



## OFFICE OF POLICE OVERSIGHT

### NOTICE OF COMPLAINT

---

January 20, 2023

ICMS #: 2023-0037

On January 17, 2023, the OPO received an email complaint.

**The complainant alleges:** I received a phone call [REDACTED] [REDACTED] at [REDACTED] from Warn Central Texas about a missing elderly person.

I was sound asleep when my phone blows up from multiple alerts from Warn Central Texas (calls, texts, emails). Amazingly I didn't have a heart attack after being abruptly awakened because a call at such an ungodly hour can only mean there is a tornado, flood, gas leak, or that a family member has died. I received two automated phone calls, the first one reported a missing elderly, then a second call 14 minutes later saying to cancel/disregard the emergency. (WCT woke me up – twice.)

Calls at this hour should be restricted to warning citizens of imminent danger, like a natural disaster, not a missing person BOLO.

***This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.***