

QUARTERLY

POLICE OVERSIGHT IMPLEMENTATION WORKGROUP

August 14, 2025 | 6:00 p.m.-7:30 p.m.



OFFICE OF
POLICE OVERSIGHT

Agenda

01 Welcome

02 Meeting Purpose & Housekeeping

03 Community Introductions

04 Message from the OPO Director

05 OPO Presentation of Projects & Data

06 Community Safety Listening Session

07 Closing

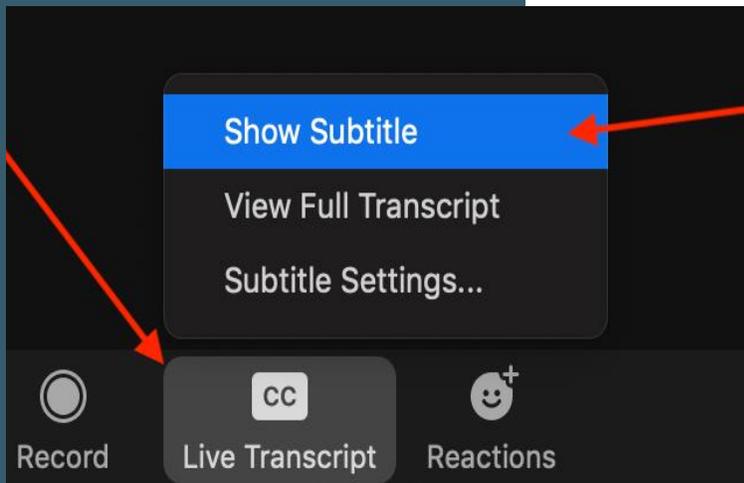
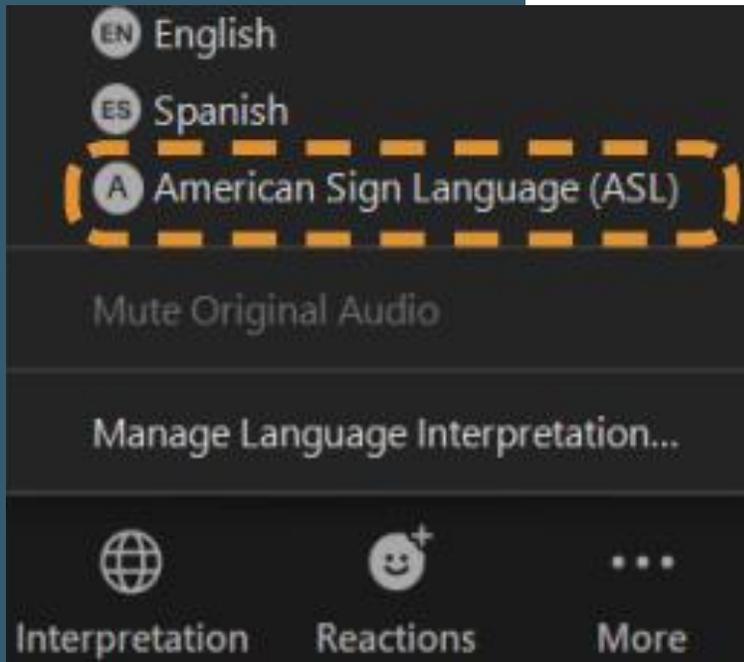
Access Instructions

For Interpretation

Please select your preferred language. If you are on a computer, select the globe icon at the bottom of your screen. If you are on a tablet or phone, click MORE (3 dots), language interpretation and select your preferred language.

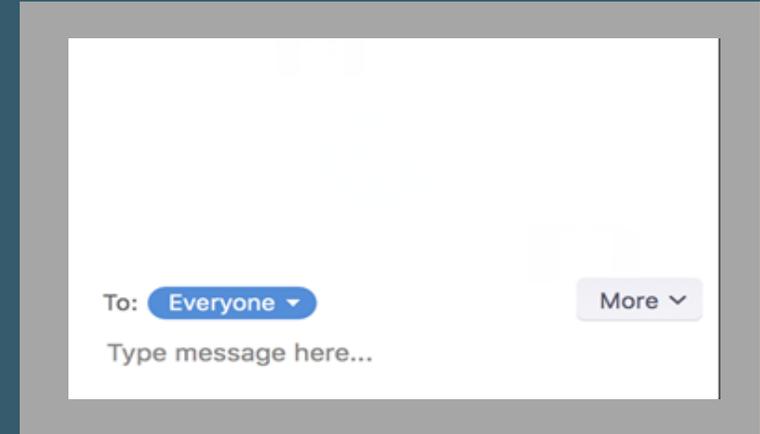
For Closed Captioning

To access closed captioning services, click the "CC" Closed captioning icon on the bottom of your screen.

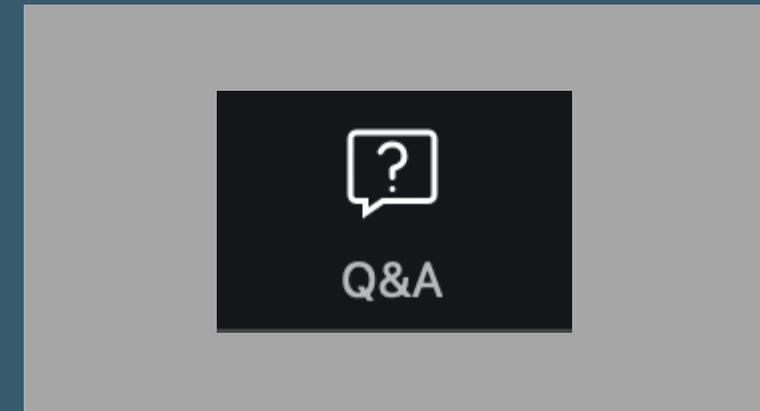


How to Participate

Participate in the conversation by using the chat or adding your question to the Question & Answer function.



Chat



Question & Answer

OPO is committed to creating and sustaining a safe space that is comfortable for all attendees.

By participating in this meeting, you consent to the following guidelines:

- We consent to this meeting being recorded for public record.
- We respect each other by listening when others are speaking.
- We respect each other by disagreeing respectfully.



About the Office of Police Oversight

The mission of the Office of Police Oversight (OPO) is to provide impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance accountability, inform the public to increase transparency and create sustainable partnerships throughout the community.



ACCOUNTABILITY

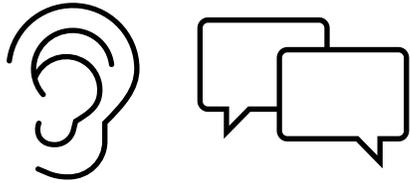


TRANSPARENCY

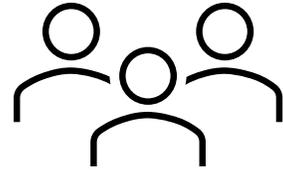


PARTNERSHIPS

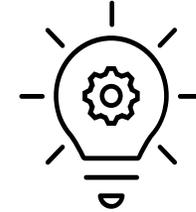
Workgroup Meeting Purpose & Changes



LISTEN & SHARE



COMMUNITY-CENTERED



EMPOWERMENT

Updates:

1. More Context & Insights
2. Community Listening Sessions
3. Focus on listening
4. After Action Plans

Community Introductions

Introduce YOURSELF... In the chat tell us:

1. Name & Pronouns
2. How are you showing up today? (community member, City Staff, representing a specific organization, etc.)
3. What is your favorite Taco Spot in Austin



Director's Message



- Manages and directs the staff of the Office of Police Oversight.
- Oversees the Austin Police Department's investigations of critical incidents involving Austin police officers.
- Works closely with the City Manager, the Austin Police Department's Chief of Police, and Austin Police Department's Internal Affairs Division to ensure accountability, transparency, and input from the community.

Gail McCant

Director



25+ years of experience in civil, human, employment, and housing rights



Certified Mediator



Bachelor of Arts- Southern University, Baton Rouge (Liberal Studies/Communications)



Communications & Community Engagement Division

We Want Your Feedback - Take Our Survey!

- Website update in progress
- Goal: improve navigation and accessibility to published documents
- To give feedback, scan QR Code -->



[Español](#)

Our office accepts community feedback about interactions with the Austin Police Officers. OPO is separate and independent from the Austin Police Department.

[File a Complaint about an Austin Police Officer](#)

[Compliment an Austin Police Officer](#)

[Frequently Asked Questions](#)

What We Do

When people have concerns or complaints about potential police misconduct, those concerns need to be heard, investigated, and resolved. At Austin's Office of Police Oversight (OPO), everything we do is to promote an atmosphere of earned trust between Austinites and the Austin Police Department (APD). We do this by making it easy, accessible, and safe for Austinites to provide feedback on their interactions with APD.

We make sure that:

- There are several reporting options available (email, an online form, telephone, etc.).
- The process is not overwhelming or complex.
- All complaints are investigated.
- People can choose to remain anonymous.
- The community understands what we do, how we do it, and how to reach us.

Our office also:

- Makes recommendations to the City Manager and APD about individual incidents and investigations, as well as broader policy recommendations.
- Is committed to treating all parties — residents, APD, and the Austin Police Association (APA) — as stakeholders involved in an ongoing conversation. We seek to understand and learn from all perspectives.

∨ [Police Oversight Documents](#)

∨ [Attend Our Next Meeting](#)

RECAP: OPO Open House

Goal: Provide an in-depth & interactive look at the Complaints process

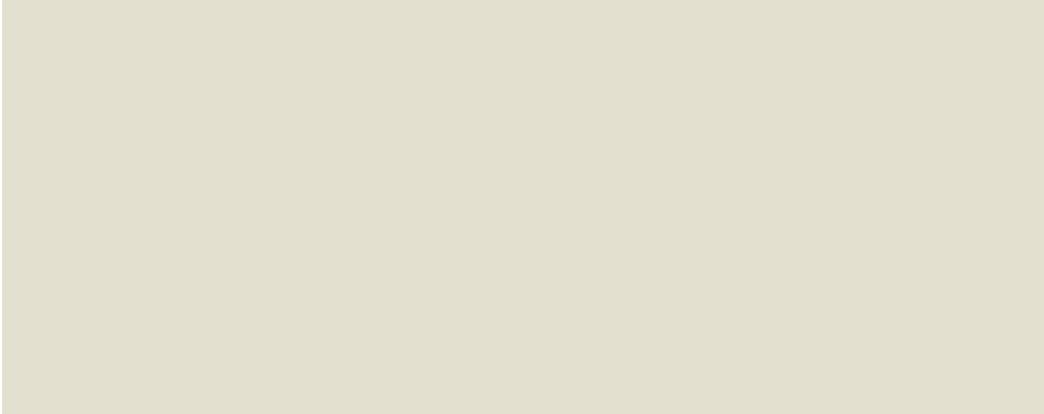
Key Metrics:

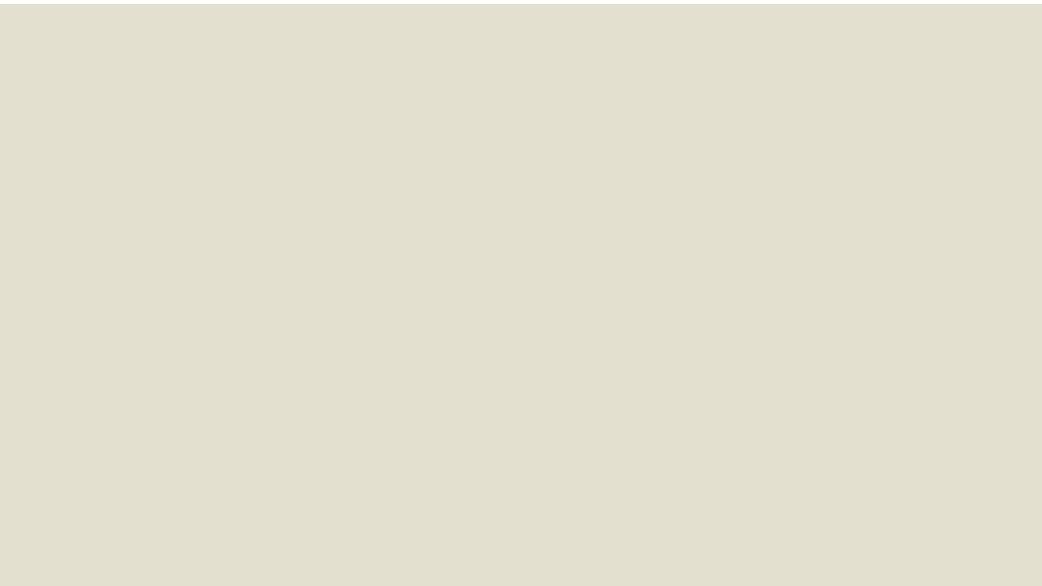
- 70 registered attendees
- 1,200 community members reached
- 47,000 Households reached

Featured on

- ATXN podcast
- CBS
- KXAN
- Community Impact and More











Policy and Research Division

Policy & Research Division

Responsibilities:

- Analyze APD's General Orders **policy, training, and procedures**, and offer recommendations for improvement
- Research ongoing issues related to APD
- Gather and synthesize national best practices in policing

Sources of Work:

- APD-initiated policy changes
- Complaint-generated trends
- City Manager/ City Council directives
- Other (based on OPO strategic plan, other issues identified, etc.)

Methodologies

- Alignment with local, state, and federal laws
- Research best practices in law enforcement
- Comparative analysis
- Analyze law enforcement data
- Conduct training curriculum reviews

Training Curriculum Evaluation

Professional Advisory Committee – comprised of subject matter experts reviewing, evaluating, and providing feedback to improve the APD Academy curriculum.

Review includes:

- TCOLE (Texas Commission on Law Enforcement) materials
- APD instructor class materials
- Resources provided to cadets for enhanced learning

Subject Matter Experts provide recommendations for inclusion in the APD curriculum.

Basic Peace Officer Courses Reviewed

- Interacting with the Deaf and Hard of Hearing
- Civil Process
- Health and Safety Code
- Professionalism and Ethics
- Verbal Communication
- Texas Code of Criminal Procedure
- Arrest Search & Seizure (in process)

To view our recommendations related to each course reviewed, visit:
<https://www.austintexas.gov/document-collection/police-oversight-reports-and-recommendations>



Complaints Data Overview

OPO Complaint Process



**Have a Complaint or Concern about Potential Police Misconduct?
Submit your concern online, by phone, or in person.**

Phone: (512) 972-2676

Online: www.atxpoliceoversight.org

In- Person: 1520 Rutherford Ln, Austin, TX 78756

Data Overview: April – June 2025

	April	May	June
Complaints/Concerns	75	60	84
Anonymous Totals	8	4	14
Compliments	4	10	7
Total Contacts	79	70	91

Data Overview: April – June 2025

	April	May	June
Preliminary Review Conducted	75	60	84
Sworn Affidavit Submitted	11	5	7
Recommended for Full Internal Affairs Investigation	13	6	8
Investigated by Internal Affairs	13	6	8
Pending Investigation	3	4	7
Resigned or Separated During Administrative Investigation	1	0	0

Data Overview: April – June 2025

	April	May	June
Class A	0	0	0
Class B	1	1	0
Class C	1	0	0
Class D	8	1	1
Complaints that Could Not Be Further Investigated	3	4	7

Data Overview: April – June 2025

	April	May	June
Disciplinary Recommendations Made to Chief of Police	2	2	1
Policy Changes & General Orders Amendments	0	0	5



INTERMISSION



**Community Safety
Listening Session:**

**LGBTQ Quality of Life
Commission**



Upcoming Events



Attend the CPRC Meeting

Next meeting:

Friday, August 15, 2025 @ 4:00 pm

Boards & Commissions Room, City Hall



<https://www.austintexas.gov/community-police-review-commission>



cprc@austintexas.gov

Save the Date!

POLICE OVERSIGHT IMPLEMENTATION WORKGROUP



Next Meeting: November 2025

**Follow us on Twitter or Facebook to
stay informed!**



opo.outreach@austintexas.gov



atxpoliceoversight.org

