



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0868	Date of Complaint 10/3/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Bronson, James AP8881	Unknown: <input type="checkbox"/>
Complaint: https://www.facebook.com/100077636644488/videos/262393786770053/ unlawfully detained. nbc shell housing zoe's place conspiring with APD to have me falsely arrested. they unlawfully entered disabled to AC then APD unlawfully detained me and passive-aggressively suggested i commit suicide. APD previously worked with zoe's place to steal all my property & unlawfully evict me. i'm sure half the emails on here are fake. the city of austin refuses to release cap metro's BOD tel # to me. you people are a bunch of phucking lunatics. [REDACTED] APD officer Bronson 8881 (from video)	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0869	Date of Complaint 10/3/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Harris, Steven AP5638	Unknown: <input type="checkbox"/>
Complaint: She was at her ex-boyfriend's house who physically assaulted her and threatened to kill her. He gave her a concussion and she barely made it out of the door alive. She got into her car and drove one block over, locked her door, put on her hazard lights, and called the police but they never responded. She called 311 and told them she would go to Kerbey Lane Coffee Shop off of Lamar and wait for the police. She waited for 45 minutes, and no one ever responded. She tried to find the police station on Ben White, according to her GPS, and the station was no longer there. She went to the Walmart parking lot and called 311 again and still no response from APD. She started to get dizzy and began to vomit from the concussion. She drove to 7th Street and parked. She got out of the car and flagged down Officer Gavin Smart who took her report. The officer doubted that she was physically ill and made her repeat the report four times. He took the report but did not get her medical attention and did not make sure she got to where she was going safely. The officer did not make sure the perpetrator had been arrested, but the officer just let her walk away. She drove to her neighborhood but realized if they had not arrested her ex she was in danger. She killed time at a coffee shop in her neighborhood and called 311 again. She waited there for about 45 minutes. No one responded and still no arrest. She called a Lyft car and checked into a hotel, and she started to vomit again. She called 311 again and still no response from APD. A friend picked her up at about 3:30 a.m. and took her to his house. All during the next day still nothing from the police. Her ex turned himself in a few days ago. APD was never going to arrest him. She has an e-mail from Detective Harris stating he filed a protective order. When she spoke to the prosecutor, she was told there was no protective order on file. If her ex comes after her again, she is going to die. She does not need this to happen to anyone else and it needs to be looked into. There is something not right about someone threatening to kill you and no response from APD.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0872	Date of Complaint 10/4/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Dodson, Zhawn AP7844	Unknown: <input type="checkbox"/>
Complaint: On 7/26/2023 Texas Gas called APD to her home [REDACTED] 11:15 a.m. Around 11:15 a.m. she was in a meeting when APD Officer Dotson began banging on her door. She went to the door but did not let him in because she did not know him. The officer began yelling at her and saying that she had requested someone from APD to call her regarding identity theft and he was going to take it, but he was going to say it was a disturbance because she took something from a Texas Gas Agent. She explained to the officer she did not know what he was talking about and that she had not taken anything from any Texas Gas agent. The officer kept accusing her without any facts. She told him she had to get back to her meeting and the officer left. The next day, 7/27/2023, between 11 a.m. and 12 p.m. there was a party of officers in her driveway assisting two Texas Gas Agents in removing a gas meter next to her home. To this day she does not know why the meter was removed and why Texas Gas called APD to her home on 7/26 and 7/27. APD was assisting an out-of-state company, Oklahoma Gas, in removing a meter here in the state of Texas. She has not been given any information. APD failed to ask any questions and they failed to make sure she was notified. She and her family have been impacted by the adverse action APD took in concert with Texas Gas. She has an affidavit for the incident that took place on those two days. She has pictures that she will e-mail to add to the file. There were three officers, and they were very aggressive.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0875	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Thomas, Michael AP5198	Unknown: <input type="checkbox"/>
Complaint: I loaned my vehicle to an individual. He would not return it upon request. I was advised to follow the UUMV procedures. I did. I filed a police report case# 23-2520831. All documentation for the UUMV procedure was submitted to Austin Police Theft unit. The car was listed in the stolen data base. I notified insurance. On October 3, 2023 I was notified by Detective Michael Thomas of the theft division that he pulled the stolen vehicle report from the data base and I could not use the UUMV procedure to recover my vehicle. His reason was that he some agreement had been enter into upon purchase of the vehicle and it was a civil matter. I own the vehicle. the title is in my name as is the insurance and registration. The individual in possession of my vehicle has no rights of ownership. UUMV states you have a right to have the vehicle returned regardless of the reason for the loan. I am now left with responsibility for insurance and registration with no way to address DMV because I do not have access to the vehicle. This is what UUMV was designed to address. Everywhere I turn I'm told if you are not in possession of your vehicle it is a police matter. So as of now someone is driving a vehicle that is solely in my name, insured by me without my permission and I am helpless to get it back. Please assist.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0878	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Hattaway, John AP7994	Unknown: <input type="checkbox"/>
Complaint: Hi, my name is [REDACTED] and I'm calling about officer John Hattaway. I think that the fact that the Austin police department is expecting its citizens to feel safe with people who are outwardly dangerous off the job and even on the job is absolutely disgusting, ridiculous. These are the people that the police are supposed to protect us from not the people that you were supposed to be hiring. I don't know how you guys expect us to just go under or something but it's not, he needs to be fired. The fact that you're trusting this man to police your community is dangerous, unacceptable, and like I said absolutely disgusting. My name is [REDACTED] like I said my number is [REDACTED], I'd be happy to talk to someone about this thank you.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0894	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Kabbah, Andrew AP9239	Unknown: <input type="checkbox"/>
Complaint: Her daughter, who is a college student, called her because her car got towed while she was downtown. The meters were not working and clearly said "Payment was not required at this time". Her daughter took pictures. Her daughter asked Officer Kabbah, badge #9239 if it was okay to park where she parked, and he told her yes because it was not between the hours of 8 a.m. and 6 p.m. When her daughter got back to her car the car had been towed. When Officer Pastore, Badge #9097 arrived, Officer Kabbah changed his story. When her daughter tried to explain to Officer Pastore what happened he was rude and acted like he did not have time to listen to what she had to say. He also told them in a smart way "Good luck with your major". The complainant will take it to court if she has to.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0894	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Pastore, Jorge AP9097	Unknown: <input type="checkbox"/>
Complaint: Her daughter, who is a college student, called her because her car got towed while she was downtown. The meters were not working and clearly said "Payment was not required at this time". Her daughter took pictures. Her daughter asked Officer Kabbah, badge #9239 if it was okay to park where she parked, and he told her yes because it was not between the hours of 8 a.m. and 6 p.m. When her daughter got back to her car the car had been towed. When Officer Pastore, Badge #9097 arrived, Officer Kabbah changed his story. When her daughter tried to explain to Officer Pastore what happened he was rude and acted like he did not have time to listen to what she had to say. He also told them in a smart way "Good luck with your major". The complainant will take it to court if she has to.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0902	Date of Complaint 10/11/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Ortiz, Baldemar AP6477	Unknown: <input type="checkbox"/>
Complaint: To whom it may concern, I would like to file an official report of mishandling of an investigation and conspiracy to commit fraud. Detective Ortiz was responsible for investigating an incident that occurred on May 10, 2023. Detective Ortiz collected witness statements and evidence, which were not included in his report. Detective Ortiz colluded with [REDACTED] (42) to make unfounded charges against myself and presented those to a magistrate. Detective Ortiz knowingly, and willingly distributed information about the charges, warrants, and status of the case through unofficial communication channels. Detective Ortiz conspired with [REDACTED] (42) to deliberately prevent oversight authorities from knowing that he distributed such information.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0904	Date of Complaint 10/11/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Carter, Devin AP8888	Unknown: <input type="checkbox"/>
Complaint: She was on 6th Street. She used to work in the nightlife industry, so she is pretty used to walking in places because of the people she knows and the people who work there. She walked up to a club and the bouncer got pretty aggressive with her. She stepped away for a moment and went up to an officer and told him she wanted to report an assault. The officer told her it was private property, and they had a right to remove her. She touched the officer and he started to freak out. He got very threatened by being touched. She walked away from the situation. Obviously, her anxiety was already high. She face-timed her parents to report that the officer had been aggressive with her. As soon as she turned her phone towards the officer, he began to arrest her. She pinched him and he charged her with assault, which he dropped because he is a pussy. The officer arrested her for resisting arrest, which is the most bullshit she has ever heard. She was in jail for two hours and was not supposed to be there because she is worth more than \$200 bucks, so that's a joke. The officer used force against her and left bruises on her and she hopes he gets fired if he is not fired, this better make him get fired. The officer's name is Officer Carter.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0917	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: McRae, Andrew AP6331	Unknown: <input type="checkbox"/>
Complaint: The police issued a warrant under the complainant's son's name to search her apartment. When the police searched the apartment, they confiscated items including the complainant's money. When she called the evidence locker, they informed her that Officer Andrew Mcrae, who conducted the search needs to fill out a form to release the evidence. When she spoke to officer Mcrae, he said he was not in charge of that and would forward it to whoever was in charge of the investigation. She has been trying to get her money back for three weeks, and it was her year's savings and she can't pay her rent.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0931	Date of Complaint 10/17/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Perez, Armanda AP5660	Unknown: <input type="checkbox"/>
Complaint: The incident happened on the 600 Block of W 6th St. I was standing outside of nightclubs POP and Play waiting on my friends to come out. While I was waiting a young lady who was under the influence bumped into me and stepped on my foot. She and her friends began to walk off and I grabbed her by her arm and said to her "you just bumped into me and step on my shoe, you can at least say excuse me". She turned around because she didn't hear me, so I repeated myself. Her male friend came over and asked what was going on, so I explained to him what happened and what I said. Out of nowhere, Office Perez #5660 started yelling for us to leave. I asked him, "Why I had to leave?" He responded by saying "because I gave you a command to leave". I asked "But why, I haven't done anything". He then turned around and yelled at the crowd to get back and leave. He turned back around and told me to leave. I responded and asked him "why do I have to leave, I haven't committed any crime". Officer Perez #5660 pushed me back and responded "because I gave you a command". I asked "why did you push me, I haven't been belligerent and haven't done anything wrong". I then said "I hope you have you body camera on because I have not touched you Sir, you pushed me". I was then surrounded by several officers and he then said that I was under arrest. I asked "What am I under arrest for?" He said that I was under arrest because I didn't follow his command and for public intoxication. I responded that I had not committed a crime and that I've been respectful the whole time by saying Sir. I was then handcuffed and taken to jail.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0940	Date of Complaint: 10/21/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Johnson, Steve	Unknown: <input type="checkbox"/>
Complaint:	
<p>I am making a complaint against Austin Police Department Homicide Cold Case Detective Steve Johnson. In 2011 early I had called a homicide tip line to report information, and Det. Steve Johnson returned my call a few days later.</p> <p>My understanding is that Det. Johnson was investigating the Austin Yogurt Shop Murders, my information was relevant. But my specific complaint now in 2023, more than a decade later, is that he is in no way trauma-informed, seemed more interested in finding a way to discredit me than listening to my information, and also I believe I heard someone on the call laugh at me.</p> <p>(My information is likely still relevant, and I'm happy to share with someone as long as they are trauma-informed, are from Victim Services, and won't laugh at me, etc.)</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0945	Date of Complaint 10/23/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Tunnell, Jordan AP9365	Unknown: <input type="checkbox"/>
Complaint: There were a bunch of police officers, so he went outside to witness what was going on. The officers took the gentleman out of the vehicle and began a sobriety test. The complainant was in his yard telling the gentleman not to do the test, plead the 5th amendment, and ask for a lawyer. Officer Tannehill came into his yard. He told the officer he was sorry, but this was his yard. The officer told him he did not care if it was his yard, and if he said anything one more time, he would arrest him. He told the officer he was exercising his First Amendment rights figure of speech and trying to tell the gentleman to do his Fifth Amendment rights, shut up, and just ask for a lawyer. The officer got in his face and told him if he said anything one more time he would be arrested. The complainant asked what he was going to arrest him for because he was on his own property. The officer told him he did not care if he was on his property and if he said anything one more time he would be arrested. The complaint then asked the officer for his name and badge number.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0951	Date of Complaint 10/24/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Morrison, Kristopher AP7783 Unknown: <input type="checkbox"/>	
Complaint: I requested police assistance on January 13,2022 for a psychiatric emergency and was told by the dispatcher to stay inside my stationary, off vehicle at the top of my parking garage until police arrived since I was feeling suicidal. Officer Morrison arrives on seen and starts conducting a DWI investigation when my car keys were in the possession of Constable Ozuna for The Domain. While pleading with Officer Morrison that I wasn't driving my vehicle and I'm just dealing with a lot of emotional trauma he starts physically assaulting me and I say "what are you doing" he then slams me to the floor and tells me I'm under arrest where I then put my hands behind me back. Not only what Officer Morrison did was wrong morally but I think it may be grounds for assault, with the intent to harm. He never told me I was under arrest. Every other cop on scene apologized for what happened and Travis county sheriffs said "that's APD for ya" Officer description: Kristopher Morrison White, Male in uniform 6'2, brown hair, brown eyes, full beard	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0956	Date of Complaint 10/25/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Jimenez, Vanessa AP7611	Unknown: <input type="checkbox"/>
<p>Complaint: Officer Jimenez #7611 divorced me in 2021. As a condition she was awarded an Infiniti QX60 which was still under my ([REDACTED], ex-husband) name as far as registration went.</p> <p>Despite many requests, Ms. Jimenez did not get around to retitling the vehicle in her name despite having all of the written instruments to do so. This included the decree which clearly awarded it to her.</p> <p>She repeatedly racked up tolls despite my repeated requests to desist. She even went as far as to claim it had "been taken care of" January of 2023. I still received many toll bills concerning her vehicle still being driven with my plates and she had not made an attempt to re-register.</p> <p>She finally registered the vehicle into her name only at the end of August 2023. I met her at the DMV as she was trying to excuse herself by saying they needed me there. They did not. All they needed was the decree and other documentation.</p> <p>After all this occurred, I received a toll bill for a violation on 24 September 2023 for a vehicle bearing my license plate of [REDACTED]. This vehicle that used it was a Nissan Altima known to me to be housed at her property of [REDACTED].</p> <p>I had to take her to family court to attempt to get her to abide by the divorce decree on September 14th.</p> <p>I had previously requested the plates be returned in person or mail and she only offered the option of me getting them in person. She returned only one plate to me advising she lost the other when I went to pick up my son.</p> <p>I asked her on October 25th, after receiving the toll bill by mail, about the toll bill from the 24th showing the Nissan. She would not address the why's of my question only stating that she had the missing plate in her possession and I could come get it. This is a full month after the plate being fraudulently used twice on September 24. She wanted me to get the plate at her address and turn the copy of the toll bill over to her.</p> <p>This was reported today, OCT 25 Via 311 under service request #486089</p>	



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Office of Police Oversight Disposition: Formal Complaint





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0971	Date of Complaint 10/29/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: McGraw, Cheyenne AP9095	Unknown: <input type="checkbox"/>
Complaint: I believe both responding officers acted, at a minimum, extremely improperly. My belief is that there were actual civil rights violations that took place, including the threat of arrest if I don't do what the officer would like me to do (even though I committed no crime, and the officer had no clue what crime he could possibly even arrest me for). Officer Haworth improperly made demands which squarely fall within my rights to run my business in any lawful way I choose (again, under explicit threat of arrest). I've written - and detailed - the encounter on google drive, and provided all supporting evidence. The full complaint details and exhibits are available at the following URL: https://drive.google.com/drive/folders/1KE8njvCTpeAS8USMuUQTa-Vb8WDDhi86?usp=sharing This google drive folder contains: - A full write-up of what happened, including the grievances against the officers - Background of what this was about (in the complaint document) - All communications with all parties involved - Videos of the encounters If possible, I will attach the full write-up as a PDF as well (if that option is presented below) From Attached PDF of complaint: On October 27, 2023 officers Haworth (8909) and officer McGraw (9095) arrived at my residence with Ms. [REDACTED] ("Caller") in reference to Caller's pet staying under my care. In my view, both officers acted inappropriately and in my belief encroached on my civil rights in their official capacity as police officers with the City of Austin. Please see case folder for full complaint details	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

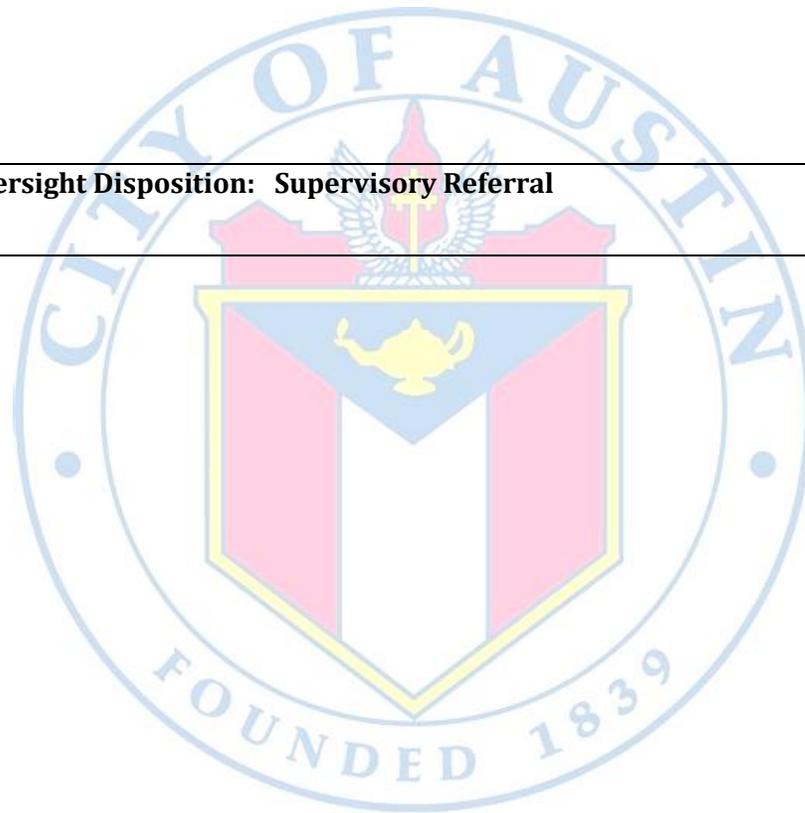
Complaint Number: 2023-0864	Date of Complaint 10/2/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I live at Nolina Flats apartments. Friday 9/29/23 an egg was thrown at the door. For me it is a huge deal. No laughing matter or joke. I have experience many forms of harassment in life. I identify as part of the LGBTQ community. I alone had this crime done to me and my door. I received a call from an officer whose name I do not know at 7:17 PM on 9/29/2023 from 512-974-0999 that lasted 1 minute and 2 seconds from a Sargeant who likely identifies as "Male". When I explained what happened and how I and my elderly mother found the egg running down the door I looked about for the person who did this. We heard a smack against the door preceded by 2 voices that sounded young or feminine. But it is hard to say. My elderly mother with dementia went for a knife but I cautioned her not to go to the door and I instead grabbed my stun gun opened the door and stuck it out seeing the egg and fired off a shock but no one was there. I looked outside in the corridor outside the door and driveway in the front of our building 3. No one was found. The Apd officer on the phone said no crime had been committed and the door was owned by the apartment complex, not me. That officer said if there is no damage they can't help and that they would not come out "for an egg" and had other calls to take. Yes, we know how many are "dissapointed" on the news with them. So I called the apartment security who apologized to me APD treated me this way. Photos were taken by the officer. I had taken photos with my DSLR as well. The apartment security said a crime had been committed as vandalism and was angry APD did nothing and felt left to handle it alone. Since then we've had a guard at night and now 2 times a night and will lock the pool up. But without seeing who it was we can't prosecute this person. The managers all live on property I've been told. Perhaps the neighbors know who this is. No one seems to be speaking. I was told to get a ring camera I can't afford nor subscribe to the internet regularly. I work part time and couldn't afford all the rent without mom helping who I help care for. This apartment, Nolina Flats says I cannot place a camera on my patio to capture those who walk by for a violation of privacy. But I have reached out to my attorney in another apartment lawsuit at The Lantern that was roach and termite infested on move in in March 2023. I await my lawyer to advise my full rights to have a camera on the patio as long as it doesn't look in windows or bathrooms. But internet law suggests pointing to a building only or garages is allowed and lawful granted my reason is to protect myself, which it absolutely is. I also want to say that this officer telling me the law had not been broken is of concern to me. I have to place forward the question of is this obstruction of justice the officer is sworn to uphold to enforce law not interpret the law and my attorney does. This officer literally stated the law had not been broken. That obstructed even as much as the justice of a police report being made even if no case would have resulted. That is what I was entitled by law to receive at the least and the officers interpretation of law obstructed the process.	



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Therefore charges should be pressed against the officer recorded who took this call and stated this falsehood. How do I know if this is truly random? Or if I'm a target of a hate crime which now becomes a felony? Or if it was revenge from a neighbor I made a noise complaint about? I can't know because APD obstructed justice by refusing to even take a report saying no law was broken. Texas Penal code concludes even eggs as vandalism an lead to days in jail or more serious charges. The real complaint in this is that APD did not perform the oath the officer is sworn to and obstructed the process. Thank you.

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0866	Date of Complaint 10/3/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: There was an unmarked police car with the words "police interceptor" near license plate #JLJ5834 driving recklessly and erratically tailgating him. The vehicle was right on his bumper. The officer was weaving in and out of traffic, tailgating multiple cars with no lights on.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0870	Date of Complaint 10/3/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She called 911 because there was vehicle vandalism in progress. She was on the 3rd floor looking down. She gave 911 a description of the two men vandalizing the vehicle, a description of the area where it was happening, and a description of the vehicle. When the officer arrived, he drove slowly through the parking lot shining his light on the parked cars. The officer was in the complex parking lot for about 10 minutes. One of the guys standing by the vehicle sat on the curb when he saw the police. The police did not check the area she described. The police left after 10 minutes. She has a problem because she works at IRS nights, and she has called the police before about vandalism with no response. Her main concern is that she gave a description of the guys and explicit instructions of where the incident was taking place, and they never went to the area she described. If they had gone where she told them they would have caught the guys. Because of her job, she can only be contacted before 3 p.m.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0873	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: We received a feedback concerning a 911 dispatch call. Issue: This is a resident that watched the news about a woman who got into a car accident and was shot. She's calling to state that she was in a similar incident where was also in a car accident and when she called APD no one answered her. Listening to the phone call, she wants to make it known that APD isn't doing much to help anyone and that 311 was the only one to answer their phones in the time of need.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0874	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Complainant alleges: My case was not properly investigated. Case #23-302931. Complainant had been asking for help to address a harassment issue and APD was blowing it off and waiting for hours to come out. The first time he called, on July 6th, they came within an hour, but the second time he called, when it was more serious, they took 5 hours. The complainant has videos of the day it happened. The harassment was getting serious and so he got APD involved but APD did not do anything for him. Incident may have occurred at 10:20 am or pm.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0876	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: That he had been living with his grandfather helping him go through a divorce because the person he was with was pretty crazy. The grandfather wanted him to get rid of her things which he did. Turns out the grandfather was still seeing the woman. So, the complainant decided to step outside of the situation, pack his things, and move out. The grandfather threatened the complainant's mother and physically attacked her. Everything was recorded because his grandfather had cameras throughout the house. When APD responded they did nothing and did not even arrest him. His grandfather has multiple incidents and arrest records over a five-year period. There is a difference between sane people who make mistakes and clearly insane people who are bipolar and need help. APD did not do anything. There is continuous harassment and text from his grandfather. The complainant is still getting harassing calls from the grandfather. He keeps asking APD to do something and APD is doing nothing. Something needs to be done. His grandfather needs to be helped. Someone needs to do a wellness check or something.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0877	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I was walking going to the pawn shop and I heard over the intercom "you have a warrant". I walk faster and they shot me in my spine 3 times with a taser, shocking me, they carved the last taser out with a knife before the ambulance came while I was handcuffed. They're not supposed to do that before the ambulance gets there. They were dragging me on the floor and my head ripped open. I was in the hospital/ICU for 3 days, I dislocated my shoulder, cracked 3 ribs, and received 14 staples in my head. When I was at the hospital these cops were pulling my head open and squirting saline. The cop had a meeting with me before I left the hospital he goes 'I'm sorry for my guys doing that to you I know you're upset but we can figure something out, we're going to get you an uber ride home'. I got home from the hospital and was resting. I received 3 warrants in the mail. One was from Williamson County. My girlfriend threw an iron at me. My neighbors called the police. The cops busted the door and put me in handcuffs. They know they did that the week before. I said don't come in and they came in anyways. They took me to jail for those warrants that came in the mail. The last time I checked that's not cool. I was mistreated and I can't lift up my shoulder permanently. I have hospital records. A cop was dating his girlfriend and he got jealous and was mad at the complainant for dating his girlfriend.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0880	Date of Complaint 10/5/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input type="checkbox"/>
Complaint: I was behind APD vehicle 5488 LP: 120 3877 who was speeding in a school zone while the light was flashing. If anything, he picked up speed at the start of the school zone.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0882	Date of Complaint 10/8/2023:
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There is an officer that is causing a disturbance, when working by intruding into property attempting to take property, not responding as professional, asking to change actions and behaviors to unhealthy and accusing of crimes that have not been committed. This officer has driven vehicle into property that caused a disturbance for over 3 hours. This officer was unable to assist with a stranded vehicle, assaulted, used body as a weapon, obstructed the peace, offensive language, harassing. This officer is located near the Lamplight Police Department district. As a person who is nonviolent and not involved with any criminal activity reporting to investigate.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0883	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I was turning left on a green light from northbound red river onto westbound 45th st. A police car was approaching the intersection from the west (which would have been a red light since I had a green) with their lights on at a high speed with no siren. It was a blind corner and they were far enough back that I didn't see the lights until I had pulled out into the intersection. As soon as I pulled a bit out I saw the lights and they chirped their siren a couple times. I stopped and backed up to let them by, narrowly avoiding a collision. As soon as the police car got through the red light they turned their lights off. They clearly only had their lights on so they could speed through a red light. This was a selfish and dangerous act which put citizens in danger.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0884	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: 9/24/2023 I [REDACTED] was driving north on interstate 35 between Runberg and Braker exits. I was rear-ended by a Dodge Ram 1500. The driver tried to leave the accident going in and out of traffic then exited the highway on Braker lane. I chased him also exiting and he turned on Middle Fiskess rd and finally stopped. I called 911 and placed on hold for around 3mins. I told the 911 operator I need an officer please that I had to chase down a truck that just rear-ended me. I went to the drivers door and asked him if I could have his information. He got out and he smelled of alcohol and leaned against his truck. He could not speak english. I had 911 on the phone and told her that he was drunk and could not speak english. please send an officer. I was very upset and asked several times for assistance and she transferred me to police and I once again asked for an officer that a drunk driver rear-ended me on 35 and tried to flee. Well a lot of good this did, the fire department showed up about 30 mins later. They did nothing except ask if everyone was ok and taped my hatch back up because the hail storm was on its way that we need to leave and the fire department let the drunk driver leave and I wanted to stay and wait for the officer and the fire department told me they were leaving in 15 mins. So I was not helped with the 911 operator or the police department because no officer showed up to the scene. I should have had an officer there because I am disabled elderly lady that was rear-ended on 35 by a drunken driver. No officer was sent.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0885	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He left the store, and the police pulled him over with guns drawn and twelve other police cars showed up.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0886	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There is a man who lives in her apartment complex who has been harassing her and threatening to kill her service dog and she is afraid to go outside. This is wrong. But when she calls about it, everyone says it is not their responsibility. They tell her it is a civil problem or an apartment complex problem. She is getting the run around because if someone is threatening to kill her service dog, it sounds like a violation of the law. A mentally disabled person cannot get any help from APD and that sounds wrong to her. There are a lot of people on the property with mental disabilities being harassed by this person. A lot of people will not leave their apartment. What is happening is wrong and she feels people are using her disability to not do anything about it. The manager is very intimidating and because of her PTSD, she is afraid to ask for anything. If you look at the police records for the number of fights that have happened at her complex, you will find the apartment manager, [REDACTED], has been involved in a lot of the fights with the senior and disabled tenants. The person who is harassing her is a former military. She is more afraid of this guy than the police and she is pretty scared of the police. Because of her mental disabilities, she needs to be texted before a phone call is made to her.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0887	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: She was walking her dog when she was approached by an officer, she does not remember the name, who told her it was his duty to ask the neighbors about what was going on in the neighborhood and if it is a safe neighborhood. She told him she had lived in the neighborhood for over two years, and nothing had happened and asked if she needed to be concerned about anything. He told her no, but he needed to get information from her. He started to ask for a lot of personal information, like her name, address, and date of birth. When she asked others in the neighborhood, she was told she was the only one he had asked. The neighbors suggested she call 911 to report it and 911 told her to call OPO.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0888	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was a truck that drove over the bumper of her car. The person's exact words driving the truck were, "How am I supposed to see you, I cannot see from up there", indicating how high up the truck was. He gave her a Mexican Consulate ID card as a driver's license and insurance papers that did not show his name—it showed three names he said were his mother, father, and sister and it showed four trucks listed and one of the trucks matched the physical description of the truck he was driving. She has since received a letter from the insurance company stating that there was no coverage on the vehicle. She has pictures of the guy and the truck. She has given the police all the information about the person, including his name APD has done nothing. This tells her that the police are in bed with the Cartel.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0889	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She received a series of phone calls and texts demanding she have sex with this person whom she knew. He would not take no for an answer. Ultimately, she blocked him. She was afraid to be home alone afterward. It was suspicious that the person was asking for her address. She reported it to the police and police could have gotten all of the phone calls and text messages of the person threatening her. She reported to the police where he lived and where he worked because she suspects he has done this to many other women. The person was born in [REDACTED] on [REDACTED], or [REDACTED] and his name was [REDACTED]. He and his family came to this country in [REDACTED] and by then he was a citizen. Here we are 6 years and 11 months after this happened and when she called the police department nothing happened, and this person is free to go on doing whatever he wants to women because he knows the police are not going to do a fucking thing about it.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0890	Date of Complaint 10/9/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: ██████████ was murdered and APD has never done anything to solve the murder. ██████ had been out to dinner with friends to talk about an upcoming wedding. They brought ██████ home and when they drove up, they saw someone running across the yard with ██████'s guitar. ██████ got out of the car and chased the person. During the incident, he was shot in the head near the house. The police were pretty sure that the person ██████ was with either shot ██████ or knew who did it. The guitar that was stolen that night was discovered in a recording studio in New Jersey and returned to ██████'s family in Houston. APD has not checked for fingerprints or anything that may be helpful. APD did not even look for shell casings that night. They did not do anything.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0893	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was an individual at his apartment who was threatening to kill everyone there. He has pulled out a pistol multiple times and pointed it at residents and guests. This is the third time police have been called. He called five times for the police, and it took two hours for them to respond when there were plenty of police available. When they did show up, they did not even talk to the person. Apparently, the manager denied the person did anything, so he guessed the police took her testimony and did not arrest the individual. The individual was making terroristic threats, and verbally insulting people. He wrote an e-mail to management about what happened and apparently, the individual found out about it and today the individual looked directly at him and told him he messed up. There is no way he should have known anything about the e-mail. The individual is back again and is not even a resident there. If it was in Westlake there would be 100 officers arresting him, but since it is on Riverside it seems to be ok. He does not know what is going on and why the police are not arresting this guy. The manager obviously knows the individual. When he talked to the officer who wrote the report, he seemed to be defending the individual, which he found to be very odd.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0894	Date of Complaint: 11/2/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>The complainant and his wife are going through a divorce. He was told by a judge that he was permitted to go to his marital home and collect his personal property. He was also told he could do a mental health check on his suicidal son. He called to ask his wife how his son was doing, and she refused to give him any information and he wanted to collect his personal items, so he went to the home and knocked on the door. His wife immediately called the police.</p> <p>Detective Thomas and another Officer showed up. Detective Thomas presented himself as a Detective and asked the complainant what he was doing at the home. He said he had a right to enter the property as per the court order, he was just not allowed to live there and that he was there to pick up some tools and check on his son. Detective Thomas asked him to wait outside while he went to talk to his wife.</p> <p>When Detective Thomas returned, he told the complainant that they would like him to leave the property, and that he was not allowed to be there. The complainant showed Detective Thomas the court order stating that he was allowed to be there. Detective Thomas said he need to come at a different time of day.</p> <p>The complainant asked Detective Thomas if he would still like him to leave the property, at which point the Detective told him he was being detained. The complainant asked why he was being detained and said again that he was just there to collect his personal items and check on his son which he was allowed to do.</p> <p>Detective Thomas looked at the other Officer and asked him if he detected a code 99, which is a mental health code, like he was acting crazy. The other Officer said, " I will not be a part of this, and I want nothing to do with what you're doing." The complainant alleges Detective Thomas was trying to falsify a mental health code to justify a wrongful arrest.</p> <p>The complainant did not resist but asked that they at least go conduct wellness check on his son, as requested, before they left.</p> <p>Detective Thomas then told the complainant it was probably best if he just left. The complainant asked if he was being detained and the Detective said no, you're not being detained, just leave for now. The complainant left.</p> <p>A few minutes later he got a phone call from his soon to be ex-wife who put the Detective back on the phone.</p> <p>Detective Thomas said he was calling to give him a verbal warning that he was no longer to come over to this block or come over to the property or he would be arrested for trespassing and harassment. The complainant said he did have a right to be there. Detective Thomas told him that if he did show up, he would be arrested on site.</p>	



OFFICE OF POLICE OVERSIGHT

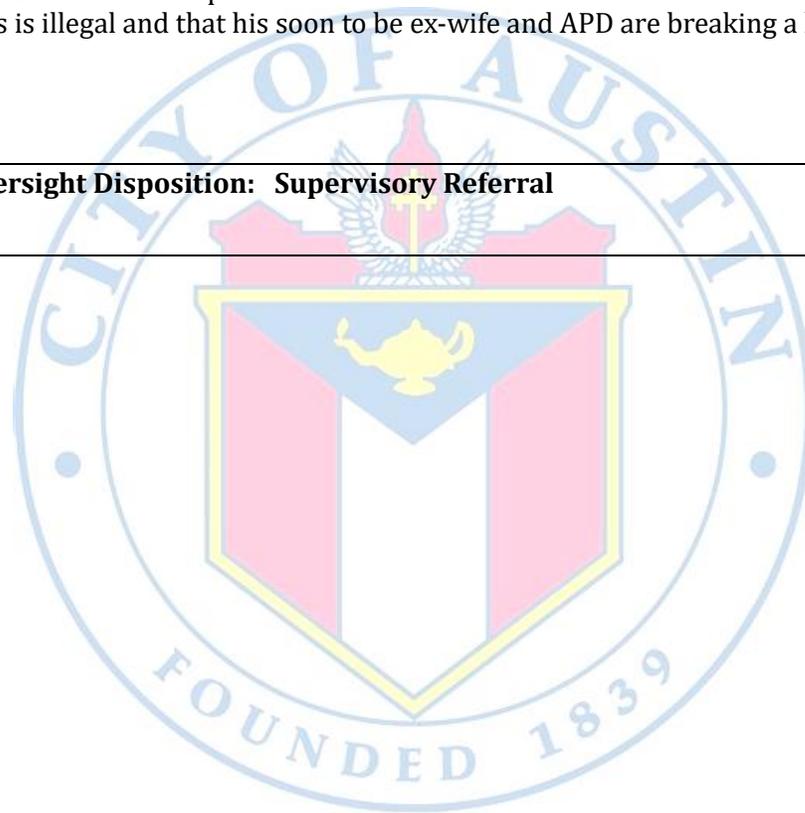
The complainant argued that only a judge has the right to do that, and that he hadn't done anything to not be able to get his items and have a wellness check on his son.

The complainant spoke with his lawyer and other people he knew at APD who said what Detective Thomas did was wrong, and that it was illegal for him to have used the wife's phone to issue a verbal warning.

The complainant was also trying to get a wellness check on his daughter and was unable to get any information from his wife, so he called APD to conduct a wellness check on her. A sergeant called him back and told him that they were well aware of his ongoing divorce and marital problems, and refused to be a part of this, that it was a civil matter that needed to be dealt with directly with his attorney and the courts. He said he had a right to know his daughter's whereabouts, but APD refused to help him.

He was told that this is illegal and that his soon to be ex-wife and APD are breaking a lot of laws.

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0895	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He is a 100 percent disabled veteran, and he spent the whole day in the hospital because he was beaten multiple times by someone with a nightstick, or steel rod. His eye is swollen shut. The person tried to kill him. The responding officer blew it off and did not take it seriously and classified it as a low case of assault. When he called later the case was suspended and they are not even trying to find the guy. One of the sergeants called him and he sent him updated pictures because his eye was totally shut. He wants justice for what happened. He cannot go to work, and he needs help to find this guy. There were witnesses.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0900	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Her brother has a mental health condition. Two weeks ago, he tried to commit suicide, so she called 911 and he was taken to the hospital. On Saturday he was starting to act out. By early Sunday morning, she called the crisis care hotline and was told they could not get anyone out for eight hours. At that point, she started to worry so she called 911 for mental health. She was expecting mental health officers to come out and help. Instead, two officers came out. They talked to her brother outside. They went inside and talked about what they wanted to do. The officers suggested leaving him there and she could go to a hotel. She did not want to take the chance of leaving him and coming back and finding him dead. Toward the end, she told the officer she would feel better if she could take him to the hospital so he could get the help he needed. She told the officers he did not want to go so they were going to have to make him go. Her brother was in the backyard smoking a cigarette. The officers followed her to the backyard. She told the officer she could take him in her car, or they could take him, and she would follow. She told her brother they were going to take him to the hospital. Her brother said he did not want to go. She told him he did not have a choice. At that point, her brother jumped off the porch and ran. The two officers came behind her and wrestled him to the ground. She was yelling and they were yelling. The officers handcuffed him and put him in the patrol car. They would not let her talk to him. The officers then told her they were taking him to jail. She told the officers she did not want him to go to jail, she wanted him to go to the hospital and if she had known they were taking him to jail she would not have called. Her brother hit his head during the fall. She told the officers he needed to go to the hospital. The officer told her if they took him to jail, the charges would be dropped anyway, he could get the help he needed from the mental counselor, and she could get an emergency temporary order. Her Brother is still in jail. He has been in jail since Sunday under a \$3,000 bond. He has a mental issue and is not on the right medication. She thought calling 911 was going to be able to help, but they made things worse. The officers are saying her brother pushed them off the porch, but her brother was nowhere near them. She asked the officer why he did not tell her there was a chance her brother would go to jail, and the officer responded there was always a chance they would go to jail. She has not gotten any sleep because she is so worried about her brother. There was not even an option for her brother to go to the hospital. She does not know how they can say her brother was resisting arrest when the officers never told him he was under arrest.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0901	Date of Complaint 10/10/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: When I was in public storage on Rundberg & 35, across the highway from 7-11, I was getting things to pawn out of my unit, the cops rolled up on me at public storage, said he recognized me, looked into the computer and saw I had a warrant, and arrested me for the no trespassing. He said he would put all my stuff back in the shed at public storage and lock it up for me when I went to jail, but he didn't, and another girl in front of him stole the \$10,000 antique tool box/item and pictures that had been in his family for decades.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0905	Date of Complaint 10/11/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She called APD evidence twice and she needs her possessions back. She does not know the officer's name she spoke to in evidence, but he is an ass.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0908	Date of Complaint 10/13/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: A client named [REDACTED] was beating another client at Zoe's Safe Place mental health boarding care. The police came out and didn't take him to jail because they said it wasn't domestic violence even though the other client was black and blue and bleeding. Then [REDACTED] started beating another client who left the premises to escape him. On 10/12 [REDACTED] came back and started beating another client. The police were called, and [REDACTED] left the premises. When the police came, they said they couldn't do anything about it because he wasn't there, and this was involving something that had happened the night before. The complainant stated that this has been an ongoing thing with [REDACTED], he continues to come back to Zoe's place, and that she really needs someone to come out and help.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0910	Date of Complaint 10/13/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She was driving down Guadalupe st, changing into the left lane, when she collided with an officer's vehicle. She pulled over, but the officer kept driving. She filed a police report which was denied, and she was told to contact OPO to file a complaint about APD collisions.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0913	Date of Complaint 10/13/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant has been having ongoing issues with his apartment's management. During one of their arguments in the lobby of his apartment building, things escalated, and he felt unsafe, so he went back up to his apartment and called the police for assistance. The police officer answered the phone and asked what was going on. The police officer asked if the complainant was in the apartment and safe, and when he said yes, the officer said there's nothing they could do. The complainant wants the police to help him.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0914	Date of Complaint 10/14/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I had my car totaled in a hit and run on the northbound mopac between 35 and 45 street exit on Oct 1 around 3:40am. I got a dash cam clip from another car, in which you can see a police car with an unidentifiable unit number pass by without stopping. The other car ran, and they did nothing. The video isn't uploading so I can send that separately.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0916	Date of Complaint 10/13/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant's rolling suitcase was stolen from her in front of an old Chipotle on Guadalupe St. The suitcase contained an electrical tablet along with some important mail of hers. Police officers were already at the location of the incident because they had been called about a different altercation between the complainant and another person. While they were there, the complainant reported her items had just been stolen. The officers on scene refused to make a report of her property being stolen. The two female officers laughed at her and told her that if they got another report about her, they would arrest her. She wants to know why the police refused to file a report for her stolen items.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0918	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was a pedestrian accident where a gentleman was killed. The complainant is upset with how the police left the body exposed on the ground for everyone, including young children, to see. It made her very upset, and she thinks it was in very very poor taste for the officers on the scene to leave him exposed like that.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0919	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>She was the passenger in a car accident. Her friend who was in the back seat took an ambulance to the hospital, but the complainant did not want to pay for an ambulance and wanted to take an uber instead. The police officer threatened that she couldn't do that and had three options: she could take an ambulance, go to jail, or go to the sober tank. She didn't understand why she had to choose one of those three options after just getting in a car accident. She wanted to take pictures of her car that was totaled for insurance. The officer told her she wasn't allowed to take photos of her car, and she thought that was not right. When she was in the ambulance, the paramedic gave a look like he thought the officer was being ridiculous to her and gave her a go ahead nod to take photos of the car. She got out of the ambulance and went to take photos of the car. While she was taking the photos she got ripped away and put in hand cuffs in the back of a police car. The officer said " You didn't want to listen, I told you you had three options, so I guess you're taking this option"</p> <p>They took her into the inmate ward in the hospital where she spent all night handcuffed to a hospital bed. They treated her so inhumanely and wouldn't let her call a lawyer or call anyone, and they didn't give her any information on her friend who was in the wreck with her. She didn't understand why she was there. After a while the officer decided to "un-arrest" her and let her go. When she got all her stuff back, she found that every bank card and credit card in her wallet was gone, so somewhere along the way they took those also.</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0920	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He was stopped at a light, behind an APD officer. The light turned green, the complainant waited a few seconds assuming he was on his phone or laptop, and the officer didn't move. The complainant honked at the officer to let him know the light had turned green. The officer went, then in the middle of the intersection he slammed on his brakes and remained stopped in the middle of the intersection for a few seconds. The police vehicle number is 8712	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0925	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The police came to her door and knocked. They said her car was involved in a robbery at the Dollar General. The officers said that her son was driving the car, and they accused her grandson of getting out of the car and robbing and attacking a dollar general employee. Her son was driving the car that day, but it was not her grandson who got out of the car and committed the crime. The police took her grandson to jail, and he stayed in there for three days. Her grandson has dreads, and in the video, the person who committed the crime had an afro. They took her grandson to jail for nothing and they also put her daughter in handcuffs even though she had nothing to do with the incident.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0926	Date of Complaint 10/16/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant's 16 year old son was attending ACL on Sunday. He was at the entrance when his wrist band was incorrectly determined to be invalid. A large security guard stopped him from entering. A different female security guard let him in. There was a miscommunication between the two security guards, and the larger male security guard bear hugged her son to keep him from entering. A police officer then intervened and said to the boy " No, you're done. You cannot enter" and they proceeded to take away his valid wrist band. That is when a scuffle ensued. The police officer slammed him to the pavement and punched him in the face two times. The complainant took her son to the er. After that, he was processed and taken to Gardner-Betts Juvenile Center. The complainant assumes this is for resisting, but the officer already slammed him down and punched him in the face two times. Case #23-2881398	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0927	Date of Complaint 10/17/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He was working at his job site. He had his truck with tools in the back. There was a suspicious black guy that came onto the property with a backpack. He approached the man and asked what he was doing, but the guy ignored him and walked away. Ten minutes later he came back so the complainant called 911 to report it. Thirty minutes later the police responded, and he told him what happened and where the person was. The officer tried to talk to the guy, but the guy walked away. The complainant was in his truck, but as he got out of the truck the officer asked him what he was doing and told him that he needed to put his firearm away, but he refused to. The officer told him it was a cause to go to jail. The complainant got his phone and started to record. The officer told the complaint that when he called 911, he did not say anything about a firearm. The complainant explained he was not the suspicious guy, and that his weapon was legal. The officer told him he did not feel comfortable and then walked away. He called 911 again and 911 told him the officer could not tell him that. The officer never asked him to identify himself.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0928	Date of Complaint 10/17/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Several weeks ago, she called to file a police report because a visitor at the independent assistance facility tried to hit her with his car. Three weeks later an officer called her back. When she told him about the incident the officer basically told her "You needed to report the incident to the facility and then you need to tell his mother". She called the police to report a person who tried to hit her with his car and the officer was telling her to call his mother. Before she could question the officer, he hung up the phone and she never got to file the report. What kind of officer tells you to call a person's mother? The visitor was a sixty-something-year-old man, and his mother was 102 years old. This is not the first time the visitor has tried to hit her with his car. She needs to get a restraining order on this person because this is the fourth time, he has tried to hit her with his car. She thinks the officer who called her back was unprofessional and telling someone to call someone's mother isn't the best answer for someone who is being attacked by another individual.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0929	Date of Complaint 10/17/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Officers violated his constitutional rights. They arrested him on charges that were charges against his brother. It was evident it was not him, based on the information in the warrant stating the person had tattoos. He could not identify himself because his wallet had been stolen and there was a report. He was in jail for two weeks and was not able to feed his service animals for two weeks. The charges were dropped. The officers searched his motorcycle, which belonged to a family member. The officers did not even press charges against the person who assaulted him, even though the person admitted the assault. There is footage on the body cam. He has been told it is perfectly within the officer's rights to completely disregard his constitutional rights. Why should he call the police for anything in the future? The officers are such a shame, and the general public no longer feels safe with them. The police are the largest American organized crime group that works as hard as they can to cover up each other's bullshit.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0930	Date of Complaint 10/17/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: In visiting Walnut Creek Metro park this afternoon around 2:20pm, I felt I was intentionally profiled and/or followed without obvious reason. There were two separate APD vehicle units parked near the entrance road (across the maintenance road/adjacent to baseball fields). One initially turned into the service road, urgently turned around, and proceeded to closely follow my vehicle thoroughly the next ½ mile through the neighborhood to exit onto Parmer Ln. This seemed out of routine, and unprecedented - in both the manner of driving & urgency of maintaining close distance to my vehicle. I frequent this park weekly and have never felt more uncomfortable and unwelcome by an obvious attempt to profile me or my vehicle. If they were on location for another reason, it was not at all apparent.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0934	Date of Complaint 10/18/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I was driving along Menchaca Rd with my husband on a Wednesday around 12:30 pm on our way to lunch. I was in the left lane, and The police officer was on a motor cycle in the right lane. As I approached his motor cycle, he started waiving his hands at me to slow down. I had maybe sped up to 38 in a 35 zone for a second or two - I'm wondering if maybe he was about to move over to my lane (not signaling his turn) and was annoyed that I got in his way? I'm not sure... then he just slowed down to ride right next to me and continued to gesture angrily that I needed to slow down. At this point I was going closer to 30 because I didn't understand why he was still so angry at me. He then started pointing like he wanted me to pull over but bc he was so angry I just remained slow and calm on the road. He appeared to be yelling at me and putting his hands up in the air, but when he got behind me, he didn't put his lights on or attempt to pull me over as I would expect... it was very odd and honestly the way he was driving seemed unsafe for the cars surrounding us. Once we got safely to a light, I took a picture just in case I needed to later report and he got even angrier, started pointing to the side of the road that we should go talk. I continued slowly forward and eventually he just kept going forward. Even though I had my husband in the car with me, my heart was racing and I felt threatened and unsafe by this police officer who is supposed to protect us. See email in case file for photo	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0935	Date of Complaint 10/18/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>At roughly 5:00pm CST, I was visiting the baseball park at the corner of Joe Tanner Ln. and the Highway 290 access road and was leaving in my vehicle. The gate to the property that exits onto the access road was wide open, there was no 'road closed' sign, and there was a full lane of traffic unblocked by barrels, so I slowly proceeded East down the access road. Immediately before the light at Old Fredericksburg Rd., approximately one block down the road, I noticed a single barrel in the middle of the previously clear right-hand lane, leading me to believe that the road was actually closed. Being that the access road is a one-way road, I slowly approached your officer that was wearing a yellow vest in order to (1) confirm that the road was closed and (2) ask him if I could safely exit the road at the Old Fredericksburg Rd. traffic signal.</p> <p>Upon asking whether or not the access road was in fact closed, the officer immediately and needlessly became hostile, raising his voice and threatening to place me under arrest. Out of fear that the situation was escalating, I said that I was sorry and offered to immediately pull off the access road at the light. The officer again threatened to place me under arrest, saying that I "could not have possibly thought the road was open," despite the clear lack of signage or barriers as previously described. A kind construction worker then moved a barrel and allowed me to slowly exit onto Old Fredericksburg Rd.</p> <p>I did not collect the officer's name or badge number, and furthermore, I am not seeking serious repercussions for the officer as he was only doing his job and it was possible that I missed an indicator that the road was closed. But this behavior was highly concerning and turned what was very clearly a misunderstanding into something that could have been worse. Before the construction worker allowed me to exit I was beginning to fear for my safety.</p> <p>Officer description: Roughly 6ft tall Bald or very short hair with a beard Male In uniform On foot</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0936	Date of Complaint 10/19/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Her daughter's vehicle was stolen on 10/14. A police report was taken on 10/15. They were advised if the vehicle was recovered by them, they should not try to seize it because it could be dangerous. On Monday morning she went to the post office and decided to drive around in the area where the car was stolen. When she turned on Twin Creek, she saw her daughter's vehicle in the cul-de-sac. She immediately called the police around 9:14 a.m. Each time she had called she was told there were no police in the area. When her boyfriend joined her to wait for the police, he saw a DPS officer and explained to him what was happening. The DPS Officer told him they would let someone else handle it. APD did not show up until 10:15 a.m. and that was because she had called four times. She feels like they were neglected because of where they were. She knows police officers are very prevalent in that area when they want to stop people who are coming and going. She felt she was in an emergency, especially dealing with a vehicle theft. She felt like she was doing the APD's job in recovering the vehicle and APD was nonchalant.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0938	Date of Complaint 10/20/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant's elderly mother, [REDACTED], had an incident at her home with a dangerous neighbor. She tried to make a non-emergent police report and has been unable to reach anyone to file a report. Her mother is afraid to return to her apartment complex, and the apartment management will not do anything about it until there is a police report. The complainant has tried filing online, and calling 311 several times, and even filed a civil rights complaint with no success.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0943	Date of Complaint 10/23/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She wants to file a complaint against APD for lack of communication. She called in a report to 311 on 9/22 and got a service number (#440794). The service request was canceled, and she was told to file her report online. She filed her report online on 9/27 and received an email with a temporary case number 2333770. On 10/9 she spoke with Raquel and told her she wanted to file charges and HEB had video evidence. On 10/15, six days later, she received a call from Yvonne with APD and was given case number 20235024667. She was told her case would be turned over to an investigator and she would receive a call the next week which was this past week. She told Yvonne the incident occurred on 9/22 and HEB would only hold the video evidence for thirty days, so APD needed to reach out to HEB. She was given the information on the State Farm policy for the other driver. The person who was driving the vehicle chased her into the HEB parking lot threatened her and an employee and then scratched her brand new 2023 Honda Pilot and did over a thousand dollars' worth of damage. She wants to file charges against this person. HEB will only hold the video evidence for thirty days and APD has still not called them. She does not know what to do other than complain and she hopes this complaint reaches someone so she can press charges against this kid.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0944	Date of Complaint 10/23/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He was sitting on the curb catching his breath after riding up a hill on his bike. Someone passed in their car and asked if he was okay, and he replied yes. He got on his bike again and he saw a police officer with his lights on going toward where he was sitting. He flagged the officer down because he felt the officer was going to do a wellness. At first, the officer asked if he was the guy lying in the road and he responded he was not lying in the road, but he was sitting on the curb, and he was okay. The officer began asking questions. At first, the complainant was polite and answered his questions. He asked the officer if he was being detained and that instantly set the officer off and his entire demeanor changed. The officer said with malice that he was going to get out of the car. It seemed like the officer was intentionally trying to start a fight, so the complainant took out his phone and began to record. He asked the officer again if he was being detained and the officer replied yes -- for investigative purposes. The complainant asked why he was being detained if he did nothing wrong other than sit on the curb trying to catch his breath. A second officer pulled up and clearly had more sense than the officer who originally stopped him. As the complainant was trying to explain to the second officer why the first officer was messing up and also explained to him he was exercising his rights, the first officer started to get really mad. At one point he told the officer he had done nothing wrong and there was no legal right to arrest him, so he pleaded the fifth and chose to remain silent at that point. The second officer very calmly said they were just there to do a wellness check and asked if he was ok and the complainant replied yes. The second officer explained that if he was going to be out at night riding his bike, he needed lights and the complainant responded he had two in the front and two in the back and he was all set. The officer told him OKAY, he was good to go. The complainant left and waited down the street for a few minutes and he could tell that the second officer was telling the first officer that he had messed up really badly. The complainant will forward his video to OPO to add to his complaint.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0946	Date of Complaint 10/23/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Her son's car was broken into inside of his locked garage, inside of his gated community at his apartment. Some guns were stolen and one of the guns was hers. They called the police, but they were too busy and could not get to him. They gave him a case number, and no one has investigated or called him. She has tried to call ATF and APD and she has not been able to talk to anyone about the incident. It was never investigated, and they do not know what has happened to the guns. Her son waited for days, and no one ever investigated. There were fingerprints but no one ever investigated.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0952	Date of Complaint 10/24/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: This is more of a suggestion than a complaint. I do not believe the responding officer violated any specific policy. However, I believe he did not take the situation seriously enough. I reported a threat of violence against a school employee, with video evidence, and he acted as if the call was a waste of his time, and did not provide any instructions or feedback, or identify himself, when I requested the incident number.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0953	Date of Complaint 10/25/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Two officers responded to a domestic dispute at silver springs apartments on 10/23/23 between apt 937 and 925. I told them about the property manager and her criminal trespass issued through a police report and they did not arrest her for it. It does not say unless it's the property manager. No it's a trespass and she's on the property so why isn't she being arrested for it?	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0955	Date of Complaint 10/25/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: An officer pulled out near Arboretum Drive with his lights on and was driving behind another car for several miles. The officer exited onto 2222 and was speeding and driving in two lanes of traffic. The officer went around other cars on the shoulder and went through several lights. The officer was sitting at the next light and then drove away erratically. The vehicle number is 8772. Something should be done about it.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0957	Date of Complaint 10/26/2023:
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: APD patrol vehicle number 1077 multiple illegal lane changes along I 35 north 10/25/2023 at approximately 6:35 PM. Address entered on complaint: 9717 N MOPAC EXPY SVRD NB, AUSTIN, TX 78759 The resident did not leave any contact information to be contacted back.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0959	Date of Complaint 10/25/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: From an email titled "Cops having murderous looks and motive nerves" I walk to a Walmart on Ben white and i35 and I swear I heard officer Jones said, I should be shot. Which is scary and why is he judging me ??????. Oct-25-2023 ----- 7:00-9:00Pm He was at Walmart slithering round looking for Targets.... And it looks like I am one of them targets...I don't know if he works for the APD???? But the gun needs to be disabled and he needs to be fired.... Before he shoots up a Walmart crowd and kills Target... He's no police officer.. And why am I the target with his eyes....	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0961	Date of Complaint 10/24/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant lost her cat. She found it using a tile tracker at a former neighbor's house. She reported the cat stolen, and APD agreed to meet her at the former neighbor's house. They told her they could not force him to give her the cat back, so she called a supervisor out, and was told the same information. She hasn't received any help from APD retrieving her cat even though it is microchipped and registered to her. The police officers she spoke to said there is no proof of the cat being hers despite it being microchipped to her. The officers suggested she file a case at civil court, which she did, and was told it would take at least 6 months for them to do anything. She doesn't understand why no one will help her get her cat back even though they know where it is, and it is microchipped and registered to her. She feels like the police cherry pick their cases, and don't help people who are begging them for help.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0966	Date of Complaint 10/26/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She just got out of Del Valle. When she was arrested her backpack was cut off her shoulder. Her iPad was in her backpack and when the backpack hit the ground her iPad shattered. Her Wi-Fi box is missing, and she also had it when she was arrested. She was referred to APD property who referred her to OPO. Case #D1DC23207912.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0969	Date of Complaint 10/28/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>At approximately 11:30 pm on 10/27, heath and a friend were eating dinner on the steps of the Bakersfield school when 2 APD officers approached them and asked "did he (referring to a man in the distance) already ask you to leave" heath responded that the man hadn't (as that was in fact the case). The officer asked the man if he asked us to leave and the man said he had. The officer then aggressively approached heath and his friend and aggressively told them he was going to arrest them. He then continued his aggressive demeanor as heath and his friend left the scene and attempted to respectfully ask the officer about the law.</p> <p>The officer was extremely condescending and escalated the conflict from the moment the man (who we later found out was the security guard) told the officer he already asked the 2 friends to leave. Unfortunately, neither heath or his friend asked for the name or badge number of either officer. If you need any more information to help determine which officers were involved (as there were two) please don't hesitate to reach out.</p> <p>This situation and the officer's behavior made heath and his friend extremely uncomfortable and could have been avoided with a little conversation between all parties. A conversation with the officer about respect for citizens and de-escalation tactics would be a great resolution to their aggressive behavior.</p> <p>Officer description: "Two male officers probably both white but it was dark so it's hard to say for sure"</p>	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0970	Date of Complaint 10/30/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I believe that the APD used poor judgement transferring [REDACTED] from the hospital to Travis CO Jail under her mental condition (she clearly was high on drugs). The hospital should not have released her and kept her there for 24 to 48 hours for an evaluation. They "escalated" the problem and made the situation worse. They are responsible that no family has contacted her since they locked her up.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0972	Date of Complaint 10/27/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He was involved in a hit-and-run accident, and he has had a problem with APD doing an investigation. His car was left parked in front of a couple of houses for three or four months while he waited for a response from the investigator/detective that was assigned to his case. He has never received any information or calls from APD. He did have a witness that had information on the car that hit his vehicle. His daughter filed a police report. While waiting to hear from APD his car was moved to the opposite side of the street. There are two houses on the other side of the street where his car was parked, but no driveways. Yesterday someone called a tow truck, and his car was towed. Usually, there is a sticker placed on vehicles as a warning but that never happened. The APD detective has never reached out to the complainant or provided him information about the person who hit his car. This is in ICMS and the complainant was contacted by the Supervisor but was unhappy with the results.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0974	Date of Complaint 10/31/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: He''s been stalked, harassed, and intimidated by APD. About a month ago he was tazed by an officer and he was not arrested or charged with anything. He wanted to add that someone has placed a tracking device in his car. Full interaction was recorded. Please see audio for more details.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0975	Date of Complaint 10/31/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The evening of July twelfth: There was an incident involving an adult male, his girlfriend at the time and her parents. The police were called to the scene for an assault involving the adult male against the parents. The parents said they wanted to press charges for the assault. There were three minor children at the scene who belonged to the adult male. While there was evidence to support the assault charges, the 3 minor children were permitted to leave with the adult male alone. Case Number: 23-501798	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0976	Date of Complaint 10/31/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She was drugged and raped by her roommate. She called 911 to press charges and a report was never made. She found out later she was supposed to come down and press charges and they never told her that. She's called 311 to report the harassment, surveillance, and nothing ever came of it. She's called to get a report number and they said there was no report, that is why she is calling OPO today.	
Office of Police Oversight Disposition: Supervisory Referral	