



## OFFICE OF POLICE OVERSIGHT

### NOTICE OF COMPLAINT

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February 17, 2023

ICMS #: 2023-0136

On February 14, 2023, the OPO received a phone complaint.

**The complainant alleges:** She was not familiar with the bank building or parking lot of the bank. She was only there to cash a check that was given to her. The teller lines were closed so she went to the front of the bank where she saw yellow caution tape wrapped around about three-quarters of the door. She thought maybe something was broken from the ice storm. She opened the set of glass doors that was clear and Officer [REDACTED] badge [REDACTED] assertively jumped in front of her and yelled, "What are you doing -- get out." The officer asked her why she was there and told her that it was a crime scene. She told him she was there to cash a check. The complainant told the officer to stop treating her like a criminal. The security guard standing near the officer told the complainant they just had an armed robbery. As the complainant walked out, she told the officer the tape said caution not that it was a crime scene, and he did not have to treat her that way. The officer then asked her if she wanted to go to jail and the complainant responded, "Of course not." The complainant's brother was with the police department, and she has spent many hours riding with him, and she has never seen an officer act like that toward someone who was doing nothing wrong. She spoke to someone who worked at her bank who told her they use to work at [REDACTED] Bank and the protocol is if there is an armed robbery the doors should have been locked. As she was leaving her bank, a van drove up and changed the tape to crime scene tape which would have clearly indicated to her that to her something was going in and not to walk in. Nothing about the situation shows that there was a crime. The complainant just wants an apology, and she wants the supervisor to know the officer clearly has some anger issues. It has always been hard for her to identify with the negative things about officers, but since that incident, she has that fear of -- what if he had thrown her on the ground or against the car and she 100 percent did nothing wrong. The officer was aggressive and out of control. The complainant had this horrible feeling about this officer in a uniform yelling at her. The officer would only give her his last name and a four-digit number.



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*This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.*