



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0981	Date of Complaint: 9/27/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input checked="" type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known): Campbell, Unknown	Unknown: <input type="checkbox"/>
Complaint: Hey sir, Our office received a phone call from a concerned mother due to an incident with Officer Campbell. She is going to make a complaint and I recorded the initial phone call. There were long gaps in the phone conversation because we were attempting to find the police call she was referencing. Here is the voice recording of the phone conversation. V/R The recording was the mother of [REDACTED] and she was questioning why the police were looking for her [REDACTED] year old son. The main portion of the conversation does not start time stamp of 11:55. You can hear Det. Bianchi inform the mother that the officer (later ID as Officer Campbell) did not chase her son and that the officer observed her son [REDACTED] and another juvenile male smoking a vape on school grounds. When the officer made contact with [REDACTED] he started grabbing at his waist band. Det. Bianchi told her that the officer believed he may have had a weapon and unholstered his firearm but never pointed it at her son. Det. Bianchi went on to say that Officer Campbell never was able to talk to [REDACTED] because after he asked her son to remove his hand from his waist band, her son ran off. [REDACTED]'s mother then asked Det. Bianchi about the process for making a complaint and he provided the information.	
Office of Police Oversight Disposition: Community Concern <input checked="" type="checkbox"/> Supervisory Referral <input type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0984	Date of Complaint: 9/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input checked="" type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known): Cast, Joseph AP7764	Unknown: <input type="checkbox"/>
Complaint: <p>The complainant is making this complaint on behalf of the complainant as he is in the hospital and in surgery. The complainant stated that [REDACTED] was on 5th street and had an interaction with Joseph Ray Cast AP 7764. The complainant stated that Officer cast broke Mr. [REDACTED]'s arm, left him bruised and broke his tooth. She was not able to provide details of the incident or the exact location.</p>	
Office of Police Oversight Disposition: Community Concern <input type="checkbox"/> Supervisory Referral <input checked="" type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0987	Date of Complaint: 9/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input checked="" type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known): Garcia, Trinithad AP8398	Unknown: <input type="checkbox"/>
Complaint: <p>The complainant was wrapping up his birthday celebration and had an argument with the bartender at little drinks lounge. He didn't go in and started walking back to his apartment. The bartender had called the cops who found him walking and said they just wanted to get him back to his apartment safely. When they approached his apartment, the police said they were arresting him on an outstanding warrant. He did not resist arrest. The complainant identified officer Trinithad Garcia 8398. The complainant stated he was brought to the ground with a knee in his back, and the officer struck him in the head 3-4 times. He was given a black eye, he still has pain in his jaw from this arrest.</p>	
Office of Police Oversight Disposition: Community Concern <input type="checkbox"/> Supervisory Referral <input checked="" type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0988	Date of Complaint: 9/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved: Chandler Ray	Unknown: <input type="checkbox"/>
Complaint: 09/30/2024 02:52 PM Complainant states that on or about 26th of September he and some visitors there with him at his mother's residence at [REDACTED]. While sitting at the back yard of the property they were approached by officers alleging that the registration on the vehicle did not match the vehicle license plate. The officer requested the visitors to identify themselves, which was refused. The complainant intervened explaining that there is no crime being committed, and then informed the officer that his visitors do not have to identify themselves. The complainant then alleges that the officer informed them he was going to take the license plate off the vehicle if the visitors refuse to identify. Roughly 10-15 minutes later, the officer apologized to the complainant alleging that there was a new dispatcher, and the information wasn't able to pull the registration correctly. The second part of the complaint was that there was an ex Austin police officer "Ray Chandler" who showed up on scene and engaged in what the complainant felt was inappropriate banter towards him and his visitors. The complainant felt there was an officer biased based on whatever "Ray Chandler" might have mentioned to them about him and his family.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0980	Date of Complaint: 9/27/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input checked="" type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>The complaint alleged that the police kept the complainant's son, who committed a crime (murder), in the police car for a substantial amount of time. The complainant stated that when an arrest is made, the individual should be taken off-site immediately. However, APD kept his son there for hours, and he feared that angry relatives who showed up might discover his son's presence, potentially leading to multiple arrests. He also stated that APD undressed his son on-site in view of the victims and others nearby.</p> <p>The complaint also stated that his stepbrother is related to a former Austin police officer, [REDACTED] who is the Sheriff of Caldwell County. He mentioned giving his stepbrother a key to his mother's residence, where his sister and her son lived. When the complainant went to the home on Wednesday, he noticed that his stepbrother had changed all the locks.</p> <p>His sister went to the house and rechanged the locks since it was her residence. The complaint stated that about seven officers showed up that night to question this. Upon arrival, one officer reportedly said, "Oh, and now the suspect's family is going through the house." The complainant found this inappropriate and felt that no one should refer to them as the "suspect's family." He believes this may have been influenced by [REDACTED] who could have informed the APD officers about him.</p> <p>The complaint also noted that when his wife stepped out of the house, she overheard a conversation between the police officers outside. She identified one officer as a young Hispanic woman and another as a male officer, who seemed to be arguing. The wife heard the female officer say, "Well, what we cannot do is help someone else establish residency in a home where someone else currently resides." The complainant finds it unethical for officers to try to assist someone in establishing residency in a home that is already occupied.</p>	
Office of Police Oversight Disposition: Community Concern <input type="checkbox"/> Supervisory Referral <input checked="" type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0982	Date of Complaint: 9/28/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input type="checkbox"/> Improper Police Procedure <input type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input checked="" type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known): Unknown	Unknown: <input checked="" type="checkbox"/>
Complaint: On September 26, 2024, I observed and recorded a police takedown. In my opinion, the officer appeared to use excessive force because the suspect was trying to walk away and the officer threw him down with enough force to cause his body to roll. The suspect was later taken away by ambulance. I also believe an officer intentionally obstructed my recording by moving his police vehicle. Here is a link to a clip showing the takedown.	
Office of Police Oversight Disposition: Community Concern <input checked="" type="checkbox"/> Supervisory Referral <input type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0983	Date of Complaint: 9/29/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input type="checkbox"/> Improper Police Procedure <input checked="" type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input type="checkbox"/> Harassment <input type="checkbox"/>	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>EMTs for private event were approached by a black Nissan four door sedan (Altima) from the rear that had apparently come through the first blockade. When asked if could help the driver rolled down his window wafting out the distinct smell of alcohol. The window being fully down the EMT could see two large containers of BudLight and some other clear alcoholic beverage both open. The driver seemed confused while asking what is going on in front of the medical tent that was blocking the barricade that separated the now driver from the road the bicycle racers were on. It isn't any surprise that a person might have a beer at one of these events but normally the person isn't audibly drunk and seeming to have difficulty driving in a straight line they don't generally drive themselves they normally have a Designated Driver to get them safely away. The EMTs attempted to reach the APD officer that was posted on the side that the driver came down; but after several failed attempts the Nissan made several attempts at turning around and heading the other direction before stopping again at the cruiser corner. The EMTs attempted to go to the cruiser to have PD intervention and investigation, but when the offer returned to cruiser (lunch supposing) the Nissan turned quickly to try to go the other way when saw the cop walking up and again rolled windows up. The EMTs gave the Detective a ride to the where the Nissan again had attempted to get by onto the closed course. The officer walks to the window and tells the driver it is a closed event the windows being still rolled down the EMTs could still see and smell the beer of the drivers car as the car attempted several times to attempt a turn around to go the other way. When asked about the open containers the officer just shook his head and walked back with his tacos to his cruiser. Feel like a bit more should've been done other than to release this otherwise open container driver drive away after nearly driving onto the course twice and having the two larger beers in the center console.</p>	
Office of Police Oversight Disposition: Community Concern <input checked="" type="checkbox"/> Supervisory Referral <input type="checkbox"/> Formal Complaint <input type="checkbox"/>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0986	Date of Complaint: 9/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature or complaint: Discourtesy or Improper Officer Conduct <input checked="" type="checkbox"/> Improper Police Procedure <input checked="" type="checkbox"/> Bias Based Policing <input type="checkbox"/> Excessive use of Force <input type="checkbox"/> Harassment <input checked="" type="checkbox"/>	
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: An officer driving Unit 3901 (white and black Ford Truck) has been harassing everyone who is a pedestrian near Riverside and Montopolis today and all day yesterday (9/29/2024). She saw him most recently outside of the JD's on Montopolis. She tried to get a picture of the officer who she described as white, but he zooms off every time he sees someone pull their phone out. He has been taking things from people and laughing in their faces. He is out there harassing everyone including elderly people, children and other easily targeted people. He scared an elderly woman so badly that the complainant had to walk her home. The complainant understands that the police are usually out there protecting people from homeless people and drug addicts/dealers, but this officer is harassing everyone.	
Office of Police Oversight Disposition: Community Concern <input checked="" type="checkbox"/> Supervisory Referral <input type="checkbox"/> Formal Complaint <input type="checkbox"/>	



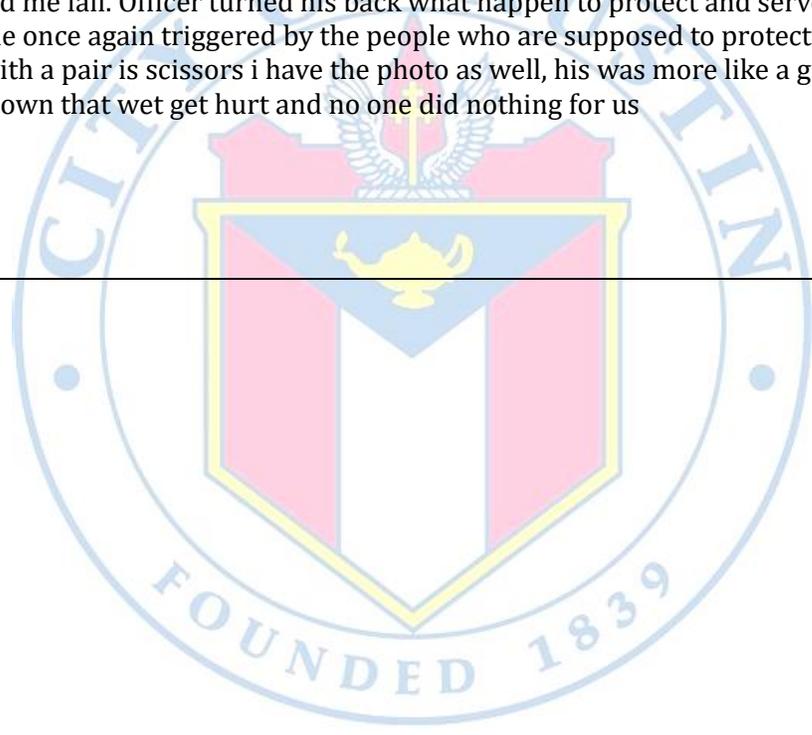
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0988	Date of Complaint: 9/30/24
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>Complainant states that on or about 26th of September he and some visitors there with him at his mother's residence at [REDACTED]. While sitting at the back yard of the property they were approached by officers alleging that the registration on the vehicle did not match the vehicle license plate. The officer requested the visitors to identify themselves, which was refused. The complainant intervened explaining that there is no crime being committed, and then informed the officer that his visitors do not have to identify themselves. The complainant then alleges that the officer informed them he was going to take the license plate off the vehicle if the visitors refuse to identify. Roughly 10-15 minutes later, the officer apologized to the complainant alleging that there was a new dispatcher, and the information wasn't able to pull the registration correctly.</p> <p>The second part of the complaint was that there was an ex Austin police officer "Ray Chandler" who showed up on scene and engaged in what the complainant felt was inappropriate banter towards him and his visitors. The complainant felt there was an officer biased based on whatever "Ray Chandler" might have mentioned to them about him and his family.</p>	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0989	Date of Complaint: 9/30/24
Austin Police Officers Involved (If known):	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>Sw24110019 I was detained by law enforcement at Zaragoza park. I was released and was waiting to see if my friends were being released as well. I stood up against the wall on calles st where an officer and EMS just watched me fall and failed to abide aid by my side. I was helped up from DJ was was Al'so released from being detained and he then tells the officer directing traffic that why did he turn his back on me when i feel. I feel discriminated against i was not checked on when EMS witnessed me fall. Officer turned his back what happen to protect and serve your community. My pride once again triggered by the people who are supposed to protect me. [REDACTED] [REDACTED] was cut with a pair is scissors i have the photo as well, his was more like a gush. I just felt bullied and let down that wet get hurt and no one did nothing for us</p>	





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2024-0990	Date of Complaint: 9/30/2024
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: 09/30/2024 04:59 PM Complainant alleges: The complainant states that her husband was pulled over by Austin Police Officers while on his way to work. Upon stopping, the officers allegedly ordered him to exit his vehicle with his hands raised while they had their weapons drawn. The complainant further alleges that the officer then handcuffed her husband and placed him in the back of their patrol car without attempting to identify him or informing him of the reason for his detainment. After a period of time, the complainant's husband was released by the same officers, who apologized profusely, acknowledging that a mistake had been made. This incident which occurred in the Walmart Parking Lot, has left both the complainant and her husband deeply distressed, leading to anxiety and recurring nightmares. The complainant seeks answers regarding the cause of this incident and the steps that will be taken to address it. The complainant has provided case # 24-2640317 in relation to this matter.	
Office of Police Oversight Disposition: Supervisory Referral	