



OFFICE OF POLICE OVERSIGHT

P.O. BOX 1088, AUSTIN, TEXAS 78767
WWW.ATXPOLICEOVERSIGHT.ORG
EMAIL: POLICEOVERSIGHT@AUSTINTEXAS.GOV
PHONE: 512.974.9090 | TTY: 711 | FAX: 512.974.6306
COMPLAINT HOTLINE: 512-972-2676

The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0563	Date of Complaint: 7/5/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Officer Martin Salinas Unknown: <input type="checkbox"/>	
The complainant alleges: <p>His stepdaughter was in an accident and the responding officer, Officer Martin Salinas, has been contacting her on Snap Chat, which no officer should do. Someone needs to know what Officer Salinas tried to do. It is a serious matter because if he is doing it to his stepdaughter, how many others is he doing it to? Officer Salinas knows where his 24-year-old stepdaughter lives, and he does not want any retaliation against her. This Officer Salinas's direct supervisor needs to get involved because if it is happening to his daughter, he is sure there are others. His stepdaughter can validate that Officer Salinas continues to contact her on Snap Chat. What Officer Salinas is doing is absolutely not right. The complainant does not want the officer's supervisor to mention anything to Officer Salinas before they talk because he does not want the officer to have the opportunity to delete what is on his phone. His daughter lives alone and is freaked out because Officer Salinas knows where she lives. The complainant requested his complaint be sent to an APD supervisor for a callback</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0566	Date of Complaint: 7/5/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: officer Cortez Unknown: <input type="checkbox"/>	
The complainant alleges: <p>My caseworker was contacted by an officer Cortez (badge number 5904) in regards to an auto theft (23-1480957) where a stolen vehicle had been found abandoned. Inside the vehicle, that had no connection to me, were some of my possessions, including many electronics and important documents (bank account statements, work authorization card, credit/debit card, university documents, foodstamps card, country of origin ID), some of which are not replaceable. When my caseworker asked about how to retrieve these documents, Cortez stated that he was putting the items back into the vehicle, before towing it to impound. Once there, the owner of the vehicle was to pick up her car and "hopefully" return my documents to the police department. This did not happen. Eventually a detective was assigned to the case, but by then, the owner of the vehicle had thrown away all my documents.</p> <p>I do not understand why Cortez did this. He purposely allowed my sensitive information to be in the possession of a stranger. Instead, he should have submitted my documents as evidence of further crimes. I did end up filing a report of stolen documents (23-9005796). The detective linked these cases together.</p> <p>Now I am not able to find employment until I get a new work authorization card, which will cost me up to \$1000</p> <p>Officer info: Cortez 5904</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0567	Date of Complaint: 7/5/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Officer Hughes Unknown: <input type="checkbox"/>	
The complainant alleges: <p>IA (██████████) sent 5 voicemails left for IA to OPO. The complainant is requesting help because she was allegedly falsely arrested and has another fake warrant out now. She also alleges the following:</p> <p>The complainant states her son has an eye injury as a result of an assault. Officer Hughes said he went to check on her son and that it is eye allergies that are causing the swelling. The complainant's son said the officer never came out, he just called on the phone. Her husband, ██████████ has ties to officers Taylor Robert James and Justin Tomlin at APD. She states these names might be aliases. They have been covering up evidence for years.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0574	Date of Complaint: 7/7/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Officers Gonzales (8204) Unknown: <input type="checkbox"/>	
The complainant alleges: <p>A man came up to the complainant in a threatening manner and stole his property at the request of the complainant's slumlord. Officers Hogle (7303) and Gonzales (8204) responded to his call for police assistance. Officer Gonzales didn't take down the person's photo or license plate or description.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0574	Date of Complaint: 7/7/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Officers Hogle (7303) Unknown: <input type="checkbox"/>	
The complainant alleges: <p>A man came up to the complainant in a threatening manner and stole his property at the request of the complainant's slumlord. Officers Hogle (7303) and Gonzales (8204) responded to his call for police assistance. Officer Gonzales didn't take down the person's photo or license plate or description.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0578	Date of Complaint: 7/10/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Bias Based Policing	
Austin Police Officers Involved: Officer Snyder Unknown: <input type="checkbox"/>	
The complainant alleges: <p>His girlfriend's mom's boyfriend, [REDACTED], was in the process of taking out the trash. There were officers just driving around in the parking lot. One of the officers approached [REDACTED] and asked if he sold drugs and asked for his name. [REDACTED] did not provide his name and questioned if he was a suspect. The officer got out of his vehicle and slammed [REDACTED] onto the police car and began arresting him for no reason. They put him in the police car and began looking up his name and they found a warrant, which they could not properly identify [REDACTED] because they did not have his ID. The officers would not give the complainant any information about the arrest because they said it was a criminal matter. The complainant asked for a supervisor and the supervisor only gave him random excuses saying, "This is how we do it". [REDACTED] is in jail under a \$100,000 bond the paperwork does not have his name or charges on it. The complainant has hired a lawyer and APD does not want to provide the lawyer with a copy of the warrant. The whole thing is confusing. [REDACTED] is disabled and the officers were very rough with him. The officers were making racial comments to [REDACTED] when they arrested him. Officer Snyder's hands were shaking. If there was ever a warrant wouldn't the officers have come to the specific address on the warrant, or wouldn't [REDACTED] have been contacted about the warrant? The whole situation was very weird. The complainant requested to come in and file a formal complaint and affidavit.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0585	Date of Complaint: 7/11/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: David Consier AP8526	Unknown: <input type="checkbox"/>
Complaint: "Officer #8526, car #1408653 responded to a call and failed to address a trespasser. The complainant lives in an adjacent apartment, which is B. The A unit is vacant. The Complainant witnessed from his balcony two individuals smoking something out of a foil apparatus. After they left it was clear they left a weapon. The complainant has a video of that weapon. The office failed to address the issue and it was clear he was not paying attention. The response time was 30 minutes which was ridiculous. The trespassers were able to get in and get out. The officer saw them on the way out, questioned them, and let them go. Which was absolutely ridiculous. The complainant does not feel safe and feels the officer failed to protect him. The complainant wants APD to be aware of his complaint but does not want APD to make any contact with him."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0587	Date of Complaint: 7/12/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Richard Castillo AP5616	Unknown: <input type="checkbox"/>
Complaint: <p>"On 6.4.2023, my 74yr old father had a green left turn signal at the intersection of S. Congress/Stassney lane. As he turned left, an oncoming driver ran the standing red light and ran into my father"s car and a secondary truck.</p> <p>As I arrived on the scene, two police officers were present-one as the main officer, Officer Richard Castillo #AP5616, and a secondary officer. Myself, my sister, brother, and brother in law as well as three witnessess observed the driver of the truck who ran into my father"s car acting odd, fidgety, and verbally accosting me yelling at me that it was my father"s fault. We asked the secondary officer if they were going to test the offending driver, Mr. [REDACTED] for impaired driving. The secondary officer"s response was, "No, per the original officer, he just acts like that, that is his base behavior. He is known to us, we identified him through mug shots."</p> <p>I again later asked if he had a driver"s license because I wanted to be sure he was being truthful about his identity, ownership of the truck he was driving, and car insurance policy. The secondary officer responded, "We have identified him." but would not specify he was indented with an ID or driver"s license.</p> <p>We would later learn Mr. [REDACTED] did NOT have a driver"s license and has MULTIPLE criminal and civil cases pending in Travis County including using a vehicle without permission. He was ticketed for running a red light, not having a driver"s license, the truck he was driving belonged to someone else (who listed their address as the homeless church ministry on Menchaca/Ben White), the vehicle was not insured, and, we cannot reach the owner of the truck Mr. [REDACTED] was driving who is listed as Mr. [REDACTED] (not sure that is his real name either).</p> <p>As far as I can remember, I never spoke with the primary officer (maybe only when providing my cocontact information), they staying in the vehicle the entire time. The secondary officer was at the hospital and attempted to take a statement from my father while he was in the emergency department. Not sure if he got a statement from my father or not.</p>	



OFFICE OF POLICE OVERSIGHT

Our complaint is and request is:

COMPLAINT-To know why Mr. [REDACTED] was not tested for impairment.

REQUESTS-

*We want the body camera footage from both officers for the incident and any subsequent conversations about the incident.

*Time the call came in and time officers arrived at the scene. Mr. [REDACTED] had people arrive almost immediately to help him clear his vehicle and we are concerned that they helped him remove illegal items and that maybe one of them was the owner of the truck Mr. [REDACTED] was driving.

*Was a statement taken from my father?

*Any additional documentation the Austin Police Department has about the accident and related to Mr. Williams in this accident.

Witness info:

[REDACTED] (Last name unknown) [REDACTED]

[REDACTED] and her mother saw the wreck occur, she stayed with my dad, called me when he could not find my number, and assisted a nurse who also happened to be at the scene. She and her mother also both stated Mr. [REDACTED] was impaired.

Another witness, [REDACTED] was also present and took video and also agreed that Mr. [REDACTED] was impaired. [REDACTED] number is [REDACTED].

There was also a nurse who happened to also be at the intersection who witness the accident and to my understanding provided first aid to my father while EMS arrived."

Office of Police Oversight Disposition: Formal Complaint



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0588	Date of Complaint: 7/12/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Monica Juarez AP9760	Unknown: <input type="checkbox"/>
Complaint: "My family member had an uncomfortable, hostile interaction with Officer Juarez. She was accusatory and came across extremely agitated. We respect authoritative figures, but ones who possess such seemingly unstable traits make us hesitant to put our trust in the ones who are to protect our community. We do not wish to provide further details or further escalate, but rather just make APD aware of an Officer's questionable integrity in the event a future complaint is received."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0594	Date of Complaint: 7/25/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Christopher Frierson AP4578	Unknown: <input type="checkbox"/>
Complaint: "On July 16th 2023 at 11:16am, I received a phone call from [REDACTED], the caller identified as a police officer and requested me to go outside and speak to the officer regarding a dispute with the landlord. After I went outside the officer immediately conduct a pat search for weapons. Considering that concealed carry is not illegal, the landlord was not on-scene nor lives with me and there was no ongoing criminal activities nor a valid reason for potential criminal activities and the officer might have responded to a false report, the officer may have conducted a pat search without a valid reason violating my rights, the officer made a family disturbance report when it was not about family disturbance and requested my ID without telling me my rights. The landlord refused to write me a receipt for my payment and threatened me to be calling the cops if I don't pay it and that is not something of the police department scope of work. Officer info: C. Frierson #4578 Witness info: Another Police Officer responded with the officer in question."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0603	Date of Complaint: 7/19/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Robert Clawson AP5897	Unknown: <input type="checkbox"/>
Complaint: "She was in a hit-and-run accident at a gas station, so she called 311 to have a detective call her back to file a report. Sixteen days later she got a call from Officer Clauson who informed her she could go online to file her report, or she could give him the next 45 minutes of her time to file the report over the phone. She did not know a police report would take 45 minutes over the phone. Officer Clauson came across like he did not want to be there. She told Officer Clauson she has been waiting for a call back since July 2nd. She also told him she called because someone hit her vehicle and left the scene and APD would not come out to make a report. Why did Officer Clauson have to give her an online option for filing the report when she asked 311 to have an officer call her to file her report? It does not make her feel safe in her community when she calls on someone who is supposed to be there to serve and protect and they do not respond. She knows there are higher priorities, but she should feel safe in her community, and she doesn't. The complainant wants APD to be aware of the complaint but does not want APD to make any contact with her."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0610	Date of Complaint: 7/20/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved: Stephen Johnson AP7804	Unknown: <input type="checkbox"/>
Complaint: "I was a victim of a crime in which I would like someone to call me it was on 7/19/2023 in which I ended up getting arrested at 03:40 and in the process tried to explain I'm the victim in which a officer didn't listen but proceeded to handle me as if I was a criminal and a rag doll. Physcially Brutally attacks from this officer I would like if someone please call me about this matter. I would like the videos from that night as well thank you. The Arresting officer was Johnson 7804 my keys and money was also given to a lady I don't know there were many arrested including her. In which she attempted to steal my car after she got out but was caught by the tow truck driver who blocked her and another guy and threatened to call the police if she don't release the keys with my mother on the phone. Too much to explain please have someone call me back [REDACTED] cell I never received the money back but is charged with Disorderly Conduct-F"	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0638	Date of Complaint: 7/27/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Moses Arce AP8339	Unknown: <input type="checkbox"/>
Complaint: <p>"This letter is for Hispanic Male APD Officer Arce (Badge #8339) re: July 27, 2023 between 7:25 AM and 7:45 AM at the intersection at 38th and Lamar. I was directing traffic away from a car accident until Officer Arce (Badge #8339) arrived on scene. He recognized me from previous professional interactions and said hello. I pointed out to him the two female drivers involved in the accident and told him the girl wearing all black clothes said the accident was her fault, though I could NOT corroborate her claim. He then said he's "got this", meaning he was ready to take control of the situation and do his job, which he professionally did. For example, he slowly used his patrol car to push one of the involved vehicles out of the intersection and to a nearby curb to free up cross traffic and make the situation safer for all.</p> <p>However, when I was about to walk away from the scene to not impede Officer Arce (Badge #8339) from doing his job, Officer Arce (Badge #8339) unnecessarily and wrongly reached out with his hand to touch me on my shoulder, which he should NOT have done. Because there was NO professional need to initiate any physical contact with me whatsoever, Officer Arce (Badge #8339)'s touch seemed to be personal. However, because Officer Arce (Badge #8339) and I have NO personal history on or off duty, and I am a STRAIGHT CHRISTIAN MAN, he should NOT have done that. Though Officer Arce (Badge #8339) would likely claim he was just being friendly, he is a public servant cop on duty under color of uniform and I am a member of the public he is legally bound to serve.</p> <p>In fact, from my point of view, his touch was assault by contact, violating Texas Penal Code 22.01 (a)(3) because Officer Arce (Badge #8339) intentionally or knowingly caused physical contact with me knowing or reasonably believing that I would regard the contact as offensive or provocative because HOMOSEXUAL men use such unnecessary touching to HOMOSEXUALLY HARASS me by trying to flirt with me, a STRAIGHT CHRISTIAN MAN, to try effeminating and emasculating me...which ain't being allowed.</p> <p>Because Officer Arce (Badge #8339) had a job to do at that moment, I walked away from him. I did not confront him about it or directly tell him then not to do that ever again because him dealing with the accident and coordinating with on-route Fire and EMS was more important at that moment. Therefore, give Officer Arce (Badge #8339) an "attaboy" for his professional work dealing with the car accident but let him know to NEVER personally initiate any physical contact with me ever again.</p>	



OFFICE OF
POLICE OVERSIGHT

Thanks for your anticipated prompt assistance with this matter.

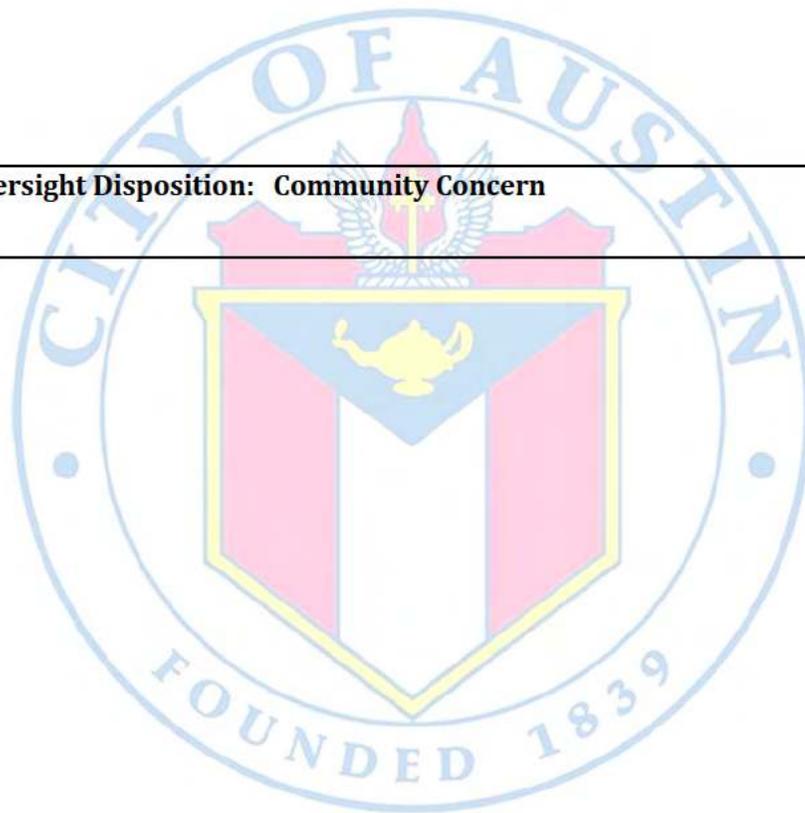
Respectfully,

██████████

P.S. The ██████████ phone number you require to file this complaint is false.

SUBMITTED 7/27/23 – 6:10 PM”

Office of Police Oversight Disposition: Community Concern





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0564	Date of Complaint: 7/6/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Bias Based Policing	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>She works as a [REDACTED] She booted a car that did not pay. The customer presented a receipt that the complainant could not identify. The customer sent a white guy over on a bike to verbally attack her. The customer then called the police, which was fine because the complainant gets her booting permits from the APD, and they always back her. The original responding officers were very professional and nice about the situation. The complainant is black the customer was white. Another officer that responded proceeded to put his finger in her face and told her if she did not take the boot off the vehicle, he was going to arrest her. She told the officer he was going to have to arrest her because she was not going to take the boot off for any reason. The complainant called the officer a racist because she is black, and the officer and the customer were white. The officer looked at the complainant as if she was a criminal instead of a parking enforcer doing her job and looked at the customer as someone who was being victimized by a black person, which was not the case. The complainant felt disrespected and discriminated against and her constitutional rights were violated. The complainant has a law degree, and she knows her rights. Her boyfriend who is a retired police lieutenant told her that the police officer overstepped his bounds and abused his authority. She sent the customer's receipt to her operation director, who told the officer that the receipt the customer had was for a different vehicle which means the customer did not pay for parking. The officer did not have all the facts when he put his finger in her face and threatened to arrest her. The female officer apologized to her for the officer threatening to arrest her, which she accepted but told the officer she should not be the one apologizing because she did not do anything. The complainant wants the office off the force because she thinks this is not the first time, he has done this. She does not want any non-white person to feel the way she felt. She is a taxpayer and a law-abiding citizen that works every day and police like that officer should not be on the force. That's why people like George Floyd and Eric Garner are dead --because of racist white cops. White supremacists are invading the police force. She believes anyone can make a mistake. The complainant believes the officer did not tell her he made a mistake and that he was sorry because she is black. She told the officer that she was going to have his badge for what he did to her. She is glad the other officers were there because she probably would have gotten arrested and probably killed. She was born and raised in Austin, and she does not feel safe calling the police when she needs protection. The complainant wants the officer off of the police force. - The complainant requested her complaint be sent to an APD supervisor for a callback.</p>	



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0573	Date of Complaint: 7/7/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>He called the police and 3 arrived. 2 of the officers immediately sided with the homeowner and against him, the tenant, without asking for evidence. They told him to put down logs that belonged to him. They were laughing with the landlord. See affidavit for more.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0579	Date of Complaint: 7/10/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Bias Based Policing	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: <p>He is handicapped, and it is very hard for a police department to keep up community relations when they tell a person it is ok to break the law that violates the civil rights of the handicapped. His father was trying to park and go into a business with his wife who just had [REDACTED] and a woman was parked at the dropdown. The woman claims that the police officer told her it was legal to park where she parked which blocked the drop-down. The complainant is very concerned about how well the officers are trained. If they do not know the answer, they need to find out instead of allowing the person to park there. He wants the training officer to contact him. Officers are making the wrong judgment calls. The complainant teaches ADA law and civil rights, and they are not happy about the way they are being treated in Austin. His dad told the officer that his son teaches handicapped law and the officer grunted at his father and walked away. Without acknowledging that the car was in violation of state law. The violator's vehicle number is [REDACTED]. The complainant requested his complaint be sent to an APD supervisor for a callback.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0582	Date of Complaint: 7/5/2023
Complainant's Name (if given): Anonymous <input type="checkbox"/>	
Nature or complaint: Improper Police Procedure	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
The complainant alleges: OPO received the following from 3-1-1 feedback: Issue: Resident is submitting a complaint against APD's lack of response since the beginning of June 2023 to several APD - Non Emergency Noise/Alarm service requests regarding music and excessive noise at the pool at [REDACTED]. He has received no callbacks and has seen no responses from APD. Previous Service Requests: 23-00325469 - July 4, 2023 23-00321879 - June 30, 2023 23-00316834 - June 27, 2023 23-00307451 - June 22, 2023 23-00298300 - June 15, 2023 23-00274204 - June 1, 2023 -	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0587	Date of Complaint: 7/12/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>"On 6.4.2023, my 74yr old father had a green left turn signal at the intersection of S. Congress/Stassney [REDACTED]. As he turned left, an oncoming driver ran the standing red light and ran into my father's car and a secondary truck.</p> <p>As I arrived on the scene, two [REDACTED] were present-one as the main officer, Officer Richard Castillo #AP5616, and a secondary officer. Myself, my sister, brother, and brother in law as well as three witnessess observed the driver of the truck who ran into my father's car acting odd, fidgety, and verbally accosting me yelling at me that it was my father's fault. We asked the seco [REDACTED] if they were going to test the offending driver, [REDACTED] for impaired driving. The secondary officer's response was, "No, per the o [REDACTED] ficer, he just acts like that, that is his base behavior. He is known to us, we identifi [REDACTED] n through m [REDACTED]</p> <p>I again later asked if he had a driver's license because I wanted to be sure he was being truthful about his identity, ownership of the truck he was driving, and car insurance policy. The secondary officer responded, "We have identified him." but would not specify he was indentied with an ID or driver's license.</p> <p>We would later learn [REDACTED] did NOT have a driver's license and has MULTIPLE criminal and civil cases pending in Travis County including using a vehicle without permission. He was ticketed for running a red light, not having a driver's license, the truck he was driving belonged to someone else (who listed their address as the [REDACTED] [REDACTED]), the vehicle was not insured, and, we cannot reach the owner of the truck [REDACTED] was driving who is listed as [REDACTED] (not sure that is his real name either).</p> <p>As far as I can remember, I never spoke with the primary officer (maybe only when providing my cocontact information), they staying in the vehicle the entire time. The secondary officer was at the hospital and attempted to take a statement from my father while he was in the emergency department. Not sure if he got a statement from my father or not.</p>	



OFFICE OF POLICE OVERSIGHT

Our complaint is and request is:

COMPLAINT-To know why [REDACTED] was not tested for impairment.

REQUESTS-

*We want the body camera footage from both officers for the incident and any subsequent conversations about the incident.

*Time the call came in and time officers arrived at the scene. [REDACTED] had people arrive almost immediately to help him clear his vehicle and we are concerned that they helped him remove illegal items and that maybe one of them was the owner of the truck [REDACTED] was driving.

*Was a statement taken from my father?

*Any additional documentation the Austin Police Department has about the accident and related to [REDACTED] in this accident.

Witness info:

[REDACTED] (Last name unknown) [REDACTED]

[REDACTED] and her mother saw the wreck occur, she stayed with my dad, called me when he could not find my number, and assisted a nurse who also happened to be at the scene. She and her mother also both stated [REDACTED] was impaired.

Another witness, [REDACTED] was also present and took video and also agreed that [REDACTED] was impaired. [REDACTED] number is 9 [REDACTED].

There was also a nurse who happened to also be at the intersection who witness the accident and to my understanding provided first aid to my father while EMS arrived."

Office of Police Oversight Disposition: Formal Complaint



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0590	Date of Complaint: 7/13/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "Car number Z90 was in the center lane of three main lanes of traffic. The officer cut all the way across the middle lane in front of his vehicle to exit without any lights or sirens. The complainant did not think much about it but decided he needed to say something about it because something should be done about the incident. The complainant wants APD to be aware of the complaint but does not want APD to make any contact with him."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0595	Date of Complaint: 7/16/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "In the mid-afternoon on December 6, 2022, APD carried out a search warrant for [REDACTED] and her brothers apartment. During the raid, I was detained and my iPhone 13 Pro Max was confiscated for "Evidence," according to the officers. During the last month, I have contacted the APD Evidence Department, to try and retrieve my property from that night and to no avail, with the individual I spoke with on the phone, informed me that they no longer had possession of my property. The individual also included that I needed to get into contact with the Lead Detective from that night and provided me with the Lead Detectives contact info, so he can reimburse me for the troubles. In addition to that, the individual informed me that my iPhone 13 Pro Max was never turned in to Evidence for investigation and instead was turned into for Safekeeping. During the last few weeks, I've tried calling the Lead Detective a couple times along with leaving him voicemails both times. My attempts to contact the Lead Detective have been futile, so now I'm at a crossroads as to what to do now."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0600	Date of Complaint: 7/18/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "Eight police officers responded to a 911 call regarding an individual who had been in the heat for over eight hours. The officers were making fun of the individual and humiliating him. This was totally wrong. Every one of the cameras on every one of the officers needs to be played back. They arrested the individual just to get rid of the problem. They left his wheelchair outside. This was wrong because the man was mentally ill. The complainant plans on going to the news. The complainant wants APD to be aware of the complaint but does not want APD to make any contact with"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0601	Date of Complaint: 7/18/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "She had an accident and called 311 to have an officer call her back to make a police report. She never received a call back. When she spoke to 311, they claimed there are no police stations in Austin, and she could only communicate with an officer through 311 or 911. People need to be able to contact law enforcement. She knows officers are in Austin, so is it normal to have to wait so long for an office to respond? She feels like she is in a lawless state, and this is not a place she wants to be if this is the way law enforcement operates. The complainant requested her complaint be sent to an APD supervisor for a callback."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0602	Date of Complaint: 7/19/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "An APD officer grabbed his wheelchair, failing to realize that if someone is in a wheelchair that chair becomes an extension of that person's body. APD aggressively escorted him off the property and assaulted him. The complainant requested his complaint be sent to an APD supervisor for a callback."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0616	Date of Complaint: 7/24/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I witnessed an incident at close range that did not involve me. I was in my car and about 5 cop cars surrounded a shirtless man. His hands were empty and he did not seem to be resisting, but they knocked him to the ground. Once he was already down, a police officer started punching him in the head and kicking him in the ribs. When I was able to drive past, the man was bleeding from the head. This kind of police brutality is unacceptable and unprofessional. Officer info: White male in uniform, patrol car or motorcycle Aggressive male police officer who was violent Witness: They were in the car with me. There were also a couple other cars stopped that witnessed this."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0617	Date of Complaint: 7/24/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "Officers parked in Bike Lane not performing in line of duty. Officers Parked in Bike Lane to purchase refreshments at 711 along Congress avenue between 6th Street and 8th street. This sets a terrible example for public safety in the area as others (citizens) think it is ok to temporarily park in parking restricted zones. Officers are to enforce the law, not act above it when not conducting in line of duty."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0618	Date of Complaint: 7/24/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "He makes deliveries to Pet Supply Plus. He drives an eighteen-wheeler with a trailer attached. He and an officer were headed in different directions at a stop light. They each thought it was ok to go. As the complainant proceeded thru the intersection, he could see the police vehicle approaching. The complainant has a large trailer attached to his eighteen-wheeler and could not back up to let the officer through. The police officer began honking his horn for the complainant to move. The officer did not flip him off but gave a gesture like "What are you going to do". There were no emergency vehicle lights on the APD car so there was no emergency. The complainant told the officer he was going to take a picture of his vehicle. At that point, the officer turned on his emergency lights and proceeded thru the red light. The complainant could not go thru the red light to take a picture of the vehicle. The complainant wants something to be done. The complainant requested his complaint be sent to an APD supervisor for a callback."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0632	Date of Complaint: 7/26/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "Her situation was not handled the way it should have been. She was taken to the hospital by EMS. On the way to the hospital, she could hear everything the EMT people were saying but she could not respond. She was told by EMTs to walk when she got to the hospital, or they were going to put her on the ground. She could not walk or speak. The EMTs left her on the ground in front of the emergency room. Someone from the hospital was hitting her chest very hard but she could not respond to speak for herself. The hospital released her and told her they were no longer responsible. After she got home, she called 911 to tell them how she was treated. 911 took a report. It took APD about three weeks to contact her. APD told her a detective would follow up with her to investigate. Three weeks went by and no call, so she called back and was told her case was sent to municipal court. There had been no investigation. She called APD again and was told to go to the hospital where the incident happened. She went to the hospital about 3 pm. At 5 pm, APD still had not shown up. She called 911 again and 911 told her they would have an officer call her, but no one ever did. It does not matter how she looks or talks she should be treated like everyone else. The complainant requested to come in and file a formal complaint and affidavit."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0635	Date of Complaint: 7/27/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "The detective took a report of a burglary at his house. He has been trying to get in touch with the officer for over three weeks. He has left messages/voicemails but has not gotten any response from the officer. The complainant does not want to get in trouble but has requested APD to be aware that the detective has not contacted him regarding the report of the burglary, but the complainant does not want APD to make any contact with him."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0642	Date of Complaint: 7/30/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I was attempting to pick up a rider at Austin FC Stadium on Saturday evening. I encountered a Police Officer that would not listen to me after I informed him that I was attempting to communicate with a customer to take them home from the Game. I observed that the officer was not talking to another ride share operator. I have this on a digital recording. I operate a Dash Cam while I am driving for Uber. I have downloaded this video and will share it with you if you would like. My question is: Why was I not allowed to communicate with my customer when the other ride share operator was allowed to do so? I have it all on video. I am not able to share this video on this site because the file is too large"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0644	Date of Complaint: 7/31/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "His daughter was in a car accident. Two officers responded and one of the officers did not talk to his daughter but talked to the other people. When his daughter asked the officer if he wanted her to recount the accident, the officer told her no because he got the information from the other party. The officer just handed her the report. He does not understand how his daughter could be on the report when she was not part of the conversation. They live in North Austin, and the officer towed the car to South Austin without telling her. They did not ask his daughter if she wanted the car towed or where she wanted the car towed. The car was drivable. The officer decided on his own the car was not drivable and had the car towed. He picked up the car and it cost him \$410. The complainant wants a full investigation of this officer, and he wants to see if there was racism involved in the incident with the officers. If he has to, he is going to hire an attorney and go after this officer. Report #232100812. The complainant requested to come in and file a formal complaint and affidavit.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0645	Date of Complaint: 7/31/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "She works the midnight shift as a security officer on private property. She had backed her car into a handicapped parking space because she has a veteran handicap tag on her vehicle. She was sitting in her vehicle when a police officer pulled up and got out of his vehicle with his flashlight. She opened her door because her car was not running, and she could not roll the window down. The officer asked her how she was doing and why was the car back in a handicapped space. She explained she was security, and she did have a handicapped tag. He said OK and he was just wondering. The officer walked away, but his reaction was not normal. Another officer pulled up in front of her vehicle with his bright lights on, so she flashed her lights because the lights were in her face. She got out of the car and said, "You guys are coming on private property bothering people". She explained she was on the job as a security officer, and she flashed her lights because his bright lights were in her face. The officer responded, "Close your eyes next time" and then they left. The complainant wants APD to be aware of the complaint but does not want APD to make any contact with her."	
Office of Police Oversight Disposition: Community Concern	