



OFFICE OF POLICE OVERSIGHT

NOTICE OF COMPLAINT

December 16, 2022

ICMS #: 2022-1129

On December 14, 2022, the OPO received a phone complaint.

The complainant alleges: The OPO received this complaint via phone from [REDACTED] and via CAF from [REDACTED]. [REDACTED] is [REDACTED] brother. [REDACTED] is the person that officers interacted with. Both complaints are included here.

The OPO received the following via a Council Action Form from [REDACTED] office:

Constituent called to express dissatisfaction with recent interactions with the police department.

They shared that previously their interactions with the police, in particular Corporal [REDACTED] were both professional and supportive. The constituent was upfront about having an unspecified "mental health issue" that typically presents as disassociative behavior.

At some point over the weekend the constituent called 911 and 2 officers responded. He said one of the officers is the assistant to Corporal [REDACTED]. When the officers initially responded the constituent stated he was not suicidal, but experiencing mental distress. The officers reached out to a mental health officer for support.

The constituent stated that he was feeling pressured to say he was suicidal so the responding officers could transport him, but he did not feel safe getting in the car with them and at the time was not feeling suicidal. He went on to share that while the officers were busy contacting the Mental Health Officer, he decided it would be easier to tell the officers that his brother was going to be helping him get support, to which the responding officers replied, "that's good because the Mental Health Officer is too busy to respond anyway and barely had 5 minutes to even talk to us". The responding officers left.



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Later the constituent attempted to jump from the [REDACTED] bridge but thankfully was pulled to safety by a different set of officers.

He gave us case [REDACTED]

He is asking that APD improve training about issues regarding mental health particularly this importance of intervening early with people experiencing mental health issues early, before situations escalate.

The constituent also expressed that he feels like his fundamental civil rights, as a person with a disability, are being violated because of this lack of training. He stated that in the process of lodging complaints, he was being told that only certain officers or one officer in particular would be able to respond to any future calls.

The OPO received the following complaint via phone:

[REDACTED] is calling on behalf of his brother, [REDACTED]. Last [REDACTED] his brother called 911 because he was in a mental health crisis. Corporal [REDACTED] assistant responded with another gentleman. In every way, they tried not to help his brother. A mental health officer was called, and the mental health officer said he did not have time to help his brother. What is even more alarming, later that night his brother ended up on [REDACTED] where he literally jumped off the bridge and was caught by a police officer in mid-air or in mid-jump. God bless the police officer. Where is the accountability? This is bad. The complainant is asking to pull the web cameras and listen to how Corporal [REDACTED] assistant was trying in every way not to help his brother. In the recording he listened to, he heard his brother say he was coming to get him. [REDACTED] asked his brother why he said that, and his brother said because it was obvious the officers did not want to help him. What was more alarming was the recording the complainant heard when the MHO plainly said he did not have time to help his brother and could only give the police officers five minutes of his time. Four or five hours later, his brother ended up jumping off of a bridge. Where is the



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accountability? This is a big problem. He is going on air today at [REDACTED] with his brother to let citizens know how APD abandoned his brother, and his brother almost lost his life.

This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.