

Resolution 99 Police Oversight Implementation Work Group

Quarterly After-Action Report

Q3 2025

Date Posted: September 4, 2025

About OPO:

The mission of the Office of Police Oversight (OPO) is to provide impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance **accountability**, inform the public to increase **transparency**, and create **sustainable partnerships** throughout the community.

Meeting Overview

Date	August 14, 2025
Location	Virtual, Zoom
Facilitators	Office of Police Oversight
Community Partner Participation	Commissioner Benson, LGBTQ Quality of Life Commission/Joint Inclusion Committee
Agenda Items	<ul style="list-style-type: none">• Presentation of Q2 2025 complaints data• Overview of Academy Curriculum Recommendations• Recap of 2025 OPO Open House• Community Safety Listening Session

Community Safety Listening Session Recap

Key Discussion Topics

- Overview of a draft proposal to "Expand and Elevate the Austin Police Department Community Liaison Office"
- Community Concerns from the LGBTQ Community
- Transparency of information on OPO website and reporting

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Community Feedback Summary

Community members shared ongoing concerns about accountability and trust in APD, pointing to limits in current oversight and a need for more transparency. They also emphasized the importance of investing in community-based safety efforts and asked OPO to provide regular follow-ups and direct engagement to build credibility and trust.

Community Feedback Themes:

- *Increase Oversight Transparency & Resources*
 - Community members raised concerns about the broader transparency of documents, files and outcomes of complaints
 - Community members requested more detailed and specific data metrics i.e. Use of Force reports to include breakdowns by queer people, PoC and civil rights violations

- *Community Safety & Self-Determination*
 - Some community expressed viewing APD as a source of harm rather than safety, urging investment in alternatives such as EMCOT, community policing models, and safe spaces for LGBTQ+ residents.
 - Community concerns were raised about the potential for APD to enforce anti-queer legislation

- *Engagement & Follow-up*
 - Community members emphasized the need for consistent communication from OPO, including case follow-ups, and proactive recommendations regarding discriminatory laws.

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4. Action Plan

Community Concern	OPO Response/Action	Projected Timeline
Community members noted that APD had committed to providing the LGBTQ+ Quality of Life Commission with an update on the March 2nd case but has not yet done so.	<p>OPO affirms the community’s concerns and remains committed to advancing transparency, accountability, and equitable engagement.</p> <p>OPO will work with the LGBTQ+ Quality of Life Commission to extend invite to APD & OPO to co-present on the March 2nd case.</p>	3-6 Months
Community Members highlighted the need for greater transparency in reporting, noting the expectation that “every complaint should come with a solution”	<p>OPO understands the desire and need for transparency.</p> <p>OPO is exploring our current processes and reporting structure to identify ways to document complaint outcomes.</p>	3-6 Months
Community members have expressed a desire to see investment into other alternatives to policing	<p>OPO acknowledges these concerns and is committed to fostering meaningful community partnerships and raising awareness of supportive resources.</p> <p>As part of this effort, OPO will work to strengthen relationships and collaborations with Austin’s Expanded Mobile Crisis Outreach Team (EMCOT), Emergency Medical Services (EMS), Austin Fire Department (AFD), and APD to create opportunities for community members to engage directly with public safety leadership and unions to learn more about non-policing programs and resources that promote community well-being.</p>	6-12 months

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5. Resources & Contact

- **Materials & Meeting Notes:**
 - [Presentation Deck – August 14, 2025](#)
 - [Meeting Recording – August 14, 2025](#)
 - [April – June 2025 Complaints Data One-Pager](#)
- **Contact:**
 - Phone: [512-974-9090](tel:512-974-9090)
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