

The following documents reflect community complaints and internal APD complaints and are allegations only. No findings or determinations have been made.

To learn more about the Austin Police Oversight's investigative process, click here:
<https://www.austintexas.gov/page/complaints-process>

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2395	Date of Complaint: 10/1/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I was sexually harassed and my civil liberties were eroded yesterday when a suspect in charge showed up with two female witnesses. I'm not sure why they are treated t unfairly. I was nearly stabbed yesterday by one of your staff. I demand a trial by courts and judges, please assist me. I emailed my omb to no response. Please help me.</p> <p>Name: Not sure Hughes Physical description: they dressed like my ex wife yesterday Race: Prefer not to say Gender: Male Badge number: 5227 or 2557 Hughes What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2396	Date of Complaint: 10/1/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Mejia AP9648	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Officer came into the bedroom. He had taken my girlfriend outside of the apartment, I believe so that she wouldn't witness. She had also told him I have bone cancer. He asked me to get off the bed. I told him my legs were numb and hurting because I have [REDACTED] and [REDACTED]. I was trying to call my brother. Officer told me to go outside and I asked him to slow down. He tried taking my phone. I said you can't take my phone, I'm trying to call my brother. He started wrestling me on the bed and said I was resisting. I said I was not resisting. I never touched him. He put his weight on me, trying to get my phone. With his right hand he punched my left ribs at least 10 times, full force, like a punching bag, with rage. He wrestled me to the floor. Then the other officers came.</p> <p>They took me to booking. I talked to the nurses there and said I couldn't breathe. They said this man needs to go to the hospital now. The same officer took me to the hospital. They did the X-Rays and said I had shattered ribs, 5-6 different ribs are broken. I made a comment, "This is BS, what he did" - I was in so much pain, I didn't realize that the same officer who did it was in the hallway with me. Then he said, "It was me, I did that," like he was bragging about it. I said that was pretty messed up. Another officer came and I overheard him telling the other officer that SIU has stepped in. Then the officer changed his attitude toward me completely.</p> <p>I am still dealing with the pain. It is hard for me to breathe and I am worried what effect this will have on my [REDACTED]</p> <p>Officer description: Name: Miguel Mejia Physical description: Short black hair Race: Latino or Hispanic American Gender: Male Badge number: 9648 What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle</p>	

Witness information:

Witness Name: [REDACTED]

Witness Email:

Witness Phone: [REDACTED]

Is there anything we should know about this witness?: We had been in an argument and that's why they came. She is a Spanish speaker.

Austin Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2401	Date of Complaint: 10/2/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Squad car 9422 just blocked the box at Koenig and Laird and prevented 2 cars from entering traffic during a red light at 2222 and Burnet. The car in the left lane next to him actually followed the law, so if not for this officer, everyone at the stop sign could have gotten onto Burnet.</p> <p>Disappointing to see APD can't obey the laws of traffic, but not unsurprising given all of the officers I see turn their lights on to run a red light.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2402	Date of Complaint: 10/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The Complainant alleges: Was told during a traffic stop he was arrested for a warrant. He was willing to let himself be arrested for the warrant. One officer tried forcing his head on the rood while the second officer began kicking him. He was eventually taken down. He was then tased by both officers, arrested and taken to jail. He stated he was offered medical before he was taken in.	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2403	Date of Complaint: 10/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Schmidt AP5166	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Case Number: 2025-9024893 Submission Reference Number: 2563093 Dear Sgt. Boudreau and Members of the Police Oversight Team, I am submitting this formal request for your immediate assistance regarding the ongoing theft investigation assigned to Detective Dennis Schmidt under case number 2025-9024893. Under the Texas Crime Victims' Rights Act, Texas Code of Criminal Procedure, Article 56.02, victims have the right to be informed of and protected from undue delay in the processing of their case. Moreover, courts recognize emotional distress caused by criminal acts and have held law enforcement agencies accountable for timely and diligent investigation to prevent further harm (see Texas Code of Criminal Procedure, Art. 56.03 and State v. Smith, 334 S.W.3d 540 (Tex. Crim. App. 2011)). The incident in question occurred on September 19th, 2025. Following the Austin Police Department's guidance on September 22nd, 2025, I have undertaken multiple, good-faith attempts to amicably contact [REDACTED], residing at [REDACTED], to retrieve personal property belonging to myself and a co-victim. On September 24th, 2025, after continued but unsuccessful attempts to reach [REDACTED] via his confirmed phone number ([REDACTED]), I filed a formal police report alleging theft of personal property shared by myself and the co-victim copied on this communication. Despite numerous follow-up attempts by both myself and the other victim, no communications or updates have been received from Detective Schmidt, raising concerns about the timely progression of the investigation. Pursuant to Texas Penal Code § 31.03, theft occurs when a person unlawfully appropriates property with the intent to deprive the owner of possession. The property unlawfully withheld includes government-issued and federally protected documents, medical and financial records, digital media, electronics, clothing, and furniture—items of significant legal and personal importance. The ongoing delay in the investigation and lack of communication have caused substantial emotional distress, deprivation of rights to personal property with unique identifying information, financial hardship, and disruption to our daily lives.</p>	

The prolonged withholding of essential medical records and government documents severely impacts our ability to access financial records, healthcare records, confidential documents, sentimental irreplaceable belongings, secure employment, and manage personal affairs. Given the clear legal violation and the severe impact on our wellbeing, I respectfully urge your office to ensure prompt action and oversight to facilitate timely investigative progress and communication.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Respectfully,

Sincerely,

██████████ and ██████████

Detective and Austin Police Department:

As the second victim in this case, please provide an update as to what is transpiring. The perpetrator that ██████████ has identified has taken my personal property without my consent or permission—██████████, who to my understanding has an extensive criminal record/is a convicted felon, residing at the (██████████) address that ██████████ has provided has stolen property belonging to both ██████████ and myself that is worth a substantial amount of money, several thousands of dollars, approximately \$5,000 in total. This constitutes that a felony crime has been committed.

When dealing with cases of felony theft such as this, what is the APD's course of action to assist the victims of the crimes committed? What is APD doing to enforce the state/county/city laws regarding theft and what is APD doing to ensure justice is served and that the perpetrator is held accountable for the crime(s) they have committed?

Thank you for your prompt response regarding this urgent matter,

JMS

Austin Police Oversight Disposition: Supervisory Referral

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Complaint Number: 2025-2404	Date of Complaint: 10/3/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>So I was walking my bike "in the Bike Lane" on Peraldes between E.7th St going to E.6th St. When approaching E.6th St i was stopped by APD. 2 officers, 1 Male Asian, late 20s early 30s, and 1 Hispanic Male, early 20s, very unprofessional. During the stop the Hispanic Male was provoking me, after I was simply being honest about the situation. If you look at the Dash Cam on the Cruiser, you can clearly see (hear) him provoking me and you will also see (hear) me telling him look I'm not trying to give you a hard time. He stops. Then this Officer laughs at me and I tell him, it's funny to you because you ain't on this side of it. This happened around 10:00 pm on E.6th St and Peraldes. They stopped me because I was walking my Bike in the Bike Lane. After being told what I was stopped for they asked if I had any weapons. I replied yes. They asked where is it. I replied in my bag. They Asian Officer took the bag, opened it, then asked if he could search. I said you already got it open. When he puts his hand in the bag I tell him a I got a bag of weed in there too. They gonna see it while looking for the weapon. (hand knife)They kept my weed and let me go. I tell them both on the Dash cam thats some good too, after they told me they were gonna confiscate it. I know they were gonna smoked it. Is this the new norm routine stop nowadays. The young dude was laughing at me and swears he was laughing at his partner and not me. Cuz the Departments a joke. I hope you find the video. I'm sure them rookies been messing up like this. If yall don't straighten them Boys out APD gonna get defunded again. Ill be dam if this is where my hard earned Tax Dollars are going.</p> <p>10/03/2025 08:36 AM</p> <p>Officer description:</p> <p>Physical description: 1 Asian, Male, late 20s early 30s, 1 Hispanic Male, early 20s Race: Other Gender: Male Badge number: N/a What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle</p>	

Austin Police Oversight Disposition: Community Concern

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Complaint Number: 2025-2405	Date of Complaint: 10/3/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Knightner AP9638	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I was stopped by Officer Knightner right outside my apartment claiming he was looking for someone named Derrick (I don't remember the last name) who lived in the apartments and had warrants. I told the officer that is not me. He then went on a typical tyrant fishing expedition asking for my ID. I told him I've done nothing wrong and don't have to provide my ID. The officer tried to use the old go to of the smell of marijuana as a reason to detain me (which is crazy that someone who is an officer, doesn't even know the law and that the smell of marijuana is no longer probable cause to detain someone). He asked me to walk to his car. On the way there, he responded to radio communication that I wasn't being compliant...which is a lie. When I pointed it out, he said "oh, you're not giving me your ID. That's why". Sirens start going off and 4 or 5 officers rush to the scene. Officer knightner then said I was detained and had to give him my id. When given my id, the officer said, you're not who I'm looking for and instead of ending the whole thing, he continued to harass me, putting me in handcuffs and searching me. He took a very small, personal amount of hemp from me, called my name in, and then let me go. When I told him, I don't feel safe because there's someone in my apartments running around with a warrant, that we need to find him, all of the officers left the apartments. This was extremely confusing to me because out of the officers mouth, he said he was there looking for someone who lived in the apartments that had warrants. Then why did he leave without trying to locate this individual? The truth is Officer Knightner is a liar and lied to harass me and get my ID. These are not the actions of someone who is "awesome" and "is all about building positive relationships and getting involved in community programs" as claimed by APD in a post on Instagram in 2023 about Officer Knightner. Far from it. These are the actions of someone who is a liar and abuses their authority. I've called numerous your office numerous times since the incident, with no answer....and even left a message for a call back 2 days ago...which is also received no call back from. Guess that explains why only 6% of reported of officer misconduct is reviewed by your office.</p> <p>*I have video of incident, but won't allow me to upload it.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2413	Date of Complaint: 10/6/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>on Friday, Oct. 3 at 8am I observed a police car driving aggressively behind another car. The police car was driving extremely close the the other car and swerving aggressively behind it. The cop was not in the process of pulling the car over or attempting to get around it. -</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2414	Date of Complaint: 10/4/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Mcmorrow AP8569	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>From online OPO file a complaint form: On the night of October 3rd there was multiple police officers who did not reacted appropriately too to saving a girl who was having seizure on the street of 6th street. They were very unprofessional and did not react professionally to helping the girl who had been hurt. They then turned to attacking those who were trying to help the girl who was hurt. One of the personals who helped the victim got peppered sprayed and they did not help them after get attacked.</p> <p>Tell Us About the Officer(s) Do you remember any details about the officer(s) you'd like to share?: Yes Name: Mcmorrow Physical description: Hispanic beard goatee Race: Latino or Hispanic American Gender: Male Badge number: 3569 , 7930 , 10339 What was the officer wearing?: Uniform What kind of transportation was the officer using?: On foot</p> <p>New Complaint Submitted Concerning the Previously Reported Incident on October 4, 2025: Dear Municipal Office,</p> <p>I am submitting this as a formal complaint regarding a deeply concerning incident that occurred on the night of October 4th on 6th Street. Multiple police officers on scene failed to respond appropriately to a medical emergency involving a young woman experiencing a seizure in public.</p> <p>Instead of administering or facilitating immediate medical assistance, the officers acted in an unprofessional and negligent manner, disregarding the urgent need for aid. More alarmingly, individuals who attempted to assist the victim were confronted by these officers. One of the bystanders who rendered aid was pepper-sprayed by police and subsequently denied medical attention despite being visibly affected.</p>	

This incident reflects a serious breach of duty, a failure to protect and serve, and raises questions of misconduct and dereliction of responsibility by the officers involved. I urge the City and Police Department to conduct an immediate internal investigation into the actions of the responding officers, review available body camera footage, and ensure appropriate disciplinary and corrective measures are taken.

Please confirm receipt of this complaint and provide information on the next steps for an official review and response.

Sincerely,

██████████
██████████

Tell Us About Any Witnesses

Do you remember any details about witness(es) you'd like to share?: Yes

Witness Name: ██████████

Witness Email: ████████████████████

Witness Phone: ██████████

Is there anything we should know about this witness?: Yes they were one of the victims that was attacked.

Austin Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2415	Date of Complaint: 10/4/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: A. Officer AP8423	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>An officer was assisting staff at Gold's Gym south Austin about theft. The responding officer was obviously not happy about having to take the call. She was rude, covered her name tag the whole time and when asked to provide her name and badge number for company records wrote "A Officer" "Austin Police Dept". She was wholly unprofessional. You all wonder why the community has no faith in police and stew hesitant to interact. THIS is why.</p>	
Austin Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2417	Date of Complaint: 10/6/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Gutierrez AP8906	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>My house was broken into and when we called 311, since a gun was missing they advised us to call 911. I left for work at 630 am noticed my neighbors outside, didn't think much of it. I returned from work around 1130 and continued working from home. My cousin got home around 5 and noticed belongings missing from his room including jewelry, money, shoes, and glasses. I went to check my room and noticed my jewelry, purses, gun, and other accessory items missing. Called 311 and was instructed to call APD.</p> <p>This is the second time my house has been broken into within two years. I have a suspicion it's my neighbors because they're in and out of jail and use drugs, but my ring camera did not catch anything from the front. Upon telling the officers what was taken and what happened. They began to accuse my cousin and I of committing insurance fraud. Saying that</p> <p>This is pathetic how minorities are treated in Austin.</p> <p>We have an original older home in east Austin with window units. My suspicion is they removed the window unit or popped one of the windows out and placed it back on before exiting the back door. It's not rocket science to know these older homes aren't as secure as the newer homes on our block.</p> <p>They dismissed our claims and made me feel belittled and embarrassed for reaching out for help! I hope your staff takes a trauma informed training so that they can respond to crime scenes with more empathy than being assholes and accusing citizens of insurance fraud.</p> <p>I would like a call back from a supervisor to hear about what corrective action you will take. At least have your officers educate themselves on how to respond to situations with more compassion and through a trauma informed lens.</p> <p>Officer description:</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes Name: gutierrez</p> <p>Physical description: #8906 Race:</p> <p>Gender: Male</p> <p>Badge number: 8906</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?: Patrol car or motorcycle</p>	

Austin Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2418	Date of Complaint: 10/7/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>There is a homeless camp next to my home. APD refuses to clean it up and homeless there like to play loud music any time of day and night. Tonight they are playing loud music. I started calling 911 at 11:45pm, now it's 12:53am, I called three times already and nobody is showing up, homeless are enjoying the music and I cannot sleep. If the APD does not want to address nuisance caused by the homeless they need to clean up their camps, especially next to residential homes. It's a disgrace.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2419	Date of Complaint: 10/7/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The Complainant alleges: Two Austin Police Department officers, not responding to an injured officer, and allocating resources, a hostile work environment. When multiple suspects are causing violence, in Austin, Texas. Exceeding out of jurisdiction, that is a public disturbance in traffic.	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2420	Date of Complaint: 10/7/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Two Austin Police Department officers, not responding to an injured officer, and allocating resources, a hostile work environment. When multiple suspects are causing violence, in Austin, Texas. Exceeding out of jurisdiction, that is a public disturbance in traffic.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2421	Date of Complaint: 10/7/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Luedtke AP7707	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Case 25-2740945 Officer Christopher Luedtke AP7707 The officer did not write what the complainant said he reported on the crash report. The officer accused the complainant of things before even hearing his side. The complainant is alleging the officer wrote a false report and did not get detailed information about the details of the accident. The officer also did not get any witness information even though there were people who saw what happened.</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2424	Date of Complaint: 10/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Case number 252800595 He got into a wreck and called the police. The way the police were questioning him upset him. They asked if he was sober which upset him because he stated he has been sober for over four years. It was a high stress situation for him, and he may have been acting weird, but he was the one who was hit in this accident, and he was the one who called 911. He didn't appreciate how he was treated. He stated he wants this forwarded as a concern.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2425	Date of Complaint: 10/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>She is travelling and visiting Austin. She was at Starbucks trying to charge her phone. They closed and her phone was not charged yet, so she stated she was stranded. The buses weren't running, and her phone wasn't charged. At around 4:30 Starbucks employees returned to the store and called 911 to issue a criminal trespass. The police came. One of the officers became combative when she asked for his information. She felt unsafe around that officer and stated his body camera wasn't on, so she called 911 and requested to speak to that officer's supervisor. She alleges 911 dispatch gave her false and misleading information. She then crossed the street. Three more officers arrived and pursued her across the street from the Starbucks. One of the officers threatened to arrest her for making the 911 call against them. Sergeant Martinez arrived on site, and she was able to speak to him, and she left the location. She called 911 because she still felt unsafe and asked to speak to a different supervisor. The operator told her she would have to go back to the location and speak to Sgt Martinez. She felt unsafe doing that, so she hid until they left. She stated she was unlawfully trespassed, given false information, and made to feel unsafe.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2426	Date of Complaint: 10/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>On the night of 10/01/2025 my son [REDACTED] was coming to my house when he asked me to meet him outside my apartment at [REDACTED]. I went outside to him being chased by a numerous amount of police cars. My son parked his car and a lot of police officers ran to his car with guns drawn I was trying to let one police officer know that my grandbaby might be in the car so please don't shoot he assured me that they wouldn't and he asked me to step back a little bit which I did. Me my friend [REDACTED] and [REDACTED] were a good distance from the officers and my son when out of nowhere officer Justin Wright ran full speed and tackled me on the ground causing me to injure my elbow. My friends helped me up off of the ground and I started screaming at him asking him why did he push me on the ground then Justin Wright proceeded to tell me to put my hands behind my back I was going to jail. I asked him for what he never gave me a reason so I told him to get the hell away from me and don't touch me. He moved away when Sgt. Michael Carter came to ask me what happened. I told Mr. Carter what happened and he told me that an officer said I hit a officer which is not true. I told officer Carter I would definitely be going to jail if I hit an officer. Then Mr. Carter asked me if I wanted to file charges on Justin Wright? I told him yes Mr. Carter proceeded to partially write down the information I needed to file a complaint. I asked Mr. Carter if he could give me my sons car keys and belongings he said it's not up to him to decide. By that time EMS services came and attended to my wound. Mr. Carter came back with my keys and my son's belongings and the officers were leaving the scene and I said "wait where all y'all going? I need that man's information that tackled me" Mr. Carter then said oh I thought you didn't want to press charges. I said I do want to press charges on that ass hole because he should have never put his hands on me. Mr. Carter then finished writing the information I needed to complain on Justin Wright and he handed me the paper. Another officer came up and took photos of my injured elbow and majority of the officers left except officer Carter and Justin Wright and another officer stayed in the parking lot of my apartments talking. I went inside with my friends mad upset and hurt that someone especially a police officer would do that to me. -</p>	

10/09/2025 02:56 PM

Do you remember any details about the officer(s) you'd like to share?: Yes

Name: Justin Wright

Physical description: Short fat out of shape red hair red beard.

Race: White or Euro American

Gender: Male

Badge number: 8976

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

Tell Us About Any Witnesses

Do you remember any details about witness(es) you'd like to share?: Yes

Witness Name: [REDACTED]

Witness Email: [REDACTED]

Witness Phone: [REDACTED]

Is there anything we should know about this witness?: She was there when the officer tackled me on the ground.

Demographic Information

Austin Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2428	Date of Complaint: 10/10/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Officers illegally - detained me ofcr Turner, 7233 , Bradley 8015, Silva 8352, Ragsdale 9778, Blanco</p> <p>I have video that I can submit at a later date - I was falsely accused of BOV by a person who was harassing me.</p> <p>10/15/2025 11:58 AM Incident #: 24-1871523</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2429	Date of Complaint: 10/10/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Garacia AP10339	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>My name is [REDACTED]. I was arrested by Austin police on September 26, 2025 for Public Intoxication, at around 10:09 pm, at or near 88 Rainy Street. I was walking on the sidewalk o my way home which was less 10 minutes away, and the police sprinted down the street and arrested me for "being in the street" when they told me not to. I did not resist, when I was transported to the police station, I got out of the police car I asked for a supervisor. At that point I was struck by an officer and fell to the ground at which point my head hit the ground and the officers placed a spit mask over my face. When they saw I was bleeding, they took off the mask and transported my to the hospital where it was determined that I sustained a nasal bone fracture, black eye, and a laceration above my right eye requiring 4 stitches for which I had to be taken to the hospital and given a CT scan. They also shot me up with Haldol at the hospital at least 3 times when I tried to tell them the police had given me these injuries, which was against my religion and I expressly told them I didn't consent to the drugs. When I was transported back to the police station, they then handcuffed me to a chair for 3 hours and the handcuffs on my wrists and ankles were so tight that I lost my voice screaming for them to loosen them and no one ever did until approximately 3 hours later resulting in swollen wrists and ankles for the next 4 days. I was held in police custody from approximately 10:09 PM on 9/26 until 5:51PM on 9/27/25 for approximately 20 total hours for a public intoxication ticket.</p> <p>I believe my constitutional rights were violated (excessive force). 10/10/2025 10:35 AM</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes</p> <p>Name: Garcia</p> <p>Physical description:</p> <p>Race: Latino or Hispanic American</p> <p>Gender: Male</p> <p>Badge number: 10339</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?:</p>	

Austin Police Oversight Disposition: Formal Complaint

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2433	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>That a vehicle crashed into his church and caused damage. The complainant further alleges that APD responded to this incident, but no one has followed up with him since the day of the incident. The complainant states that his church is compromised due to the damage which is a big open hole in the wall. The complainant states he does not know how to proceed with this matter and was not given any information on the driver. The case number is 25-2811711.</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2435	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>That there is a viral video of a person being assaulted. The complainant stated she is not a witness to the complaint but saw the video online.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2437	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>The complainant, in an email to APO, stated that...</p> <p>This afternoon, driving on NB Mopac, I was behind a police vehicle with a cross notably affixed to the letter I of POLICE on the tailgate. I have a photo.</p> <p>License plate 143-0161, APD car # 0387. I'm opposed to any government employees using their official position to display religious symbols. Separation of church and state exist for a reason.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2438	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved: Andy Garcia (AP10339)	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>The complainant, in a Submit an Anonymous Concern form on the APO website, stated that...</p> <p>I am writing to formally report an incident involving Officer Garcia #10339 who used what appeared to be excessive and unnecessary force on October 10, on 6th street in the late hours of the night proceeding to the early hours on October 11. During the incident, Garcia #10339 violently punched a young man without making any visible attempt to deescalate the situation first. This was caught on video. Officer Garcia #10339 literally knocked him out. The young man fell to the ground and was not responsive. Officer Garcia then backed up very aggressively as if he wanted to continue, and not even attempting to render aid to the now unconscious young man on the floor in the middle of the street.</p> <p>This behavior deeply concerns me, as it seemed disproportionate to the circumstances and inconsistent with the standards of professional conduct expected from law enforcement officers. I believe that all officers should prioritize de-escalation and maintain control of situations without resorting to violence whenever possible.</p> <p>I am requesting that this incident be investigated thoroughly and that appropriate action be taken to ensure accountability and prevent similar occurrences in the future. Please let me know the next steps in filing or following up on this complaint.</p> <p>Thank you for your time and attention to this serious matter.</p> <p>_____</p> <p>Tell Us About the Officer(s) Do you remember any details about the officer(s) you'd like to share?: Yes Name: GARCIA Physical description: Male with short but curly hair and he had a semi beared hair up the side of his cheeks but its not a full beard</p>	

Race: Latino or Hispanic American
Gender: Male
Badge number: 10339
What was the officer wearing?: Uniform
What kind of transportation was the officer using?: I don't know

Austin Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2439	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>The complainant, in a Submit an Anonymous Concern form on the APO website, stated that...</p> <p>Austin Police Department officers, responding to false police reports of a female suspect, an actor to cause violence. That are acting in frivolous activity that is a public disturbance, Southeast Austin South Austin. As suspect, is causing multiple crimes and offenses with multiple victims and suspects. Injury to officers and professionals, when acting frivolously that is of a hostile work environment.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2440	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved: Andy Garcia (AP10339)	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Officer Garcia Badge Number 10339 sucker punched and beat a man on the ground on 6th street Friday October 10th</p> <p>_____</p> <p>Tell Us About the Officer(s)</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes</p> <p>Name: N/A Garcia</p> <p>Physical description: lame broccoli hair cut and small penis demeanor</p> <p>Race: Latino or Hispanic American</p> <p>Gender: Male</p> <p>Badge number: 10339</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?: On foot</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2441	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>The complainant, in an email to APO/Chief Lisa Davis, stated:</p> <p>Good evening Chief Davis. I am [REDACTED], [REDACTED] mother. He is the guy that's on the ground while the officer is on top of him continuously punching him. Then the other officer joins to hit my son's head/skull. This is very disturbing and disappointing. I'm saddened by the situation and forced use of these officers. What also has caught my attention is that only 1 officer has been put on restricted duty but what about the other officer? Is he not being investigated? While my son sits in jail with charges on police assault. Why are these officers roaming free? Where are our human rights and integrity? How will APD fix the damages and trauma caused to my son? I have attached part of a clip that I came across. I would truly like to know your input and steps on how you will alleviate/fix this concern. Justice should be made because No one is above the law, right? Your response would be greatly appreciated.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2442	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved: Andy Garcia (AP10339)	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I have seen multiple videos of officer Garcia (badge ID 1033(9?)) using unnecessary force to knock out a young man. A formal investigation is necessary and the officer should be held accountable</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2445	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I am simply advising and making aware of one of your Officers Actions. I understand downtown is a high traffic area, however, right reason and just action should and is the only appropriate approach. This should not go un noticed , for the Kid could have hit his head on the ground upon impact and have died.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2446	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>The complainant, through the online File a Complaint form, stated:</p> <p>Me and my boyfriend were entering ACL gates. BOTH of our wristbands scanned and the light turned green. One of the officers pulled my boyfriend aside and said there was something wrong with his wristband she then pointed him to the tent for assistance with wristbands. While he was walking the 10 ft to the tent ANOTHER officer stops my boyfriend and immediately kicks him out with NO explanation. Because I was waiting to the side for my boyfriend the first initial officer started getting in my face demanding to see my wrist to cut my wristband off and also kick me out. I refused because I was a paying customer with the wristband registered to my name and the light showed green meaning I was okay to enter. The officer didn't let me show proof of purchase and then grabbed me and threaten to take me to jail and assumed I was drunk. Two other officers grab me from my back and both arms the first initial officer grabs my wrist and cuts off my wristband that I paid for. One of the officers prior to my wristband getting cut off asked if they were "doing too much and should drop the situation" but the initial officer disagreed and cut my wristband off. Then all three pushed me and my boyfriend out of the gates. While walking out a worker associated with ACL threatens to fight me on her day off.</p> <p>_____</p> <p>Tell Us About the Officer(s)</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes</p> <p>Name: Unsure</p> <p>Physical description: Tall Black lady, hair in a poofy bun, colored eyes could be contacts</p> <p>Race: Black, Afro-Caribbean, or African American</p> <p>Gender: Female</p> <p>Badge number:</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?: On foot</p>	

Tell Us About Any Witnesses

Do you remember any details about witness(es) you'd like to share?: Yes

Witness Name:

Witness Email:

Witness Phone:

Is there anything we should know about this witness?: They were also harassed with me during the situation

Office of Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2450	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Yesterday, October 13, 2025, at approximately 4:33 PM CST, I called 911 to report a domestic violence incident at The Heights on Parmer, specifically involving Apartment 1137. I work in the front office at this property and received a report from our maintenance technician regarding a possible domestic violence situation.</p> <p>I was informed that the individual causing harm to the tenant may have been in possession of a firearm and was attempting to prevent her from leaving the home. During my call to 911, I provided the dispatcher with a description of the individual with the firearm, as well as the tenant's name, age, and date of birth.</p> <p>Police officers arrived shortly after and, from what I understand, made contact with the tenant. I was later told that the officers were informed no firearm was present, but they entered the apartment with their weapons drawn, which understandably frightened the tenant.</p> <p>Following this event, I began receiving multiple phone calls — first from a blocked number and then from two other phone numbers. When I asked who I was speaking with and how they obtained my contact information, I was told that my phone number was provided to them by one of the responding police officers.</p> <p>I find this extremely concerning and unacceptable. As the individual who reported the incident, I should have been protected from having my personal information disclosed to anyone involved. This breach of confidentiality has now placed me in fear for my safety and wellbeing, as I could be subject to retaliation.</p> <p>I am requesting that this matter be investigated immediately. I would also like clarification on what protocols are in place to protect the identity and safety of individuals who report crimes such as domestic violence. It is critical that citizens and property staff feel safe coming forward when a serious situation arises.</p>	

Thank you for your attention to this matter. I look forward to a prompt response and guidance on the next steps.

Austin Police Oversight Disposition: Formal Complaint

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2451	Date of Complaint: 10/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>This message is from [REDACTED] . [REDACTED]]</p> <p>To the Austin Chief of Police,</p> <p>I recently came across this video and felt it was important to bring it to your attention in case this matter has not already been addressed. The behavior displayed is deeply concerning and, in my view, unacceptable for any law enforcement officer.</p> <p>I am also copying ABC News so they may follow up and report on this incident, as I believe the public deserves transparency and accountability.</p> <p>Sincerely, [REDACTED]</p> <p>[REDACTED]</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2452	Date of Complaint: 10/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Subject: Case ID 251651079 - Toxicology Report This message is from [REDACTED] Investigator: Luis Martinez ID: AP10362 Case ID: 251651079 TXDOT Crash ID: 20864217</p> <p>I'm reaching out about this accident me and my family were involved in back on June 14, 2025 where we were the victims of a head on collision due to an intoxicated driver losing control of his vehicle and hitting us. After waiting for reports and updates to come in, it appears that there was no request for a toxicology report by the officer for the driver who hit us(Tomas Benitez). There were multiple officers and emergency personnel on scene that day and Officer Martinez told my husband and I that he was intoxicated. However it's not documented or noted anywhere in the report. I'd like to submit an official request for this to be reviewed and understand why there was no proper collection of evidence that day.</p> <p>Thank you, [REDACTED] [REDACTED]</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2453	Date of Complaint: 10/14/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Allegretti, Anthony AP7756	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>Took their son and his friend to ACL. The group had artist access credentials. Security instructed his son and friend to enter through a specific access point. While they were following those directions, officer grabbed the son and his friend, accusing them of jumping the fence and using fake credentials. The officer spoke to both individuals in a derogatory and disrespectful manner. The officer placed his hands on the complainant's son without justification. The complainant alleges that the officer was rude and dismissive and rude throughout the interaction. His behavior escalated the situation unnecessarily instead of resolving t in a calm and professional manner.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2455	Date of Complaint: 10/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The Complainant alleges: This message is from [REDACTED] [REDACTED] I have video evidence of 2-3 of your officers vividly going around a crowd knocking out and beating citizens, minimum over use of force. Please allow me to add the attachment at your earliest convenience!	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2456	Date of Complaint: 10/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Formal Complaint Against the Austin Police Department (Sex Offender Apprehension and Registration Unit)</p> <p>Submitted by: [REDACTED] [REDACTED]</p> <p>[REDACTED]</p> <p>Background</p> <p>Under Chapter 62 of the Texas Code of Criminal Procedure, all registered sex offenders in Texas are required to appear in person to register and verify their information. Local law-enforcement authorities are mandated to obtain and confirm both proof of identity and proof of residence before completing or updating any registration.??These provisions—Articles 62.051, 62.055, and 62.058—contain mandatory “shall require” language. The legislative purpose is to protect the public and victims of sexual offenses by ensuring the registry contains accurate, verifiable address information.</p> <p>Findings</p> <p>From 2017 through 2023, the Austin Police Department (APD) conducted no physical residence verifications of registered sex offenders.??On October 22, 2024, APD issued a public press release titled “Proactive Efforts by APD’s Sex Offender Apprehension and Registration (SOAR) Unit Enhances Public Safety in Austin.” In that statement, APD confirmed:??“Since January 1, 2024, the SOAR Unit has proactively conducted residence verifications...”??This official admission indicates that no proactive verification program existed prior to 2024. Public Information Act requests and related correspondence confirm no verification logs or policies were in place between 2017–2023.??However, as of mid-2025, the verification program has again been suspended. Multiple sources within APD confirm that Chief Lisa Davis reassigned SOAR officers to general patrol duties, effectively halting residence verifications once more. This decision has reversed the department’s only recent effort to comply with state verification requirements.</p> <p>Public Safety Implications</p>	

By failing to verify offenders' physical residences—first from 2017–2023, and again in 2025—APD has repeatedly undermined the safety and confidence of the Austin community. Without consistent verification: Offenders can list false or outdated addresses with minimal risk of discovery. Victims lose the ability to rely on registry data for their safety. Law enforcement loses track of high-risk or transient offenders. The public trust in APD's commitment to lawful registry enforcement erodes further. Comparable jurisdictions, such as Virginia, maintain mandatory verification programs with fixed schedules, proving that both the authority and precedent exist for Austin to do the same.

Legal and Policy Issues

1. Statutory Non-Compliance: APD's repeated failure to perform mandatory verifications constitutes a continuing violation of Chapter 62 of the Texas Code of Criminal Procedure. Negligence Per Se: These omissions represent a breach of statutory duties intended to protect identifiable victims and the general public from foreseeable harm. 3. Transparency and Accountability: The lack of verifiable logs, consistent policy, or public reporting mechanisms raises grounds for a declaratory or injunctive action to compel compliance, disclosure, and sustained oversight.

Requested Actions

I respectfully request that the Office of Police Oversight and/or Internal Affairs Division: Conduct a full investigation into APD's ongoing and historical non-compliance with Chapter 62. Determine the scope, causes, and responsible decision-makers behind both the 2017–2023 lapse and the 2025 suspension of verifications. Assess whether the reassignment of SOAR officers to patrol duties constitutes a policy-level failure that endangers public safety. Recommend corrective action, including the reinstatement of a dedicated verification program, independent auditing, and mandatory reporting to the public.

10/15/2025 11:17 AM

Continued...

Supporting Evidence

- Texas Code of Criminal Procedure, Chapter 62 (Articles 62.051, 62.055, 62.058)- APD press release, October 22, 2024- Records and correspondence from Public Information Act requests (2017–2023)- Statements confirming the reassignment of SOAR officers and suspension of verifications in 2025

Austin Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2457	Date of Complaint: 10/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The Complainant alleges: This message is from [REDACTED]. [REDACTED] [REDACTED] What could possibly justify an officer sucker punching a civilian?	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2458	Date of Complaint: 10/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved: Andy Garcia (AP10339)	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>So, we're just going to allow someone to sucker punch another person because they wear a uniform? But if regular civilians did this, they would be arrested. Office Garcia needs to be fired for the behavior on 6th Street.</p> <p>-----</p> <p>Tell Us About the Officer(s)</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes</p> <p>Name: Garcia</p> <p>Physical description: Black hair, skinny, incomplete beard he wishes would grow</p> <p>Race: Latino or Hispanic American</p> <p>Gender: Male</p> <p>Badge number: 10339</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?: I don't know</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2459	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Chance AP5977	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Her husband was T-boned on Friday and the officer on scene only exchanged information between the drivers. Her husband was seen by EMS but did not go to the hospital. The officer did not write a crash report; and because of this, she is now suffering the aftermath of the accident. Her car is totaled. She said that the other driver admitted to running a red light, but the officer didn't do anything, not even writing up a crash report. She felt that the officer did the bare minimum. She stated the officer was Officer Chance Stevenson. When she called APD, she was informed that it would take 45 days to receive a crash report; meanwhile, she is without a vehicle. She wants to speak to the officer's supervisor.</p>	
Austin Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2460	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Called 911 about an issue where I picked up a passenger as an Uber driver. As I turned to leave the apartments with the passenger, another vehicle sped up and blocked me in. The vehicle started to push my car back and I was trapped. I called 911 not knowing if I was gonna get robbed or shot. 911 was yelling at me and when an officer finally rolled up it was with no sirens, no lights and no urgency. I described a potential life threatening situation. The perpetrators left and though I gave the license plate, the police did nothing. Not even a report. IV.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2461	Date of Complaint: 10/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>A friend and I were visiting Mount Bonnell park on Oct. 7th, and hadn't realized the park closed at 10pm. Around 10:15pm, we were wandering from one side of the park to the other when two APD officers approached us, informed us the park was closed, and asked to see some IDs. My friend and I are both activists who played some role in winning Austin Library Photo IDs, and so we both presented our Austin Library Photo IDs because we both knew APD was supposed to accept the Library IDs as a valid form of identification. The officers both prompted us multiple times to provide a different form of ID, even after we informed them of City policy regarding the IDs.</p> <p>I would appreciate if APD could do a better job training up their officers on the types of ID that the department is supposed to accept. The purpose of the Library IDs is to provide a type of identification that can be used by any Austinite, and that goal is undermined whenever our police department refuses to accept the Library IDs.</p> <p>10/16/2025 02:15 PM</p> <hr/> <p>From witness, online complaint form:</p> <p>I was with my partner at Mount Bonnell Park around 10:15PM on October 7, not knowing that the park closed at 10:00PM. 2 APD officers approached us, told us the park was closed, and asked to see our identification. We would have gladly left the park if they had asked us but they asked to see our IDs immediately and told us that we were being detained for being there outside of hours, which I felt was dubious at the time but did not press the matter because I did not want to escalate the situation.</p> <p>Regardless, we initially showed them our enhanced library cards because our understanding was that they should be accepted as legitimate forms of identification by APD, but the officer who initially stopped us kept insisting that we show him our driver's licenses and threatened to issue citations if we did not do so. Eventually, I got the sense that his partner tried to ease the situation a little by asking me simply if I had a Texas driver's license or not and did not try to coerce me into actually physically handing it over to him.</p>	

We were allowed to leave the park after that, but we both found this interaction very unpleasant and also counterproductive. The officer who initially stopped us was unnecessarily confrontational and seemed to be looking for a reason to do something, even though we would have gladly and promptly complied with any request to leave the park since it was so late. Instead he kept us in the park for 15 extra minutes asking us pointless questions about our IDs and requiring his partner to step in and cool down the situation.

Please do a better job of educating your officers about what forms of ID are acceptable, and to not threaten law-abiding citizens with needless citations. According to the Austin Public Library's official website, APD is listed as one of the organizations that will accept an enhanced library card as a form of legitimate identification, and there should not be a need to provide any additional forms after it has been provided: <https://library.austintexas.gov/enhanced>

Austin Police Oversight Disposition: Formal Complaint

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2462	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The Complainant alleges: The complainant, in an email forward to APO from APD IAD, stated This message is from [REDACTED] . [REDACTED]] My truck was stolen and my garage was broken into over the weekend. I called APD at 930am Sunday and they didn't respond until after 11pm that night. Its now Wednesday and I still haven't been assigned a detective.	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2463	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Hi,</p> <p>About 10 minutes ago we were driving north on Rio Grande stopped at the traffic light at rio grande and west 6th when we witnessed a white young male driver heading east on west 6th and turn right onto Rio Grande. You cannot do this as it is a one way street and the driver was going the wrong way.</p> <p>The other cars were honking at the car going in the wrong direction.</p> <p>There was a police car parked facing the traffic light with an officer in the front drivers seat who did nothing to respond to the traffic violation.</p> <p>The car number is 3818 attaching the image here.</p> <p>Please share this incident with the officer and recommend they take more training or be more aware when they are parked in 5pm traffic.</p> <p>Witnessing this incident erodes trust in the APD. We need to trust that our police can do their job. Thank you.</p> <p>[image]</p> <p>Excuse the mistakes and brevity, this email was sent from my cell phone</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2464	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I did not directly interact with the police officer. Something happened to the light controller at 6th and West downtown. The light was solid red, so the traffic had backed up. APD arrived to direct traffic and clear it up. I went inside my office at the NW corner of 6th and West for a few minutes. When I came back out the maintenance team had arrived to fix the light. The officer was no longer directing traffic, but was in the squad car. The maintenance team turned the light completely off. Traffic was unsure what to do. Many people going west on 6th did not bother to stop. The officer then left while the light was off. It couldn't have been more than a few minutes before two Honda CRVs collided in the intersection. Whoever was in the gray car must have been hurt, although I would think they were driving rather fast coming west on 6th. I only witnessed the accident after the initial sound of brakes. I was walking in front of Favorite Pizza going west on 6th.</p> <p>Why did the police officer leave? I'm sure those two people wished the officer was still directing traffic. One car is bound to be totaled. The other will require serious repair. That says nothing about the health of the drivers. If this had happened with someone going south on West, they would have killed the maintenance person working on the controller box. It seemed like a good place for an officer to be directing traffic until the job was complete.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2465	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Part I: Formal Complaint Narrative This formal complaint details a series of incidents involving members of the Austin Police Department's Emergency Communications division (911 dispatch) and APD officers. For over a year, I have been subjected to a campaign of harassment that has been enabled and exacerbated by the very department sworn to protect me. My protected activities—reporting threats, documenting misconduct, and saving a man's life—have been met with official dismissiveness, the falsification of records, and an escalation of retaliatory harassment from official entities.</p> <p>This complaint specifically seeks an investigation into the conduct of 911 dispatchers who have deliberately created false narratives and the systemic failure of the APD to investigate the weaponization of its services against me.</p> <p>I. Background: A Year of Obstruction and Escalation The harassment I am reporting did not heighten to its current level until after the events of October and November 2024. After I acted as a first responder and subsequently reported a credible death threat, the harassment I faced from official vehicles (APD, AFD, EMS) has tripled in intensity. My attempts to seek resolution have been consistently obstructed, even as recently as yesterday. This year-long smear campaign, and the psychological toll of being treated like a criminal after performing a heroic act, can be corroborated by my doctor's testimony and medical documentation. - [REDACTED]</p> <p>10/16/2025 03:13 PM</p> <p>Part II: Legal and Ethical Framework for the Allegations The actions of the named dispatchers constitute severe violations of professional ethics, state law, and federal civil rights.</p> <p>A. Administrative and Ethical Violations</p>	

Breach of Professional Standards: Dispatcher Dunia's dismissive tone and Dispatcher Reich's escalation violate the Public Safety Telecommunicator Code of Ethics, which requires a calm attitude and prohibits personal animosity from influencing decisions.

Failure to Properly Document & Life-Threatening Negligence: By misrepresenting credible threats, both dispatchers failed in their core duty to "gather important information to ensure that the police arrive... with critical intelligence". This dereliction of duty is the functional equivalent of hanging up on a caller in distress, as it can lead to inappropriate and potentially fatal outcomes.

B. Violations of Texas Law

Texas Public Information Act (TPIA): The dispatch records division's obstruction of my request for the 911 call from the hit-and-run is a violation of the TPIA, which mandates that government information is presumed public.

Penal Code § 37.10 (Tampering with a Governmental Record): The deliberate misrepresentation of my call by Dispatcher Dunia and the malicious classification by Dispatcher Reich constitute knowingly making a false entry in a governmental record, a potential criminal offense.

C. Legal Liability (State and Federal)

Negligence and Proximate Cause: The dispatchers' actions were the proximate cause of subsequent harm by creating a more dangerous situation. A reasonable dispatcher would know that downplaying a threat could lead to an inappropriate police response, which is a foreseeable risk.

Section 1983 Violation (Federal Civil Rights): The dispatchers' actions violated my Fourteenth Amendment due process rights by fabricating a negligent dispatch that placed me in a more dangerous situation. The pattern of this conduct suggests "deliberate indifference" by the city, potentially leading to municipal liability.

10/16/2025 03:14 PM

IV. List of Demands

A full and transparent investigation into the conduct of 911 Dispatchers Heather Dunia (AP9028) and Ema Reich (AP10096) for falsifying official records and maliciously misclassifying an emergency call.

An official Letter of Recognition from the Austin Police Department acknowledging my life-saving actions on October 14, 2024.

A formal amendment of APD General Offense Report #2024-2881642 to accurately and fully detail my role and actions as the civilian first responder for the sake of accurate record-keeping.

The immediate release, for discovery and review, of all body cam and dash cam footage from all APD, AFD, and A-TC EMS units that responded to the October 14, 2024 hit-and-run.

The immediate release of all 911 transcripts and audio recordings for the incidents on October 14, 2024, November 2, 2024, and February 12, 2025.

Witnesses during police interactions

The unidentified Caucasian male driver of a Subaru whom I instructed to call 911 at the hit-and-run scene.

My girlfriend, who corroborated my account to APD officers during the basketball theft incident.

My attorney, who was on a live phone call with me during the downtown "gun urgent" incident.

My landlord, who has witnessed the "pull up and park" vehicular harassment tactic at my residence.

Austin Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2466	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>While driving to work, he noticed a light colored blue Ram that was on toll road. The vehicle turned on Mopac heading north, right around Mopac and Parmer. He turned over from Mopac from the toll road which made his truck swerve; which is what caught his attention. The vehicle flashed his lights - an attempt to apologize he believes. The lights illuminated the smoke which he believes came from the police car swerving or hitting the brakes. This was roughly exceeding speeds of 70-75, because he was going 70-75 and by then, he was able to catch up to the police vehicle once the swerve happened.</p> <p>The Ram had POLICE on his bumper and the last four of the license plate is 6986.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2467	Date of Complaint: 10/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant states that the officer on scene was catering to the mother who she issued a CTN for. The complainant states that the officer had an attitude and was rude. Believes the officer was unprofessional especially since they are in the same line of work.	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2470	Date of Complaint: 10/17/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Vandervalk AP8149	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>The complainant was sleeping on a bench in a sleeping bag - when three officers detained him on a sit-lie violation. Officer Vandervalk, Officer Judd, and Officer Zarling. These officers wrongly arrested the complainant on a "failure to identify" which he believes is false. Additionally, in his bag was his Adderall (lawfully prescribed to him) which he hasn't received back. He believes that Sgt. Burick has to call and release the hold on his medication, and he hasn't done that yet. Because of this, he believes that Officer Judd (the arresting officer) quote on quote 'lost' his medication that has a certain street value. In short, he is unaware if his medication is in holding, or if Officer Judd 'lost' it.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2473	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>When his 'officers' call dispatch to have officers come out for trespassers, no one ever comes. Last night, Officer Tyler? called and told him they were not responding. The complainant states that he was stabbed and went to the hospital. Officer(s) subsequently showed up but this morning at 05:30; he wants to know what good that does.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2474	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>He called the police to file a stolen vehicle report. When the officer arrived, the complainant felt it was necessary to explain the history of the vehicle. In doing so, the complainant feels the officer mis-understood and didn't file/write the report correctly. As it sits - his son is the registered owner of the vehicle; the court documents prove as such. The officer on scene subsequently believed that his son gave permission for someone to drive the vehicle, but that is/was not the case. The complainant believes that the officer erred and would like it corrected.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2477	Date of Complaint: 10/17/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: The police officer was driving while on his phone, although I'm not sure if it's a person impersonating a police officer. His license was rlc4881.	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2482	Date of Complaint: 10/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: McGraw AP9087	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>One of your officers is someone I went to school with, and has been posting some alarming posts due to the recent no kings protests. Officer Garritt McGraw posted about how he is pro running over protesters in the street. I have attached a screenshot for reference.</p> <p>I want to highlight this officer has already been suspended before for acts while as a police officer, and this is the type of behavior and outputs he is sending to the community. Please look into this and make necessary changes, before he actually runs someone over.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2483	Date of Complaint: 10/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Pena	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>The issue and complaint was bedside manner. I called earlier in the day to find out if I can get a hold of a different detective he told me she wasn't in at that time, but that they would get back. I'll call back later to check on her he immediately got offensive got very nasty on the phone and I don't see that there's a need for that had heated had explained himself thoroughly the first time I would not have bothered to call back again, but it doesn't matter how many times I call back he should answer the phone and be polite every time</p> <p>_____</p> <p>Tell Us About the Officer(s)</p> <p>Do you remember any details about the officer(s) you'd like to share?: Yes</p> <p>Name: Homicide detective Pena</p> <p>Physical description: N/a</p> <p>Race:</p> <p>Gender: Male</p> <p>Badge number: N/a</p> <p>What was the officer wearing?:</p> <p>What kind of transportation was the officer using?</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2484	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>This message is from [REDACTED]. [REDACTED]</p> <p>Dear Austin Police Department and Office of Police Oversight,</p> <p>I'm submitting this complaint to formally report a failure to respond by the Austin Police Department on October 20, 2025, at approximately 12:00 PM.</p> <p>I called 911 because a homeless individual was threatening my staff and customers at my place of business. Despite the clear danger and the urgency of the situation, no officer ever showed up, nor did I receive any communication or follow-up from dispatch.</p> <p>I want to be very clear — I fully support law enforcement and understand that response times can vary depending on call volume. But when the safety of my staff and customers is at risk, and there's no police presence for nearly an hour, it leaves us completely vulnerable. Were the responding officers too busy to assist a small business in need?</p> <p>As a law-abiding business owner and citizen, I have always trusted the police to protect and serve when emergencies arise. However, incidents like this force me to question what I'm supposed to do the next time someone becomes violent or threatening. Should I be expected to exercise my Second Amendment right to protect my staff and customers when law enforcement doesn't respond?</p> <p>That's not the kind of question I ever wanted to ask — but it's an honest one. I would appreciate a formal review of this incident and an explanation for why no officer was dispatched or arrived, as well as guidance on what citizens are supposed to do in similar circumstances.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2485	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Issue: This community member would like to provide feedback to Austin Police Department escorting F1 drivers. He stated that the drivers do not deserve to be escorted, they're not kings or queens. People do not like seeing the special treatment the F1 participants. Sirens frequency is too loud on a daily basis.</p> <p>Participant Information:</p> <p>██████████</p> <p>██████████</p> <p>██████████</p> <p>Time of Contact: October 19 , 2025 @ 9:39am</p> <p>Callback Requested: N/A</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2486	Date of Complaint: 10/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Hello, I was injured and my property was destroyed by assailants at [REDACTED].</p> <p>Police improperly didn't arrest the criminals that were ID'd at the scene and that has been harming my civil litigation.</p> <p>My name is [REDACTED], the victim in the case.</p> <p>Could I please make a complaint against these officers and get their names and badge numbers for the civil suit against these officers?</p> <p>Thank you</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2488	Date of Complaint: 10/12/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Austin Police Department officers, acting to cause violence and crimes, a hostile work environment. That are exceeding into government zones and into households when responding to false reports of suspects and criminals. That are climbing in radicalism, that causes bodily injury. Improper regulation of government zones, to cause damage, destruction, and defamation of character.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2489	Date of Complaint: 10/23/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Austin Police Department Office, harassing, of excessive force, of false police reports, that has suspicious growth patterns of community violence. That has appearance and physical symptoms of an Austin Police Department Officer, injured, while working on the work environment. As there is government zones, office appears, physically not able to ready or respond to zones, normally to continue career requirements.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2490	Date of Complaint: 10/12/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Austin Police Department Officer, intruding internally into government zones and districts, when criminally misappropriating. Austin Police Department Officer responding to frivolous and false reports of suspects reporting their crimes and offenses. Austin Police Department officers, of excessive force to intruding into government zones, that is a large public disturbance of community violence.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2491	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>She has been filing reports of harassment since July of 2024, and no one has helped her or gotten back to her. She has written letters, and no one has addressed her concerns.</p> <p>SR #24-5016643 left message at Sector Detective at 512-974-8100 on July 10th, 2024 Haven't heard from them.</p> <p>SR #24-00246777 left message at Sector Detective at 512-974-8100 on July 12, 2024</p> <p>SR #24-00456765 Detectives Stan Vick 512 974 6258 left message 12-30-24. Haven't heard from him.</p> <p>SR #24-00246777-July 16, I talked with Sergeant Torres at 512-974-6218. I Called him back in a few days later and his numbers no longer.</p> <p>SR# 24-5029847, left the message for him on 1/13/25 at 512-974-8100. And also left messages on Sector Detective on 1/6/25 and 2/25/25</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2492	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>While driving north on Menchaca Road around 6:25 pm, one of your officers in a Chevy Tahoe police car 8748 was driving behind me in the left lane. I believe he pulled off Kaiser Road onto Menchaca. I moved over to the right lane. Speed limit is 50. Your officer passed me and continued to gain distance from me and had to be going somewhere between 60-65. He did have emergency lights on and had no sense of urgency as he approached a red light and sat there hanging his arm out the window and tapping his fingers as if he was zoned out listening to music. Had the situation been reversed, I would've been pulled over without hesitation. So why is this okay for your officers to not follow the law?</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2493	Date of Complaint: 10/23/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Jacob Jake, Ragsdale AP9778	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I was in accident on 9/28/25. Report number 252711015. The officer on site is Jabob Ragsdale AP9778. At the site he gave me the standard report and said the crash report would be online for me to obtain within a few days. It has now been over 3 weeks since the accident and he has failed to submit this report. I have called every APD line for support and have spoken with an officer twice who responds to these incidents. He has sent emails asking for the officer to help complete the report and to his supervisor but I have to hear anything. I was injured and hit my an uninsured motorist who totalled my vehicle. I am completely unable to move forward financially or with my insurance until the officer completes this. It shows complete negligence and failure to do his duty to the community.</p>	
Austin Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2494	Date of Complaint: 10/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>This message is from [REDACTED] I am the mother of [REDACTED] and my name is [REDACTED] Although my child is grown and more than capable of handling his affairs, I want to know if proper protocol was followed on an incident that occurred that involved heavy police presence because it doesn't seem as such on my end. This is my understanding of the events. (I also have a video that occurred just prior to these events):</p> <p>My son went to Wingstop Saturday night, October 18, 2025 after getting off work and while waiting for his wing order in Wingstop's parking lot, Suddenly, my son's car was surrounded by a several police officers. All officers had their guns drawn and demanded he get out of the car. Before he could get out, His car door was yanked open and He was told (editing the language) "if you f8cking move or reach for a gun, I'm going to f8cking shoot you right now!). He was told this over and over by one out of control unhinged police officer. He was then yanked out of his car by this person, threw against his car, handcuffed and put in the back of the squad car and then questioned what he was doing at Wingstop and his social security number. He explained he was just there waiting on his Wingstop order. They then told my son(dark skinned obvious Black male) the cops had been called on a Mexican guy and they were responding to a call regarding a Mexican man who was drinking onsite and causing problems. They also questioned him about the situation with the Mexican man which he had no idea what they were talking about. This scene played out at 1420 Wellsbranch Parkway, Pflugerville, Texas at around 9pm. Again, my son was only there to pick up his wing order. They ultimately arrested the Mexican guy and asked my son if he was the black man who called the cops. (So let me get this straight...Not only do y'all have the wrong black guy, but y'all harassing and aggressively detaining the person you THINK called the cops??? What the heck!) They then took the cuffs off my son and everyone got friendly and apologized. (I'm sure after they realized how stupid this all was, they determined there was no reason or excuse to come up with to kill him or take him to jail, so they went into damage control mode with pleasantries). My son does not live this kind of lifestyle, so he's traumatized about the whole thing. As his law abiding Mother, I'm outraged. This is ridiculous! To add insult to injury, Now he's all over the internet I'm sure because people were recording him being detained in his work outfit and yelling "Why y'all arresting" FEDEX" . I don't understand What the probable</p>	

cause or reasonable suspicion was of even approaching my son's car when the suspect was identified as a Hispanic male and they never identified to my son that he matched the caller's description AND had my son been the one who DID call the cops, WHY bring this kind of energy to someone seeking law enforcement assistance? This whole chain of events makes no sense to me in regards to my son. I totally understand scenes have to be secured and police have to be vigilant, but threatening to kill an innocent bystander is beyond logic to me. And to provide more insult on top of injury (literally) His wrist were handcuffed and the next day, he had red and blue areas on his wrist and he complained of numbness in his hands and shoulder pain, so he probably experienced a pinch nerve due to these events.

My respect and trust in APD hit a super low this weekend due to how I believe you all violated my son's rights by yanking him out of his car for no reason, pulling guns on him for no reason, telling him they would kill him for no reason and for showing a complete breakdown and lack of awareness for innocent bystanders. Additionally, why wasn't the Asian couple in the car next to him given the same treatment.

Please review/view the 911 call and body camera footage and provide us a copy and let me know why all this happened. As mentioned, I too have a video prior to the main incident which I can provide.

Very Truly Yours,

██████████

██████████████████

██████████

Office of Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2495	Date of Complaint: 10/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Adriano Valdovino, AP5123	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Officer Adriano Valdovino falsified government documentation by putting false information saying I hit a car but in reality, [REDACTED] driving a gold beige Acura Mdx rear ended tboned me and my wife while I was driving east on 4th street in my 3500 Hd Dually as she was sitting parked against the south curb sidewalk facing eastbound behind a grey tesla... as soon as I passed she hit us and I stopped and immediately documenting with my cell phone and go pro body camera system..</p> <p>.. he also put I have a class c license witch is false I hold A Class Commercial License He did not even attempt to call me or email me or my wife to get our statement, we stayed at scene over a 45-60 minute time waiting for police to respond but the police just passed us by.. only fire department with 3 fireman and 1 fire woman showed up.. ems did a drive by as well they stopped in middle of street but would not treat me, so I drove me and my wife to emergency hospital</p>	
Austin Police Oversight Disposition: Formal Complaint	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2496	Date of Complaint: 10/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Cummings AP7080	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>I am submitting this formal complaint regarding a citation issued by Officer Cummings on 10/22/2025 at 11:56 AM at 600 W 3rd Street (Parking Violation Notice # E17869643. I was cited for misreading the parking sign, mistakenly believing it permitted 30-minute public parking when it was actually reserved for commercial vehicle unloading. Officer Cummings was professional and courteous during the interaction, but he explicitly provided false and misleading information about the penalty, stating the ticket was only \$20. Based on this small amount, I accepted the citation immediately, thanked him for doing his job, and apologized for the infraction. Upon returning home, I was shocked to discover the actual fine is between \$250 and \$500, a vast difference that drastically changes the nature of the penalty. My complaint is that the officer lied to me and created a false impression of the severity of the offense. I request that his body camera footage be immediately reviewed to confirm my assertion that he stated the fine was \$20, that he receives appropriate feedback for providing deceptive information to a citizen, and that my ticket fine be reduced to the amount the officer originally informed me of.</p> <p>Officer description:</p> <p>Race: Black, Afro-Caribbean, or African American Gender: Male Badge number: AP7080 What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2497	Date of Complaint: 10/24/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I was raped police officers came and didn't give me medical attention.also while in jail a torchey officer almost broke my wrist .I would like to sue thank you for your and charges filed as well</p> <p>I don't remember exact date but they know the date it's in your system .</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2498	Date of Complaint: 10/24/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>██████████ followed up the street in a car and then got a baseball bat and tryec to hit me I ran called parents and cops ██████ drove to his house put up the bat somewhere and told police I was lieing about it never checked his property for a bat and he is still at large . Plus his son hit a parked car drunk and left the scene and sales drugs hydro ponic leaf .thank you for you time don''t remember the date</p> <p>Full address from form:</p> <p>██████████ ██████████ ██</p> <p>Officer description:</p> <p>Physical description: Tall white men Race: White or Euro American Gender: Male Badge number: Na What was the officer wearing?: Uniform -</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2499	Date of Complaint: 10/23/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>after speaking with them. They weren't there to determine if it was "discipline " or not. They didn't do anything and were acting like I was the one in fault, when I wasn't. I would like my report to be formally reviewed, and I want to make sure my safety, and others, well-being are taken seriously, especially since mine got dismissed so quick. There was 3 of them and 2 of them had the biggest attitude and dismissed about everything I said. Especially the tallest one, a brunette white man and the blonde white man, immediately dismissing MY problems and saying something as if they were there. This is completely disrespectful and we need new officers in this world to make it an actual better place. And I am willing to provide more information if needed. My main concern is that I felt unsafe at home and needed someone to talk to, and these officers just dismissed it. I hope this never happens again and I want to ensure officers treat children in these situations appropriately, because something is going on.</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2501	Date of Complaint: 10/26/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>My name is [REDACTED] Case number # C1CR25212718 . I'm a victim of the Austin police department and Travis County jail where I was illegally detained, putting in handcuffs and beaten by awesome Police Department. The female officer and male officer. Refused to tell me why I was being detained who they were . they placed me in handcuffs that were way too tight that cut off the circulation to my hands and caused me to pass out many times they slammed my face onto the cop car. I got punched in the face in the back of the cop car with my hands behind my back by a male white officer. I have video as well as I have my Apple Watch recording my heart rate recording when I passed out and the officers did nothing.</p>	
Austin Police Oversight Disposition: Formal Complaint	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2502	Date of Complaint: 10/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>An APD officer failed to follow basic traffic rules. Changed lanes without signal. Touched brakes before change which could be perceived as not paying attention and changed lanes to avoid accident.</p> <p>If I am expected to use my signal when changing lanes the officer should as well.</p> <p>Also, 10meg is very limiting. I had to reduce my 1080p camera to much less jus to provide 10-15 seconds to show here.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2503	Date of Complaint: 10/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>An Austin Police Department Officer caused injury to a parent and minor children, passengers. When driving in traffic, unprofessionally, moved into driver and passengers, to begin to insult in offensive language and maneuvers. That is of a hostile work environment, that was activity of a female suspect, causing criminal behaviors and offenses that was injury to an Austin Police Department Officer. The activity was managed by officer 10+ miles, in traffic congested with high traffic of events. There was a physical assault to injured and take property that the Austin Police Department Officer refused to calm. Enlarged growth grabbing into vehicle that caused fear, injury and reporting of unprofessional behaviors of a hostile work environment.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2504	Date of Complaint: 10/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Carrillo 4031	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>I was referred to a detective because of ongoing harassment and retaliation surrounding circumstances from me owning a home surrounded by bars and food trucks. The most recent event was the employee of a food truck hitting my girlfriends car and leaving his vehicle in contact with her car and going to work at the food truck in the lost next door. When we saw the vehicles, I tracked him down at the food truck and requested he come speak with us. He was combative and verbally aggressive. I contacted Commander Burgeson and he put me in touch with Detective Jesse Carrillo. My complaint is against Jesse Carrillo. I reached out because I am a homeowner and I felt threatened both at risk for escalation and damage to my home. The next day we discovered a bullet hole/projectile had been shot through my window, I contacted Detective Carrillo again and he never followed up on it. The person who had hit my girlfriend's car continued to participate in antagonizing behavior by parking his vehicle in a manner that restricted any other vehicles from being able to park at my home. I sent reference images multiple times with no follow up. This is how bad things happen, when they are allowed to escalate. I have tried multiple times through city council, reaching out to the business owner and Detective Carrillo to suggest he park elsewhere to avoid further conflict. I consider this harassment. I feel Detective Carrillo did not take my complaints seriously and sided with the other party, providing opportunity for them to escalate and put me at risk to be put in risky situation in the future rather than trying to de-escalate.</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2505	Date of Complaint: 10/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Stanley Vick, AP5379	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>Dear LULAC Leadership,</p> <p>My name is [REDACTED], and I am a longtime resident of the Onion Creek community in Austin, Texas. I am writing to you as a mother, a Latina, and a concerned citizen about a serious civil-rights and public-safety failure that has unfolded in my neighborhood — and about the lack of meaningful action by the Austin Police Department (APD) to protect my son and others from a known, aggressive resident.</p> <p>On October 22 at approximately 6:33 p.m., my 14-year-old son — an American child of Mexican descent — was verbally assaulted and threatened with death by drowning while he was peacefully fishing at a neighborhood pond. The man who made this threat, a white cisgender male in his 50s-60s and apparently well-off, was captured on video making the threat in full detail. This pond lies within our HOA community, where our family has lived for nine years, paid dues, and been active, respectful residents.</p> <p>Despite clear video evidence, multiple witnesses, and confirmation of the man's identity by several residents, APD has chosen to refer the case to municipal court, treating it as a minor disturbance instead of the criminal threat against a minor that it clearly is. This decision effectively protects the perpetrator rather than the child who was terrorized.</p> <p>This man's pattern of violent and discriminatory behavior toward people of color in our community is well-documented.</p> <ul style="list-style-type: none"> • A Latino electrician who lives nearby previously reported being physically assaulted and threatened with being shot by this same man; no legal action was ever taken. • A Black female security guard who works in our neighborhood also reported being harassed by him while on duty. • Multiple residents recognized his voice, demeanor, and aggression immediately when they saw the video of him threatening my son. <p>In addition, two independent eyewitnesses who were playing basketball nearby at the park witnessed the interaction from a distance. After the man left, my son approached them visibly shaken and asked if he should call the police. They were taken aback and unsure of what to do in the moment, but later came forward after seeing the video of the incident posted on social media and Reddit — realizing then how serious and threatening the situation truly was.</p>	

Our neighborhood's security company has also provided evidence confirming that a phone call was made to security around the exact time the incident occurred. The phone number used for that call matches the number belonging to this same individual. This directly connects him to the event.

All of this presents a clear and alarming pattern of racial harassment, violence, and intimidation that continues to go unchecked. The fact that this man remains free — despite a history of assaulting, threatening, and harassing Latino and Black community members — is disturbing and unacceptable.

We have lived in Onion Creek for nine years and have always been proud to call this neighborhood home. But it's deeply disheartening to see how quickly this situation has been minimized simply because my son is Latino and the perpetrator is a wealthy, older white man. This is not just a neighborhood issue — it's a civil rights and social justice issue.

I am asking LULAC to help us bring attention to this injustice, and to urge the Austin Police Department, the Travis County Attorney's Office, and our HOA to take this matter seriously. This individual poses an ongoing threat to residents, particularly children and families of color. Please help us ensure this case receives the proper investigation it deserves and that our community is safe from a person who has repeatedly demonstrated racist, violent, and threatening behavior.

Thank you for your time, advocacy, and commitment to protecting Latino families across Texas. We would be deeply grateful for your support, guidance, and help in elevating this matter so that no other family has to experience this kind of trauma.

Austin Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2510	Date of Complaint: 10/28/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>*Note, the date of incident is arbitrary, no date has been provided*</p> <p>From an email titled Negligence/Abandonment" forwarded to APO from IAD</p> <p>The complainant alleges:</p> <p>This message is from [REDACTED] For a month now I have been responding a valid way to my harassment report I made as a victim. 25-9024800</p> <p>The same criminal in this report is involved in another case ([REDACTED] is agressor. [REDACTED] is the victim) and I am a witness to it. I finally got a call after asking the PIR team for the detectives email and he finally got in touch w me. I keep being given the runaround. He told me that the case is closed on [REDACTED] as she posted nude pics on a website that [REDACTED] got ahold of and is using as nonconsensual porn and spreading to all her staff. This is outrageous and she did not give her direct consent and nothing is implied. This is victim blaming of APD.</p> <p>Secondly. I got this detective to give me a number since he wasn't seeing my emails responding to the above case of mine of him [REDACTED] harassing me. No one responds to the number or picks up. 5129745320</p> <p>I've been responding and responding via email in my own report. Finally I call and the girl calls me back and said the only valid way to contact regarding is call and said that the detective in the other case implying email works is non sense. Yet here's your email to my report:</p> <p>" Dear Citizen,</p> <p>Your report of a harassment has been received. Please review the below information.</p>	

*****VERY IMPORTANT*****

If you were threatened by a family member, a roommate, someone with whom you are currently involved in an intimate relationship, or someone you share a child with, you will need to contact the Domestic Violence Protection Team at 512-974-8535 or Family.Violence@austintexas.gov in order to prevent any further delays on this investigation.

Please note:

The County Attorney WILL NOT issue subpoenas for misdemeanor cases.

The communications sent to you must be overly repetitive, threatening, obscene, or otherwise harassing.

The communications must be one-sided; it should not be a back-and-forth.

Once the tone of the messages becomes harassing in nature, the only response to the sender should be something to the effect of: "DO NOT CONTACT ME AGAIN." It must be completely clear and undisputed that the communications are unwanted. VERY IMPORTANT If this has not been done, please do this the next time you are sent a harassing communication, so it can be shown in court (if necessary) that s/he knew to stop.

Harassment also requires proper documentation. This can be screenshots, phone call logs, voice-mail recordings, video recordings, etc.

Without the documentation, it would be merely your word against theirs and that is insufficient for prosecution.

Prepare to forward any electronic evidence (screenshots, voice recordings, etc.) to the investigative unit to be reviewed.

Please bear in mind that there must be sufficient information available that may lead to the positive identification of the suspect(s). In the event there are no leads to follow up on or the identity of the suspect(s) is not known, the case will be suspended and there will be no further action on this case, unless new leads or the identity of the suspect(s) is discovered.

Blocking the suspect

Also, it is recommended to block the suspect from your phone, email, social media, and any other way they may attempt to contact you. You may also want to consider changing your phone number (if this is the manner that s/he is using to contact you) and only sharing it with those who need your number and won't share it with the suspect.

Contacting the investigative unit

Upon review of the above criteria, you may contact the investigative unit at (512-974-8100) or email (APDCIDTeam4@austintexas.gov) to inquire about pursuing criminal charges.

Obtaining Police Reports or Records:

If you only wish to request a copy of the police report, the options and procedures for obtaining a report are detailed further here: <https://austintexas.gov/faq/how-do-i-obtain-police-report>

Sincerely,
Austin Police Department
CID – Team IV
512.974.8100 | APDCIDTeam4@austintexas.gov

One Austin, Safer Together”

It literally says email is valid. The girl I spoke to was not helpful, defensive. Rude. Arrogant and entitled. It answering questions and re explaining things I never asked and clearly new.

I’ve been harassed for over a year and a half from this guy while he abuses another young girl and yall don’t respond and IGNORE us. This has already gone on the news and I have a feeling it’s going to again from what I’ve heard.

Office of Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2511	Date of Complaint: 10/28/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>She called the police on a family member that was at her house assaulting her. Officer Zamboa took her to jail because he had blood on his face, and he convinced the officers that it was her fault. She stated that the police are always wanting to take her to jail. She stated that this man that assaulted her has assaulted more women and he just keeps getting away with it. She does not like the way APD treats her. She provided the following case number 25-1212941.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2512	Date of Complaint: 10/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Chris Frierson AP4578	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>There was an apparently homeless man laying down in between some houses on her street. He wasn't causing any problems. The complainant assumes someone who lives on their street called. An officer driving unit 3825. showed up and tried to get him up. The complainant observed the officer being aggressive and trying to get the man to identify himself. She heard the man ask if he was being suspected of a crime. She believes the officer may have used the "n" word. The officer was cursing and yelling at the man on the street. The man eventually left, and the complainant observed the officer circle the block a few times and she mentioned the officer was extremely agitated. The complainant thought the officer's behavior was too aggressive, and it was very upsetting for her to witness. The man did nothing to provoke him and wasn't breaking any laws.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2518	Date of Complaint: 10/26/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>*Note the date of incident is arbitrary, it was not provided in the email</p> <p>From a voicemail transcription email marked high importance sent to APO from IAD</p> <p>The complainant alleges:</p> <p>Hi, my name is [REDACTED] and your internal investigations division is not calling me back and I have filed report file reports. I have a name. I have an address that I have an apartment number for the suspect and they are absolutely terrorizing me and I cannot get any help from a P D and in fact I had a P D officer actually change what I was telling him and reported it differently and that for that incident. I wanted to file a complaint and they still haven't called me back regarding that they aren't helping me at all. I mean, I don't even know who to go to with a P D is helping you and then you know the internal investigation those departments not helping you and I mean, I guess I got to figure out where your Chief of police is located and go to her office and go see officer Davis and her office I have to go Hunt her down or office and talk to her about what's going on I have to get legal representation to compel you all to help me and I guess I have to start emailing you so ev erything's in writing as well because you all are not returning my phone call I would really love it. If somebody would help me and call me back. My number is [REDACTED] and I am being crushed by a Hacker stalker who will not I I've already lost about for email account and I don't know what they're doing with them, but I know they're doing something with my emails because I've gotten notices from google that I have the terms of agreement and then I'm suspended and we just we can't change my school email. This guy is constantly hacking my school email and these spoofing is IP. So it looks like it's a computer at school and it's not it's him. He's using a different windows version. I mean, it's if you all got his computer and y'all went in there and computer it'd be done you all would be what you need you can lock him up federal time and he you know wouldn't be able to keep hurting people and is terrorizing this community and they don't want to talk to you because they feel like nobody will help them and now. I know why they feel that way and they just tolerate this guy getting in their phones and activating their cameras and they're Mike for all kinds of stuff. I mean they put tape over their camera. Yeah, I just I need somebody to call me back and explain to me why this detective sheffey has never returned my calls and why the internal.</p>	



Office of Police Oversight Disposition: Supervisory Referral

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2520	Date of Complaint: 10/29/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>On October 5th 2025 I woke up at 1:00 p.m. I was in the kitchen making coffee and my nephew was walking back and forth. He stood next to me and stepped on my toe and I pushed him away. He came back and started stomping on my an altercation ensued. His name is [REDACTED]. His girlfriend [REDACTED] was recording me. I asked her to stop and attempted to grab her phone and she ran and fell and she then left and said I hit her. I never touched her. My granddaughter called the police and when police arrived they arrested me because my nephew bit his lip and rubbed it on his face. I was taken to jail by officer gamboa. I suffered three broken toes and mistreatment at the detention facility. I advise them I was in an automobile accident and currently injured and they proceeded to twist my arm and back of me causing a rip in my shoulder.</p>	
Austin Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2521	Date of Complaint: 10/29/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>I am filing this complaint on behalf of someone else due to language and accessibility barriers. This complaint is in regards to APD Report number 2025-1970942, which ended in the unjust arrest of an innocent man, [REDACTED] DOB [REDACTED]. The officer who issued the arrest affidavit did so without ever fully seeing the offender's face or confirming identity. [REDACTED] was arrested with the charge of Evading in a Vehicle and was held in jail for over a month until camera footage was provided to the court and his attorney and the charges were dropped due to insufficient evidence.</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2522	Date of Complaint: 10/29/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway, AP7994	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The Complainant alleges:</p> <p>I pulled up to Butler Metro Park at night time on September 8, 2025 without knowing there was a curfew or leash policy for dogs. I figured it's a park, I take my dog to Zilker all the time without one and bottom line I was unaware and also did not expect the curfew or for police to be there. I was meeting up with my friend at the top of the Doug Sahm Hill Path mound to have coffee I had brought from home and just chat. My hands were full and I didn't know who was talking to me asking if that was my dog because it was dark and all I saw were bright lights from the area the voice was coming from. I said yes it's mine then I called my dog's name out to follow me because my dog listens to me. Officer J Hattaway told me there is a curfew and that I couldn't have my dog off the leash. I told him okay let me meet my friend to make sure she's okay and so she could help me with the coffees and stuff I had in my hands so I could then get my dog. Hattaway said NO leave now and he cut through the mound and started shining his bright flashlight in my face. I was like well damn let me start walking to my car then. I still had my hands full and wasn't able to locate my friend or able to get my dog since I didn't come prepared with my leash since I didn't expect this situation. I started calling my friend on my cellphone as I was walking to my car to explain the situation to her and to make sure she was okay. Hattaway continued to follow me with the flashlight harassing me even though I was already leaving. There was a point I stood still waiting for my friend to make it to me who was being accompanied by another cop just steps behind us so she could help me with my hand items and my dog but Hattaway kept escalating the situation saying I was not following his orders and that I needed to leave. He was so aggressive and escalated the situation so much. Then he decided to give me a ticket for the off leash dog and when I asked if I could grab my ID and leash from my car he told me no. I understand there are rules and now I know that park has a curfew and leash policy but he didn't have to be so aggressive and go on a power trip to establish his dominance. As a police officer you're supposed to be a trained professional who de-escalates situations instead of making them more difficult. He probed my emotions by flashing his bright light directly in my face, yelling at me and not letting me just touch base with my friend so we could leave.</p>	

Officer Description:

Name: J Hattaway

Physical description:

Race: White or Euro American

Gender: Male

Badge number: AP7994

What was the officer wearing?: Uniform

What kind of transportation was the officer using?:

Austin Police Oversight Disposition: Community Concern

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2523	Date of Complaint: 10/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>Tonight at around 2:45 a.m. my daughter called me screaming that the police had tased her and she was going to jail this that and the other I have this on video as a friend of hers was there and recorded this tell me why when she was already on the ground handcuffed a officer put his knee cap on her head and why did it take for officers to hold her down on the ground this is excessive force now she's being held in isolation and charged with assaulting a police officer as soon as the daylight hits I'm contacting the NAACP if you'd like to see the video please feel free to contact me</p>	
Office of Police Oversight Disposition: Community Concern	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2524	Date of Complaint: 10/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Hello I was writing in today to file a complaint about a few police officers. We were down town on 6th st and some girls were following my group of friends acting very hostile. They ended up jumping my group of friends for no reason while we tried to walk away from the situation. Then the Austin Police Department got involved as we were walking away. [REDACTED] (the girl that got assaulted was walking down the street with her friend Makayla Ervin with there arms locked together. [REDACTED] had done nothing wrong and wasn't even present for the altercation a lady police officer had walked up to them and [REDACTED] had kept walking releasing arms from [REDACTED] When this happened a male police officer took [REDACTED] and slammed her into a glass window very forcefully and tazed her. 3 more police officers came and the one who slammed [REDACTED] into the window and 1 other one took [REDACTED] to the ground putting her in handcuffs. While [REDACTED] was on the ground a 3rd officer slammed his knee down onto [REDACTED] neck causing her face to slam into the ground even though she was already detained. The officers made [REDACTED] scared for her life as she was screaming please don't kill me. [REDACTED] was doing nothing wrong and I feel the officers were being way to aggressive with her. I feel as though [REDACTED] was wrongfully charged and feel like it maybe because of racial profiling. It was very sad to watch how they were handling her as she was screaming for help. I request you guys please take action or at least take the time out of y'all's day to review police body cam footage. After seeing the first officer assault her and the way he slammed her head into the window has traumatized me. I have always felt like police were someone I could count on in my time of need but this makes me afraid for my public safety and makes me not want to call them in the event of an emergency. [REDACTED] didn't deserve this type of treatment as I had stated before she had done absolutely nothing wrong.</p>	
Office of Police Oversight Disposition: Supervisory Referral	

This document is a community complaint and are allegations only. No findings or determinations have been made.

Complaint Number: 2025-2525	Date of Complaint: 10/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature or complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Andrew Maestas AP10360	Unknown: <input type="checkbox"/>
Complaint: The Complainant alleges: Hi, I want to complain on two declined police reports, one made in person other online. Bicycle was stolen and now clearly located with AirTag. Despite of all the detail provided in the reports both were closed. Second temporary report number: 2572913 Regards, [REDACTED]	
Austin Police Oversight Disposition: Community Concern	