



## OFFICE OF POLICE OVERSIGHT

### NOTICE OF COMPLAINT

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August 12, 2022

ICMS #: 2022-0672

On August 12, 2022, the OPO received an online complaint.

**The complainant alleges:** I moved to [REDACTED] in [REDACTED] of last year. I have had a multitude of health and living condition issues with [REDACTED] [REDACTED]. None of my contacts with the management team has been able to resolve issues to include, doors that won't secure, staff entering my dwelling without permission, warning or reason, unresponsiveness to what appears to be black mold from ceiling and water pouring out of the above apartment going onto my kitchen floor. Last week I was exceptionally ill. My throat was so inflamed that swallowing was pretty painful. I got better this week but the mold and water issue are issues they need to address or let me out of my lease. My name is [REDACTED] i am 100 percent service connected disabled through the US Department of Veterans Affairs. I have a respiratory issue that can't possibly benefit from this dump. A couple days ago i walked to the office to report the leaking water and black mold. One of the managers was in a golf cart and motioned to me to stay away because of busy on cell phone. I am still pretty sick at this point. Again i attempted to coordinate with the management on issues that are basic in nature, health matters and could cause cancer or other issues. Due to fact of dealing half a dozen times with the staff blowing issues of health concern my patience is gone. I speak with passion on stuff that seems pretty basic. None of this is a police issue. It became on later but to this point it is NOT A LE scenario requiring a police response. The asian male manager told me to leave his office or he would call police. I complied with what he said BUT stood by for responding PD. On several previous instances i had pointed out the the staff the doors dont secure. These interior doors have locking device and could easily be fixed if i were dealing with professionals. I have two young dogs that are smart enough to push through the door and get into whatever they want. During the course of my several reports/request to do your job one of my dogs got deathly ill. I had to take him to emergency vet clinic and would up paying 2000 to the vet for an issue that could have been resolved by the staff at the [REDACTED]. As your officers are on scene and informally questioning and listening to me i saw a female that was in the office area and also complaining about issues, The two officers heard what she said. They heard what i said. Not even one time did i threaten that manager. Your officers couldn't be bothered to re contact the manager and explain speaking with



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articulation, emotions and emphasis IS NOT A THREAT TO SELF OR OTHERS. Pretty shoddy piece of police work is what i got. I dont own any weapons or guns. Its pretty clear to me the officers responded incorrectly. All of these discrepancies should be able to be handled by the staff here. The responding officers KNOW THAT. But instead of following a path of common sense they decided to not even take advantage of an obvious training opportunity. You could have done that. But you didnt. You are short on officers. You should be better trained to these responses. It was a clear display of lack of concern, not listening to what has been going down and a complete failure to perform as a metro pd. Most humans would be frustrated and look for some assistance. There are more run ins with myself and APD. I am being harrassed. Im not gonna stand for it. This manager most likely will call again with a made up complaint of disruptive behavior. Not against me per say but anytime he decides to not do his job

***This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.***