



OFFICE OF POLICE OVERSIGHT

NOTICE OF COMPLAINT

January 20, 2023

ICMS #: 2023-0038

On January 17, 2023, the OPO received an email complaint.

The complainant alleges: One of my rent house get broken into and Vandalized at [REDACTED]. I noticed there are about 30 gun shot bullet holes on the Garage door, bullet holes on the walls, on interior doors, on the staircase area and on the out side siding of [REDACTED]. Also the front door, back door and door to balcony are broken into, the three windows are pried broken. There are also a lot of punched holes on the dry walls, on the interior doors. It is obvious that the house have got vandalized. I called 311 on [REDACTED] and get a Service Request Confirmation - [REDACTED]. However, Austin police never called me back. I followed up with 311 last [REDACTED], but the 311 customer service do not understand why it take so long. The 311 customer service give me this email and asked me to file the report with you. Attached are some pictures of the bullet holes of the house and other damages mentioned.

If you need more information from me, please contact me at [REDACTED]. Below are my contact information.

This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.