



OFFICE OF
POLICE OVERSIGHT

QUARTERLY

POLICE OVERSIGHT IMPLEMENTATION WORKGROUP

February 22, 2024 | 6:00 p.m.-7:30 p.m.



Agenda

- 01** Welcome and Housekeeping
- 02** Work Group Planning Discussion
- 03** Data Overview
- 04** Complaints Process Q & A
- 05** Closing

OPO is committed to creating and sustaining a safe space that is comfortable for all attendees.

By participating in this meeting, you consent to the following guidelines:

- We consent to this meeting being recorded for public record.
- We respect each other by listening when others are speaking.
- We respect each other by disagreeing respectfully.



ABOUT THE OFFICE OF POLICE OVERSIGHT

The mission of the Office of Police Oversight (OPO) is to provide impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance accountability, inform the public to increase transparency and create sustainable partnerships throughout the community.



ACCOUNTABILITY



TRANSPARENCY



PARTNERSHIPS

Transforming **ACCOUNTABILITY**

[Español](#)

Say thanks to the Austin Police Department online, over the phone, in person, or by mail. You do not have to provide your contact information.

1. Select an option for saying thanks.

^ **Online**

Required information

- What happened

Optional information

- Date and time
- Officer(s) involved

[Start](#)

∨ **Over the phone**

∨ **In-person**

∨ **By mail**

[Español](#)

File a complaint about the Austin Police Department online, over the phone, in person, or by mail. You do not have to provide your contact information.

1. Select an option for filing a complaint.

^ **Online**

Required information

- What happened
- Date and time
- Location
- Your contact information

Optional information

- Officer(s) involved
- Witness(es)

[Start](#)

∨ **Over the phone**

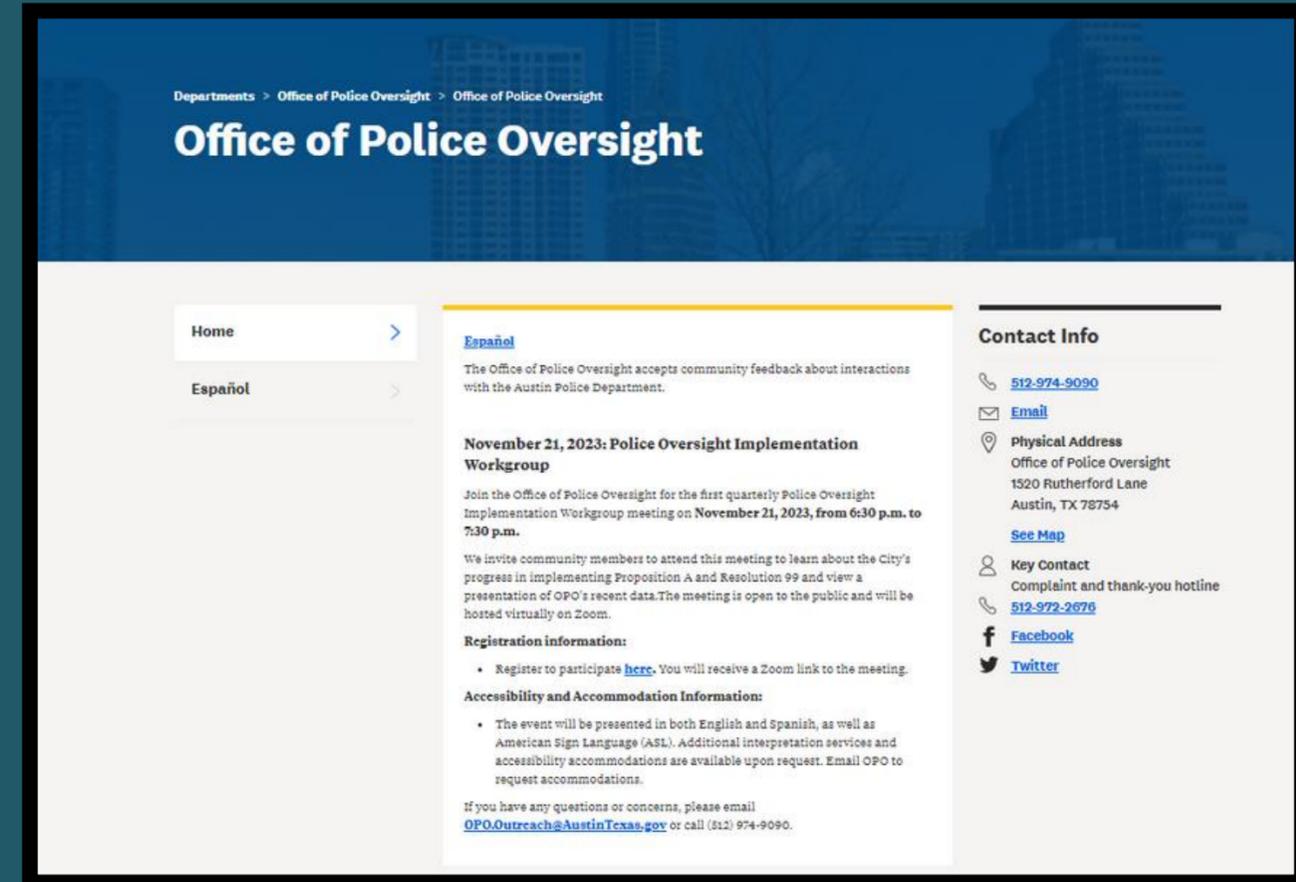
∨ **In person**

∨ **By mail**

OPO's Complaints Division accepts complaints and compliments related to Austin police officer conduct. Community members can submit complaints or compliments based on their experience.

Enhancing Transparency: atxpliceoversight.org

- **OPO's website includes public documents:**
 - Complaints, reprimands, and suspension memos
 - Policy and discipline recommendations
 - Data on complaints, compliments, and more
 - Memos & APD responses
 - Published reports & research
 - More documents coming soon!
- **Accessibility and Usability are the pillars of our site, with features including:**
 - Documents are searchable
 - All documents can be accessed by a screen reader
 - Publications are in English and Spanish



Building Partnerships



Community Engagement



Virtual and In Person Events



Community Feedback Reports



Community Surveys



Discussion



Data Overview



- **STEP 1: OPO RECEIVES COMPLAINT**

After receiving a complaint, OPO enters the complaint in a database shared with APD.

- **STEP 2: PRELIMINARY REVIEW**

OPO independently reviews every complaint submitted to the office. After receiving a complaint, OPO reviews it for potential policy violations. If OPO identifies potential policy violations during a preliminary review, OPO forwards the complaint to APD and recommends that APD investigate. APD determines whether an investigation will occur. OPO resumed the preliminary review of all complaints as of October 1, 2023.

- **STEP 3: INTERNAL AFFAIRS CLASSIFIES COMPLAINT**

Internal Affairs reviews and classifies the complaint according to the APD policy and employee manual. APD has sole discretion on the final classification. If APD determines that the complaint was a Class A or B and would be investigated, OPO monitors the investigation.

- **STEP 4: INTERNAL AFFAIRS INVESTIGATES COMPLAINT**

If APD classifies the complaint as A or B, they will investigate. OPO will monitor the investigation. Once an investigation is complete, APD has sole discretion in deciding the disposition (outcome).

Data Overview

	October	November	December
Complaints/Concerns	75	52	53
Commendations	6	10	7
Total Contacts	86	63	59

Data Overview

	October	November	December
Preliminary Review Conducted	23	9	15
Sworn Affidavit Submitted	3	0	3
Recommended for Full Internal Affairs Investigation	3	0	3
Investigated by Internal Affairs	3	0	3

Data Overview

	October	November	December
Class A	0	0	0
Class B	2	0	1
Class C	0	0	0
Class D	1	0	2
Complaints that Could Not Be Further Investigated	7	4	1

Data Overview

	October	November	December
Total Anonymous	1	2	3
Disciplinary Recommendations Made to Chief of Police	0	0	0
Policy Changes/General Orders Amendments*	0	0	0

**Data provided by APD*



Complaints Process Q & A



Thank You for Attending

Next meeting: June 2024

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