



ICMS: 2019-0522

Date of Complaint: 05/21/2019

Complaint:

Officer [Redacted] and Officer [Redacted], failed to speak with complainant after he requested contact from the dispatcher.

Additional information:

Complainant submitted the following complaint online: I am a operator of a gas station located [Redacted] 2 black female stop at pump #5 and put a trash bag full of trash beside the trash can and were getting back in the car to leave when I told them over the intercom that it is illegal to dump trash here as this is a private property. one of the female came inside and started cursing in a very aggressive manner along with racial slurs and name calling. things escalated and the 2nd black female came in and started a very very heated ,aggressive and threatening behavior. at that time I really felt the threat to my life and I called 911 . and operator could hear the disturbance and aggressiveness in the back ground I told the operator to rush the officers because I was threaten to be burned with the place and verbal altercation was getting more and more heated where I really felt threat to my life . officers came and stayed in their vehicle while the 2 female approach them and told the officers whatever they did . next I know cop car is leaving and females leaving . cops didn't even get out of their vehicle nor came to talk to me . I wanted to pursue charges for threatning my life and to have trespassing issue to them females . then I called 311 and complained for officers leaving without contacting me and I was told that officers will come back and talk to me . officers came back 30 min later and had the attitude that why I called again or why they were asked to come back . I told them I was waiting for them to come inside and talk to me . officer [Redacted] just shrugged his shoulders very bad experience . police didn't do their JOB

Administrative Policy to Review:

900.4.3 Neglect of Duty

Employees will satisfactorily perform their duties. Examples of unsatisfactory performance include, but are not limited to:

- b. Unwillingness or inability to perform assigned tasks.

The OPO is permitted to make a preliminary recommendation on the classification of administrative cases. The OPO recommends that this allegation receive a B classification.