



## OFFICE OF POLICE OVERSIGHT

P.O. BOX 1088, AUSTIN, TEXAS 78767  
WWW.ATXPOLICEOVERSIGHT.ORG  
EMAIL: POLICEOVERSIGHT@AUSTINTEXAS.GOV  
PHONE: 512.974.9090 | TTY: 711 | FAX: 512.974.6306  
COMPLAINT HOTLINE: 512-972-2676

The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0248	<b>Date of Complaint:</b> 3/27/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Williams	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>He has a license and owns a few cannabis dispensaries in California, Austin and Pflugerville area. He deals with cancer patients and Dell Hospital for children. The complainant travels with 10lbs of CBD/hemp from Los Angeles to Austin with his paperwork and license. When the complainant arrived at the Austin Airport, Officer Dewayne Williams opened his luggage and threw his things on the floor. The complainant asked the officer if he was going to take him to jail. The officer said he was not going to. The officer refused to give the complainant his supervisor's name and his badge number, but he did give the complainant his personal phone number. The complainant called the officer several times for updates on his case. The officer was rude and told him he could not test the product for five years and there is a waiting list. The complainant requested a receipt for his product for tax purposes. The officer only gave him a receipt for 13 of the products but he had 20 in his bag. Complainant also did not get a receipt for a couple of thousands of dollars that was taken. The complainant ran a background check on the officer and found out the officer is his neighbor in Pflugerville, which is too much of a coincidence. When the complainant tried to call Officer Williams his phone number, his wife's phone number and his attorney's phone numbers were all blocked. The complainant feels like he is being watched. Complainant follows the rules and procedures that Austin requires. Complainant is 41 years old and never committed a crime in his life. Complainant asked about Austin rules for transporting his product from California to Austin. Complainant has talked to the FBI and other APD officers and there is no illegal way of bringing his product form any state to Austin. Complainant wants to know what is going on. It was not right the way the officer embarrassed him. If he committed a crime, he should have been arrested on the spot. He is sure there are cameras in the airport and video of the incident. His rights were violated, and he feels very racially discriminated against. If he had been any other race the officer would have looked at his paperwork and given him the same common respect that he was giving. If complainant cannot be reached contact his lawyer, [REDACTED], who is a retired FBI Agency and his attorney in California.</p>	
<b>Office of Police Oversight Disposition: Formal Complaint</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0249	<b>Date of Complaint:</b> 3/28/2024
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Delayed Police Response	
<b>Austin Police Officers Involved:</b> Chacon	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>Chief Chacon is close personal acquaintances with [REDACTED] (a fired attorney from 2016) [REDACTED] [REDACTED] (an attorney that date raped me and a close friend in October 2011, [REDACTED] [REDACTED]), [REDACTED] (an individual I have a protective order against for sexual violence with my adult son listed on [REDACTED]), and his father [REDACTED]. Along with his wife [REDACTED], also [REDACTED] &amp; [REDACTED]. They all meet together at a location that is either near or on the property I live on [REDACTED]. They meet as an organized group that performs criminal activity with tormenting, abusing and threatening me. I have tried to tell my son and family about this but it is hard to believe. Their reasoning is that I lied on the protective order and the communications towards me are always of sexually explicit content. They state they will lie if any of them are questioned and that they never get into trouble. They state either Chief Chacon or someone in a higher position has arranged this to run me out of town, set me or my son up with bogus criminal charges or organize to have us killed in a staged crime in our home. They threaten to break in while we are not home. They state they will ruin my son's career (he is a manager at an apartment community up north. Chief Chacon has identified himself and has stated he is having an affair with my sons stepmom and [REDACTED] therefore he will not arrest anyone that is involved especially them and they are the two along with [REDACTED] [REDACTED] who pose the most danger to my adult son. I emailed Chief Chacon with all this information since last November 2022. About a month ago I sent him an email stating that I finally came to the conclusion that he is fully aware of this crime being committed against us and protective order violation that involves all of them because they all know [REDACTED]. I asked him not to email me back and his assistant Lt. Craig Smith replied to the email asking how he could assist me out of all the imminent emails I had sent him previously asking for help. My sons father has a minor daughter who is approximately 11. Because of the protective order and his possible association with him and these individuals I previously wrote internal affairs of my concern and I am asking that she be checked on. Chief chacon was never interested in any of my emails until I mentioned the names [REDACTED] and [REDACTED]. He insists that they and his extramarital affairs take precedence over me and my sons safety and privacy. [REDACTED]</p> <p>Witness: [REDACTED] [REDACTED] Witness to the date rape in 2011 with [REDACTED].</p>	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0252	<b>Date of Complaint:</b> 3/28/2024
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Gonzalez 5918	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> <p>He was attacked at work, so he called the police. The officer that responded to the call was unprofessional and did nothing about the attacked. The complainant feels the officer did not do his job correctly. The officer was Gonzales, badge number 5918 and case #23-0730635.</p>	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0269	<b>Date of Complaint:</b> 3/30/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Johns 7217	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  My step son [REDACTED] had an arrest warrant they came to 7102 lunar dr and had my boys of [REDACTED] old two boys and grandma and grandpa come out of house at gun point and they were told to leave house then proceeded to call John and nico pichardo out of house and when they did not come out they fired one shot at the home of [REDACTED] they left a hole in the house siding they asked judge to look at all vehicles on the premises and my vehicle was not on address that was call for my vehicle was two houses down when they were told by me that my car was at the house two down the street they begin a search warrant I find this to be harassment and I will process to file a lawysuit against the officers and the judge for violating my civil right also I will be filling suit for damage done to my car and to house  Officer: Johnss 7217, white male, regular clothes, unmarked car or motorcycle  Witness: [REDACTED]	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0271	<b>Date of Complaint:</b> 3/30/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Bias Based Policing	
<b>Austin Police Officers Involved:</b> Kreider AP2369	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b> Location: Near the Domain Name on ticket: [REDACTED]  My step son, [REDACTED], was traveling to work on 3-14-23 at 10:13a and was driving with the flow of traffic. The speed limit posted was 65 mph and he was (admittedly) speeding - 80 in a 65 mph zone. He says though he was following other vehicles driving the same speed, he was the one that was pulled over. Again, we are not contesting the fact that he was speeding. However, when he was stopped by Ofcr. S. Kreider AP2369 and after Ofcr. Kreider collected the necessary information from our son, Ofcr. Kreider asked our son if he was African American. I find that question to have been irrelevant to the traffic stop and rather offensive, given all that has transpired in recent years with the black community and their interactions with law enforcement. Our son IS bi-racial and he WAS compliant with the requests made of him, to include answering that ridiculous question. I would like an answer from the chief why this question was asked when it had no bearing on whether or not Mr. [REDACTED] was speeding. I served as a 911 Call taker with APD for almost 5 yrs, leaving the dept in Aug of 2022. Prior to that, I worked in various facets of law enforcement to include having been a Police officer myself for several years. And not once do I EVER recall that being a question on a traffic stop. Ref cad call:230730284	
<b>Office of Police Oversight Disposition:</b> Supervisory Referral	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0246	<b>Date of Complaint:</b> 3/26/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>APD bungled an investigation then rushed a PC affidavit and caused me irreparable harm. Three motorcyclists were engaged in deadly conduct Tex. Penal Code Sec. 6.03, 22.05 (2022), based on mistaken identity, which then turned to assault Sec. 22.01 when one of the motorcyclist tried to kill me. According the APD Incident Report (2022-300966) the motorcyclist stated that someone in a white sedan had "...almost hit the red motorcycle earlier..." and believed I was that person. I defended myself with my licensed handgun after the motorcyclist sucker punched me and then tried, both, to take my weapon and to kill me with it. I then immediately called 911-EMS and stated that I shot a man and needed emergency medical personnel. APD then treated my call for help as a "Shoot/Stab Hotshot" and immediately designated the motorcyclist as the victim and me as the suspect. (See EMS Dispatch Report and APD Incident Report.) I was victimized twice, once by three motorcyclists, and again by APD.</p> <p>Witness: [REDACTED] [REDACTED] witnessed the 3 motorcycles harassing my vehicle on Mesa Dr near Dry Creek Dr. [REDACTED] has advised that she is willing to speak with police about what she saw. But because of her work with children, she is unwilling to speak with lawyers. APD did not reach out to residents along Mesa Dr at the time of the incident. APD indicated to me that they believed there was only one motorcycle involved in the incident, which is incorrect.</p>	
<b>Office of Police Oversight Disposition: Formal Complaint</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0247	<b>Date of Complaint:</b> 3/27/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  Hey, dumbfucks, do you feel manly for breaking an elderly, HEARING IMPAIRED woman''s arm, and NO medical care for three fucking days? Only a bitch would feel manly. All I can say is that I hope something happens to YOUR elders when karma comes to you. Also, go fuck yourselves. Fuck you.	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0250	<b>Date of Complaint:</b> 3/28/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>I was driving southbound on South Congress Ave around 8:30 pm. Near Ramble Lane, the street turned into a single lane due to the active construction zone. This police car sped up behind me, but got stuck behind me. As soon as the second lane opened up again, they immediately sped into the next lane without turning a turn signal. We reached the intersection of South Congress Ave and Stassney Lane. There were four lanes: left turn only, straight ahead, straight ahead, right turn only. I was in the first straight ahead lane next to the left turn lane. The cop went all the way into the right turn only lane - still failing to use the turn signal. We were stopped by the red light. The left turn lane's signal turned green. The cop proceed to swerve and then cross all the lanes to turn left. The cop did not use the turn signal. The cop did not flash the siren lights at all whatsoever. They almost hit this car that was actually in the correct lane and had the right of the way to turn left. The car luckily stopped in time. But this was scary to witness. The cop was clearly not in a state of emergency due to no flashing lights and had no right to violate multiple traffic laws nor risk killing an innocent driver. I captured all of this on my truck's dashcam. I pulled the footage and clipped the relevant part. Unfortunately this form is not allowing me to send it - it keeps giving me an error message. By all means contact me if there is any other way I can submit the footage.</p>	
<b>Office of Police Oversight Disposition:</b> <b>Formal Complaint</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0251	<b>Date of Complaint:</b> 3/28/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>I am being stalked and cyber harassed. The DEA and robbery detectives. They are desperate they've broken into all my homes. They've ruined my reputation. These people should be facing aggravated kidnapping charges. They are bullying me. They raped me and deprived me of my civil liberties. Obviously no one assigned these sexual assault crimes have done their jobs correctly. Otherwise the city would not be breached. They've held me hostage and sedated me. I've been assaulted by multiple people who work in law enforcement. Someone should put a stop to this madness. This family of bullies is out of control. I want to see action behind this report. Someone needs to be placed behind bars.</p>	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0253	<b>Date of Complaint:</b> 3/28/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>He was enjoying a taco at Torchy's Tacos when an officer parked in the middle of a cross walk in the middle of a busy intersection. The complainant assumed it was official police business -- why else would the officer park in an intersection like that. The officer went inside Torchy's tacos and sat down to have a taco. The complainant was a bit grumpy about the situation, so he approached the officer and told him people were walking around his cruiser because he parked in a cross walk in the middle of the intersection and asked if that seemed ok to him. The officer told the complainant he was on Austin police business, and he had to be able to get back to his cruiser at a moment's notice and he was well in his rights to park there. The officer was a bit of a jerk and felt like he was above the law. APD Cruiser #0173.</p>	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0254	<b>Date of Complaint:</b> 3/28/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>She has a 50-year-old son who is mentally ill, has a brain injury and is schizophrenic. The son charged at her, and she fell back on her bed with a cane in her hand because she cannot walk. She accidentally hit him hard enough that the ambulance had to be called. The son has attacked her before. APD asked her if she felt threaten and she told them yes. She was taken to the hospital because she has a heart condition and then taken to jail. She was charged for assault. When she was in jail, they asked her questions so they could release her. They fingerprinted, even though they had told her they were not. They eventually took her in to put her on oxygen and gave her medication. It was a bad situation because she recently had a stroke. She is under the housing authority, and it is her house not her son's. Because they called her son the victim she is about to be put out of her house. The situation was not right. She is an old woman, and she must protect herself the best way she can. Her son had just gotten out of jail for beating her. She was treated like a dog. When she was released, they took her out of the wheelchair. She cannot walk so when she took a cab home she had to crawl to get to her door. She ended up with pneumonia. She now has nightmares.</p>	
<b>Office of Police Oversight Disposition:</b> <b>Formal Complaint</b>	



# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0265	<b>Date of Complaint:</b> 3/29/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>My brother was shot and killed by APD officers after he called 911 asking for help. He thought people were following him, surrounded him and pointing guns at him. He was paranoid and called for the police to come. It was clearly a mental health case and the officers knew he called for help, as you can hear on their body cam videos. They did not announce who they were and that they were responding to his 911 call. They did not try to deescalate but rather told him to put his hands in the air. Who tells a paranoid person calling for help to put their hands in the air? That only makes him more paranoid. Now his paranoid fears are his reality.</p> <p>To say they used excessive force is an understatement. I think all 5 of them emptied their rounds on him. His truck was shot up, windows blown out. We couldn't even view his body it was so blown up.</p> <p>It's been 10 months and we still haven't heard anything about the investigation, no toxicology report, no autopsy report, no update about the police officers involved. Do they have other cases of excessive force? We have not been given any information. My sister-in-law is left raising the two children they fostered and adopted together and another baby they were trying to adopt. My brother was a "back the blue" kind of guy. I really don't believe he fired shots at the officers nor do I see that on their body cam videos, but that's what they told the media and our family. We want answers.</p>	
<b>Office of Police Oversight Disposition:</b> <b>Formal Complaint</b>	



# OFFICE OF POLICE OVERSIGHT

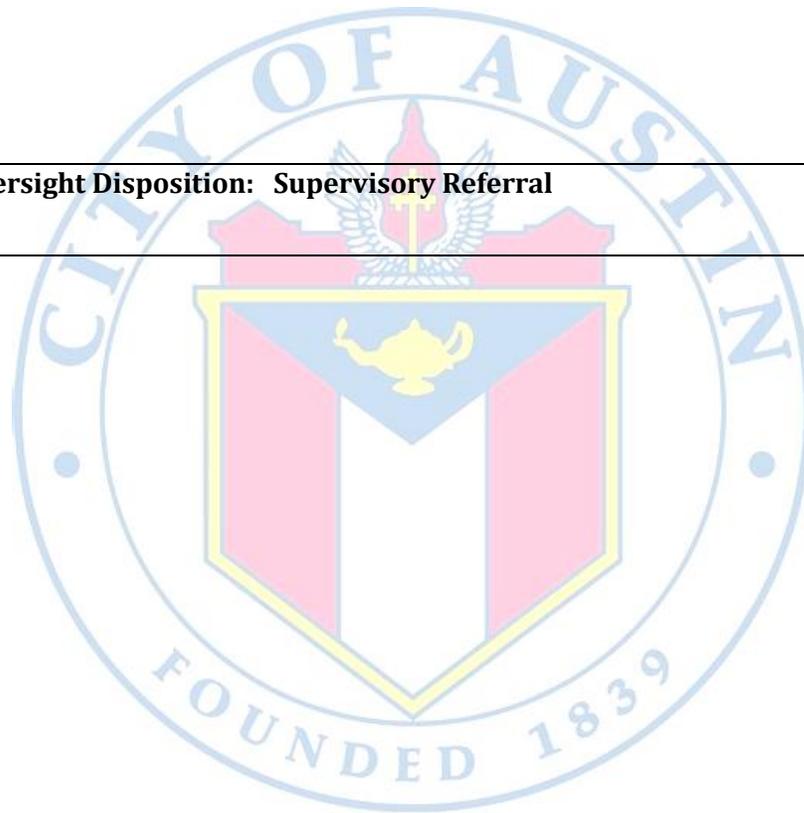
<b>Complaint Number:</b> 2023-0270	<b>Date of Complaint:</b> 3/30/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Delayed Police Response	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b> <p>She was given OPO's number by APD's victim service manager/Ortego. The complainant alleges she was six months pregnant when she was held captive in her car along with her three children all under four years old. When she got out the car the lady/stalker assaulted her with a gun and left the scene. The complainant's sister captured everything on video. APD visited the complainant at her apartment, and she gave them information for the police report. Throughout that day and thru February 28, 2023, she has been harassed by the same person. The complainant's complaint is that there have been many reports filed on this same person for stalking and harassment and none of them are in APD's system. She does not know if APD filed charges against the lady for holding her captive against her will and for assault with bodily injury. One evening in August 2022 the complainant called the police because the same person followed her to her apartment stalking her, but no reports were filed. One evening in September 2022 the same person approached her with her hand in her purse as if she had a gun. The complainant called APD. There was a warrant for the person's arrest, so APD arrested her. The complainant asked the officers what she needed to do to file a protective order and they told her they did not do that, and she would have to call a detective. APD did not take a report or give her any kind of case number. In October 2022 the Complainant called APD about three times regarding the same person and APD has no reports in the system. In November 2022 the complainant called APD once for the same person coming to her apartment and stalking her again and there is no report in APD's system. In January 2023 she called police and they responded and there is no report on file for that incident. The complainant called APD again in February 2023, because the stalker tried to run her vehicle off the road (the complainant was given incident # 230371483) and there is no police report for that incident in the system. On February 14th the complainant contacted police around 8pm because the stalker followed her to her apartment. APD responded and gave her a report number but now that report number is not in the system. On February 28, 2023, the stalker was at the complainant's apartment, sounding her car horn harassing her to come down to the parking lot, which she did not. That report is on file for harassment. The complainant had to move out of her apartment which put her and her kids on the street. The complainant now must pay for hotel rooms for her and her children to live. This is mind blowing and ridiculous that she and her kids have had to go through this turmoil, and they are now homeless. If she was a white female she would not be going through these problems because APD would make sure all the reports were on file and in the system. The complainant is very disappointed in the justice systems, and she plans to take her actions further. She is going to write a certified letter to APD</p>	



## OFFICE OF POLICE OVERSIGHT

and OPO because she refuses to settle. The complainant will not let any more time pass without the stalker and APD being held accountable for the pain and suffering of her and her children.

**Office of Police Oversight Disposition: Supervisory Referral**





# OFFICE OF POLICE OVERSIGHT

<b>Complaint Number:</b> 2023-0272	<b>Date of Complaint:</b> 3/30/2023
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature of complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Eason	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  Hi I live at the estates on east Riverside my roommate apparently called a officer on me officer Eason this officer Eason thereatend me multiple times as I was in my room trying to answer his questions I then let officer Eason know I would be smoking my black and mild outside when I tried to light it he then started recording me saying that he got me and has prof of me smoking inside as I was trying to light my black and mild and step outside I just wanted to verify all of this  It was around 3:30 to 3:45 on 03/30/2023 The supposed officers last name was Eason he did not have numbers on his uniform and I do have pictures of him	
<b>Office of Police Oversight Disposition:</b> Formal Complaint	