



OFFICE OF POLICE OVERSIGHT

NOTICE OF COMPLAINT

January 28, 2022

ICMS #: 2022-0063

On January 26, 2022 the OPO received an online complaint.

The complainant alleges: [REDACTED] i got in a car accident in a residential neighborhood. The cars were not blocking traffic, and i was very anxious as it was my first experience in an accident. when officer [REDACTED] showed up, he was instantly rude off the bat. before introductions or checking on me or the other people involved, he expressed anger that the cars had not been moved to the side of the road. I explained that i was under the impression to leave my car put, as it was not blocking traffic and i wasn't aware of the extent of the damage. he ignored my response and kept repeating himself, getting ruder each time. when i got in my car to move it i drove over lots of broken glass, and the pieces flew everywhere, hitting the officer and my boyfriend in the process. it was a very nerve racking experience for me, and officer [REDACTED] did not once ask to see how i was doing or apologize for his rude behavior even though i was nothing but polite and cooperative. as this was my first personal experience with an austin police officer, i was extremely disappointed and upset after the way he spoke down on me and offered the bare minimum of service. he appeared very inconvenienced to be there and to be answering my questions about the process. I am not happy at all with this experience, and expected much more from the officer who i was expecting to help me through a very unpleasant and stressful experience.

This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.