



OFFICE OF POLICE OVERSIGHT

NOTICE OF COMPLAINT

August 5, 2022

ICMS #: 2022-0646

On August 2, 2022, the OPO received a phone complaint.

The complainant alleges: She spoke to 311 and was told it was better if she filed her police report online, but the website indicated if anything was off the report would be disregarded. She called again the next day and filed her report with 311 and was told she would get a call in 48 hours. She missed the two calls, so she called back and started the process all over again. She was contacted via e-mail by ██████████ Southeast Austin's investigation regarding a suspension letter. Office ██████████ left a voice mail that contradicted what the letter said. She was never contacted by APD regarding information for her case. Why was she not contacted? She and detective ██████████ played phone tag. She has left several messages and never received a return phone call from detective ██████████

This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.