

The following documents reflect community complaints and internal APD complaints and are allegations only. No findings or determinations have been made.

To learn more about the Austin Police Oversight's investigative process, click here:  
<https://www.austintexas.gov/page/complaints-process>

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00841	<b>Date of Complaint:</b> 4/1/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:          Yesterday I was on East Cesar Chavez and Medina St between the Terrazas Branch Library and Angel House. On this outing I counted ten APD officers as well as six clean-up crew members with a dumpster truck enacting what looked like a clean-up of someone's stuff. I understand camping is illegal in Austin, and I do hope this individual was given ample notice to move, however, having this large of a police presence in an area known to have a large population of people experiencing homelessness is not trauma informed. Further, I want to ensure that in these sweeps individual's vital documents and medication are given priority in preservation. Service providers work hard to get people these things and throwing them away sets folks back in their effort out of homelessness. Austin Community Court at 505 Barton Springs offers both medication storage and vital document storage. If this could be offered to individuals who are affected by sweeps that would be greatly appreciated.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00849	
<b>Date of Complaint:</b> 4/1/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Excessive Force	
<b>Austin Police Officers Involved:</b> Bender AP8498	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>On August 23, 2025, I was arrested for resisting arrest arising out of an incident on Sixth Street. A police officer by the name of officer Brandon Bender comes up to me and grabs me by the arm and tells me "Hey! You better cut it out, or you're gonna go on the ground." I responded, "Don't touch me.". Officer Bender threatens again to throw me on the ground, and I am trying to explain to him that I don't need to go to the ground because I am just trying to help my friend and explained to him that she had cracked her head open. Officer Bender then responds, "If you want to keep yelling at me, you're going to go to jail". I felt as if Officer Bender was threatening me and kept talking to me about using excessive force towards me, to get me to stop talking, not to stop myself from committing a crime or even threatening anyone.</p> <p>Officer Bender then throws me to the ground immediately after and I hit the ground within seconds. Officer Bender threw me to the ground within 9 seconds of coming up to me. I kept explaining the situation about my friend and how I was just trying to get her some help, but Officer Bender did not listen to anything I was saying. While I was on the ground, at least 5 other officers started to hold me down while trying to handcuff me. I thought I was going to lose my life that night. I kept trying to understand why they needed that many officers if I wasn't resisting. I was just trying to get my point across, but nobody was listening. Officer Bender kept telling me to stop resisting, but I was not resisting. While I was on the ground, I kept telling Officer Bender that I couldn't breathe. I was hyperventilating, but I kept being ignored. Once they picked me up from the ground, they started walking me over to the patrol car and I remember I kept repeating to them "I didn't do anything" the whole time. While on the way to the patrol car, they were holding my handcuffed arms as high as my head behind my back. My arms were hurting and it was painful. There was absolutely no need to contort my arms in that way for such a long walk. When we arrived at the place where the patrol cars were located, Officer Bender kept holding my arms up behind my head, saying he would put them down if I stopped talking. The officers put me in a patrol van, and I kept trying to figure out what was going on with everything that had just happened to me. I have bad anxiety and when I was put in that van, I was hyperventilating in the van for about 30 minutes.</p> <p>The sergeant finally comes to me after everything and tells me I'm being charged with Resisting Arrest. I was unaware as to why I was treated the way I was treated that night. I have never had any interaction with the police before, so for me to be treated that way that night I was appalled. I</p>	

thought I was going to lose my life that night. I suffered shoulder pain and wrist pain since the incident. I have suffered emotional turbulence in the months since. I have also moved to get away from Austin and the trauma associated with this incident.



**Officer Description:**

Name: Officer Bender

Physical description:

Race: White or Euro American

Gender: Male

Badge number:

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: On foot

**Austin Police Oversight Disposition: Supervisory Referral**

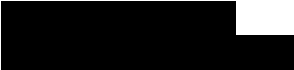
***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00853	<b>Date of Complaint:</b> 4/2/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Hutchison, Jeffrey AP7307	<b>Unknown:</b> <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>On Saturday, March 28, 2026 approximately at 8:05pm a young African American assaulted me at 7 Eleven located at 6707 Cameron Road.</p> <p>I parked at the 7 Eleven &amp; was checking my lottery tickets before going in &amp; purchase items. Shortly after I parked a gray SUV Jeep (License Plate [REDACTED]) playing very loud disturbing music illegally parked to my right in handicap making it difficult for me to focus on what I was doing. The young African American went into 7 Eleven then came out and began to yell at me. I didn't pay attention to him &amp; as I was checking my lottery tickets he got in front of my car then as he walked back to his car he hit my cars passenger side rearview mirror. I got out of my car to take a picture of his license plate &amp; he came to me &amp; slapped my mobile phone out of my hand. I saw him Smoking Marijuana and a Firearm in his right hip when he lifted his arm to slap my hand. He attempted to run me over as I went to pick up my phone from the ground &amp; walk back to my car.</p> <p>I call 911 &amp; 4 Austin Police Officers arrived approximately at 9:25pm. I only spoke with 3 Officers: LaTouf # 10354, Katigbak # 10350, &amp; Hutchison # 7307. Officer LaTouf went into 7 Eleven, saw the video &amp; confirmed what I told Officer Hutchison. Officer Hutchison treated me as it was my fault the incident happened to me &amp; Officers Katigbak &amp; LaTouf backed up what he said &amp; refused to write a Report. The Officers refused to tell me the name of their supervisor.</p> <p>Officer Description:  Name: Hutchison  Physical description: Beard  Race: White or Euro American  Gender: Male  Badge number: 7307  What was the officer wearing?: Uniform  What kind of transportation was the officer using?: Patrol car or motorcycle</p>	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

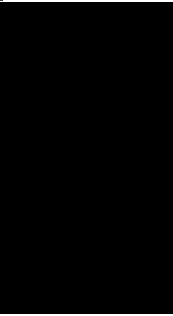
<b>Complaint Number:</b> 2026-00854	<b>Date of Complaint:</b> 4/2/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:  On 4/2/26, between 7:10 AM and 7:15 AM, at the Trinity Lutheran Church parking lot at 44th and Maybelle (southwest side) in Rosedale, an APD patrol car appeared to be doing nothing but stalking me, a Straight Christian Man, in the rain. When I started walking toward the APD patrol car to get its number for this complaint, the APD patrol car slowly pulled away, driving northbound on Maybelle toward 45th.  This same APD STALKING SHIT has repeatedly previously happened at that same spot at about the same time, most recently 12/11/25 and 11/15/25. I filed complaints about those two prior incidents with the Office of Police Oversight and called it out publicly to the Public Safety Commission, in front of APD top brass. Expect the same again, as well as to Mayor Watson and City Council on TV on public record, until APD's STALKING SHIT permanently stops. There must be ZERO TOLERANCE for APD's STALKING SHIT.  Identify the guilty APD officer and FIRE that officer NOW. Because APD has the GPS data on all its patrol cars at all times, APD can easily ID the patrol car and guilty cop. Make it so NOW.  This STALKING SHIT is how APD loses public confidence throughout Austin, not just in Rosedale.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00862	
<b>Date of Complaint:</b> 4/3/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  "Threat To The Public" So, let me get this straight. If the Murderer flees the scene of a gunfight they pose no threat to the Public, because there is no possibility that they will do it again? The Local News and APD made sure to emphasize this nonsense. Like EMS Dispatcher advised in the Caitlin Cash situation, keep the heart pumping even though there is an open head wound without compression on it. Nonsense. 	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00863	<b>Date of Complaint:</b> 4/3/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Housmans, Shane AP6083	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>From 311 forwarded feedback The complainant alleges:</p> <p>██████████ contacted Austin 311 to report that he believes his life is in danger, he is being followed and has been violated by the City of Austin Police Department. He also mentioned he reached out to APD oversight, he entered many service requests, a feedback and expressed concerns regarding alleged discriminatory conduct by detective Shane. Mr. ██████████ stated he is dissatisfied with the closure of his case and is requesting that it be reopened and reassigned to a different detective. He further indicated that he intends to pursue formal charges and legal action against the detective and the Austin police department.</p> <p>Customer name: ██████████  Address: ██████████  Phone Number: ██████████  Email: ██████████  Sr's Entered:  22 Sr's entered in since Oct 2025</p> <p>██████████</p>	



**Office of Police Oversight Disposition: Supervisory Referral**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00864	<b>Date of Complaint:</b> 4/3/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Castro, Dax AP10586	<b>Unknown:</b> <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:          Exited 71 at S Congress going eastbound. Vehicle that exited in front of me was APD cruiser; vehicle that exited behind me was a motorcycle. We stop at light, I have plenty of space to make lane change, check mirrors and sensors and proceed with lane change. At the exact same time, the motorcycle behind me changes lanes. The motorcyclist revved his engine at me during the lane change. He then stopped and had a short discussion with APD officers in Dax Castro's APD police cruiser on the passenger side. After this the motorcyclist cuts across a few lanes of stopped traffic. Whatever he said to the officers convinced them to pull me over. *I want to know what the guy on the motorcycle said to the rookie police officers that pulled me over* They lit their lights up as we were sitting in stopped traffic. Officer Castro then approached and knocked on my window and asked me to pull into Wendys at access rd and s congress. I want to point out the fact thad the officers had no intention of pulling me over until the communicated with the motorcycle guy. I was several car lenghs ahead of them stopped at the same light they were when they turned their lights on.</p> <p>I pulled into the bank next to wendy's for less visibility to passing cars. As officer came to my window he asked if I knew why he pulled me over. I said I would love to know. His repsonse "you didn't use your turn signal." My response "That's a lie. I was behind a cop, I know I used my turn signal." I then advised him I had a sick french bulldog puppy in the car that had thrown up in the back seat. The dog needed medical attention immediately. Officer Castro took my ID and went back to his truck for about 25 minutes and left us sitting in the car with the sick dog and the puke. Upon his return, I began to press him on his discussion with the motorcyclist. He ignored the questions and came back with an "unsafe lane change violation." This ticket is without merit. Officer Castro and his 2 cronies are supposed to be trusted officers of the law but they're simply cheapening the badge with their dishonest conduct.</p> <p>DURING THIS STOP THERE WAS A HALF NAKED WOMAN SMOKING METH ABOUT 30 YARDS IN FRONT OF US. THIS DID NOT SEEM TO WARRANT THE OFFICERS' ATTENTION. SEE THE VIDEO OF THIS ON MY PERSONAL FACEBOOK. THERE ARE THREE OFFICERS STANDING AROUND MY BMW SUV WITH MY WIFE AND TWO FRENCH BULLDOGS INSIDE AND THERE IS ACTUAL DRUG USE AND INDECENT EXPOSURE TAKING PLACE RIGHT IN FRONT OF US.</p> <p>The officer said I almost hit his car. My sensors did not alarm - I had plenty of space. It was a simple lane change to make more room for people to get off of the highway exit ramp and to get</p>	

myself closer to where I have to turn to get home. NOTHING UNSAFE HAPPENED ASIDE FROM THE HALF NAKED METH LADY SMOKING METH RIGHT IN FRONT OF 3 APD OFFICERS WHO FOUND IT NOT NECESSARY TO RESPOND .

In any case, this officer needs re-trained on honesty and maybe even asked if it's typical for him to pull over other drivers based on conversations with people in traffic. Is that a normal practice for APD? If a motorist gets mad at another motorist can they ask an officer to pull them over? Seems like a slippery slope to me -- how long until he's pulling over one of his buddy's ex - girlfriends for an unsafe lane change?

If nothing else can we get some more serious cops in this part of town who can recognize the actual issues? We have a ton of illegal gaming rooms; prostitution; crackhouses; crack hotels; a serious meth problem; a serious heroin problem; a not so serious response from APD.

Officer Description:

Do you remember any details about the officer(s) you'd like to share?: Yes

Name: Dax Castro

Physical description: short hispanic guy with bad haircut

Race: Prefer not to say

Gender: Non-binary

Badge number: 10586

What was the officer wearing?: Uniform

Witness information:

Witness Name: [REDACTED]

Witness Email: [REDACTED]

Witness Phone: [REDACTED]

Is there anything we should know about this witness?: She's my wife and was in the car, holding our sick french bulldog puppy during the incident.

**Office of Police Oversight Disposition: Community Concern**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00865	<b>Date of Complaint:</b> 4/3/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant was woken up by a loud and prolonged banging on his door. He looked through the peephole and saw a stranger banging on the door. The person was not in uniform. The complainant didn't know if he would need to defend himself which put both the complainant and officer in danger. The officer lived in the same complex and expressed frustration that the complainant was parked in his apparent parking spot. He would have had to scan his license plate to find out his apartment number. The management company did not provide this information. The officer told the management company, when asked why he didn't reach out to them first, said he knocked on everyone's door. The complainant wants to know if his plates were run at all in any systems for personal reasons. The parking spot was assigned to the complainant by the apartment management. He also believes this was unprofessional conduct, and that had he exercised his 2nd amendment rights it could have been bad for both parties.</p> <p>Officer Description mid 20's Hispanic, 5'8 short dark haired male officer driving marked police vehicle license plate [REDACTED] on the side as a decal</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00876	<b>Date of Complaint:</b> 4/6/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p><b>The complainant alleges:</b></p> <p><b>She had a roommate that she decided not to live with after discovering she was abusing her own autistic 7 year old. The roommate put the complainant's property outside while she was at work, and her things got stolen. She called the police and they arrested the complainant even though she was the caller. She interacted with an officer Lewis who treated her like she needed to not be upset about anything in order to get assistance from APD. All the officers that have responded to this entire situation haven't done anything. She alleges APD protected the roommate instead of her, when she was the one calling to report theft and assault. She stated APD helped the roommate throw her out. She stated she was arrested and put in jail to help her roommate evict her. She spoke with an Officer Jones who told her they didn't have enough evidence to charge the roommate with assault or theft without even speaking to her. She stated none of the officers ever asked any questions about the alleged child abuse either.</b></p>	
<b>Office of Police Oversight Disposition:</b> Community Concern	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00883	<b>Date of Complaint:</b> 4/6/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:  Officer Teaff issued the complainant a citation after she got in a car wreck with no injury. She got two citations, one of them was for invalid insurance. She showed him a screenshot of her insurance on her phone, and he said it was expired. She was flustered at the time and didn't check. When she got home, she found her insurance had not expired. Her complaint is that he issued a false citation. Citation number 21037094.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00884	
<b>Date of Complaint:</b> 4/6/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "APD officer was speeding with no lights or sirens on. At the light, he turned his lights on, did a u-turn, sped back the other way down Congress, then turned lights back off. Unit 1074."	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00886	<b>Date of Complaint:</b> 4/6/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Delayed Police Response	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>She called 911 at 1:21 pm to report a robbery. A gun was stolen. 911 instructed the complainant and her friend to stay at the location until police arrived. It took over 3 hours, and police never arrived. The complainant called 911 several times within the 3 hours to check on the status of an officer arriving. The final time she called, a new 911 operator was on shift, and an officer arrived shortly after the last 911 call was placed. She isn't sure if this was an officer who was dispatched taking too long to arrive, or if the 911 operator failed to dispatch an officer to the location.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00890	<b>Date of Complaint:</b> 4/6/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Castro AP10586	<b>Unknown:</b> <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:  I was pulled over for an expired registration sticker on 4/2/26. I have never been arrested, my car has never been involved in any crime, and I have very minimal traffic citation history. Your officer, D. Castro (EMP# AP10586) proceeded to ask an absurd amount of questions not pertaining to the situation and made both me and my teenage, autistic daughter extremely uncomfortable. I was asked where I was coming from and where I was going which is not his or APD's business as this was a simple traffic citation and I was not suspected of being involved in any crime. After answering that I had just picked my daughter up from school, he proceeded to ask me where she went to school. I felt pressure to answer him since he was carrying a weapon and responded with "Austin." He then proceeded to press me for the full government name of the school which I then responded "Austin High." I have deep concern with a grown man asking for the location of my teenage daughter's school and because she is autistic, she is fearful now knowing this man knows her whereabouts. This is absolutely ridiculous, especially given the times where sexual assault perpetrators are being named and also given the fact that Austin is a well known hub for human trafficking. I believe this officer was still in training as he had another officer in the car with him and looked nervous but this is asinine. I will not tolerate a grown man in a position of power, carrying a weapon, to ask multiple times about the location of my minor child's school. I expect a follow up about this. Also, I'm recording below the time it says on the citation but this actually happened at 5pm. Absolutely ridiculous that true and factual times are not listed on the citation.</p> <p>Officer Description:  Name: D Castro  Physical description: 5'8" ish male, dark hair, slim, Asian or Latino  Race: Latino or Hispanic American  Gender: Male  Badge number: AP10586  What was the officer wearing?: Uniform  What kind of transportation was the officer using?: Patrol car or motorcycle</p>	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00892	
<b>Date of Complaint:</b> 4/6/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Harassment	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>"I am being harassed and stalked by an officer who I must work with closely at Central Market that has taken an unhealthy interest in my personal life and activities and this has gone on far enough hat this person has believed he can make me his personal pet for certain conversations about women and females where as this person will intend to make unfair decisions about me and women, as I believe he attempting to structure a police intermediary between myself and females to impart his philosophies about the treatment of women onto me forcefully, aimlessly directing me in a dating or sexual perspective another undue harassment as far as I can opinion. I believe his name is Hernandez.</p> <p>Dialogue have been stated that suggest this officer has made it his personal mission because of something about his son and his mixing in with a certain "white" female he would like to restrict me because the apparent relationship he feels his son is entitled to over me or that we are not entitled to a relationship over his son where as he feels he should make me the subject of his personal issuance of law or enforcement to make certain. As far as I can discern this is an officer or a son who has shot a person in the past with whom has become somewhat visibly involved with the "white" female in question and is intending violence with me over the same female.</p> <p>This person is detaining me illegally at his request constantly providing erroneous or fraudulent reasons to continue harassing or watching me jealously for this female that apparently works as a cashier at Whole Earth Provisions whom I have not approached or spoken to at all but was spoken to about by a person using an offensive deterrent or method to deter that I think may have been a involved in a previous threat at gunpoint by his son or her boyfriend associate for the same purpose. I believe that this officer has overstepped his precedence by a lowing his argument with me to follow me to my private residence and continuing to find reasons to make me his culprit. I have not become involved with this female and do not actively seek or interact with her at all and do not know why I have been suspected at all ...</p> <p>Officer Description;  Name: M. Hernandez  Physical description: Fat short black graying hair, Hispanic</p>	

Race: Latino or Hispanic American

Gender: Male

Badge number:

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: On foot"

**Austin Police Oversight Disposition: Community Concern**

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00893	<b>Date of Complaint:</b> 4/6/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:  I had a traumatic experience at the hands of one of your officers, which involved the excessive/unnecessary use of force, and illegal/unnecessary detention. The aggressive nature and actions of the officer involved were completely unnecessary given the situation, and left me with negative impacts on both my emotional and physical health.  On Saturday April 4th, 2026 at my home in [REDACTED] at [REDACTED], between approximately 3:30-4pm the incident occurred. I was in my backyard, and was walking back to the front through the side yard. I noticed as I was walking towards the front an officer walking down my front lawn, from the other side of the fence. I exited the side yard to the front yard through the gate, and closed it behind me, and then asked the officer "can I help you?". Without hesitation the officer immediately drew his taser weapon at me and started aggressively barking orders at me in a very scary way, as I had just murdered a bunch of people. I was literally in shock as to what was going on. There was a safe distance between us and I posed zero threat to the officer. He was also on my property uninvited and I was the one that came out when I noticed him and offered a "can I help you". He then proceeded to come at me with the weapon drawn and then aggressively put my hands behind my back and put handcuffs on me very tight. While this was happening I was reiterating to the officer "what are you doing, I live here" "this is my house" "this is my property". He was having none of that and acting very aggressively towards me. Never identified himself. Never asked me for ID. Never tried to figure out the situation in a calm and reasonable way. No. He instantly draws his taser weapon on me in a threatening way and places me illegally and unnecessarily into detention/detainment. No thresholds for use of excess force like this or detention were met. I was posing no threat to him and no risk of fleeing. I was the one initially offering a "can I help you" to him. He then parades me into the front yard in front of the house in handcuffs for the whole neighborhood to see, and continues to act aggressively towards me like I'm a hard criminal. He only then states that there were "multiple complaints" about me that I was "trying car door handles" in the neighborhood, which is completely bogus as I know I obviously was not doing that. The only car door handle that was ever touched was my own car that was parked in my own driveway, of my own property, which was opened and not "tried" to access my own vehicle. Again. In the driveway of my own house. The entire time I was telling him "I will put the code in the door" and "I will open my car" to prove these things and he was not giving me that opportunity and continuing to illegally detain me and place me unnecessarily</p>	

under detention on my own property. Finally he asked how I could “prove” this was my house and I lived here, and I said I would need to pull the lease up on my phone. My phone which he also took away from me when handcuffing me, again way too tight that it was cutting off circulation to my hands and hurt. Only then did he finally take off the handcuffs so I could access my phone and when another officer arrived. Then during this process three more officers arrived, bringing all these cars to the neighborhood and all these police on the lawn with me, as if they have just captured a wanted murderer. Absolutely insane. While I’m pulling up the lease on my phone I’m reiterating to the officers how completely unnecessary and overreaching the force and detention used was, and it was just met with aggressive and sarcastic responses completely unapologetic. So then I pull up the lease on my phone, and the officer quickly confirms it is in fact my property and I live here, and he just says, ok, and then he and the rest of the 5 officers just start walking away. I say I want to talk about the crazy way this was handled and the way I was treated with unacceptable and unnecessary force and detention, and it was met with silence as they just walked away. No identification of the officer involved or any of the others that showed up, no explanation of the actions that took place, or any further follow-up. Nothing. Basically just “pull a taser on you, act aggressive, place me under illegal detention in way too tight handcuffs, and then just leave and act as if nothing happened.

I took photos of the deep marks on my wrists from the cuffs that were still there 30-40 minutes later when the photos were taken vs them being removed, and these remained for several hours as well as soreness. Also, this left me traumatized and triggered serious anxiety and stress responses for me, that have both emotional and physical lasting effects for me. This incident and officer needs and the way he handled and treated me needs to be investigated, and action taken against him so he cannot subject other people to the same treatment. I imagine this is not the first time or last time he will act this way. Some sort of compensation for the mental and physical effects caused by the unnecessary actions of this officer would also not be out of the question.

\*FYI the online form is only letting me submit one photo. I have several more.

Officer Description:

Physical description: White Male, Beard

Race: White or Euro American

Gender: Male

Badge number: Unknown

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

**Office of Police Oversight Disposition: Formal Complaint**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00902	<b>Date of Complaint:</b> 4/7/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>At 4:35PM today, a police officer that I called 911 for regarding recurring ATV racing on the park trails, failed to make contact with the father driver with two unrestrained kids or to address reported park vending at the same spot by the road.</p> <p>I observed that they seemed to callously close the call and did not get out of their vehicle which is seen far too often. No IDs were checked.</p> <p>Thank you</p>	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00914	
<b>Date of Complaint:</b> 4/8/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Barnes, Derrick (AP7593)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "He has been harassed over the past couple years and has made attempts to file reports about harassment. He has gathered videos and witnesses and other evidence to submit to Officer Barnes and he has not heard back after having a couple meetings with them. The officer made it a [REDACTED] [REDACTED]."	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00919	<b>Date of Complaint:</b> 4/8/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>My son got him on his bike by a lady that ran a red light. The crash report says the factor was running a red light and the report says the driver did not have insurance. The crash report also says she was unlicensed. The crash report does not list any citations and I would like to know why not.</p>	
<b>Office of Police Oversight Disposition: Formal Complaint</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00926	
<b>Date of Complaint:</b> 4/9/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Goddard, Dennis AP4961 <b>Unknown:</b> <input type="checkbox"/>	
<b>Complaint:</b>  The complainant alleges:  From a forwarded email titled "Formal Complaint, Preservation Request, and Demand for Investigation – Case [REDACTED]"  The complainant alleges:  Dear Sergeant DeLos Santos,  My name is [REDACTED], and I am submitting a formal complaint regarding the incident that occurred on March 3, 2026, at the [REDACTED] in Austin, Texas (78717),  [REDACTED]  [REDACTED]  involving 2 of 4 responding officers identified as Officer Smith and Officer Goddard.  During this encounter, my personal cell phone was confiscated by responding officers. To date, the device has not been returned to me, nor have I received any documentation confirming that it was properly logged, processed, or secured in accordance with standard evidence handling procedures.  Following the confiscation of my phone, I experienced multiple instances of unauthorized access to my personal data over approximately a 30-day period. As a result, I lost access to essential accounts, including email and other sensitive platforms, indicating a serious breach of my private information. This raises significant concerns regarding the chain of custody, safeguarding of property, and potential unauthorized access while the device was under—or should have been under—official control.  This situation has caused substantial financial and emotional harm. I was forced to purchase a replacement phone a mother of 4 that was money taken away from my children's daily needs and	

expenses, also had to change my phone number multiple times, and attempt to recover compromised accounts in which I still haven't recovered, all while being left without reliable communication for a period of time. These damages were directly caused by the failure to properly secure and return my property.

Despite contacting Travis County and the Austin Police Department (Case [REDACTED]), I have not received clear answers regarding the location of my property or how my data was compromised. I was directed to you for further assistance and resolution.

Given the seriousness of this matter, I am formally requesting the following:

- Immediate investigation into the handling, documentation, and current status of my confiscated phone and any associated property
- A full audit of the chain of custody for my device from the moment it was taken
- Review and preservation of all body camera footage, dispatch logs, and incident reports related to this event
- An internal review to determine whether any departmental policies, procedures, or legal standards were violated
- A written explanation addressing how unauthorized access to my personal data may have occurred

Additionally, I am requesting that all evidence related to this incident—including body camera footage, internal communications, and records—be preserved, as this matter may require further review or escalation.

I also wish to formally note that I believe my detention during this incident was unwarranted and potentially discriminatory, as it was related to my personal religious practice of fasting. This aspect of the encounter adds to my concern that my rights may not have been fully respected.

I am seeking accountability, transparency, and a timely resolution to this matter. I would appreciate confirmation of receipt of this complaint, along with information regarding the next steps in your investigation.

Please understand that the impact of this situation has been significant, and I am requesting your prompt and serious attention to ensure it is properly addressed.

Sincerely,

[REDACTED]

March 3,

**Austin Police Oversight Disposition: Formal Complaint**

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00929	
<b>Date of Complaint:</b> 4/9/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>"On Wednesday, April 8 at 5pm, I was sitting at the red light on Parmer Ln right across from the Tech Ridge HEB. A cop car did an illegal u-turn in the grassy median so that they would not have to wait at the red light like the rest of us. They did not have their lights on and no emergency was seemingly present. I watched them casually drive down the road and no emergency lights were ever turned on. I expect all police officers to follow the same traffic laws as the rest of us. If I did that u-turn, y'all would pull me over and give me a ticket. The car's license plate read 140-8665 and the car number was 8730."</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00933	<b>Date of Complaint:</b> 4/9/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Mendoza, Jesse AP4847	<b>Unknown:</b> <input type="checkbox"/>
Complaint:  The complainant alleges:  She was involved in a hit and run. APD was called, but never responded and no report was written. The complainant sustained injuries from this incident. Complainant names officer Jessie Mendoza	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00942	<b>Date of Complaint:</b> 4/10/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges: That an APD unit displaying unit #9327 was tailgating him. The APD unit then proceeded to drive on the shoulder lane to get in front of the complainant. The complainant states this happened right before the Northland Drive ex. No other information provided.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00955	
<b>Date of Complaint:</b> 4/13/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>" [REDACTED]</p> <p>[REDACTED]</p> <p>I have repeatedly contacted Austin Police Department regarding my harrassment and assault complaint by my neighbor(s) at [REDACTED]. I have provided supplementary information, audio files and images. I have provided my phone number and my work number. The only response by APD has been 1-2 phone calls from a hidden phone number and an unintelligible voicemail message. I have followed up with a call to APD and left a message and have still not been contacted as I have been dealing with this issue for months. I received several visits from a woman purporting to be from "a state agency" she does not identify, and who has left a contact card that contains no apparent references to the Austin Police Department I also forwarded my most recent case email to the office at [REDACTED].</p> <p>As a Texas resident, I expect APD to do their jobs and follow up on any complaints in which residents have been harrassed or assaulted. I have experienced extreme discomfort from some type of laser pointer device that has been aimed at my eyes and various parts of my person, as well as having experienced numbness, headaches, earaches, pain and discomfort about the head and neck as a result of these attacks which occur most often as I am trying to sleep. Additionally, I have experienced attempts to hack my entertainment devices and have filed a separate complaint regarding that with the FBI.</p> <p>I am a legal Texas resident, a Texas state employee, and a concealed carry licensed gun owner. I have suffered physical injuries as a result of these attacks and according to state law, have the right to defend myself against such attacks if I feel my life is endangered. I have tried several times to contact APD with information and attempts to discuss my experiences with an officer. Nothing has been done. I would appreciate it if APD would follow up and do just that. Thank you."</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00956	
<b>Date of Complaint:</b> 4/13/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Officer today did a bridge clean up under w braker ln and 183 research overpass south end has been establishing a relationship with me and my wife threatened to lock me up shoot my dog and took my trash bags blankets medical equipment wheelchairs purses with 5 2 dollar bills in it something needs to be done this has gone on every Thursday I work with a moving company and we don't deserve to be treated as such in time where my wife is terminally ill and I'm out on bonds my name is [REDACTED] and my wife is [REDACTED] we are currently seeing psyche doctors on the 24th to get her disability trying get her housing she can't breathe or walk we were told to stay under this bridge so the care team can find us.</p>	
<b>Austin Police Oversight Disposition:</b> Community Concern	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00957	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>A officer arrested me for DWI when he entered a parking lot and was asking for help. He was waving his hands and I got out of my car and he proceeded to arrest me for no reason.</p> <p>Location: a parking lot east of downtown</p> <p>Officer Description:</p> <p>Physical description: Mexican</p> <p>Race: Latino or Hispanic American</p> <p>Gender: Male</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00958	
<b>Date of Complaint:</b> 4/13/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  " I got out of my car to get gas at H-E-B around 7:30 at night and when I returned to my car a police officer arrested me for drunk driving and I had not been drinking."	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00959	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Pistone, Tianna AP10210	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>Wrong person removed; trespass used as pretext to suppress protected activity. Criminal Trespass Notice/Incident # [REDACTED] Officer Pistone Badge No. 10210 acted in bad faith in not properly investigating nor determining culpability in the deprivation of [REDACTED] protected "RIGHTS". On Sunday the 29th of March 2026, Petitioner, [REDACTED], was lawfully present at APL Menchaca Road Branch, a public library open to the public during normal operating hours. Petitioner was engaged in ordinary, peaceful library use. Libraries are government-operated limited public forums. The government may not exclude a patron based on the content or viewpoint of protected expression. <i>Rosenberger v. University of Virginia</i>, 515 U.S. 819 (1995). Here, Petitioner was removed despite lawful conduct, while the actual source of disruption was ignored. Under Texas Penal Code § 30.05, a trespass warning is valid only if issued based on lawful notice and actual misconduct. An unlawful or pretextual order fails to satisfy statutory requirements and can be challenged as unconstitutional under the First and Fourteenth Amendments. Public libraries are limited public forums, and enforcement must be reasonable and viewpoint-neutral. <i>Kreimer v. Bureau of Police</i>, 957 F.2d 1241 (3d Cir. 1992). Video evidence confirms that Petitioner remained peaceful throughout.</p> <p>Retaliation for Protected Activity Petitioner's removal followed constitutionally protected activity, constituting retaliatory enforcement, which is prohibited. <i>Nieves v. Bartlett</i>, 139 S. Ct. 1715 (2019).</p> <p>Lack of Lawful Notice Under § 30.05 Under § 30.05, lawful notice is required. The order here was not based on Petitioner's conduct, was arbitrary, and therefore ineffective. Without valid notice, the trespass notice fails legally. The Notice Was Arbitrary, Pretextual, and Unreasonable The removal of Petitioner—rather than the disruptive individual—demonstrates enforcement was not tied to maintaining order. <i>City of Houston v. Hill</i>, 482 U.S. 451 (1987). Public Employees have the obligation to uphold the laws.</p>	

Attached .pdf document shows Austin Public Library's Christina Nelson withdrawing the frivolous and erroneous Criminal Trespass Notice demonstrating poorly trained Austin Public Library Security and Officer Pistone's infringement upon the First Amendment right of the Petitioner herein.

Austin Police Department Vehicle Number 8753

Plate # 140-8658

On March 5th, 2026 Officer Pistone Badge No. 10210 was issue a Disciplinary Recommendation for complaint #2026-00134.

Officer Description:

Name: PISTONE

Physical description: Female, Dark Hair, approx. 5' 10" - Still Frame Video Image Attached

Race: White or Euro American

Gender: Female

Badge number: 10210

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

---

**Office of Police Oversight Disposition: Community Concern**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00960	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Coriell AP5619	<b>Unknown:</b> <input type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:  I called to report a domestic violence between my neighbor and her boyfriend. The officer, Officer Correll? Conell? I don't know because he doesn't even have the decency to write coherently but he wrote badge number 5619. I personally got his car's plate number as 140-8527.  Upon getting out of his car I can already tell he didn't care. His whole demeanor was really trash. I told them on the phone that i wanted to speak with this officer and to give them video proof of the DV altercation. This officer completely writes me off. Never lets me get a full sentence in before talking over me. Allowing the girlfriend of the DV situation to verbally abuse me. He tells me to go into my house. I do. He later comes knocking and when i open the door, he immediately starts pushing his full body into my door way without as much as asking if he can come in, me giving permission, nothing. I tell him to back up, and he does so but clearly offended. "I just want to talk where she can't hear us" he said. Fine! But you can ask to come into my home first. Cop or not, it's respect. He's even more pissed at this point because 1.) he got called to do his job and 2.) he is getting put in his place by the caller.  He tries telling me there's nothing they can do. He doesn't want to press charges. She doesn't either. The cop claims he doesn't see any injuries when there are clear as day bruises on the man's face. I try to get the cop to see the videos i took which give a really good idea to what happened. You can even see the girlfriend trying to prevent him from leaving out of the front door with his stuff. The boyfriend in my video clearly states he's injured and wanted me to call the police. This officer, yet again, just kept talking over me. I was trying to explain to him my DV experience and asking why the state can't press charges? Since that's what happened to my abuser. He wouldn't even let me get a word out. I had to raise my voice at this COP to get him to stop talking so i could say SOMETHING. He finally stayed quiet long enough for me to ask my question, him passively staying quiet after the very obvious end to my question and me having to say "okay now you can speak" like this cop is some dog i am training? This officer is really a sad and pathetic excuse for a cop and his behavior truly showed it that day. He gave me a case number but tore off part of the page so, i hope it's correct 🙏  He clearly doesn't care one ounce about his job.  Officer Description:  Name: correll?  Physical description:</p>	

Race: White or Euro American

Gender: Male

Badge number: 5619

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

**Office of Police Oversight Disposition: Supervisory Referral**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00963	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>Title: Petition for Review of Austin Police Conduct During Traffic Stop          To: City of Austin &amp; Austin Police Oversight          I am requesting a formal review of an interaction I had with officers from the Austin Police Department during a traffic stop in downtown Austin near 7th Street.          I was working as a delivery driver and had briefly activated my hazard lights while picking up an order in an area with limited parking. After resuming driving, an officer followed me for approximately 15 blocks before initiating a stop.          During the interaction, I fully cooperated and provided proof of my delivery work. However, I was subjected to a series of sobriety tests where instructions were unclear and inconsistent. At one point, I was given multiple conflicting directions during a timed test, which created confusion and impacted my ability to respond accurately.          Additionally, I experienced what felt like unnecessary physical handling when my phone was taken from my hand as I exited the vehicle compliantly.          Despite my cooperation, I was arrested and later subjected to further testing under conditions that felt disorienting and unclear.          I am requesting:          - A full review of body camera footage          - An evaluation of whether proper and clear procedures were followed          - Accountability if misconduct or procedural errors occurred          This petition is about ensuring fairness, clarity, and accountability in law enforcement interactions for all citizens.          Signed,          [REDACTED]  <b>Officer Description:</b>          Name: ? "KING"          Physical description: 6"3 white male about 240 pounds drives a different type of squad car it's silver or white          Race: White or Euro American          Gender: Male          Badge number: 2          What was the officer wearing?: Uniform</p>	

What kind of transportation was the officer using?: Patrol car or motorcycle

**Office of Police Oversight Disposition: Community Concern**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00969	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Delayed Police Response	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:</p> <p>At approx 6:20pm, a caucasian, blonde, homeless female trespassed onto my property. She then washed herself and her belongings for the next 60 minutes using my neighbor's outdoor faucet.</p> <p>I called 911 at 6:38pm. Over an hour has passed and no officer has shown up.</p> <p>The female left the premises around 7:20pm.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00971	<b>Date of Complaint:</b> 4/13/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
Complaint:  The complainant alleges: She called the police because she has had an ongoing issue with the school. They officers arrived. She asked to speak to one of the officer's supervisor. The officer refused to let her speak to a supervisor, and refused to give her a report number.	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00992	
<b>Date of Complaint:</b> 4/15/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Televera Garcia, Anthony (AP10525)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  " She was in a car accident and while she was in the ambulance officer Anthony Trallovera Garcia AP10525 approached her and issued a citation. He put on the citation that she was at fault. He never questioned her about her side of the story for the report. She is having a hard time with her insurance because of this."	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00997	
<b>Date of Complaint:</b> 4/15/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Groenloh, Myles AP8205	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Officer Groenloh badge number 8205 made derogatory and demeaning hand motions towards me while acting in his official duties, wearing an APD uniform, and carrying a loaded rifle. Officer Groenloh flipped me the bird and then hid his hands when I turned around to resume recording him. This was in response to me exercising my first amendment right to speech and protest and is highly unprofessional, especially when considering the threat that officer Groenloh poses by being a uniformed officer and carrying a service weapon. As a result of this I felt threatened and intimidated by officer Groenloh because of his unprofessional and reckless conduct while in uniform.</p> <p>Officer Description:</p> <p>Name: Groenloh</p> <p>Physical description: He has a really thin and patchy beard and mustache, he was sitting down and sneering at me as I walked past recording him.</p> <p>Race: White or Euro American</p> <p>Gender: Male</p> <p>Badge number:</p> <p>What was the officer wearing?: Uniform</p> <p>What kind of transportation was the officer using?: On foot</p>	
<b>Austin Police Oversight Disposition:</b> Community Concern	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-00999	<b>Date of Complaint:</b> 4/15/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
Complaint:  The complainant alleges: Regarding case number 2026-9005686 Female Officer calling from phone number [REDACTED], possibly named [REDACTED], was unprofessional with the complainant over the phone.	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01010 <b>Date of Complaint:</b> 4/16/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b> Rangel, Roger (AP7228)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "Roger Rangel is overseeing his theft case [REDACTED] and isn't handling the case in a way the complainant would like. The complainant stated the detective said he wasn't going to do anything about it."	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01015	
<b>Date of Complaint:</b> 4/17/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>On the evening of April 16,2026 on the street of Canterbury St. gun shots were heard around 8pm.</p> <p>My elderly father who lives at the corner of Canterbury was outside in his yard when he was surprised, an APD officer was yelling with his gun drawn stating to put his hands up.</p> <p>My father had no recollection of what was happening, I also had my three children under the age of five witness a gun being drawn at their elderly grandfather.</p> <p>Once the officer realize we were not the threat, he put his gun down and apologized multiple times for the altercation.</p> <p>As a concern citizen, safety is always our first priority but to point a loaded gun at someone when like they stated the officer stated many times they had no information of anything is very scary and not what I like to see in my community.</p> <p>Like the officer stated they had little to go off of which is fine, but if that is the case, you cannot pull a gun out full force and yell at someone who is over 70 years old in their own yard, minding their own business. If these officers had little to go off of, they should've questioned people in the area, not approach an individual with a loaded gun to their face.</p> <p>I hope this complaint is taken seriously because we hear very often of lives that are taken by officers that are just very gun crazy and I can tell you the officer we encountered was very unprofessional.</p> <p>Two additional officers afterwards did end up showing up and they were more than professional were able to apologize on the behalf of their partner. Car # 0132</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01018	
<b>Date of Complaint:</b> 4/17/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Kavanagh, Dana (AP9761)	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>On or about April 1, 2025, I was informed that Officer Dana Kavanagh (Badge #9761) had taken a benzodiazepine that was not prescribed to her while on vacation. She reported this to her supervisor at the time, Sergeant Hayes, who advised her to take time off to avoid failing a drug test. Shortly thereafter, Officer Kavanagh became involved in an Internal Affairs matter and entered into a sexual relationship with Sergeant Hayes. She later alleged that he used his authority and knowledge of her drug use to initiate that relationship and said he assaulted her. Officer Kavanagh had explicit pictures of Sgt. Hayes on her phone.</p> <p>On December 24, 2025, Officer Kavanagh became intoxicated and experienced a mental health crisis in front of my son. She left her residence while intoxicated, armed with a firearm, and stated that she intended to harm herself. I located her at [REDACTED], where she was sitting in her vehicle, intoxicated, holding her firearm. Prior to my arrival, she had sent a message stating, "I don't deserve to have a family. I don't deserve to be a cop. I sure as hell don't deserve to be an HN." I was able to de-escalate the situation, convince her to surrender the firearm, and return home. Once home, she continued yelling obscenities in front of my son. She asked me not to report the incident to her employer; and I initially honored that request.</p> <p>On December 31, 2025, Officer Kavanagh again became verbally aggressive in front of my three young children, yelling at me over a minor disagreement. When I attempted to disengage, she grabbed my arms. I calmly asked her to release me, and the situation eventually de-escalated. My children later reported the incident to their mother; expressing fear of Officer Kavanagh due to her repeated outbursts.</p> <p>On January 29, 2026, while at dinner; Officer Kavanagh became intoxicated. I offered to arrange transportation, but she insisted on driving while armed. After returning home, she became verbally abusive and again placed her hands on me. I asked her to stop and left the residence for the weekend. She later apologized, as was common following these incidents, and expressed a desire to move in with me, promising to change her behavior.</p> <p>On March 7, 2026, while on [REDACTED], Officer Kavanagh again became intoxicated while armed. I arranged for a driver to ensure safety. After returning to the hotel, she passed out. While I was at dinner with a friend, she called and became verbally abusive. She later arrived at the restaurant intoxicated and armed. I escorted her outside and asked her to leave. On March 9, I drove her to the airport to return to Texas.</p> <p>On March 10, 2026, Officer Kavanagh sent me an email acknowledging her behavior; including verbal abuse and issues with alcohol, and stated she would seek counseling.</p>	

On March 25, 2026, while I was working in [REDACTED] with colleagues, Officer Kavanagh monitored my location and became convinced I was being dishonest. She contacted my supervisor's wife, who is also employed by my company, inquiring about my whereabouts. This action had the potential to negatively impact my employment and caused concern among my colleagues regarding my well-being.

On March 30, 2026, Officer Kavanagh called me at work and accused me of infidelity, causing discomfort among my coworkers. That evening, I informed her that I no longer wished to continue the relationship. When I attempted to leave, she again grabbed my arms. I went to my vehicle, and she climbed into the bed of my truck and refused to exit. Before leaving, she stated, "You're not going to like what you're about to get." This incident is documented in [REDACTED].

On March 31, 2026, during the closing of my home purchase, my realtor informed me that Officer Kavanagh had told a third party that I had assaulted her. I later contacted Officer Kavanagh, who stated she had "handled it" with Kyle PD and blamed the report on her friend. It is noteworthy that Officer Kavanagh has made similar allegations against previous partners. I instructed her to leave my residence immediately. She later entered the residence in my absence and removed items she claimed she "needed."

On April 13, 2026, Officer Kavanagh returned to retrieve her remaining belongings. Due to prior false allegations, I was not comfortable allowing her inside my home. I also discovered that she had accessed my safe and removed ammunition and my grandmother's ring without permission. [REDACTED] responded and issued a criminal trespass warning [REDACTED]. During the move-out, her associate returned my grandmother's ring, confirming it had been taken without authorization.

On April 16, 2026, I filed a theft report with [REDACTED] regarding the stolen ammunition and ring.

I am currently attending [REDACTED] training to become a counselor, and I made sincere efforts to support Officer Kavanagh. However, based on repeated incidents involving unprescribed drug use, inappropriate relationships with supervisors, inability to get along with her shift mates, verbal and physical aggression, driving while intoxicated while armed, threats of self-harm, and false allegations, I have serious concerns regarding her fitness to serve in a law enforcement capacity.

**Austin Police Oversight Disposition: Formal Complaint**

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01020	<b>Date of Complaint:</b> 4/17/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Mareno, Mark AP8574	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Officer Marino pulled her over. He said he pulled her over for not having a front license plate. She asked some questions and the officer was hostile with her. She tried to de-escalate the situation herself. He asked more questions about her ID and trying to verify whether the vehicle was hers and verify her address. He was hostile and unprofessional towards her. He was being authoritative instead of being informative or hospitable. She signed a warning and didn't receive any documentation of the incident.</p>	
<b>Office of Police Oversight Disposition: Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01026	<b>Date of Complaint:</b> 4/20/2026
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p>Complaint:</p> <p>The complainant alleges:          There was an incident that happened in his house Saturday night. He didn't witness any of it, he spoke to police outside and they said he could go back in. On his way back in a different officer commanded him to stop, and only spoke to him in Spanish. He refused to speak to the complainant in English. He was speaking to other people in English, but refused to do so for the complainant. He doesn't appreciate being treated like an illegal alien.</p>	
<b>Office of Police Oversight Disposition: Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01027	
<b>Date of Complaint:</b> 4/20/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>	
<p>The complainant alleges:</p> <p>"I'm writing a formal complaint as I was in a car accident on April 2, 2026 at the corner of Burnet Rd and Romeria in Austin, TX. At 9:02AM a [REDACTED] ran through a very apparent red light, hitting myself and [REDACTED] as I was turning left with a green arrow onto Burnet Rd. Mind you, I'm [REDACTED].</p> <p>[REDACTED] This was a complete shock and horrific incident for both myself [REDACTED]. The driver of the [REDACTED] stopped after hitting me and pulled to the side of the road. Seeing as I was thankfully not physically hurt, I got out of my car and attempted to exchange information with the driver. The driver did not speak English, so via Google Translate app I was able to ask for his insurance and Drivers License.</p> <p>The driver, [REDACTED] said he did not have a License and only showed me a Passport. When I asked him why he ran through the red light, he held up his Google translate app to show me a translation from Spanish to English that read , "What do you expect me to do. I was late for work." He had insurance on him, which I took record of, but again he did not confirm that he had a license.</p> <p>I called 911 at the time of the incident, but was told as there were no injuries, to call 311. I then called 311 and was given an Incident number or Service Request Number of [REDACTED]. The police did not contact me for 14 days. I followed up twice with 311. I finally received a call back today (15 days later) to only be informed that this incident was not worthy of a Police Report Number.</p> <p>With \$6,000 in damage to my car, I'm baffled that the Austin Police does not see this incident as report worthy. It sickens me to know that this wreckless driver could continue to harm others, without a verified license, and without any sort of legal or financial punishment for his poor actions."</p>	

**Austin Police Oversight Disposition: Community Concern**

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01047	
<b>Date of Complaint:</b> 4/20/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Sanders, David AP6101	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:  On March 30th I arrived on the scene of my son's car accident (Case ID:260890402).  Two female officers were in their APD vehicle, I assumed they were completing administrative duties regarding the accident. Officer Sanders (6101) was by our personal vehicle that was being prepared to tow. As I approached him, he saw me and turned the other way, so I continued approaching him and introduced myself while shaking his hand. I asked if I could retrieve our personal belongings from the vehicle before it was towed, he said "of course". As I was removing the items, he approached the vehicle and requested my signature on the tow report. As I was signing it he said, "May I ask you a question? What is a 16 year old doing driving a brand-new Lexus?"</p> <p>I was appalled at such a comment. His audacity to pass judgement was extremely out of line. When I expressed my anger, he said he was "being funny". NOTHING about that situation was funny. He apparently shared the comment with his associate officer who approached me and asked if I wanted to speak to a supervisor. I declined, as my son had just been through a stressful event and had been waiting a while for my arrival.</p> <p>The investigation at the scene was also disappointing, as the police report has missing and inaccurate information. After legal consultation, we found the time and resources needed to correct these types of reports rarely results with substantive changes.</p> <p>At minimum, this interaction fell short of my expectations for the Austin Police Department. At most, to the extent Officer Sanders (6101) participated in determining liability in the police report, his comments and conduct raise serious concerns as to whether that determination was made free from bias or improper influence.</p> <p><b>Officer Description:</b>  Name: Saunders  Physical description:  Race: White or Euro American  Gender: Male  Badge number: 6101  What was the officer wearing?: Uniform</p>	
<b>Austin Police Oversight Disposition:</b> Community Concern	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01058	
<b>Date of Complaint:</b> 4/21/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  [REDACTED]  She opened this request for a noise complaint on Sunday through ireportaustin.com. She received an email that the request had been cancelled/resolved with no follow up from APD."	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01062	
<b>Date of Complaint:</b> 4/21/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Martin, Brian AP7778	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Detective Brian Martin is not returning phone calls or emails. The complainant has a case open and was informed that his firearm was found. He would like to talk to the detective in order to retrieve his firearm. He has contacted 3-1-1 and been given the detective's contact information. He has been trying contact this detective for approx. one month. He has called APD evidence, and was informed he needed the detective to clear the firearm for return.</p>	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01080	
<b>Date of Complaint:</b> 4/21/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:  On April 21, 2026, a welfare check was requested at approximately 5:10 PM (ET) for a minor child, [REDACTED] after the child's father, [REDACTED] was unable to establish contact (My Husband).  Dispatch advised that an officer would be sent and that [REDACTED] would receive a call.  At approximately 7:00 PM, [REDACTED] contacted dispatch for a status update and was informed that no officer had been assigned to the call.  At approximately 10:21 PM, a second follow-up call was made due to continued lack of response. Dispatch again confirmed that the call had not been assigned and advised that the delay was due to low priority status and staffing shortages.  As of that time, more than five (5) hours had passed without any officer being dispatched or any attempt made to confirm the welfare of the child.  This complaint is being submitted to document concern regarding the extended delay in response to a welfare check involving a minor child, particularly where there was an inability for a parent with court-ordered rights to make contact.  While I understand staffing challenges and call prioritization, a delay of this length without any officer assignment or alternative attempt (such as phone contact) raises concern regarding response protocols for welfare checks involving children.  I respectfully request a review of this incident, including call handling, prioritization, and whether any alternative measures could have been taken to ensure the child's wellbeing was verified in a timely manner.  Thank you for your time and attention to this matter. (INCIDENT # [REDACTED])</p>	
<b>Austin Police Oversight Disposition:</b> <b>Supervisory Referral</b>	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-001102	
<b>Date of Complaint:</b> 4/24/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:  She reported damage done to her vehicle. She had a feeling it was was an ex partner who had done this. She called the police to make a report. Police came out within a couple hours, she told her story, and they left. A couple weeks later, her car was vandalized again. She tried to report this again, stating she didn't feel safe. She asked that someone come out and try and look at cameras etc. She does not feel safe and feels this person knows she lives there. She went to a police station in person. She'd made up to 6 different cases that keep getting closed. She spoke to Officer Daniel Kessler at the station and he gave her a phone number of the detective assigned to her case. She got a call back saying the case was suspended, and the detective she named wasn't even assigned to her case. She was told they keep closing her case because they have no suspect and no leads. The only call she's gotten in the past two weeks was to tell her she had the wrong number. She does not know why this isn't being taken seriously, and no one at APD is helping her. One of the case numbers [REDACTED]</p>	
<b>Austin Police Oversight Disposition:</b> Community Concern	

Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01121 <b>Date of Complaint:</b> 4/27/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Rougeou, Shawn (AP4893)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "From an email titled 'Officer at [REDACTED] today around 2 wasn't great or proactive with citizen complaints about shootings, ATVs racing in park regularly, when alerting of illicit ATV park they made at Onion Creek soccer complex'  Could we please discreetly ask for retraining and to check in on his commitment to the community?  I'm afraid of retribution but had to say something.  We're also not hearing back from Frank District Rep via email if it's still Shawn Regio, it's been weeks.  Thank you"	
<b>Austin Police Oversight Disposition:</b> Community Concern	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01122	
<b>Date of Complaint:</b> 4/27/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>I was arrested on a warrant for false allegations and the officer who pulled me over pulled me out my car and was using excessive force and even after he hand cuffed me, he was squeezing my left arm really hard to where I was crying telling him to let me go and asked another officer to assist me as he hurt me and left bruising on my left arm. He told me I was acting a fool and that I knew what I did and was laughing at me in the cop car while I was crying and didn't allow me to call my mother to pick up my vehicle so it wouldn't get impounded after he stated I could.</p> <p>Officer description:  Name: Muniz  Physical description: Dark hair, Hispanic, mustache  Race: White or Euro American  Gender: Male  Badge number: 9458  What was the officer wearing?: Uniform  What kind of transportation was the officer using?: Patrol car or motorcycle</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01125	
<b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Jauregui, Daniel (AP9632)	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:  She has expired CO license plates, and she and her partner were pulled over. Officer Jauregui AP9632 was the second officer that arrived at the car. He approached the complainant's partner in the passenger seat and asked for his identification. He was minding his own business, and said he didn't need to show the officer his ID. The officer seemed like he was out to get someone. He reached inside the window to open the door. The officer obtained his id, and ran it. Found some things and arrested the complainant's partner and took him to jail. The officers seemed to have an exchange congratulating each other on the arrest, which the complainant thought was very rude. The officer handed her partner's phone back to him, and told him not to bother erasing text messages- which the complainant thought was strange. The first officer, SGT Taylor, acknowledged the rude behavior, apologized to the complainant and told the complainant he would speak to officer AP9632 later. She had a pleasant interaction with all the other officers. She was given a ticket for no insurance and no TXDL E-18987030.</p>	
<b>Austin Police Oversight Disposition:</b> Formal Complaint	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01127	
<b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Vasquez, Nicholas (AP9872)	<b>Unknown:</b> <input type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "He saw off duty Officer Nick A Vasquez hit his wife at a 4 way stop in his personal vehicle. The complainant knows he is an APD officer and that this was his wife because they live in the same neighborhood, and he went to school with him."	
<b>Austin Police Oversight Disposition:</b> <b>Formal Complaint</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01128	
<b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Ellis, Terrell AP9229	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Officer Terrell Ellis Lemar #9229 [REDACTED] is possibly trying to hurt me or someone else. Ellis and I met on Tinder a few years back and proceeded to add each other on social media. Over the following months and years, Ellis would post concerning content that an active officer should not be posting on social media. The content suggested Ellis had urges to externalize. Eventually Ellis started dating [REDACTED], who was friends with [REDACTED], a sex-offender who mistreated me when I was in university. I have procrastinated on reporting them because I fear retaliation from these three men, the reason why I have decided to put my government name on this report. I hate that I cannot upload more evidence. There's only so much I can do.</p> <p>Officer Description:  Name: Terrell Ellis Lemar  Physical description: Brown hair and eyes, toned, 5'7"  Race: Black, Afro-Caribbean, or African American  Gender: Male  Badge number: 9229  What was the officer wearing?: Uniform  What kind of transportation was the officer using?: Patrol car or motorcycle</p> <p>Witness Information:  Witness Name: [REDACTED]  Witness Email:  Witness Phone:  Is there anything we should know about this witness?: Boyfriend to Ellis, accessory / accomplice</p>	
<b>Austin Police Oversight Disposition:</b> Community Concern	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01129	
<b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Padilla, Dylan AP9250	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:          I was being a witness to the exchange of my grandkids, so their mom can head back to San Antonio. Officer Padilla (do not get badge#). He was very rude with me about asking a question to another party. He yelled at me and even looked at me with a very mean face and he even rolled his eyes at me. I did not give me a chance to explain what was going on during that time. I was assuming that he thought it was blacks against Mexican. The Mexican family was my family. He need some coaching on when and how to speak to a citizen. I am a government worker and i didn't appreciate how he treated me at all.</p>	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01130 <b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  "He saw A DWI police vehicle 0374 that had a punisher sticker with an inverted American flag on the vehicle. The complainant believes this is a gang symbol and that this personal sticker is illegal to have on a city vehicle. The complainant stated the presence of this sticker leads his to believe that this officer or whoever put the sticker on there is dangerous and may consider themselves a vigilante."	
<b>Austin Police Oversight Disposition:</b> Supervisory Referral	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01131	
<b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b> Bynum, Jonathon AP5611	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>He brought his Camper van for 68A Inspection voluntarily. The vehicle was believed to be stolen after running plates. The vehicle was seized and the complainant's title was taken. No receipt of seizure was given. The vehicle was later released to another unknown part. The complainant was only given a piece of paper with case numbers. 26-1100449 Officer Bynum AP5611</p>	
<b>Austin Police Oversight Disposition:</b> Formal Complaint	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01134 <b>Date of Complaint:</b> 4/28/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<b>Complaint:</b>  The complainant alleges:  She was at work and she had a friend watching her home. Her friend had a man over that the complainant does not know. APD showed up to her house with a search warrant, and messed up her whole apartment including her kids' room while she was at work. They took her daughter's phone. She has a case number, but its at home right now. She is scared to go home.	
<b>Austin Police Oversight Disposition:</b> <b>Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01138	
<b>Date of Complaint:</b> 4/29/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input checked="" type="checkbox"/>
<b>Nature or complaint:</b> Excessive Force	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Office used excessive force after the man was detained. He repeatedly punches the man in the faces while other offices are detaining him.</p> <p>Witness information:</p> <p>Witness Name: ██████████</p> <p>Witnesses Email:</p> <p>Witness Phone:</p> <p>Is there anything we should know about this witness?: Unknown area but she mentions Bootker T area she posted the original video online.</p> <p><a href="https://www.facebook.com/share/1HMmMGNfGX/?mibextid=wwXIf">https://www.facebook.com/share/1HMmMGNfGX/?mibextid=wwXIf</a></p>	
<b>Austin Police Oversight Disposition:</b> <b>Formal Complaint</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01139	
<b>Date of Complaint:</b> 4/29/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Serrato, Luis AP8791	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>This officer Luis serrato badge number 8791 was having an affair with my wife and used his position as a police officer to threaten me. I found out about their relationship and his actions to constantly hide their conversations. When I confronted him about this he said that "they let me murder once and walk, why wouldn't they do it again?"</p> <p>Officer Description:  Name: Luis Serrato  Physical description: Black hair, brown eyes, medium build, 5'7"-5'8"  Race: Latino or Hispanic American  Gender: Male  Badge number: 8791  What was the officer wearing?: Regular clothes  What kind of transportation was the officer using?: I don't know</p>	
<b>Austin Police Oversight Disposition: Formal Complaint</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01141	
<b>Date of Complaint:</b> 4/29/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Discourtesy or Improper Conduct	
<b>Austin Police Officers Involved:</b> Quintanar, Alberto AP10212	<b>Unknown:</b> <input type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>The complainant alleges:  On the evening of February 19, 2025, I returned to my apartment complex at approximately 10:30–11:00 PM after attending a professional volleyball game at the HEB Center in Cedar Park. I had consumed a small number of alcoholic beverages approximately two hours prior to arriving home. I was coherent and not intoxicated.  Upon arriving at the entrance to my apartment complex, I fell asleep briefly while waiting for the gate to open. I had worked two consecutive jobs in the 24 hours prior and had received only approximately two hours of sleep. My phone was dead, preventing me from using a digital gate access method.  After being awakened by someone knocking on my window, I moved my vehicle to a legal parking spot in the parking area adjacent to the leasing office inside my apartment complex, with my engine off, and waited for a resident to open the gate. While resting in my vehicle, EMS arrived in response to a wellness call. EMS personnel spoke with me directly, assessed my condition, determined that I was coherent and not in distress, and confirmed that my vehicle was legally parked with the engine off. They indicated they were satisfied I was okay and prepared to leave. At that point, three APD officers arrived on scene. EMS departed. The officers then continued to question me regarding my sobriety despite EMS having already cleared me. I calmly and repeatedly stated that I was fine, that I was at my place of residence, that my car was off and legally parked, and that I would like to go inside.  I agreed to perform the horizontal gaze nystagmus (eye tracking) test, which I understand I passed. When officers requested additional field sobriety tests, I asked to understand the basis for the continued detention given that EMS had cleared me and I was on my residential property. I did not refuse the tests outright — I asked for clarification on why they were being requested. I was calm and non-confrontational throughout.  Without further justification, officers physically restrained me, placed me in handcuffs, and transported me to the Williamson County Jail, despite this being an APD-initiated stop within a Travis County residential address. Officers also conducted a search of my vehicle without my consent and without articulating probable cause.  At intake, I disclosed that I have bipolar disorder and that the situation was triggering [REDACTED]  [REDACTED] This disclosure was noted by intake personnel.</p>	

A breathalyzer test administered at the jail confirmed that I was well under the legal blood alcohol limit. Officers acknowledged the wrongful nature of the arrest and apologized. This acknowledgment — including documentation of the wrongful arrest — was recorded in an official intake document, which I have or can obtain a copy of. Officers then transported me to the impound lot and released my vehicle to me without charge, citing the wrongful arrest.

Officer Description:

Race: White or Euro American

Gender: Male

Badge number: 10212

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

**Austin Police Oversight Disposition: Supervisory Referral**

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01147	
<b>Date of Complaint:</b> 4/29/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>From 311 forwarded feedback: The complainant alleges:</p> <p>"Hello, We received the following feedback from a community member. Issue: (Received via mobile app) "A squad car was barreling through traffic at 3pm on a "high crash roadway". Weaving closely behind and through vehicles without indicators or emergency lights, speeding over 40 in a 35. No emergency lights or sirens, just straight reckless driving by APD. Squad car #8793, Pleasant Valley just over the water towards Roy G Guerrero park, @3-3:15 PM."  ████████████████████  ████████████████████  ██  ████████████████████"</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01148	
<b>Date of Complaint:</b> 4/29/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Follow-up by Detective or Officer	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>On 4.5.2026 I called 911 as there was a homeless couple in my backyard using an inflatable pool to cool off. They essentially were living there. They were using my utilities as well as stole and damaged my property. The couple left so no APD officers came out. The female, [REDACTED] admitted she stole my stuff and would return to me. I made a report the next day # [REDACTED]</p> <p>Over the next few weeks, I called 311 several times as each time I went to the house they were there but would leave as soon as they thought I was going to call the police. Each time they are there they use my property to sleep, do drugs and have sex as well as leave their trash. They also have 2 stolen bikes in their possession.</p> <p>When I called 311 after the Easter incident I was told there was a task force or team that helps with the homeless problem. The second time I reported to 311 they said someone from the team would contact me.</p> <p>On 4.17.2026 I was contacted by APD and was advised to call my District Rep Office Region # 3 and they should be able to assist me. The office advised to call that night Sunday so that I can leave a message for the start of the week which I did.</p> <p>4.23.2026 I called my district rep office and left another voicemail and have yet to hear back from anyone.</p> <p>4.28.2026 I called 311 again as I found the couple sleeping in my back yard and was told to contact APD oversight committee for assistance.</p> <p>I desperately need assistance with this issue. APD wont come out if they are not at the residence when I call and as soon as they hear me call they leave. The additional encampments still need to be addressed by the city.</p>	
<b>Austin Police Oversight Disposition:</b> <b>Supervisory Referral</b>	

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01159	
<b>Date of Complaint:</b> 4/30/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>Service Request Confirmation - 26-00108564/ Confirmación de solicitud de servicio - 26-00108564</p> <p>Hi [REDACTED], nice to meet you in person! As you can see, I initiated this report on the 8th. This is regarding witness tampering, conspiracy to commit witness tampering, possible obstruction of justice, and related crimes. I was mistaken earlier when I said it's been 10 days but it has been 9 days today. I've called for an update from 311 multiple times and they can't even give me an answer on where I am in the queue. I'm on anti anxiety medicine because of this situation and I've been begging them to take this seriously and I'm just not seeing any movement unfortunately. Thank you so much for your attention to this matter!</p> <p>Cont'd</p> <p>Thanks for getting back to me. An investigator did finally reach out to me the day before your email. I had called back a few times to ask for updates and asked if the matter could be expedited, although I do not think that changed anything timing-wise. The first officer who contacted me told me my situation was a civil issue. His tone was dismissive and, honestly, rude, and he ended up hanging up on me. Luckily, I was able to answer the second call, which came more than 36 hours later rather than within the 24 hours I had been told is the policy many times, and the matter has now been moved to an investigator.</p> <p>I would like to file a complaint about the first officer who called me. I think his attitude and the way he handled the call were inappropriate. I also think he needs more training on what constitutes a criminal matter. He is the only person I have spoken with who tried to say witness tampering was a civil issue, and my complaint almost died right there because of it.</p> <p>As with everything with dealing with APD, I'm not just concerned because of what happened with my report, but because it makes me wonder how many other people have had legitimate complaints brushed off the same way after already waiting almost two weeks just to make the report in the first place.</p> <p>Thanks again for your help!</p>	
<b>Austin Police Oversight Disposition:</b> Not OPO	

The City of Austin is committed to compliance with the American Disabilities Act.  
Reasonable modifications and equal access to communications will be provided upon request.

***This document is a community complaint and are allegations only. No findings or determinations have been made.***

<b>Complaint Number:</b> 2026-01160	
<b>Date of Complaint:</b> 4/30/2026	
<b>Complainant's Name (if given):</b>	<b>Anonymous</b> <input type="checkbox"/>
<b>Nature or complaint:</b> Improper Police Procedure	
<b>Austin Police Officers Involved:</b>	<b>Unknown:</b> <input checked="" type="checkbox"/>
<p><b>Complaint:</b></p> <p>The complainant alleges:</p> <p>“Squad car seen speeding with no emergency lights on, tailgating multiple cars extremely closely, and weaving through traffic. There were very few cars on the road, police car would speed up to a car, get within a few feet of the rear bumper of the car ahead, then break suddenly in order avoid hitting the car before jerking to change lanes and weave, continuing to speed up right behind the next car. This happened several times while we were behind, and was very erratic. This was southbound on Airport boulevard, beginning at the 290 underpass, and continued westbound onto 51st until we turned away from the car at Duval. No emergency lights were ever turned on.”</p>	
<b>Austin Police Oversight Disposition:</b> <b>Community Concern</b>	