an off leash dog that attack my own repeatedly, and for terminating my lease when I reported dog attacks to the building. Official Case Number: 2024-9011947 APD accepted my report and seems to be taking action to respond, but my situation hasn't improved, and their handling seems suspicious. For example, before I filed the complaint, APD squad cars would park in the culdesac while residents would come in and out with their dogs off leash but never respond. Now they don't park in the culdesac at all. As another example, the building sent out a reminder about a "Crime Awareness" meeting to be held on July 31st. The reminder acknowledges some residents have complained about the timing of this event, but I never received a notice to begin with, and the building now claims only the reminder was ever sent. I'm not normally a conspiratorial person, but it seems like APD is responding to my harassment complaint by changing their behavior, and helping the building address its potential legal liability, but not by addressing the actual complaint. In fact, the resident whose dog attacked mine is still keeping her dog off leash and I ran into them today. And it's not like I reported a Karen issue to APD. This woman and her friend used their dogs to physically intimidate me for complaining about them to the building. It's strange and disheartening that APD seems to be focusing on not getting caught for slacking on the job when I didn't even report that, while I am still being exposed to the same unsafe situation I reported, and evicted by the building I reported, while APD helps them CYA as well. Honestly makes me suicidal and not want to live in Austin. The cops should use harassment reports to help the victims not the perpetrators... This woman has been harassing me since October of last year and still is. I don't have an officer name or badge number because APD didn't even bother to contact me about my complaint. Police report attached.2024-9011947	



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Community Concern





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0755	Date of Complaint: 7/24/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He manages a building at [REDACTED]. He has been having problems with man who goes by [REDACTED] loitering and selling narcotics to houseless people in the area. He has been constantly reporting this individual to 911 and 311. [REDACTED] had a bag with a baseball bat sticking out of it and threatened the complainant today and asked if he was the one reporting him to APD. The complainant is concerned that the man specifically called him by his name and saying he was the one reporting him to APD, even though he has been making these complaints anonymously for his safety. He also hasn't gotten any help with individual, even though he has been calling about this individual for approximately 4-6 weeks.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0756	Date of Complaint: 7/24/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Police car 8748 was going 85+ on 71 eastbound, near MoPac south to 71 east. Once officer realized there was traffic ahead they proceeded to turn on their lights to have people move out of the way just so they could get by causing a bigger traffic jam for civilians. Unacceptable	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0757	Date of Complaint: 7/25/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She contacted APD and let them know her son was in psychosis and needed a mental health check and to be taken to the hospital. She stated this was an emergency and that he needed assessed. APD never called her back after that. She found out they never took him to the hospital. She didn't want him to end up getting arrested, that's why she called the mental health unit. After they left, her son took off and blocked everyone on social media. She then found out he was arrested for assaulting a police officer. She wants to know what their criteria was for not taking him to the hospital in the first place, and they need to do a better job of this, they are costing people money. She now has towing charges, and she doesn't know how much his bond is going to be.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0763	Date of Complaint: 7/26/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: My experience with APD was a disgrace to America. These officers need to turn in there badge. My rights were violated on multiple level. Could have lost my life while being completely innocent. My dog was attacked by a loose irresponsible dog owner. Bitten multiple times. Witness proved this story to be true. When the first officer arrived. "He told me he would shoot me. I told him I was innocent in the matter and he disregarded everything I had to say. Which shows fear in his heart. Not a great example of someone who is trained. Or a great example of someone needing to carry a service weapon. They didn't even have a description on me. Which showed racism profiling. They said they were looking for someone with a gun. That could be anyone. This is Texas! My story will also be reported to local news.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0770	Date of Complaint: 7/26/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: To whom this may concern, Our Property had the privilege of having three of your officers assist one of our resident's back to property and I am most grateful for this. However, after escorting our resident up to their unit your officers chose to return back to the lobby by taking staircase that would have led them all to our properties community kitchen area and have them come out towards front of property where they initially entered. However, while FDC was monitoring property's cameras all officers did notice and read the sign that is placed in front of a door to the right stating it is a Fire emergency exit that states if you exit this door you will sound off the alarm. FDC witnessed as the middle officer in blue shirt decided to ignore sign and his fellow officers decided to follow suit exiting that door which did sound off [REDACTED] alarm at 8:46 PM. Our Property Camera monitor 1st Front Street. 20:46:45 PM At this point front desk clerk is rushing to go turn off alarm so as to not get other residents to start calling/coming down to lobby area to see what is going on. In saying this I am coming to you because this behavior is something I did not expect from officers of the law. I believe our officers are to be an example to us all and not supposed to disregard signs that are put up to be followed and not ignored. The sound of the alarm being so loud caused my anxiety to shoot up causing my lower spine to suddenly pop & causing me to have horrible lower back pain for the remainder of my shift. I don't want them to get reprimanded but I do believe it needs to be brought to all officers attention that what may be easy as exiting an emergency exit to them can cause someone else's property/shift to become chaos. I thank you for your attention regarding this matter.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0772	Date of Complaint: 7/29/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Not so long ago, austin police illegally detained and handcuffed a 1st AMENDMENT AUDITOR ccommitting no crimes. Taking pictures and filming is not illegal in free AMERICA. ARE YOU GD PEOPLE BRAINWASHED IN THE ACADEMY THAT FELLOW AMERICANS ARE THE ENEMY?????THIS IS NOT NAZI AMERICA PIGS. THIS IS FREE AMERICA. GET AUSTIN POLICE UNDER CONTROL. THANK YOU..AMOS ANDREWS..USMC VETERAN.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0773	Date of Complaint: 7/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Choose an item.	
Austin Police Officers Involved:	Unknown: <input type="checkbox"/>
Complaint: Hello, I received an inappropriate parking ticket during my paid time. The pay station clearly states that display of the parking receipt is NOT required. So did officer Cross 0216 not have the ability to check this? Or did officer Cross 0216 not do the due diligence of checking to see if I paid? Either way this needs to be addressed. It inconvenienced me and wasted my time having to send multiple emails to get this inappropriate ticket resolved. Are you trying to discourage people from enjoying downtown and spending money on the businesses in the area? Is there a problem with your parking meters? Is this an inappropriate money grab from the city? This doesn't feel like a one time mistake, but more a systemic issue. Please address this with your officer and clarify why they issued an erroneous ticket. If it's a meter issue please get this fixed. I have attached my receipt with the paid time of 1751-1851 please note that the ticket in question was issued at 1808. meter route #9229 Ticket #E18619406 meter route #9229 Thank you	
Office of Police Oversight Disposition: Not Austin Police Department	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0774	Date of Complaint: 7/26/2024
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: That Police officers in the Rutland/Metric area are racial profiling against Hispanic individuals. The complainant advised that on Thursday, July 25th, 2024, police officers racially profiled against him near that area as well. The complainant stated he was driving towards the nearest 7/11 when he observed a police unit pull behind and begin to follow him. The complainant stated he then pulled into the 7/11 and the officer followed behind him. The complainant stated that there were two officers in the police unit. The officers continued to stare at the complainant as he pulled into the 7/11. The complainant stated that he parked and went inside to pay for gas and purchase some items. As the complainant exited the store, he noticed that the two officers were still staring at him. The complainant stated that after he left the 7/11 the officers continued to follow him. The officers following the complainant all the way home, and then left the area without stopping him or conducting any kind of investigation. The complainant believes officers are targeting him because he has made several complaints against these officers in the past. The complainant stated that he has seen these same police officers arrest, detain and give citations to Hispanics only. The complainant feels that these officers target Hispanics because they think Hispanics are not properly licensed. The complainant advised that the unit involved in this incident was #9152. The complainant advised that he was unable to get information on the officers but observed that it was two white males in one vehicle. The complainant wished to remain anonymous.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0784	Date of Complaint: 7/31/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Choose an item.	
Austin Police Officers Involved:	Unknown: <input type="checkbox"/>
Complaint: There was a time in Austin where commercial vehicles were being pulled over and inspected on the side of the interstate. The vehicles they were inspecting looked like at any time they would cause a accident causing a fatality. These unsafe vehicles were being towed off the streets. I felt safe for my family traveling through Austin. Now, I don't see them anymore. I understand their commercial vehicle unit was DISBANDED. WTH are they thinking. You actually have a unit, like DWI unit, who ACTUALLY see a result of their jobs. Drunk taken off road saves the drunk driver AND possibly a family from dying. When I see a 18 wheeler or dump truck being towed, I knew that my family and friends were safe on the highway from that unsafe, 80,000 lbs truck. The People who live, work and travel through Austin deserve to be safe. I wish the unit were at full strength, protecting the highway	
Office of Police Oversight Disposition: Not Austin Police Department	