



NOTICE OF FORMAL COMPLAINT

ICMS #: 2021-0960

October 8, 2021

Complaint: Complainant alleges there are a number of dates of incidents which include multiple officers and detectives with the timeline beginning [REDACTED] and his case is still open. Complainant alleges he called 311 around [REDACTED] raising issues around people following him. Complainant alleges officer [REDACTED] called him on [REDACTED] in the middle of the day [REDACTED] and Officer [REDACTED] was unprofessional in a 20-minute discussion and was contentious and interrogating him. Complainant alleges Officer [REDACTED] mentioned he was with the mental health unit, which complaint alleges he does not know why his case is with that unit. Complainant alleges he ended the conversation because officer [REDACTED] was very short with him, and he did not trust his process said. Complainant alleges Officer [REDACTED] said he would create a report and a case #. Complainant alleges on [REDACTED] he called 311 again and asked to be connected to APD but also call backed on the [REDACTED] and was given Officer [REDACTED] phone number, who is the supervisor over officer [REDACTED] and would be connected to [REDACTED]. Complainant alleges he called Officer [REDACTED] a number of times and could not reach him. Complainant alleges Officer [REDACTED] called him back on [REDACTED] but did leave a message. Complainant alleges he called Officer [REDACTED] back that same day and the next day and could not get in touch with him. Complainant alleges Officer [REDACTED] finally called him back at [REDACTED] on [REDACTED] and began to talk over him, cut him off and repeat his examples and leave stuff out. Complainant alleges he was not given clarity on what would happen next. Complainant alleges he called Officer [REDACTED] back on the [REDACTED] asking about the next step and was told to call 911 and get them involved. Complainant alleges he had been told before not to do that unless his safety was at risk. Complainant alleges [REDACTED] is the last conversation with [REDACTED]. Complainant alleges on [REDACTED] Officer [REDACTED] called him and gave him a [REDACTED] phone number for Officer [REDACTED] which turned out to be the wrong number, after he has asked 3 times if the number was correct. Complainant alleges Officer [REDACTED] got short with him when he asked why [REDACTED] did not call back and he did not want to talk about it and told him he needed to decide if he wanted to press charges—further info about some things. Complainant alleges he thinks APD Knows more about his case and there is a lack of transparency with the officers he has talked to. Complainant alleges he called [REDACTED] twice that day and left voice mail messages and the voice mail prompt indicated that the number was for [REDACTED] for COA. Complainant alleges he called [REDACTED] [REDACTED] and [REDACTED] between the dates of [REDACTED] about the number, with no response. Complainant alleges he called 311 and was connected with Officer [REDACTED] who escalated him to officer [REDACTED] supervisor to officer [REDACTED]. Complainant alleges on [REDACTED] he got a call from Sgt. [REDACTED] again, an unprofessional conversation with him interrogating and controlling the conversation. Sgt. [REDACTED] asked why this is happening



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and he gave him a couple of bullets regarding high-ranking officials and he Sgt. [REDACTED] said they would not do anything unless he did something wrong and asked him for a Written sworn statements and he would decide if there is anything worth looking into. Complainant alleges when he questioned Sgt. [REDACTED] about being the supervisor of the mental health unit, he went to a calmer tone the remainder of the discussion and told him that officer [REDACTED] was a supervisor, and he would have him call. Complainant alleges the officers he dealt with were unwilling to take steps to do something about his case. Complainant alleges [REDACTED] called on the next day [REDACTED] and answered questions about writing his statement and seemed surprised that he had been trying to reach her and gave him her correct number [REDACTED]. Complainant alleges he feels officer [REDACTED] messed up on purpose.

This notice of formal complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.

Recommended Administrative Policies to Review (to include but not limited to):

301.1 PURPOSE AND SCOPE

All persons deserve protection by fair and impartial law enforcement and should be able to expect similar police response to their behavior wherever it occurs. Employees will serve the public through direction, counseling, assistance, and protection of life and property. Employees will be held accountable for the manner in which they exercise the authority of their office or position. Employees will respect the rights of individuals and perform their services with honesty, sincerity, courage, and sound judgment.

301.2 IMPARTIAL ATTITUDE AND COURTESY

Employees shall provide equal and fair protection of all rights under local, state, and federal law for all members of the community. Law enforcement will be conducted in an impartial and equitable manner.

In an effort to create an organizational culture that is inclusive and nondiscriminatory, employees shall act professionally, treat all persons fairly and equally, and strive to interact with the community in a positive manner. Employees will perform all duties objectively and without regard to personal feelings, animosities, friendships, financial status, occupation or employment status, sex, disability status, housing status, mental health or ability, citizenship, language,

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national origin, creed, color, race, religion, age, political beliefs, sexual orientation, gender identity, gender expression, ethnicity, or social or ethnic background. Employees will endeavor to understand and respect cultural, national, racial, religious, physical, mental, and other differences.

Recommended Classification: *The OPO is permitted to make a preliminary recommendation on the classification of administrative cases.*

The OPO recommends this complaint receive a B classification.