

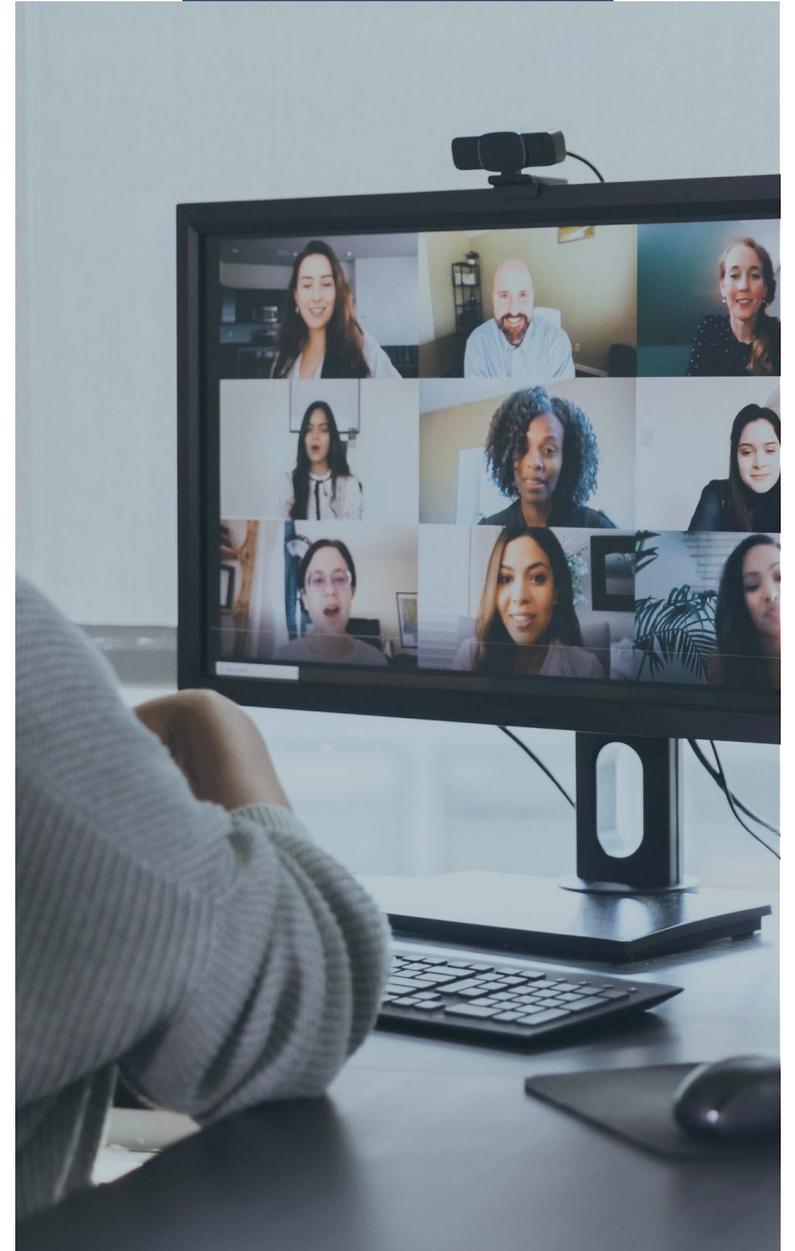


OFFICE OF  
POLICE OVERSIGHT

QUARTERLY

# POLICE OVERSIGHT IMPLEMENTATION WORKGROUP

February 13, 2025 | 6:00 p.m.-7:30 p.m.



# Agenda

- 1** Welcome and Housekeeping
- 2** Welcome from OPO Director
- 3** Community Police Review Commission Update
- 4** Policy and Research Update
- 5** Complaints Data Overview
- 6** Q&A Closing

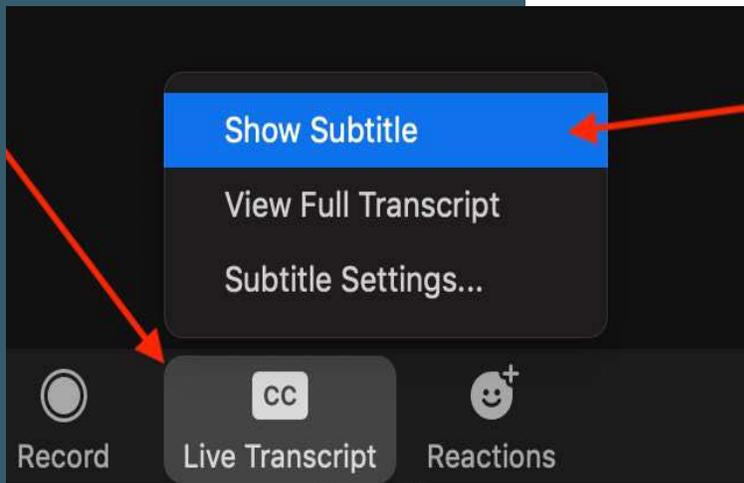
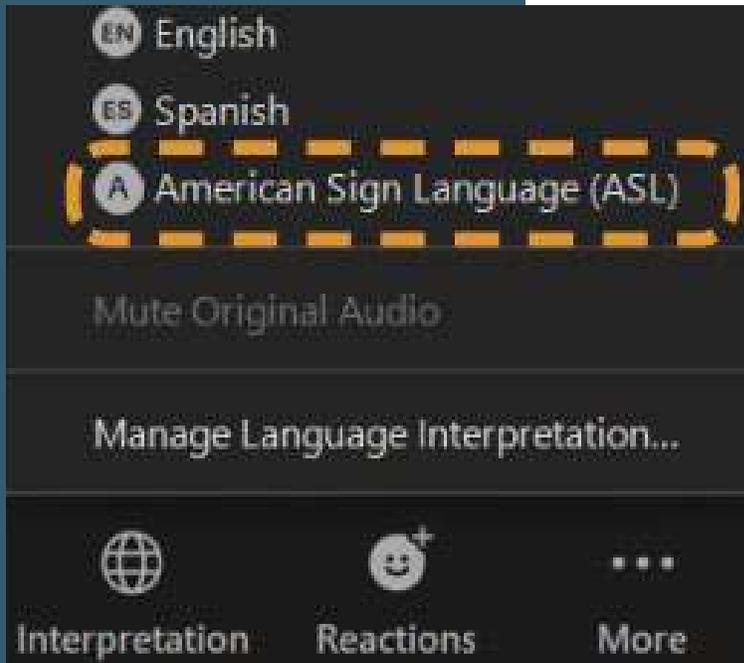
# Access Instructions

## For Interpretation

Please select your preferred language. If you are on a computer, select the globe icon at the bottom of your screen. If you are on a tablet or phone, click MORE (3 dots), language interpretation and select your preferred language.

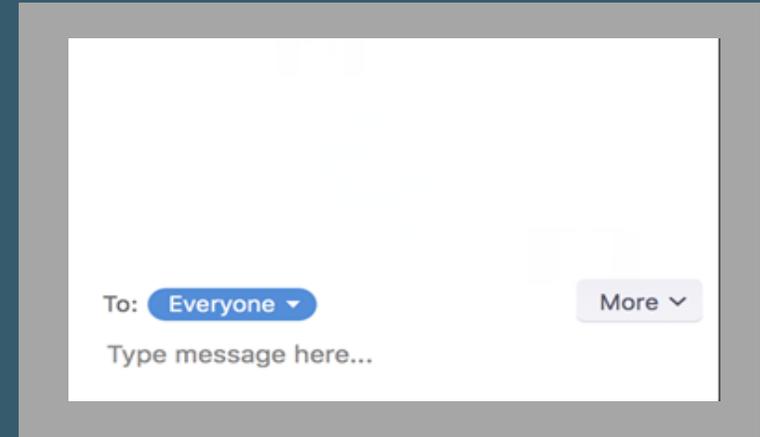
## For Closed Captioning

To access closed captioning services, click the "CC" Closed captioning icon on the bottom of your screen.

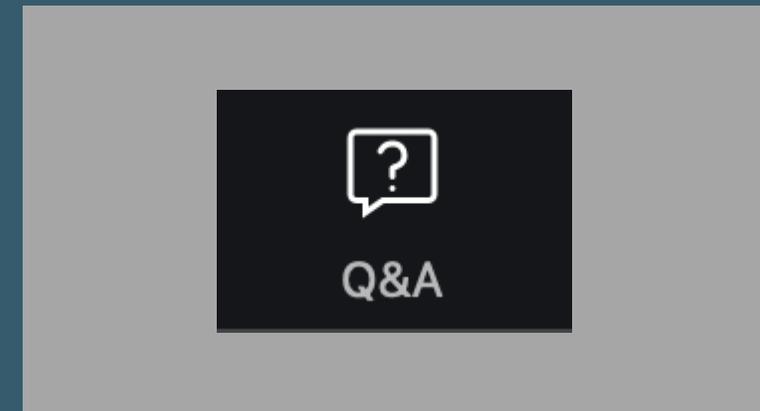


# How to Participate

Participate in the conversation by using the chat or adding your question to the Question & Answer function.



Chat



Question & Answer

# **OPO is committed to creating and sustaining a safe space that is comfortable for all attendees.**

By participating in this meeting, you consent to the following guidelines:

- We consent to this meeting being recorded for public record.
- We respect each other by listening when others are speaking.
- We respect each other by disagreeing respectfully.



# About the Office of Police Oversight

The mission of the Office of Police Oversight (OPO) is to provide impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance accountability, inform the public to increase transparency and create sustainable partnerships throughout the community.



**ACCOUNTABILITY**



**TRANSPARENCY**



**PARTNERSHIPS**

# Director's Message

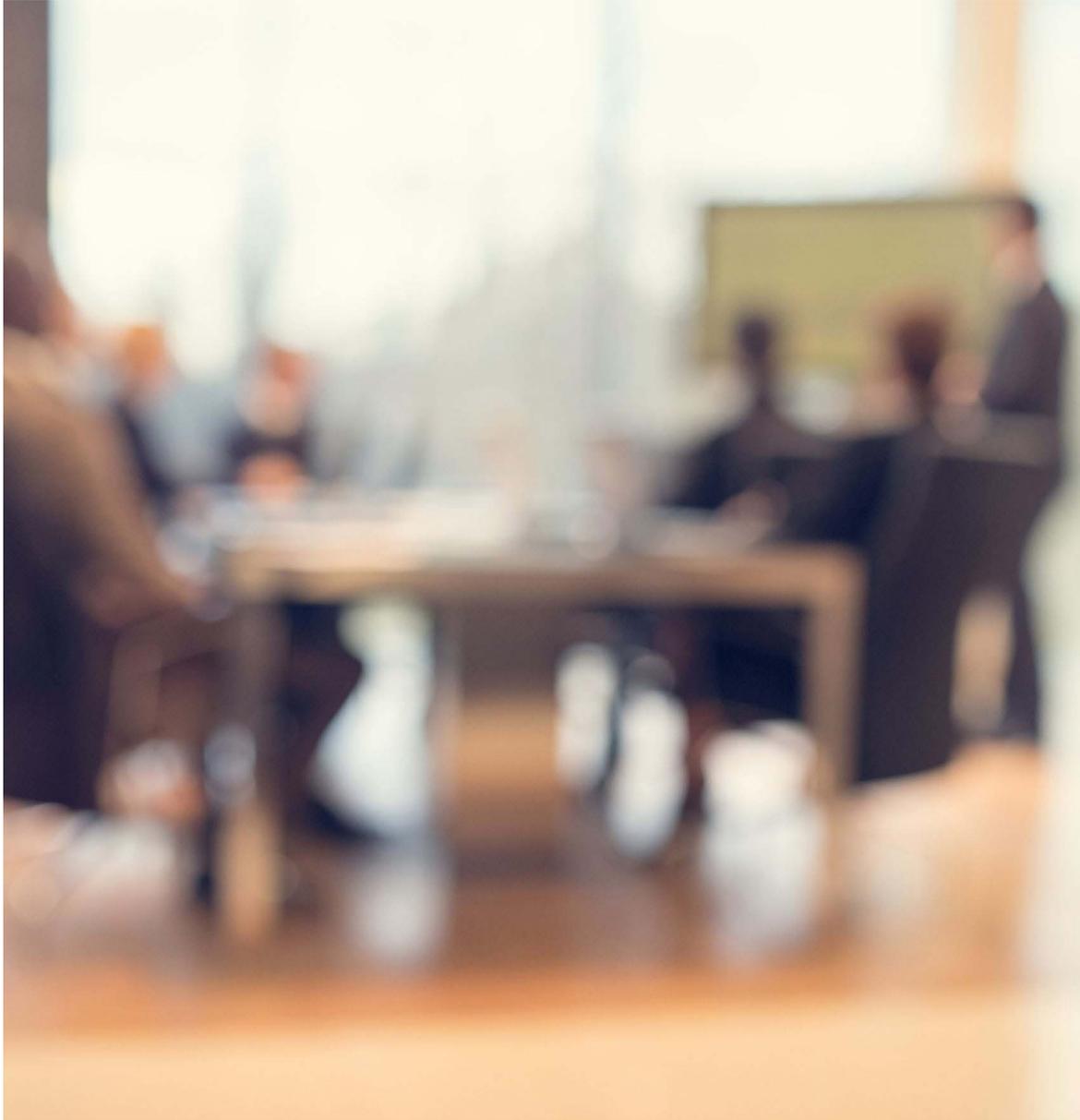


- Manages and directs the staff of the Office of Police Oversight.
- Oversees the Austin Police Department's investigations of critical incidents involving Austin police officers.
- Works closely with the City Manager, the Austin Police Department's Chief of Police, and Austin Police Department's Internal Affairs Division to ensure accountability, transparency, and input from the community.

**Gail McCant**

Director

- \* 25+ years of experience in civil, human, employment, and housing rights
- \* Certified Mediator
- \* Bachelor of Arts- Southern University, Baton Rouge (Liberal Studies/Communications)



# **Community Police Review Commission**

# What is the Community Police Review Commission (CPRC)?

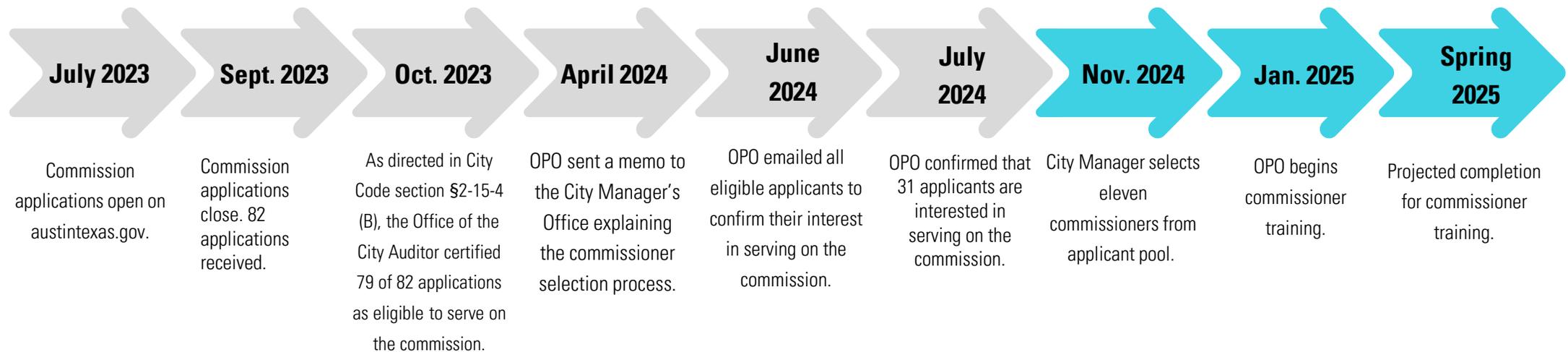
- Consists of eleven community volunteers selected by the City Manager.
- Separate and independent from the Austin Police Department.
- OPO working to re-establish CPRC in alignment with Municipal Code 2-15-4, Austin Police Oversight Act.



# Community Police Review Commission

## What has been completed so far?

Efforts have been underway since May 2023 to re-establish the CPRC in alignment with the City Code 2-15, also known as the Austin Police Oversight Act (APOA).



# How were commissioners selected?

- Commissioner selection was on November 18 at 2 PM in Council Chambers, also streamed on ATXN.
- OPO facilitated random selection.
- Selected eleven commissioners and four alternates.
- Results published on [ATXpolicecommission.org](https://atxpolicecommission.org).



# Who are the new CPRC members?

- Commissioner on-boarding and first day of training was on January 23, 2025.
- Professional backgrounds include:
  - An attorney
  - An engineer
  - A lighting designer
  - A Special Education teacher
  - A real estate professional
  - An organizational psychologist
  - A retired public health professional
  - A retired military service member
- Commissioner names posted on CPRC website:  
[atxpolicecommission.org](http://atxpolicecommission.org)



# What are commissioners doing now?

## Training Requirements Per City Code 2-15

Attend 20 hours of training created by the Office of Police Oversight within 90 days of their appointment, which shall be focused on the laws, rules and policies governing the conduct of police officers in Austin in accordance with recommendations of the National Association for Civilian Oversight of Law Enforcement, and members may begin to serve before completion of training.

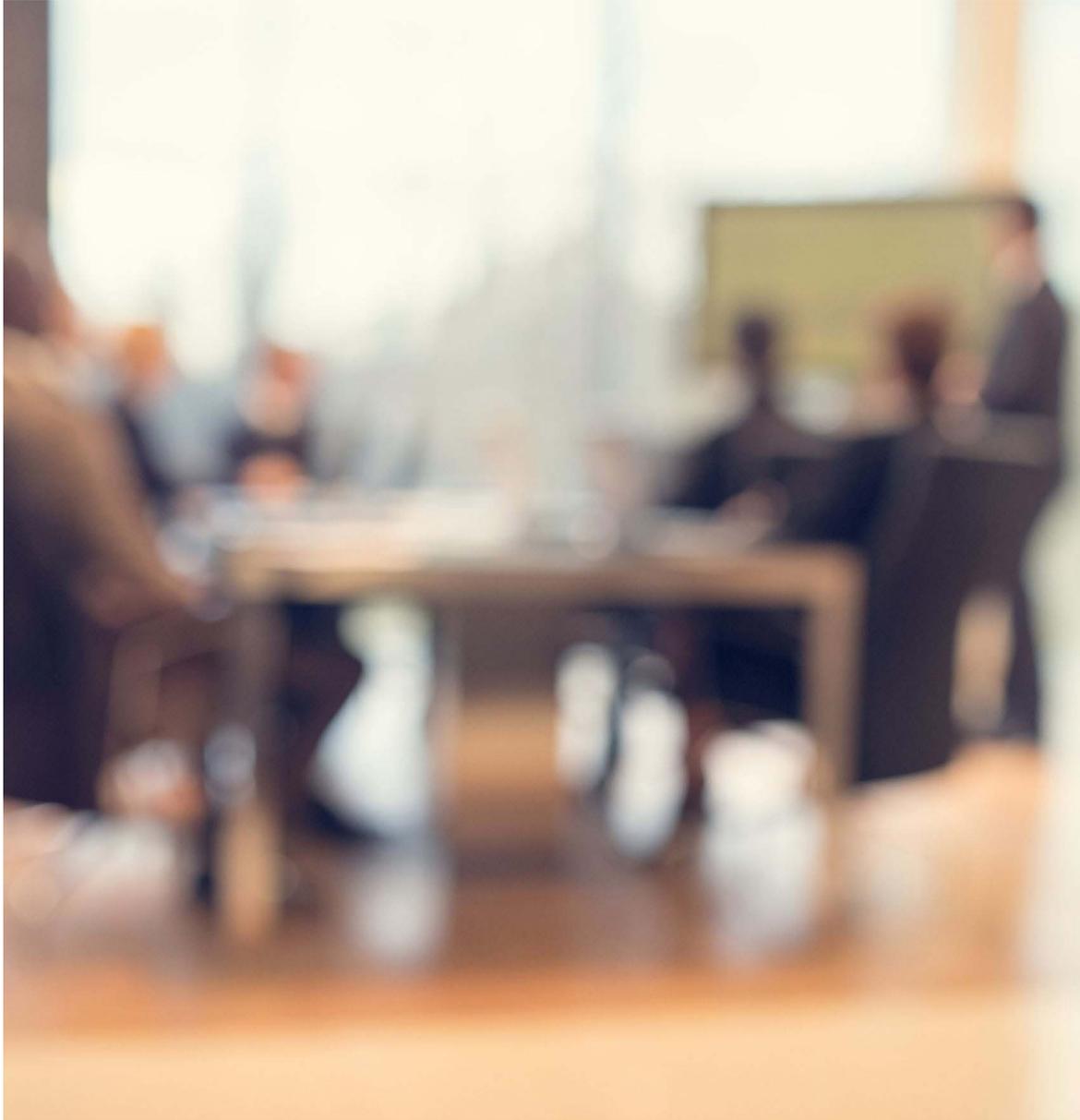
## Training Plan

- Training conducted by OPO, City Legal, and City Clerk: Currently projected at 9 hours
- Training conducted by the Austin Police Department (APD): Currently projected at 8 hours
- Training conducted by NACOLE: Currently projected at 8 hours

# What's next?

- Commissioners can still serve while in training.
- Commissioners will establish bylaws, meeting schedule and agenda.
- OPO will promote CPRC's meetings as soon as they are scheduled.





# Policy and Research Division

# Policy & Research Division

## Responsibilities:

- Research ongoing issues related to APD
- Gather and synthesize national best practices in policing
- Analyze APD's General Orders policy, training, and procedures and offer recommendations for improvement

## Sources of Work:

- APD-initiated policy change
- Complaint-generated
- City Manager-generated
- Other (based on OPO strategic plan, other issues identified, etc.)

# APD Initiated Policy Changes & General Orders Amendments

October 2024 5	November 2024 0	December 2024 0
<ul style="list-style-type: none"><li>• <a href="#"><u>214.7.1 Involved Officers Responsibility</u></a></li><li>• <a href="#"><u>330.4 Immigration Status Inquiries</u></a></li><li>• <a href="#"><u>334.4 Safeguards and Release of Data</u></a></li><li>• <a href="#"><u>618.4 Physical Evidence Collection</u></a></li><li>• <a href="#"><u>922.5.3 Star of Texas</u></a></li></ul>		



# **October- December 2024 Policy Recommendations**

A total of 2 recommendations were made for the months of October -December on the following APD policies:

- ◆ **Transport Vehicles**
- ◆ **Initial Supervisor Responsibility**

# Transport Vehicle- Recommendation

## OPO Recommendation

1. The Austin Police Department consider acquiring additional arrest transport vans, equipped with prisoner transport inserts, to transport arrestees who exhibit physical resistance during the transportation process.

## APD Response

APD has not yet responded to this recommendation.

# Initial Supervisor Responsibility

## General Order # 902.2.4

### OPO Recommendation

1. To omit language that excludes complaints submitted from OPO or IA to remove any confusion about APD supervisor responsibilities.

### APD Response

APD has not yet responded to this recommendation.

Current General Order #902.2.4 Language (OPO's recommended omission in red):

~~“Unless a complaint is submitted directly to the OPO or IA,~~ the initial response to an internal or external complaint shall generally rest with the employee's immediate supervisor.”

# Update on July-September 2024 Recommendations

- **Drone Policy Creation-** APD declined to create a separate policy on Drone usage.
- **GO# 362 Outside Agency Assistance and Joint Task Forces-** APD has declined to implement this policy recommendation.
- **GO# 211 Response to Resistance Inquiry, Reporting, and Review-**APD is working to update this policy to align with OPO's recommendations.



# Complaints Data Overview

# Complaints Process

1. OPO receives the complaint

2. Preliminary Review

3. Process as requested by the complainant:

- OPO documents the complaint and forwards it to APD
- OPO forwards the complaint, and the complainant may speak to the officer's supervisor
- OPO forwards the complaint, and the complainant may request a formal investigation

4. Preliminary Investigation

5. OPO oversees and participates in APD's Internal Affairs administrative investigation.

- OPO provides monthly updates to the complainant

6. OPO closes the complaint

# Data Overview: October-December 2024

	October	November	December
Complaints/Concerns	77	55	70
Anonymous	11	4	4
Compliments	13	5	8
Total Contacts	101	64	82

# Data Overview: October-December 2024

	October	November	December
<b>Preliminary Review Conducted</b>	<b>77</b>	<b>55</b>	<b>70</b>
<b>Sworn Affidavit Submitted</b>	<b>6</b>	<b>2</b>	<b>8</b>
<b>Recommended for Full Internal Affairs Investigation</b>	<b>8</b>	<b>5</b>	<b>10</b>
<b>Investigated by Internal Affairs</b>	<b>8</b>	<b>6</b>	<b>10</b>
<b>Pending Investigation</b>	<b>6</b>	<b>4</b>	<b>8</b>
<b>Resigned or Separated During Administrative Investigation</b>	<b>1</b>	<b>2</b>	<b>2</b>

# COMPLAINT CLASSIFICATIONS

\* **Complaints that Could Not Be Further Investigated:** OPO sometimes receives complaints outside of our purview, for example, complaints against other law enforcement agencies, or other government agencies.

## CLASS A

Include, but not limited to criminal conduct, serious policy violations, or conduct that could damage the Police Department.

## CLASS B

Include, but are not limited to policy violations such as profanity, belittling language, inadequate police service, minor traffic violations, negligent damage, or loss of property.

## CLASS C

Not policy violations, but the officer might need training to handle the situation better.

## CLASS D

Not policy violations because the evidence shows they are false.

# Data Overview: October-December 2024

	October	November	December
Class A	0	0	0
Class B	0	0	0
Class C	0	0	0
Class D	2	2	0
Complaints that Could Not Be Further Investigated	1	0	4

# Data Overview: October-December 2024

	October	November	December
<b>Disciplinary Recommendations Made to Chief of Police</b>	<b>0</b>	<b>2</b>	<b>2</b>
<b>Disciplinary Recommendations Made to Chain of Command</b>	<b>0</b>	<b>2</b>	<b>0</b>

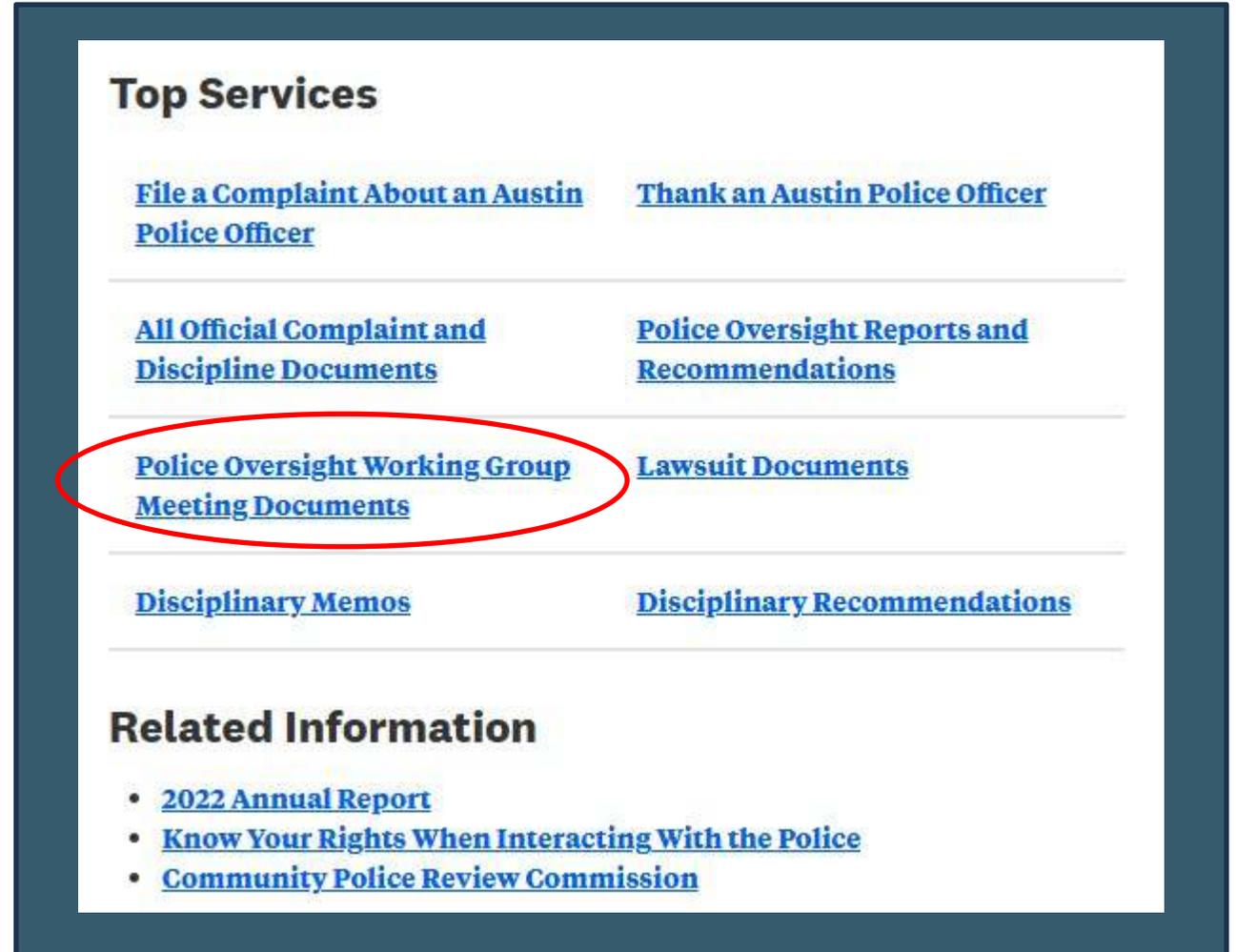


# Police Oversight Documents

# Police Oversight Documents

- Notice of formal complaints, reprimands, and suspension notices
- Policy and Discipline Recommendations
- Official Memos
- APD Responses
- Published Reports
- Lawsuit Documents
- Quarterly Complaints Data
- More coming soon!

**Need help finding a document? Email [OPO.Outreach@AustinTexas.gov](mailto:OPO.Outreach@AustinTexas.gov)**



**Top Services**

- [File a Complaint About an Austin Police Officer](#)
- [Thank an Austin Police Officer](#)
- [All Official Complaint and Discipline Documents](#)
- [Police Oversight Reports and Recommendations](#)
- [Police Oversight Working Group Meeting Documents](#)
- [Lawsuit Documents](#)
- [Disciplinary Memos](#)
- [Disciplinary Recommendations](#)

**Related Information**

- [2022 Annual Report](#)
- [Know Your Rights When Interacting With the Police](#)
- [Community Police Review Commission](#)



# Questions and Answers



# Save the Date!

**Next meeting: May 2025**

**Follow us on Twitter or Facebook to stay informed!**



[opo.outreach@austintexas.gov](mailto:opo.outreach@austintexas.gov)



[atxpoliceoversight.org](http://atxpoliceoversight.org)