



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0759	Date of Complaint: 9/4/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway AP7994	Unknown: <input type="checkbox"/>
Complaint: "I saw one of your officers engage in road rage which was then captured on social media as well Your office threatened and abused a civilian. Looked like he wanted to do her harm - given how he swerved into her it is definitely assault. https://www.instagram.com/reel/Cwt0RZF0t_Q/ Officer description: John Hattaway Balding White or Euro American Male Regular clothes unmarked car"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0761	Date of Complaint: 9/3/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway AP7994	Unknown: <input type="checkbox"/>
Complaint: "Viral video showing officer John Matthew Hattaway showing conduct... Unbecoming of an officer. Our police department should be held to a higher standard than this, regardless of the situation. I hope you address this, thank you."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0762	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Jason Bryant AP3432	Unknown: <input type="checkbox"/>
Complaint: "On this Sat the 2nd, 2023 I was watching T.V when at approximately 7:50 pm I'm hearing banging or knocking on the Apt. 17109 which is behind me. I had my phone next to me so I took it where the noise was coming from and placed it on top of the coffee maker so I repeat this what I called banging started way before and I do end it sooner because the longer the video recording it's difficult to send with an email. So just like I have before I sent an email of the video of this harassment and a statement to the one who are not only the leadership of the Police but also Austin elected and city officials. I want to add that this complaint is direct to Comm. Disher who is over these officers by the email that I received by the former Comm. Jason Bryant and if this continues"	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0762	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Jason Disher AP3933	Unknown: <input type="checkbox"/>
Complaint: "On this Sat the 2nd, 2023 I was watching T.V when at approximately 7:50 pm I'm hearing banging or knocking on the Apt. 17109 which is behind me. I had my phone next to me so I took it where the noise was coming from and placed it on top of the coffee maker so I repeat this what I called banging started way before and I do end it sooner because the longer the video recording it's difficult to send with an email. So just like I have before I sent an email of the video of this harassment and a statement to the one who are not only the leadership of the Police but also Austin elected and city officials. I want to add that this complaint is direct to Comm. Disher who is over these officers by the email that I received by the former Comm. Jason Bryant and if this continues"	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0763	Date of Complaint: 9/1/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: David Rodriguez AP7510	Unknown: <input type="checkbox"/>
Complaint: "Case number 232430491 Officers were responding a to false noise complaint which somehow targeted the complainant's apartment. The complainant had no idea what was going on and was working in her home. She heard banging on the door and officers yelling please open up. She chose not to open her doors and not to have anything to do with them because she knew she didn't have to. They entered her home without permission. She heard 2 police officers in her house, so she opened her bedroom door to find one of the police officers had a gun pulled on her. The officers cited a wellness check as the cause to enter and said that someone had filed a noise complaint. The complainant said there was no reason to enter or pull a gun in her house. She told officers to leave and that they did not have permission to be inside her home. After they left, she went to lock door and take pictures of their car. One of the police officers told her that next time she should open the door. She said this is harassment and it is unacceptable. She stated that the false sense of authority is unacceptable. After the incident, she then called 911 to find out who their supervising officer was. She spoke with 5 operators before she found one who would give her info on the supervising officer. She feels the operators were unwilling to help. Corporal Rodriguez was the shift supervisor and when he spoke with her, he was more interested in wanting her to understand his perspective instead of taking accountability and listening to what she had to say. She said she understands what a wellness check is, but it doesn't excuse the officers coming into her home and pulling a gun on her. The complainant also stated that Officer Shows never called back after she attempted to call him. The complainant stated this is the 2nd time she has been harassed by APD at her house."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0763	Date of Complaint: 9/1/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Joshua Shows AP5971	Unknown: <input type="checkbox"/>
Complaint: "Case number 232430491 Officers were responding a to false noise complaint which somehow targeted the complainant's apartment. The complainant had no idea what was going on and was working in her home. She heard banging on the door and officers yelling please open up. She chose not to open her doors and not to have anything to do with them because she knew she didn't have to. They entered her home without permission. She heard 2 police officers in her house, so she opened her bedroom door to find one of the police officers had a gun pulled on her. The officers cited a wellness check as the cause to enter and said that someone had filed a noise complaint. The complainant said there was no reason to enter or pull a gun in her house. She told officers to leave and that they did not have permission to be inside her home. After they left, she went to lock door and take pictures of their car. One of the police officers told her that next time she should open the door. She said this is harassment and it is unacceptable. She stated that the false sense of authority is unacceptable. After the incident, she then called 911 to find out who their supervising officer was. She spoke with 5 operators before she found one who would give her info on the supervising officer. She feels the operators were unwilling to help. Corporal Rodriguez was the shift supervisor and when he spoke with her, he was more interested in wanting her to understand his perspective instead of taking accountability and listening to what she had to say. She said she understands what a wellness check is, but it doesn't excuse the officers coming into her home and pulling a gun on her. The complainant also stated that Officer Shows never called back after she attempted to call him. The complainant stated this is the 2nd time she has been harassed by APD at her house."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0767	Date of Complaint: 9/6/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Kevin Kelly AP4877	Unknown: <input type="checkbox"/>
Complaint: "I have been trying to get a usable report for my identity theft case since May 2023. Financial crimes closed the case without allowing me to speak with someone. I have called and emailed repeatedly and have not been able to talk with anyone. The credit collect agency said I must have an official police report to dispute the nearly \$7,000 charge. 311 has not been able to provide any next steps except to "show up" at Cameron & Rutherford where he thought they might be. Case # 2023-0900-3854 Detective Kevin Kelly Assigned [REDACTED] Complainant did not receive a ticket"	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0769	Date of Complaint: 9/6/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway AP7994	Unknown: <input type="checkbox"/>
Complaint: "He is complaining about the Officer Hattaway/Road Rage incident (2023-0752). APD is aware of the incident and has initiated an investigation."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0770	Date of Complaint: 9/6/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway AP7994	Unknown: <input type="checkbox"/>
Complaint: "He is complaining about Officer Hattaway's Road Rage incident (2023-0752)). APD is aware of the incident and has initiated an investigation."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0772	Date of Complaint: 9/6/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved: Richard Smith AP7639	Unknown: <input type="checkbox"/>
Complaint: "On May 25th she tried to file a fraud report on investors who coerced [REDACTED], an elderly 72-year-old man, into signing over his home. She had proof that the investors were showing up at the house. She contacted APD to look into the situation because the gentleman was elderly and was being taken advantage of. APD filed the report as harassment and later came back and said it does not fall under harassment but could be a civil matter. The report was left as harassment. Detective Richard Smith spoke to her about the situation, so she thought APD was there for her. But it turned out the Investors called APD a week after she did and alleged theft. APD found the report she filed but the people in her report, who were the investors, were labeled as unidentified when she clearly gave information with their names—so why were they listed as unidentified people? The complainant alleges it feels like discrimination to her."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0774	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Nick Recalde AP9254	Unknown: <input type="checkbox"/>
Complaint: "Got pulled over and harassed by officers that were clearly on cocaine. they need a random drug screening! officer was messing with his nose the whole time and its not cold or allergy season." Officer Description: Recalde tattoos Male 9254 Uniform"	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0775	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: John-Matthew Hattaway AP7994)	Unknown: <input type="checkbox"/>
Complaint: "This message is from Fire John Hatgway . [REDACTED] It's unacceptable for your department to remain silent on the issue. This is why people don't trust (or respect) the police. You are absolutely useless and endorsing criminal behavior. DO YOUR FUCKING JOBS."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0777	Date of Complaint: 9/6/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 7994- Hattaway, John-Matthew	Unknown: <input type="checkbox"/>
Complaint: I saw a video on TikTok that was incredibly disturbing. I just want to know if the officer John Matthew Hattaway has been investigated and terminated for his road rage incident, and the vile language he used against the woman in the video. Police officers who speak to woman like this should not be allowed to serve. As if Texas doesn't hate woman enough...this is absolutely deplorable behavior, and to let him off the hook would mean you do not care about the safety of the people you serve.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0779	Date of Complaint: 9/6/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: 7994- Hattaway, John-Matthew	Unknown: <input type="checkbox"/>
Complaint: Regarding John Hattaway After verbally assaulting a female driver in unprompted road rage, including sexist, derogatory remarks, your Officer John Mathew Hattaway attempted to intimidate the victim by swerving his oversized truck into the neighboring lane, nearly hitting the vehicle of the victim. Officer John Hattaway was heard clearly on camera, repeatedly stating, "What are you going to do about it?" which suggests a frequent abuse of his power, as he demonstrates his feelings of being untouchable, both by law and punishment for his actions. During the duration of this altercation, Officer John Hattaway had at least one [REDACTED], present in his vehicle, subjecting the [REDACTED] to both the aggressive and derogatory remarks made against the female driver along with endangerment of the child's life by his reckless swerving and attempt to strike the victim's vehicle. As a fellow female citizen of Texas, I am thoroughly disgusted by this behavior demonstrated by your officer, and demand John Hattaway be reprimanded for his actions and be removed from the Austin Police Force immediately and permanently and should be banned from ever holding a position in law enforcement again. I can only imagine what incidents have gone unreported and ignored by your department and, subsequently, what further actions could have transpired if this young woman was not recording. Citizens should not need a camera to protect themselves from your officers.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0756	Date of Complaint: 9/1/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "My car was stolen on Tuesday 8/29/23. I called 911 and was met by an officer who helped me file a report. Case number 232411307. I was told the case would be assigned to a detective. I was told I would be contacted if the vehicle was recovered. On Thursday 8/31, I was contacted by my insurance adjuster who informed me that my vehicle had been recovered on Wednesday 8/30 around 7 pm. I had no missed calls, texts, voicemails, or communication whatsoever from APD. Also, there was a witness to the crime and the apartment recovered some video footage, so there seems to be some chance of finding the culprits. However, my apartments have a policy of only releasing footage to the police. How do I get a detective to take an interest and communicate with me in an attempt to catch these car thieves and possibly prevent future vehicle thefts?"	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0757	Date of Complaint: 9/3/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "I was at a red light and a woman was walking across the walking cross area. I did not see a walk sign but we had a red light and I wanted to turn right but needed to wait since a pedestrian was crossing. Then the police with a grill guard gassed his suv and rammed her. He hit her with his car! She was skinny and definitely hit her bones hard. All while we still had a red light. The woman's things fell and broke and she was upset with some yelling. He got out and tried to calm her and she did not want to move on so I went ahead and turned right and left. It appeared he vindictively meant to hit her for walking without the walking sign on. Officer info: White male, meduim build, in uniform in patrol car"	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0763	Date of Complaint: 9/1/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: "Case number 232430491 Officers were responding a to false noise complaint which somehow targeted the complainant's apartment. The complainant had no idea what was going on and was working in her home. She heard banging on the door and officers yelling please open up. She chose not to open her doors and not to have anything to do with them because she knew she didn't have to. They entered her home without permission. She heard 2 police officers in her house, so she opened her bedroom door to find one of the police officers had a gun pulled on her. The officers cited a wellness check as the cause to enter and said that someone had filed a noise complaint. The complainant said there was no reason to enter or pull a gun in her house. She told officers to leave and that they did not have permission to be inside her home. After they left, she went to lock door and take pictures of their car. One of the police officers told her that next time she should open the door. She said this is harassment and it is unacceptable. She stated that the false sense of authority is unacceptable. After the incident, she then called 911 to find out who their supervising officer was. She spoke with 5 operators before she found one who would give her info on the supervising officer. She feels the operators were unwilling to help. Corporal Rodriguez was the shift supervisor and when he spoke with her, he was more interested in wanting her to understand his perspective instead of taking accountability and listening to what she had to say. She said she understands what a wellness check is, but it doesn't excuse the officers coming into her home and pulling a gun on her. The complainant also stated that Officer Shows never called back after she attempted to call him. The complainant stated this is the 2nd time she has been harassed by APD at her house."	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0764	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: “The complainant was driving down an alley next to her house when she was getting ready to turn around, she stopped the vehicle to get something that had fallen onto the floorboard. The complainant stated she hadn't done anything illegal. The complainant saw an officer drive by and expected him to waive her on. When he didn't gesture or stop her, she proceeded turn around and park in her parking spot. As she walked up to her door, the officer followed her to the door. He told the complainant that her plates didn't look like they belonged on her car and continued to harass her. The complainant believed that the officer profiled her car because of its damaged appearance. The complainant stated that the officer had no reason to run her plates, and no right to follow her to her door. When the officer saw her put her code in to open her front door, he left. The complainant stated she was being harassed and profiled based on the appearance of her vehicle and that she did nothing illegal.”	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0765	Date of Complaint: 9/1/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Blake	Unknown: <input checked="" type="checkbox"/>
Complaint: "Officer Blake who was handling her hit and run case has been unorganized, unprofessional, rude, and short tempered. The complainant stated that it seems like he doesn't know what is going on with her case and that she hasn't been able to get in contact with him about it. The complainant wants it noted that he is unprofessional and disrespectful."	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0773	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>"On Saturday evening Sept 2/early Sunday morning Sept 3, my son, [REDACTED], and his friend [REDACTED], were watching anime on television at my home and partaking in marijuana. My son had an adverse reaction to the marijuana and started exhibiting extreme paranoia. Initially, I tried calling the nurses line at Aetna to seek medical advice. My son wouldn't let me make the call. He is 19 and I am 62 . I then tried to call 911 for EMS, not for the police. Again, [REDACTED] did not want me calling 911.</p> <p>[REDACTED] had been picked up by his parents and was calling to check on his friend. I asked his father, [REDACTED], if he could call 911, again with the stress that we were calling for EMS for help with my son who was having an adverse drug reaction..</p> <p>Both EMS and APD a [REDACTED] APD since I was having difficulty getting my son to accept an EMS call that APD comes to assist. Four police officers entered my home. For several minutes, the interactions were relatively friendly. However, [REDACTED] was in an altered state and was making efforts to leave: once out the backdoor and twice through the garage. At no time was [REDACTED] ever violent. In fact, he was relatively polite throughout the whole incident. He was simply paranoid and was trying to escape the situation.</p> <p>On [REDACTED]'s fourth attempt to leave, the physically largest police officer grabbed his arm. As [REDACTED] pulled away, the officer tackled him. Then, three other officers joined, one holding his legs, a second holding his arms, and the third helping the strong officer (with tattoos) in putting on handcuffs.</p> <p>The strong officer got on [REDACTED]'s back and applied what I would categorize as excessive force. I took [REDACTED] to the emergency center the following day and he has a bruised clavicle from this incident, plus other scrapes.</p> <p>I feel this was handled very poorly.</p> <p>First, this incident occurred at my home. Neither young man was out driving or in any fashion disturbing the peace. They were inside their home, watching Japanese anime ,and smoking marijuana.</p>	



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Second, my son was having an adverse reaction to what he smoked. I did not make the 911 call but I am confident [REDACTED] relayed that information to 911.

Third, we clearly were asking for EMS, not APD. If the City of Austin has a policy to have APD accompany EMS scene, I understand that. However, no EMS personnel came to see my son. It was all APD. Had even one EMS person come into my house instead of it being all APD, I think there would have been a different dynamic. My altered, paranoid son would have reacted better to medical personnel than law enforcement officers.

Fourth, I want to state this clearly. My son was trying to escape. He was not trying to fight. He was scared and he was holding my hand, but he was clearly paranoid and didn't want to be in the presence of law enforcement. [REDACTED]

Fifth, the way APD ta[REDACTED]d him and put a knee in his back was emblematic of George Floyd. It was not what I would have expected at all from a call for EMS for a medical emergency.

I am deeply disturbed by what happened at my house. At bare minimum the one officer (the visibly strongest man with tattoos) used excessive force in a situation that called for compassion and medical intervention. I've read many stories in the newspaper how police officers around the country escalate medical situations into confrontations with bad results. I feel I observed that first hand in my house.

[REDACTED]
[REDACTED]
"

Office of Police Oversight Disposition: Formal Complai [REDACTED]



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0776	Date of Complaint: 9/5/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Choose an item.	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Saw the video that's gone viral, you're department must be so proud.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0786	Date of Complaint: 9/8/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: APD has been in possession of my property for nearly a year now. I have made several unsuccessful attempts to retrieve my property from the APD Evidence Division. I've made several calls and left voicemails that have not been returned. I made a trip to the office but was not allowed access without an appointment which one has to call to get but there is never a live person who answers the phone and they have not returned any of my calls.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0787	Date of Complaint: 9/9/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>I am appalled by the Detective I spoke with today. He was very rude and talked down to me concerning some complaints I have filed against an ex. I have dealt with this ex being sexually, physically abusive towards me, and have dealt with him stalking me and spreading my nudes as a way to convince people that I "deserved it." I have texts that show all his claims are lies and taken completely out of context. If anything, my exes claims only show an ongoing pattern of him sexually violating me.</p> <p>I find it extremely weird that the department is refusing to investigate his text to me, admitting his crime, saying "trust me there are others."</p> <p>My character has been fully vetted and I have a security clearance. My ex has multiple felonies, and animal cruelty on his record. His character has already been judged and society decided he's not even allowed certain rights.</p> <p>I find it appalling the Detective would identify so much with a felon and his continued sexual violations against me and decided to join the felon in talking down to me as if none of my concerns were valid.</p> <p>He refused to transfer me to another officer and hung up on me.</p> <p>I am filing a complaint because I believe this officer has shown clear warning signs and is at risk for misconduct. I believe he relates to the sexually and physically abusive felon in a very unhealthy manner.</p> <p>I am hoping this Detective gets his character looked at closer given his inappropriate reaction towards me after empathizing with a felon. And hoping there is better training for officers to avoid further embarrassment for the department.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0788	Date of Complaint: 9/10/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Y'all some goofy muther phuckers. Been sued enough lately? How many of your ignorant officers still have jobs because of qualified immunity? Keep earning the hate. Cops and departments like yours is why people hate your asses. Deservedly so. Low hiring standards. Poor training. Incompetent leadership. Low IQ requirements for cops. All recipes for disaster. Stupid fucks. Turner vs Driver!!!!!!!	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0789	Date of Complaint: 9/6/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The officers investigating a dead body found on HWY 71 are blocking traffic during rush hour and have caused 3-4 traffic accidents.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0791	Date of Complaint: 9/7/2023
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant experienced a road rage incident with a man, then saw the viral video the man having a road rage incident with someone in Garland TX. She recognized him as the same person who did it to her. She then felt she should report it. The complainant was driving on 1626 from Buda to Brodie Ln to pick her son up from school. There were two lanes, in the left lane there was a car, in the right lane there was black land rover she was going to pass on the left. When she got behind, he wouldn't let her pass. He then leaned out the window with his drink and hit his breaks. He threw the drink out onto the complainant's car. She got out from behind him, and he gave her the middle finger and told her she's a stupid fucking bitch and yelled fuck you. After that, she yelled back, and he swerved into her lane to hit her and ran her into the median. After that, he drove away. The complainant said he was very aggressive leaning out of his window screaming and cussing at her. She is concerned knowing he is an APD officer and believes he has a bad anger problem, which makes her nervous because he's carrying a gun and badge. She is worried someone could get hurt. She's been a paramedic and is currently an ICU nurse. She is upset seeing this and knowing it is not an isolated incident, she doesn't believe he should be wearing a gun. Vehicle Description: The vehicle appeared to be a black Land Rover with a trump sticker in the top window, and a Ukranian flag bumper sticker.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0792	Date of Complaint: 9/7/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant had an altercation with her property manager. She was impressed she got a call. Officer after the incident was reported, but the officer did not give her a case number on her follow up call. Was happy with the service provided but needs the case number and badge number. The officer told her he couldn't do anything about her issue. She felt the officer was acting above the law and exacerbated her PTSD. She said the Officer should not have said that to her, and he did not give her a case number and the badge number.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0793	Date of Complaint: 9/11/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: She was waiting for a coworker to get off work. The complainant and the coworker left the location in their car, then she saw an officer pull someone else over five or six blocks away. She saw the officer talking to the person. She saw the officer had his gun out. She asked the officer why he had his gun out and the officer arrested her and took her to jail for no reason, so she would like to file a complaint on this officer.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0794	Date of Complaint: 9/8/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: A resident threw a rock at the complainant on 9/7, then pulled a knife on her the next day, 9/8. She called the police. They came and investigated but did not arrest the man. He also hit her with a lighter, and the police did not arrest him. The complainant	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0798	Date of Complaint: 9/12/2023
Complainant's Name (if given): [REDACTED]	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Austin 311 has received the following resident escalation/feedback. Issue: APD Car 7819 parked and blocking fire hydrant while getting Chipotle. I'd like to file a complaint against this officer. Obviously this is no longer occurring but is a pretty significant violation. Vehicle description: license plate number 1353041	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0801	Date of Complaint: 9/12/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>The complainant was walking on riverside Saturday night at the park. There were about 2-4 policeman having everyone stop as they were coming out of the park. One officer told him to stop and said if he didn't stop, he would get tazed. He was just walking to his car. The officers handcuffed him. One of the officers said he was going to take the handcuffs off and the other officer said to leave them on because he was going to jail anyways. They took his keys and wallet out of his pockets. He knew he had one ticket and a misdemeanor, so one officer said he was going to jail.</p> <p>The complainant said he is 67 years old and he was just going to his car, and they towed his car. He got out the next day at 10am and his car was gone. He doesn't have any money to get his car out of tow. One officer downtown said I don't know why they brought you in here, they should let you go home.</p> <p>His car was parked on the side of the road, and he was just walking. The complainant said he saw the officers stop about 6-7 other people coming out of the park and tell them to stop walking, and the officers were wrong. One of the officers asked the complainant in the wrong way who else is back there? When the complainant started talking, the officer told him to shut up. He's 60 years old and doesn't know why the officer had to talk to him like that.</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0806	Date of Complaint: 9/15/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant was downtown riding his motorcycle with a friend. They pulled up on a gas station on the corner. Right when they pulled up, they were still on their bikes. A police officer on a loud mic and was asking everybody to leave the parking lot of the convenience store. The complainant didn't know why they were being asked to leave. The officer asked them if they wanted their pretty bikes towed and to go to jail for not leaving the store. The complainant told the officer that they just pulled up and were going to get something to eat. The officer told them to leave the store and that they were trespassing. The complainant said he was not trespassing. The officer sent a woman into the store to get the security guard to come point out the person who was trespassing so he could take them to jail. The officer told the complainant not to move and to give him his driver's license. The woman didn't know the complainant was with a friend who was inside the store buying food and drinks. The woman went in the store and solicited the security officer and asked him if he wanted this guy outside to go to jail for trespassing, but the security guard didn't know what they woman was talking about. The complainant's friend who was in the store overheard this conversation between the security guard and the woman. He heard her say, "yeah it's the two guys on the motorcycles" The complainant's friend was white, so they woman didn't know that he was the complainant. The complainant's friend told the woman and the security officer "I'm with the guy that's outside". Then, the woman said " oh, you're with him?" Then another black guy came outside and the security guard asked that man if the complainant was the one trespassing and the black guy said " yeah he's trespassing". Then the officer took the complainant's license and information and told him he didn't want him back at this store for one year. The report the officer wrote is not correct. Report number 2023-2450246	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0810	Date of Complaint: 9/15/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant called police to come get a cat that scratched his baby. The complainant doesn't feel like he should have to live with an animal that hurt his baby. He was angry because his baby had scratches all over his face, so he called the police and said, "If y'all don't come get this cat I'm going to kill it". The complainant stated he couldn't kill it now because the cat had a microchip with a neighbor's name and address on it. When the police showed up, the very first thing the officer said to the neighbor was "we have people over here shooting each other over a fucking cat?" The complainant said he heard the woman ask the police officer 3-4 times to leave her apartment. The complainant said that this man had no right to be in her apartment, and that the officer kept refusing to leave. The complainant stated that there was no warrant, so why was this man refusing to leave the apartment. The complainant stated "that has to be unlawful, correct? Or can he just help himself to somebody's house cause he's a police officer?" The complainant expressed that the officer was very high strung. The complainant said he doesn't understand how police are allowed to go into someone's house whenever they want to. He said, "They're police officers and I guess they can do whatever they want and that's our issue."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0816	Date of Complaint: 9/16/2023
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant called the police to help get him get back into his apartment after being locked out by a person he'd argued with earlier in the evening. One of the officers showed up and went in and out of his apartment multiple times without permission after being asked not to go in. The complainant told the officer "Do not enter my apartment, I don't give you permission." The officer entered the apartment anyway, took a statement from the person inside, and allowed the individual to take items while the officer told the complainant to stand outside and wait. The person inside the apartment told the officer she lived there, which she did not. The complainant told the officer this and told the officer again that he did not have permission to enter his apartment. The officer went in again and closed the door behind him. After the officer removed the individual, the complainant realized they had allowed her to take some of his belongings including a playstation.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0824	Date of Complaint 9/20/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: This message is from [REDACTED]. [REDACTED]] Hello my name is [REDACTED], I am formerly of Austin TX. I had a long history of officers or the jail "misplacing" my property. Pretty much majority of the times I have been arrested in Travis county, there were rights violated, and property missing afterwards. Primarily my cell phones, I filed a report on a pair of true religion jeans that vanished from my property. As well as a cell phone your officers left on the hood of the patrol car. However, I've lost multiple cell phones and also my wallet containing my social and my only form of identification last time I was incarcerated in Travis county, after an illegal sting operation to catch me with a weapon I was permitted to carry by way of homeland security credentials. Those being in my file if you look into it. [REDACTED] is my DL and credentials number. I would like to be compensated for my time, money, and suffering. As well as every officer that has been involved in this literal tormenting being charged for the most serious crimes possible. The ones which come to mind are theft, organized crime, possibly even R.E.C.O act infractions I believe at this point it is your duty to proceed and charge to the fullest extent of the law. I have been working with the F.B.I. as well as homeland security, so just to make sure you understand the severity. You are being monitored at this point to properly proceed with this information. By law these officers are actually going against the federal government, which constitutes the definition of treason. Your agency and jurisdiction allowing these actions will lead to a much bigger deal. I firmly believe that they were targeting me intentionally due to criminal ties, I was investigating.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0825	Date of Complaint 9/20/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Greetings I want this forwarded to the police chief I have never complained about the police until now Time: Tuesday 19 September 2023 around 8:15 to 8:20 PM Location: Intersection of US Highway 183 access road northbound and Duval Road Action: I was stopped for red lights in the left lane when suddenly the lights turned green and there was also a black and white SUV Austin police vehicle approaching from behind running code 3 / hot It was very dark and I couldn't tell which lane the police vehicle was in until he / she was right on my rear really laying on his / her phaser which I know is probably automated He / she got so close to me I thought he / she was going to run me off the road As I turned left to clear his / her path he /she seemed to even follow me into the turn to maximize his / her intimidation before breaking off and proceeding north My impression was one of a police officer using unnecessary intimidation / aggressiveness / bullying or whatever you wish to call it It was too dark to see the driver, license plate, or other identifying number For an unbiased version of what happened kindly check his / her camera As a City of Austin taxpayer I would appreciate something more than a canned / cookie cutter response as we citizens don't want overly aggressive peace officers like this Thanks [REDACTED] Nonhuman Friends Supporter Army Veteran - Proud Vegan - Speciesism Fighter	



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Community Concern





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0826	Date of Complaint 9/20/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: There was a cop driving very aggressively. He was tailgating people, going in and out of lanes from side to side and swerving. Ultimately, he was tailgating, if someone like us did that we'd get pulled over, and much more than that he could've caused an accident. He's driving really crazy for this time of morning in this traffic, it was very unsafe and that was enough for me to call in. He was tailgating really bad. He was driving very unsafe and very aggressively.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0831	Date of Complaint 9/22/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant was in an accident with a truck driver at the intersection of Webberville Rd and MLK at a stop light. A constable showed up first, but because the accident involved a commercial vehicle, he had to call APD. When the APD officer showed up, he did not acknowledge anyone involved in the accident. The way he could not say hello to anyone was off-putting and he continued with that demeanor the whole time. After the investigation, the officer gave the complainant the insurance information and business address of the other driver involved but then gave the complainant's home address to the other driver involved. The officer also informed the complainant that the right lane that she was turning from was a bike lane and not a turn lane, which was wrong. The officer failed to assess the entire situation.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0832	Date of Complaint 9/22/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: An officer driving unit #7799 swung into a parking space next to the complainant almost hitting the complainant's car, and then was rude and raised his hands up at the complainant. The complainant didn't appreciate that because he wasn't doing anything wrong. For him to raise his hands up like that upset the complainant.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0837	Date of Complaint 9/24/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: My fiance had a seizure while he was driving on the ramp to enter 183 N. His tire was blown out and the officer told me it would be towed and that my insurance would cover it. When we went to pick up his truck to get it fix, they told us it was impounded by APD and we had to lay \$600 instead of the \$200 we were planning for. Officer Description: Dark hair, glasses, facial hair, fat, shorter than 6 feet Male Driving a white pick up truck	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0839	Date of Complaint 9/24/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: THERE ARE 2 INCIDENTS. It was 2018 and 2019. I called for an officer at the 7 eleven on congress about 2am in the morning. The officers arrive. (I'm sitting down on the curb in front of store in compliance, no threat) The call was a safety issue I was having with my surroundings. When the officer got there he opened his door and stood there on the phone smiling at me briefly. I then start to blackout, I thought I saw another officer before I blacked out all the way. I wake up in an ambulance backing up to a brown brick building with a 10 ft barbed wired fence. I blackout again and wake up in what seems to me to be the back entrance to the medical wing in jail. The guard to the rear entrance was sitting down in front of the door with no expression on his face . I then proceeded to tell the officer that I would like to leave and where was the bus stop located. I was scared for my life but wasn't aggressive. (I was being abducted because no crime was committed.)He didn't answer me so I turned around and there was a man about 5'3" tall black short cut wavy hair holding a syringe. That had a brown substance in it. He proceeded to grab my arm and inject me with it. I blacked out once again and when I came to I was at 4th and lavaca bus stop. It was about 6:30 in the morning. There is another incident that happened also. Ever since that day I have been getting physically raped and Btk'd by the devil,Satan and all the principalities. I lost my self identity 10000 of thousands of times. I'm a god fearing citizen that was baptized in the name of the father,son and holy Spirit. I know this kinda old but I can seem to get out of it.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0841	Date of Complaint 9/25/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He reported his car stolen and he told the officer to notify him when the vehicle was recovered. No one advised him or notified him. He got a letter that the vehicle has been stored for the last 38 days and he is being charged a lot of money. The only thing he wants is to get help to get the vehicle out because it has been too much time. The vehicle was recovered in Temple, Texas and he was not notified, and a lot of time has passed. He wants to know what can be done.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

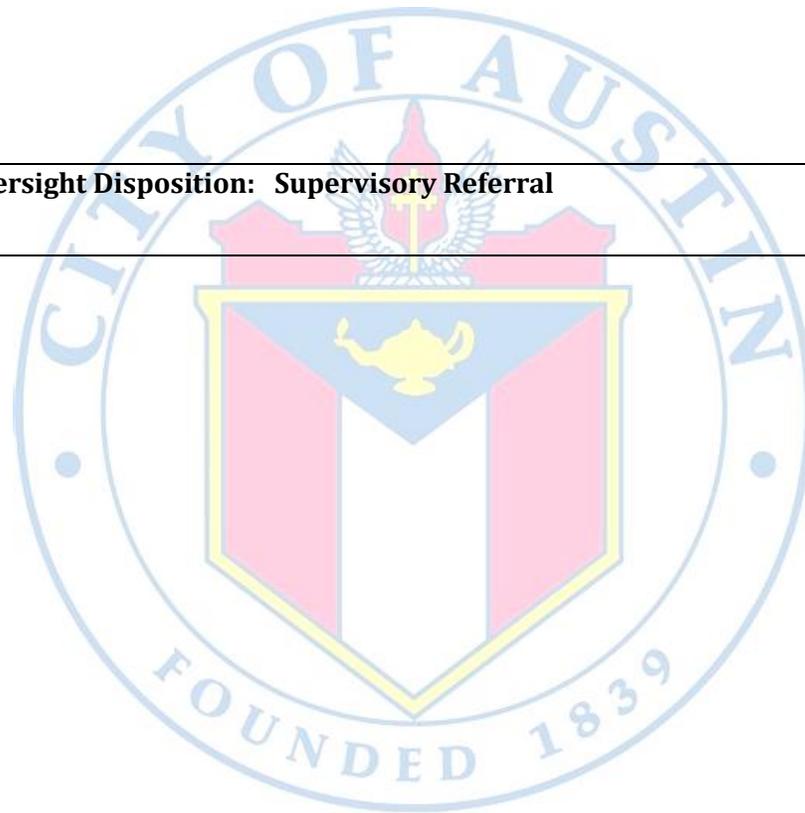
Complaint Number: 2023-0849	Date of Complaint 9/27/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>On 09/27/2023 Austin pd officers 3 or more did dispute clearly established eminent domain come around 8am to the real property with San Antonio contractors and without so much as a court ordered relinquishment of ownership or court order to vacate did then and there by show of force cause me to be forced from my legal residence without even allowing me to converse about the legal grounds by which they supposedly are acting under in a terroristic manner force me from residence leaving 90% of my belongings including groceries and electronics bedding and nearly all of my clothes every time</p> <p>I tried to question his legal right was met with outright anger and disrespectful unprofessional conduct not allowing me to say a word having no less than 3 agencies list the location on Riverside opposite side of Dollar General SST my legal residence whereby I openly maintained, developed, and erected structures w/o alleged owner voicing complaint clearly meeting prerequisites of eminent domain in addition to being 38% Native American Prince and having been legal owner of said realty no legitimate legal actions were undertaken yet without so much as a court document nor a legal order to vacate, was forced out and watch as my entire possessions were mowed over by a construction bobcat operator and while acting under the color of law officer's (while on taxpayer's dime) did by show of deadly force rob me and destroy my residence and possessions then threatened me while I was recording the damages it's noteworthy that no where on the property still is any notices against trespass nor were there any city ordinances posted as violations yet for three weeks (I've been severely cleaning my area and several surrounding areas in the cleanup efforts extending in the community (well documented) from the Ruiz Library to the JD Food Store I have been removing all the trash from streets meadows and all the business owners I'm not only a son of God but hold the equivalent of a law degree and as they illegally did the same thing to a very large group of people who were under the same protection will be filing a class action civil petition with concurrence of criminal acts by 5 or more Austin police whom in same terroristic manner perpetrated same acts on 100+ citizens in violation of 5, 6, 8, 14 amendments of the Constitution as well as violating 9 or more of the United Nations 30 Universal Declaration of Human Rights.</p> <p>These officers wearing guns, badges, and numbers committed outright criminal acts in opposition of both police policy and in direct violation of Texas Code of Criminal Procedures I should expect immediate action against these officers whom because the citizens involved typically fear them were victimized by them they acted with wanton abandon for their position of trust and authority far greater than deliberate indifference they actually were enjoying destroying and</p>	



OFFICE OF POLICE OVERSIGHT

robbing people they were just positive couldn't do any thing about it I am going to start a relentless social media campaign and send complaints to commission of law enforcement as well to attorney general's both Paxton and Garland Travis county is about to be global news I urge you to get into things as soon as possible as this type of corruption is the viral social media are craving we can't have officers like that on the Force that did this blatantly and in broad daylight treating myself and all the others as though we have no right to equal protection under the law I'm not trying y threaten you just want you to be fully prepared for what is coming and I can not believe that men we pay tax Dollars to protect and serve the community would conduct themselves in such contempt and disregard for the law they are both sworn and paid to uphold

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0850	Date of Complaint 9/26/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Her son who suffers from schizophrenia and drug addiction, got violent with an employee of a store he was in. The police came but did not take him in on a 3 day hold even though he met the requirements for it. He is homeless and has a record of assault misdemeanor 1. The police failed to recognize his mental illness and he did not receive the help he needed. A week later, her son trespassed on one of her north Austin properties. The police were called and came late. They spoke with her son and let him go again. This week, on Monday 9/25 he verbally attacked her. He was in a violent rage, caused destruction to the hotel he was staying in and screamed at the lady who worked at the hotel. The police came and let him go again. Last night, her son was arrested downtown for assault. That is what the complainant was worried about and that is why she is complaining. The police failed to take a well-documented schizophrenic in in order to avoid danger to himself and others.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0852	Date of Complaint 9/28/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: On July 8th, the complainant sent an email to cold case missing persons in regard to obtaining information about her mother, [REDACTED]. The complainant's mother is Mexican American, homeless woman with schizophrenia age 69. On September 22nd the complainant was sent an email response which said, "Sorry for the delay, we didn't have access to the cold case and missing persons inbox." The complainant was upset that it had taken so long for APD to respond to her email. She felt like her concerns and her family's concerns regarding her homeless schizophrenic mother didn't matter to them.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0853	Date of Complaint 9/29/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: Six (known) false suicide calls dispatched to my address. Office of Police Oversight, A fifth false suicide call was dispatched to my home on September 28, 2023. There may be others when I was not home at the time. Child Protective Services also contacted me once regarding a suicide call, bringing the total to at least six false suicide calls in the past year that I am aware of. Notes in the system regarding this known issue are not preventing officers from treating these calls as emergencies. Here are two OPO complaint numbers associated with this issue: 2022-0906 2023-0149 It is my understanding that these calls originate from a national suicide hotline that then associates my address with an IP number. My IP address is: [REDACTED]. Please confirm that you have the above IP address associated with all calls that have been dispatched to my address. Please contact me as soon as possible to further discuss this issue. Thank you,	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0857	Date of Complaint 9/29/2023:
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: I just wanted to make you aware that you have officers from your agency, officers with 31 years of experience according to him, who are actively hindering the apprehension of criminals. We were conducting an investigation to apprehend a female wanted out of Hays County on 2 felony warrants. During the surveillance, a pick up truck was used to distract us and then possibly extract the female from the house after dark. That truck came back to a man who was later determined to be Austin PD. During surveillance of his home, we identified the female who had gotten out of the truck to assist our target. When we called the APD officer to gain assistance and inform him of what had happened, he stated that the female we identified was his step daughter (who also has multiple warrants out of Hays County). He claimed he didn't need these problems because of his position with APD. He was made aware that his step daughter was at his house and his vehicle was used to possible hinder apprehension and instead of assisting us, he called the local city police on us to run us from doing surveillance on his home. I was a law enforcement officer for 22 years, assigned as a TFO with Homeland Security Investigations. It is sad that a 31 year veteran officer, instead of assisting in cooperating with the apprehension of a wanted felon, harbors his step daughter who is wanted and hindered us from doing our job. Response to request for more information: To be honest, I am uncomfortable with reporting which officer and where it occurred. We have had a hard enough time dealing with law enforcement in Travis County while we are working, to the point where they refuse to even take an aggravated assault report where one of my investigators was a victim and a fugitive thrust a steak knife at his stomach, missing him by about 2 inches because, "we were told by the Sergeant not to get involved in this." The last thing I want is for APD officers to start actively coming after us while we do our job because we reported one of their own. I was just making you aware you have an issue with an officer harboring wanted fugitives and hindering in one of the rural areas in a county adjacent to Travis. If he were an honorable officer of 31 years with APD, he wouldn't be harboring his step daughter who is wanted by Hays County, having his step daughter use his truck to extract another wanted felon, and then making our job more difficult by trying to use a small local agency to run us off instead of doing what an honorable officer would have done.	
Office of Police Oversight Disposition: Community Concern	