



ICMS #: 2020-1025

September 18, 2020

Complaint: Ms. [REDACTED] submitted a complaint online to the Office of Police Oversight stating the following:

“This is probably my hundredth interaction with the Austin Police department over my autistic son. This is the second interaction with officer [REDACTED] # [REDACTED]. He needs mental health training he is Dismissive and rude refused my request for a mental health officer, and during the pandemic was closer than six feet from my mentally ill child throughout the whole interaction. Police need to stop responding to mental health calls especially when it's a mentally ill minor who is calling, especially if they are going to act like officer [REDACTED] and make the situation worse.”

This notice of formal complaint is a request for Internal Affairs to initiate an investigation in order to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.

Recommended Administrative Policies to Review (to include but not limited to):

301.2 IMPARTIAL ATTITUDE AND COURTESY

Employees are expected to act professionally, treat all persons fairly and equally, and perform all duties impartially, objectively, and equitably without regard to personal feelings, animosities, friendships, financial status, sex, creed, color, race, religion, age, political beliefs, sexual orientation, gender identity or gender expression or social or ethnic background.

900.1.1 RESPONSIBILITY TO KNOW AND COMPLY

The rules of conduct set forth in this order do not serve as an all-inclusive list of requirements, limitations, or prohibitions on employee conduct and activities; employees are required to know and comply with all Department policies, procedures, and written directives.

Recommended Classification: *The OPO is permitted to make a preliminary recommendation on the classification of administrative cases.*

The OPO recommends that this allegation receive a B classification.