



The following documents reflect community complaints and internal APD complaints and are allegations only. No findings or determinations have been made.

To learn more about the Office of Police Oversight's investigative process, click here:
<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0797	Date of Complaint: 5/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Officers erroneously pulled over my neighbor, brandishing firearms and aggressive behavior, demanding he and his friend get out of the vehicle as if they were armed and dangerous. They then proceeded to arrest them both, placing them in handcuffs and into police vehicles. They then approached the truck aggressively with firearms as if it was a SWAT situation and there may be another person in the truck, which there was not. After 10-15 minutes, my neighbor's friend was out of the police vehicle, no longer cuffed and talking with the cops, who now seemed unconcerned? They still had my neighbor in cuffs, and I believe even searched his person, before finally releasing him to sit on the curb as it looked as though he may be physically suffering. He then sat in the curb for at least 45 minutes while another neighbor brought him water and comforted him. A police officer was continually monitoring his blood pressure, which leads me to believe his heart was suffering from this unanticipated stress. It turns out this whole episode was a mistake, that the police thought the truck was stolen. Why they needed to approach this situation with such aggression doesn't seem justified, not to mention they arrested an innocent person! I don't pretend to understand the complexity and danger of being a police officer in Austin, but it seems to me that there should be a level of certainty when using such tactics. My neighbor could have died from heart failure, and for no reason! I do hope that there is a way for APD to provide my neighbor and his friend with an apology for their actions.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00802	Date of Complaint: 5/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Police officer in car not obeying road laws Picture attached to complaint show Police Car 0132	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0803	Date of Complaint: 5/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Complainant came to OPO to file a walk-in complaint. She stated on 4/17/25 while in the 5200 block of Tahoe an APD officer approached her and threw her to the ground. She stated she was standing near the street holding a "Help me," sign prior to the officer approaching her. Complainant stated she had swelling and bruising to the left side of her face as a result of the officer's actions. She stated she was transported to the hospital and then arrested for holding up a sign and resisting arrest. She stated she did not know the name of the officer, but he was driving a black and white SUV. Complainant stated she wanted to speak with a supervisor about what happened.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0805	Date of Complaint: 5/3/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: We were visiting the 7/11 on Oltorf and 35 frontage road. These gentleman were called for a homeless guy. Which okay cool fine. They walk out since the guy left. We walk out just a minute behind them and get in our car. There are two other vehicles waiting to turn/pull out of the parking lot and we're ahead of me and the police unit 0136 at 323 pm today Saturday May 3, 2025. This unit decides to pull to the left of these two waiting vehicles and then proceeds to run right down oltorff effectively cutting off the other two waiting vehicles. He has no sirens or police lights on. We wait our turn and go to turn left in the opposite direction of these officers and here comes unit 0136 again. They turned right on S bound 35 frontage road and is speeding and still not lights or sirens. On top of this this unit cuts across two lanes of traffic and other vehicles to get into the south bound on ramp before Woodward st. How are people expected to follow laws when we see police doing this? This was unacceptable and even my 13 year old was questioning what they were doing. Do you remember any details about the officer(s) you'd like to share?: Yes Name: Physical description: Two gentleman. One was clearly wearing gear marked police all black gear. The other gentleman was in a black polo. Both white gentleman Race: White or Euro American Gender: Male Badge number: What was the officer wearing?: Uniform What kind of transportation was the officer using?: Patrol car or motorcycle	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0806	Date of Complaint: 5/4/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: This message is from [REDACTED] I can't imagine a world where the police department thinks that this is comforting to residents. This may seem like a weird caveat to make, I own a gun, I understand they have value, I think the police also provide value to the community...but to see armed cops on both sides of my house for an unbeknownst reason is absolutely terrifying. 311 did not provide info, Citizen app did not provide information, I am left to wonder if there is someone hiding in my backyard. I texted my parents and friends to say something might happen to me, my parents first asked if the guns were pointing into my home, and all told me to lay on the floor, stay away from windows and doors and make sure every single thing that could be locked was. Y'all's reaction tonight made me absolutely terrified for my life, and while I appreciate that folk were there in the case of a dangerous person, what an entirely scary way to be present in the community which did the absolute opposite of make us feel safe. I am bawling my eyes out, shaking and too anxious to go to sleep. I live right on Keegans and Zachary, and I will forever have nightmares of tonight. The google drive link takes you to just a few photos and videos before I was too paralyzed to move, I urge you to look at the photos of a man brandishing a rifle mere feet from my home, [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00814	Date of Complaint: 5/5/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Aaron Thompson (AP8444)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: Hello, We received the following feedback from a resident. Issue: This resident would like to make a complaint against Officer Thompson (badge # 8444). She claims that officer Thompson never read her her rights (she was not arrested) also states that they searched her illegally and never gave her her property back. As well as called her inappropriate names. She states this is a "serious injustice" and would like to speak with someone in APD management about the whole situation. She also states the whole reason the cops became involved is because she and another resident got in altercation but states it was not "assault" like the officer stated it was. Participant Information: [REDACTED] [REDACTED] Time of Contact: May 3rd, 2025 @ 7:57AM Callback Requested: Yes	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0818	Date of Complaint: 5/6/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Zuniga AP8018	
Unknown: <input type="checkbox"/>	
Complaint: The complainant alleges: For two years, TWO YEARS, I have been Abused, blackmailed, beaten, bitten, burned, forced into slave labor, stalked, smear-campaigned, have had over 1000 death threats, and at least a dozens attempt on my life; Ive been harrassed relentlessly, had my personal information exposed online, lied about, had all my female acquaintances threatened with death and rape, was manipulated by someone using a baby as a weapon(whom they later killed, Yes... REALLY... TWICE), And in every regard malevelently abused verbally, emotionally, physically, and mentally; by a mentally ill, dangerous individual that I have been desperately trying to escape. I have had multiple Protection orders she broke repeatedly, and I received no help from the county, OR APD.... She eventually blackmailed me so badly that I had to drop my PO and sign a letter of non-prosecution for her under duress and coercion. Christmas Eve 2024, I had been over at her residence doing her dishes and scrubbing her toilets, when she robbed me and took my wallet, knowing she was in the clear to do whatever she wanted, even more so. She stole my ID and told me she was going to give it to her friend who just got out of prison. THIS WAS NOT A RELATIONSHIP. I WAS TORTURED BY THIS INDIVIDUAL FOR MONTHS. (full timeline below) I stand behind her vehicle with 911, asking for an officer to come so I can be assisted with getting my wallet back. I did not have my documentation with me at the time. She drove off with me on the hood. This was a VERY serious situation. Officer Zuniga shows up, I am flustered and out of breath, sweating, and look like a mess. I tried explaining the situation, and Officer Zuniga Arrogantly and negligently declared everything I said untrue. It was disgusting. I tried to explain I was being blackmailed, and I was, I was being blackmailed very very, very badly,and he said "No, you're not." I told him I was robbed, and I was, very much so ROBBED. He said, "No I wasn't." Everything I told him was absolutely 100% true. Still, because I didn't have my paperwork on me and the city of Austin didn't have the records Travis County keeps, he declared everything I said to be untrue and continued to completely devastate the situation and give my batterer and stalker more ammo, along with keeping my stolen wallet. He even implanted a bunch of ideas in her head that vilified me and ruined the court. This person had already contacted 100s of my friends and family. Everything he declared, he was wrong. And he wasn't just wrong, he has NO IDEA that this situation is so more serious and worse than he could ever imagine. When I asked him to identify	



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himself, he not only refused, which is illegal, but he also got aggressive and accused me of being on crystal methamphetamine.

He ignored everything I said, and for the things he didn't forget, he called me a liar. EVERYTHING I TOLD HIM WAS TRUE.

He denied a victim their rights,

He refused to go to his job,

He made declarations he could not possibly know,

He insulted and degraded me, he stripped me of several of my regular rights, and his negligence just gave ammunition to a person who has been stalking me.

He lied and committed perjury on his police report, and has now condemned me to be forced to move out of the county away from [stalker], 18 months of, the court has just given a violent, abusive, stalking, batterer full range to harass me forever now. He has ruined my life and will ruin several others. HE IS A LIABILITY TO YOUR SAFETY AND THE PUBLIC.

This person has been on a rampage for the last couple of months and completely made my Life is even more hell because of this.

He ruined an 18-month-long case and got me condemned to months of abuse all over again.

Fast Forward to MAY 2025: This officer needs to be terminated with the APD. I have been jobless for MONTHS now and am starving because this officer didn't want to do his job. He gave her so much that she was able to lie and use it in court. SHE WAS ABLE TO BLACKMAIL ME MORE USING THE PERJURY OF OFFICER ZUNIGA COMMITTED.

MY LIFE HAS BEEN RUINED. HE DOES NOT NEED TO HAVE THIS JOB IF I DON'T GET MINE BECAUSE OF HIM.

APD officially supports Domestic violence and assault, along with bullying the victims of abuse. APD supports STALKING, blackmail, APD supports destroying THE LIVES OF PEOPLE BECAUSE THEY ARE NOT in the mood. I demand that this officer face reprimand. My life was ruined because of him. HIS ACTIONS WERE ILLEGAL, AND HE VIOLATED MY CIVIL RIGHTS.

This is outrageous and utterly ridiculous. I STILL NEED MY WALLET AND THE ORIGINAL CRIME DEALT WITH THIS PERSON HAS SIGNED ME UP ON DOZENS OF WEBSITES ALREADY WITH MY ID.

This Officer has caused more damage than anyone realizes from pure lazy negligence and arrogance.

He is a liability, I demand he be reprimanded for the ILLEGAL ACTIVITY HE COMMITTED WHILE ON THIS SCENE.

This cannot be let go. What this officer did was illegal and disgusting. Ridiculous.

Thank you for reviewing this matter, as it is VERY serious and not a joke. Please read below for exactly how serious this situation is and the utter catastrophe Officer Zuniga has helped create due to his negligent and illegal action while on duty.

The severity and quantity of [abuser] actions were unbelievable. The manipulation is sick and deranged.

Do you remember any details about the officer(s) you'd like to share?: Yes

Name: Zuniga

Physical description:

Race: Prefer not to say

Gender: Male



OFFICE OF POLICE OVERSIGHT

Badge number: AP8018

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: Patrol car or motorcycle

Office of Police Oversight Disposition: Community Concern



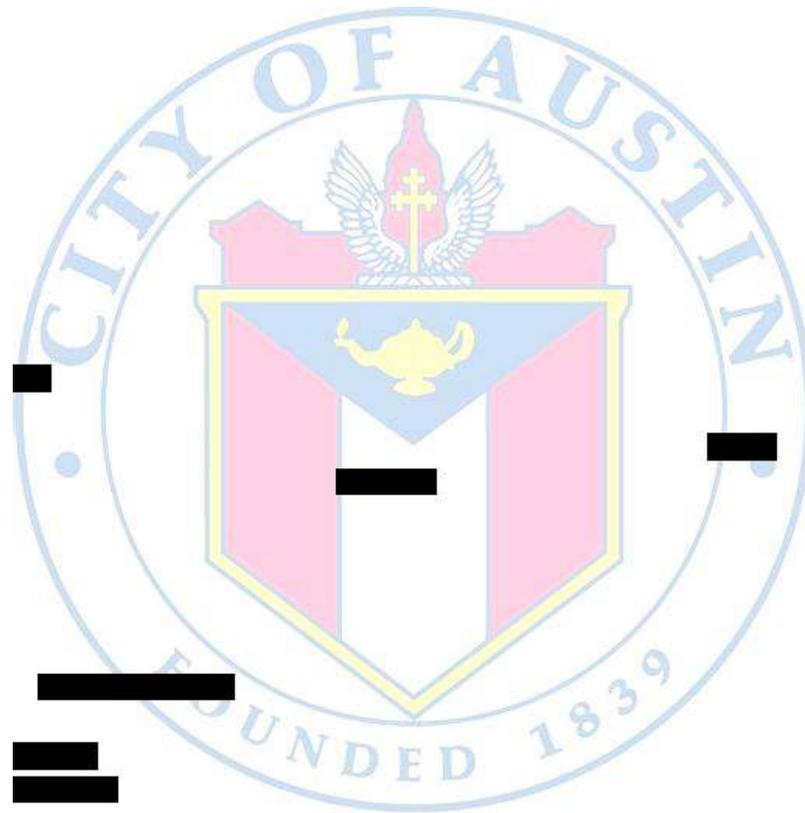
OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0820	Date of Complaint: 5/2/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Cruz AP9744	
Unknown: <input type="checkbox"/>	
Complaint: The complainant alleges: Hello, I am filing a complaint on behalf of a resident who lives in Montopolis. This time it is about a different officer; however, it is the third complaint since March about an officer assigned to Montopolis- that is important to note, and I will be notifying the Council Member about this recurring issue to discuss further. Email below from a bystander: Last night The [REDACTED] on Kemp St. were pulled over for no apparent reason by the police in front of my house. It ended up being 5 squad cars, guns drawn, an ar-15 and tazers pointed at two 60 year old long time residents who were coming home from mowing grass ([REDACTED] and his family have been living on Kemp St. for 60 years!) Mr. [REDACTED] almost had a heart attack. The police eventually said they had made a mistake and had thought the truck (a '93 GMC) was stolen because they had run the plates one number off. They never even approached the truck to check their licenses which would have cleared up any suspicion immediately. Instead, it went immediately to military style operation with at least 6 cops pointing weapons at them. They even made the men strip their shirts off, walk backwards and kneel on the street with guns pointed on them. One of the men ([REDACTED] needed his oxygen which was in the truck . Mr. [REDACTED] was shaking and his heart rate had jumped to 203! I regret not making him call an ambulance. [REDACTED] [REDACTED] Names and badge numbers: Cruz #9744 Meline #9769 Reynolds #8947 [REDACTED] spoke with the supervisor but he does not remember his name. Could someone with APD provide me that? Thank you for your help with this. Best regards,	



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Office of Police Oversight Disposition: Community Concern





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0824	Date of Complaint: 5/6/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He has an elderly neighbor [REDACTED]. He became concerned about her and asked APD to come do a safety check. An officer came out to do the check. He received a follow up call from the officer. He was expecting an update on the safety check. The officer was combative with him in her update to the complainant. The officer let him know the woman was upset by the well check. The complainant felt the officer was "on his case" for making the request to do a well check. He felt the officer was implying he shouldn't be calling APD for safety checks. He thought it was poorly handled and all she had to do was call and let him know his neighbor was ok. His concern is that the officer was basically angry, and it makes him not want to ask APD to do a safety check on anyone because he felt he was lectured by the officer.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0861	Date of Complaint: 5/7/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: *311 forwarded feedback* Hello, We received the following feedback from a resident. Issue: (Shared via mobile app) A resident stated the following in to their initial SR submission "This is a ridiculous response. I'm not calling 911 because it will take HOURS for an officer to be dispatched. What good is a police report? Seriously asking, what is the point of it? This is an ongoing known problem - why isn't the City engaging in proactive enforcement of a known issue? The City Council is worthless. They do not respond to anything. The City has needed some sort of plan to address the traffic issues and they still do nothing. My complaint should automatically be forwarded to the Office of Police Oversight. Government is supposed to work for me, not the other way around. None of these steps has ever worked for getting any kind of enforcement on literally anything in this town I can't wait until I can move out of this hell hole. Thank you for your help. No need to do anything else." Participant Information: [REDACTED] [REDACTED] Time of Contact: May 7th, 2025 @ 9:07AAM Callback Requested: No	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0863	Date of Complaint: 5/8/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: *311 forwarded feedback* Hello, We received the following feedback from a resident. Issue: This resident states that Service Request #25-00090574 was misfiled by Officer Manor. Our agent referred the resident to OPO phone number but they wanted to enter a feedback. Participant Information: [REDACTED] [REDACTED] [REDACTED] Time of Contact: May 7th, 2025 @ 10:52AM Callback Requested: No Thank you,	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00685	Date of Complaint: 5/8/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Michelle Kwak (AP10030)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: Officer Kwak sent her to a sobering center after the police were called due to an altercation with her ex. There was an uber called to take her away from the location. When officer Kwak arrived, the complainant was explaining that she was upset and uncomfortable getting in an uber. She had a scary experience earlier that evening with a different uber driver. The officer said an uber was ordered for her and she could either get in it or go to jail. As she was getting in the uber, the complainant was so upset that she urinated herself. The uber driver dropped her off at a 7-11 next to the Burl North Apartment complex where she was previously. She walked back to the complex and the police were called again. Officer Kwak arrived and told her she needed to go to a sobering center. She asked the person she was in an altercation with for a change of clothes and he said ok. Officer Kwak then went and told him not to give her a change of clothes or interact with her any more. When officer Kwak dropped her off at the sobering center, she explained to the staff a separate altercation the complainant with in a mocking way which made the complainant cry. The nurses at the sobering center asked the officer to leave and told her that was inappropriate. The complainant is concerned with the way officer Kwak was speaking to her and about her to the sobering center staff.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0878	Date of Complaint: 5/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	
Unknown: x	
Complaint: The complainant alleges: Dear Office of Police Oversight, I am submitting a formal complaint regarding the broad and systemic failure of the Austin Police Department (APD) to enforce the City of Austin's general noise ordinance—Austin City Code Chapter 9-2—outside of downtown entertainment districts. While APD may engage with commercial venues downtown, it has consistently failed to address noise originating from private residences using amplified sound systems, portable PA systems, or even vehicles parked and used as mobile sound sources within residential neighborhoods. These setups often involve excessive bass, prolonged music sessions during quiet hours, and sounds that clearly exceed reasonable property line decibel limits. These violations are not isolated, nor are they infrequent. Repeated complaints to 311 and APD often result in no officer response or in responses that produce no citations or follow-up, even when residents can provide clear evidence of the violations. This is not a complaint about one loud neighbor. It is supported by information provided in response to a Public Information Request submitted by the author. That response confirmed that, dating back to at least 2019, neither the Austin Police Department nor the City of Austin could identify a single warning or citation issued for residential noise ordinance violations under Chapter 9-2. This reflects a comprehensive failure to enforce these ordinances during that period. Moreover, chronic residential noise—particularly from sources emitting low-frequency sound waves—has well-documented health consequences. Research from the World Health Organization, the Centers for Disease Control, and academic studies show that long-term exposure to environmental noise contributes to sleep disturbance, increased stress, hypertension, and cardiovascular disease. Low-frequency bass vibrations are particularly intrusive, as they penetrate walls and physical barriers, making them nearly impossible to escape within one's own home. The National Institutes of Health has linked persistent low-frequency noise exposure with impaired concentration, anxiety, and other cognitive and physiological stress responses. - Fails to enforce noise standards in residential settings; - Does not respond to ongoing violations unless a party escalates into violence; - Does not track or publicly report noise citations or complaint resolution data outside commercial areas.	



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I respectfully request that the Office of Police Oversight:

1. Investigate whether APD applies noise ordinance enforcement unevenly between residential and commercial districts;
2. Determine whether 311 noise complaints lead to police reports, officer responses, or citations;
3. Recommend stronger guidelines, public transparency, and an equitable enforcement plan that includes residential protections.

Residents should not be forced to tolerate repeated disturbances simply because enforcement resources are concentrated elsewhere. If Austin's noise ordinances are real laws, they should be treated as such in every part of the city.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To: Office of Police Oversight

City of Austin

<https://www.austintexas.gov/departments/office-police-oversight>

Subject: Pattern of Non-Enforcement: Austin City Code § 9-2-31 (Vehicle Noise and Vibration Violations)

Dear Office of Police Oversight,

I am writing to file a formal complaint regarding a longstanding and citywide pattern of non-enforcement by the Austin Police Department (APD) of Austin City Code § 9-2-31, which prohibits vehicle noise and vibration detectable from more than 30 feet away.

Despite the clear language of the ordinance, residents across the city of Austin routinely encounter vehicles—cars, trucks, and motorcycles—that emit music or engine noise that can be heard hundreds of feet away. These violations occur at all hours, on residential streets, highways, and city thoroughfares.

What is most troubling is that this law appears to be completely unenforced. To my knowledge and based on anecdotal conversations with other residents and online community discussions, citations under § 9-2-31 are virtually nonexistent.

This complaint is not about any one incident, but about an apparent policy-level failure by APD to uphold and enforce a standing municipal ordinance. Residents should not be forced to tolerate pervasive public nuisance violations simply because they occur from moving vehicles.

I request that the Office of Police Oversight:

1. Investigate whether APD has deprioritized or abandoned enforcement of this ordinance.
2. Evaluate whether officers are trained or equipped to identify and cite violators under § 9-2-31.
3. Recommend corrective action or public guidance if the ordinance is functionally dormant.

As a resident of Austin, I deserve a clear answer: If this law is valid and in force, why is it not being enforced?

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



OFFICE OF POLICE OVERSIGHT

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0883	Date of Complaint: 5/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Good Evening, I hope this message finds you well. I'm writing to express some growing concerns—not only as a licensed security professional and small business owner, but also as someone who has long worked to support public safety in partnership with APD. Recently, I personally witnessed an individual urinating in public, directly in front of my office. After observing it live, I reviewed and pulled footage from our camera system to document the incident. A screenshot is attached for reference. While this may be viewed as a low-level offense, it raises serious concerns about public decency, safety, and community standards. I'm trying to understand why this type of behavior would not be enforced. If this is now considered acceptable, I'd appreciate clarification—are citizens now allowed to urinate in public without consequence? What adds to my concern is the ongoing pattern in how incidents involving security professionals are being handled. I've been told by multiple individuals within APD—including some with rank and detective designations—that when a security officer is involved, the report is automatically placed at the lowest priority. Unfortunately, my own experiences seem to confirm this. I was recently assaulted, and EMS refused to speak to me on scene. To make matters worse, the incident was incorrectly cleared as a vehicle crash at E. 290, even though it occurred at 1630 E. 6th Street. In another situation, one of my officers was aggressively backed into a corner. The first APD officer who arrived acted professionally. The second, however, dismissed the matter entirely as a "civil issue." Had the same actions been directed toward her, I doubt the response would have been the same. This incident was reported to a District Representative, yet no follow-up ever came. I've gone out of my way to build a strong working relationship with APD. I frequently communicate with District Representatives, and I've invested in tools to support better transparency and collaboration. I've outfitted my primary patrol units with active AXON Body Worn Cameras (BW4s)—even though it's not contractually required. This enhances evidence collection, maintains proper chain of custody, and allows us to retrieve pre-activation footage in cases of user or technical error. Additionally, I've completed CPTED (Crime Prevention Through Environmental Design) training to strengthen our role in bridging the gap between law enforcement, private security, and the communities we serve. In several cases, I've even been told by detectives that the information I	



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gathered was more comprehensive than what was documented by patrol—and was the reason the case was able to proceed.

Despite these efforts, we continue to face roadblocks. Enforcing trespass laws, for example, remains unnecessarily difficult. Even with valid blanket trespass authority from businesses or mobile home communities, officers have at times refused to assist, requiring scared employees to issue notices themselves instead of supporting our lawful enforcement.

Are these truly the standards APD operates under today?

This message is not meant to be disrespectful, but rather a call for clarity, consistency, and cooperation. I am committed to working with law enforcement to make our city safer. I just need to understand how we can align better and ensure calls for service—especially those rooted in community safety—are taken seriously, no matter who makes them.

Thank you for your time and attention to this matter. I welcome the opportunity to speak further and help close this growing gap.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

PSB Lic # C26200901

“Protecting Your Business, Safeguarding Your Community.”

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00893	Date of Complaint: 5/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I was involved in a hit and run today 5/9/25 around 2:45 pm with an intoxicated driver. Both vehicles were damaged but driveable and there were no injuries. I called 911 three separate times asking for an officer to be sent to the location and expressing my concern that the other driver was intoxicated and was going to drive off. I was dismissed every time. There were several police cars visible several blocks away directing traffic around UT. No one came by. And no one seemed concerned about a drunk driver. I am highly concerned about him injuring someone else which is why I was trying to prevent him from leaving before police could arrive, and Austin police seemed completely unconcerned. Once he left, they told me there was nothing they could do and I could call 311 if I wanted. Extremely disappointing. Someone could have been (or could still) be killed as a result of this.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0894	Date of Complaint: 5/9/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: LeClaire AP6434	
Unknown: <input type="checkbox"/>	
Complaint: The complainant alleges: Unfortunately I am sending this because I witnessed the following disturbing events , the first being Lake day event summer of 2024 for mounted patrol. I was very disturbed to see LeClaire aggressively using a rope to pop his horse Alex on his chest and back leg area . He was swinging the rope near his face enough where [REDACTED] was blinking and clearly looked very afraid . I looked around in disbelief noticing everyone was just watching . One of the volunteers in attendance approached as if to stop this rage but she walked away with her head down , about 20 minutes later Le Claire walked [REDACTED] over to us and handed her the reigns and said "I can't take it with him " . [REDACTED] was clearly exhausted from this ordeal , so much that he let out a big horse exhale and placed his head on the volunteer's chest . My second shocking experience was a large community event open to the public where the mounted unit was a special guest , excited to the horses I approached the horse trailer where I saw LeClaire visibly frustrated and vaping in public .During the event I noticed a small crowd and commotion forming near the horses , I witnessed two children crying and being led away , later to find out these children , along with all the guests had to witness yet another disturbing display of frustration behavior towards [REDACTED] from LeClaire. I hoping this unacceptable behavior will be taken seriously and this will finally be stopped! Thank you for listening	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0895	Date of Complaint: 5/11/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: LeClaire AP6434	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: I would like to submit the following complaint about Corporal Michael LeClaire. The complaint is based on the following witness statements about his anger, frustration, and inability to set his ego aside, leading to abusing the police horse he rides. These observed situations have stemmed from 2019 to present and have been seen by multiple witnesses. This has been addressed through training, meetings with supervisors, and finally a formal complaint in October of 2024. Sadly this behavior still continues. Corporal LeClaire needs to be removed from the unit. Timeline 2019-2025 Corporal Michael LeClaire with Mounted Patrol Unit In the summer of 2019, Sgt Julie Parsons (formerly Payne) was teaching the mounted unit on Wednesday training days. This was before Sgt Parsons became the mounted supervisor. Sgt Parsons is a 3-Star Parelli Natural Horsemanship Instructor, which is the horsemanship program the mounted unit follows. She was asked by the current mounted sergeant, Sgt Egal, to train the unit. She observed Officer LeClaire being extremely heavy handed by slapping his horse Mount Dash on the neck with an open hand and a riding crop. Mount Dash was an extremely frightened horse and would spook and shake when LeClaire hit the horse. When Sgt Parsons became the mounted unit supervisor in December 2019, she again saw the same behaviors from Officer LeClaire. Sgt Parsons stated that when Officer LeClaire was angry or frustrated with his horse, he would slap or hit the horse with his riding crop. Since Sgt Parsons is a horsemanship instructor and knows that frustration begins when knowledge ends, she addressed the situation with Officer LeClaire. She treated the situation as training and began giving Officer LeClaire different horsemanship techniques to solve issues instead of him using force, fear and intimidation on an already frightened horse. Sgt Parsons stated that there are basically two situations that firm pressure should be used with a horse. First, when you are teaching a horse to yield to pressure. You apply a suggestion of pressure and gradually build until the horse moves or yields. In this situation you are moving towards the horse and can use very firm pressure after building up to it. Second, when you are	

Reasonable modifications and equal access to communications will be provided upon request.



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blocking unwanted behavior. This can be biting, coming into your space, kicking, etc. You are standing still using firm pressure to own/ protect your space from unwanted behavior. You stand still and the horse runs into the pressure. This is a very effective technique to help with dominance or reactivity in horses.

Based on what Sgt Parsons observed of Officer LeClaire, and situations that have been explained to her, Officer/Corporal LeClaire is combining the two techniques. He is getting firm immediately and moving towards the horse. This will cause a horse that is dominant to fight/bite/kick or will cause a fearful horse to run/spook/shake. This technique will not cause any horse to be trusting of their handler. Neither scenario are responses that the Austin Police Department should want in their horses, especially around civilians and children. Officers, civilians and kids could be seriously injured if LeClaire used this technique at any time. This is also not an approved technique of the Parelli Natural Horsemanship program nor has Sgt Parsons ever

taught LeClaire this technique. In Sgt Parsons opinion, it appears that this behavior occurs when LeClaire is angry or frustrated with his horse not doing something he asks.

Sgt Parsons stated that she discussed this anger behavior with Officer LeClaire before he promoted

and told him that if this behavior did not change, she would not bring him back as a Corporal on the mounted unit. She also shared her concerns with Corporal LeClaire's new supervisor, Sgt Al Garibay, hoping that Sgt Garibay would continue to monitor the issues.

In 2023, Sgt [REDACTED] retired from the police department. Corporal LeClaire came back to the unit after her departure.

Retired Officer [REDACTED], who was the mounted unit horse trainer (2020-2023) and a Level 3

graduate of the Parelli Natural Horsemanship program, witnessed LeClaire slapping, striking with riding crop and using heavy handed techniques with Mount Dash and Mount Scout.

In May of 2020, during a unit training for upcoming protests in the parking lot of lottery commission, Officer [REDACTED] observed the following. Officer LeClaire was on Mount Dash and he was

having a hard time keeping Mount Dash in formation as if it was a busy night on 6th Street.

LeClaire was aggressively grabbing at his reins and kicking Mount Dash to try and force him back into formation. This only increased Mount Dash's fear and confusion. Mount Dash was wide eyed and

obviously reacting out of fear versus disobedience. LeClaire's inappropriate response to Mount Dash's behavior caused Mount Dash to get more fearful and back out of formation completely, knocking over and stepping into the back wheel of a bicycle that was over 20ft away from the formation. Mount Dash's leg was caught for several seconds before he was able to step clear of the bicycle wheel.

In October of 2021, Retired Officer [REDACTED] also observed the following. While leading the mounted

unit formation, Mount Scout stopped and tried to back out of formation.

LeClaire did a rocking back and forth motion in the saddle that was ineffective followed by a hard whack on the neck. LeClaire was obviously embarrassed that he couldn't get



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his horse to move forward and hit him.

Leonard stated that it was LeClaire's standard comment when a horse didn't do what he asked that it

was being disrespectful rather than fearful. LeClaire's unwillingness to apply the horse training he had learned demonstrated his inability to put his ego aside as well as his short fused temper when frustrated. Superiors that knew of his abusive actions toward the horses said it was due to anger management issues. LeClaire's outbursts are well known in the unit. LeClaire seems to limit his abusive response when possible witnesses were new to the unit or not in position to say something for fear of being a "rat" or retaliated against. This is a controlled behavior on his part and not an uncontrollable action.

In the Summer 2024 at the mounted patrol Lake day event, Mounted Volunteers [REDACTED] and

[REDACTED] witnessed LeClaire moving aggressively towards Mount Alex using the lead rope to

whip Mount Alex both in the hind quarters as well as his chest and violently swinging the rope around horse's face and head. The horse was visibly afraid. Mount Alex was quickly blinking his eyes and throwing his head back and away from LeClair. LeClair then began moving towards and forcing Mount Alex to back up, then forward, then back again and then aggressively forcing him into

the water, further agitating the horse. Volunteer [REDACTED] noticed that all of the mounted units officers, corporals and sergeants were witnessing this. With no one coming to the horse's aide, she decided to approach LeClaire asking if the horse could "have a visitor?" and he responded

angrily, "not right now", and continued his aggressive behavior. This went on for a good 15 minutes. LeClaire was visibly irritated and the horse was noticeable exhausted. LeClaire then slung

the lead rope to volunteer [REDACTED] stating, "I can't take it with him, I need a break, you take him", storming off. The horse then did a large stress relief shake with audible exhale, placing his head in volunteer's chest. LeClaire was also vaping at this event. Volunteer [REDACTED] and the officer's witnessed this behavior at its entirety.

In September of 2024 at Community event, volunteer [REDACTED] witnessed LeClaire, upon mounted's

arrival, in a tense, frustrated mood and walking into event vaping and acting hot headed while unloading horses. A complaint was received through non-profit event website that LeClaire was vaping and "being cruel" to his horse (Mount Alex). Anonymous complaint stated they "will not attend another community event like this if Austin Police mounted will be there, based on witnessing the cruelty".

At the same event, Mounted volunteer [REDACTED], equine professional, witnessed LeClaire and a

commotion with a crowd of children, adults & Mounted horses. She walked over to witness LeClaire

having a "fit" towards his horse; swinging the rope, yanking on horses face and backing horse up rapidly and generally abusing the animal.

She then noticed two very upset children crying, took them by the hands and said, "Let's go find your mom". [REDACTED] also witnessed Le Claire vaping at this event in public and in



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uniform on duty. [REDACTED] animal behaviorist, made formal complaints to event staff as well as through APD and said that children were being traumatized from witnessing LeClaire's behavior. In October of 2024 Retired Officer [REDACTED] and Mounted Volunteer [REDACTED] met with APD Mounted Lt. Juusola to present complaints from the event. They were told "conversations were had & expectations were met, if this continues, he's off the unit" In March of 2025 at the mounted barn, Volunteer [REDACTED], witnessed LeClaire visibly angry and frustrated as he stomped by her not returning a "good morning". [REDACTED] asked APD Officer Slater, working barn on a ride out, what was wrong with LeClaire? Slater replied, "I don't know, but he was wailing on that horse out in the field". Officer Leah Hanson observed the wailing incident as well and told LeClaire to "calm down & stop punishing the horse, you are just scaring him" Lead barn manager [REDACTED] observed this as well and stated that Mount Alex was "sweating and shaking" during the incident with LeClaire. In April of 2025, [REDACTED] assistant barn manager, reported to her superior, [REDACTED] "LeClaire left a mark on Mount Alex from being hit while working with him, that was not there before working". The above are accounts from eyewitnesses as well as people that were contacted regarding the events of this officer through the years and his behavior with the named Mounted Police Horses. These people mentioned above have not filed formal complaints because LeClaire is their supervisor and/or fear they will be treated differently and/or lose their access to the horses. In fact, some volunteers that witnessed this behavior, have stopped going to work at barn in fear of witnessing more abuse. Recently Corporal LeClaire has reached another level in his horsemanship, but the behavior has not changed and has occurred with at least three horses. Learning more about horsemanship is not changing his behavior and he needs to be removed from the unit for the safety of the police horses, officers, civilians and children. Getting angry and hitting a horse is not a far leap from getting angry and striking a person. Also if a civilian hit a horse like LeClaire is doing, they would be arrested for a class A misdemeanor.

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0904	Date of Complaint: 5/12/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: She lost her home. The complainant and her husband were sleeping in a car. They were staying in a QT parking lot. They stepped out the the store on 3/28/2023 and two APD officers were outside. The officers tried to get their attention and approached them. The Boyfriend/husband took off running and was tased. The officer then approached the complainant and she ran towards I35. A civilian and an officer threw her to the ground. The complainant hit her face of the ground and was detained in handcuffs but was never told what for. She was put in a police unit that looked different from other police vehicles. The officer took off with her and made a u0tun on Braker Ln. They went back to QT and then she was transferred to EMS. She states that she was injected with something in her hand. She was taken to the hospital and left there. The officer was laughing during contact. She said it seemed like APD was just trying to scare her.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00907	Date of Complaint: 5/12/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Unknown: <input checked="" type="checkbox"/>	
Complaint: <p>I am writing to formally express concern regarding the conduct of an Austin Police Department officer involved in APD Case [REDACTED]. This concern was initially brought to the attention of our district representative on April 28th at 12:25 p.m. via email. She responded indicating that she was out of town and had forwarded the matter to Officer Samuel Noble, who then contacted me on April 29th at 2:39 p.m. I replied with relevant information at 5:23 p.m. that same day. However, I have not received any further correspondence regarding this issue. The incident in question occurred on April 26th, 2025, at approximately 11:46 p.m. I contacted APD regarding a loud and disorderly gathering involving 15 to 20 individuals at [REDACTED]. A particularly intoxicated guest—not the homeowner—aggressively approached my on-site security officer, pointing his finger in the officer's face and forcing him to back away. As this officer was unarmed, I placed a call to APD out of concern for his safety and to prevent potential escalation.</p> <p>The first officer who arrived, identified as Officer King, demonstrated exceptional professionalism and de-escalation skills. He should be commended for his conduct. However, the second officer to arrive—a female officer whose name we do not currently have—handled the situation in a manner that raised serious concerns. She questioned the legitimacy of our concerns and minimized the threat by stating, and I quote, "This is not a police matter, it is civil." This comment, especially in the presence of an unarmed employee who felt threatened, was inappropriate and dismissive. Even if physical contact had not occurred, the aggressive behavior qualifies as a disturbance and potential breach of the peace on private property, and thus warrants a police response.</p> <p>The property in question is a mobile home park, and the incident took place in a shared yard space maintained by the community—comparable to a hallway in an apartment complex, where the expectation of order and safety remains the same.</p> <p>This was not the first concerning interaction with this particular female officer. On the morning of April 26th, she responded to a separate shots-fired call on the same property. Although that incident ultimately had no confirmed gunfire, my on-site security officer—who is a retired APD officer himself—noted that the same female officer appeared disengaged and displayed an attitude of indifference. He described her demeanor as "I don't want to be here and I don't care."</p> <p>This pattern of behavior has not gone unnoticed. Several members of my staff, myself included, have observed similar conduct from this officer during previous encounters, which consistently</p>	



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carry the sentiment of “you’re just security, we do not care.” This is extremely disheartening and raises significant concerns regarding officer engagement and safety collaboration. We rely on APD as a partner in maintaining safety and order. When officers dismiss legitimate safety concerns from security professionals, it not only undermines our efforts but potentially jeopardizes lives.

Thank you for your time and attention to this matter. I would appreciate a follow-up to ensure this issue is being reviewed appropriately. Please let me know if any further information or documentation is needed.

Office of Police Oversight Disposition: Formal Complaint



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0919	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He works with HEB in the transportation department. His employee was involved in an accident in Austin and an APD officer responded. There was serious bodily injury, but no crash report has been done or started and their case has been closed. They have been trying to obtain a police report, but have not been successful.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0921	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He was pulled over. The officer said that he had probable cause to pull him over because his registration was out. He had proof his registration wasn't expired. The officer then said his tint was too dark. Then the officer opened his door and reached in the car and opened the door and asked him to step out of the car. The complainant is alleging this was racial profiling. The complainant asked why, and got out of the car. The officer continued with saying his registration was expired. He was not resisting. They handcuffed him and placed him behind his car. Then they moved him to the police car. He stated he was being detained for no reason. He asked to speak to a supervisor. They never called a supervisor for the complainant. Then they accused him of having 5 oz of marijuana which the complainant stated was not his. They took him to jail. He stated he is being racially profiled, and officers lied about why they pulled him over and then lied about him having marijuana in his possession.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00926	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: James Lambrecht (AP10352)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: The complainant's ex called the police on her for a custody interference, case number 2025-1311276. Officer Lambrecht responded. She asked if they normally responded to custody interference calls and Officer Lambrecht said they were responding to a welfare check. The complainant found out later it was, in fact, a custody interference call. The complainant asked to file a harassment report against her ex. The officer took her information and said they would file the report, but according to her knowledge and what she heard from APD, they did not.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0927	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Kitt AP9452, Unknown: <input type="checkbox"/>	
Complaint: The complainant alleges: To Whom It May Concern, Incident #251321610 I am writing to file a formal complaint regarding the conduct of three Austin Police Department officers during a traffic stop that occurred on the night of 05/12/2025, near 5537 Loyola Lane, Austin, TX 78724. 183 & Loyola Ln. It's also important to note that this traffic stop occurred immediately after the officers were leaving the scene of a nearby accident. Both police vehicles were directly behind mine at a red light just before the stop. It was dark outside, and at no point could the officers have clearly seen my registration tag from their position. It appears obvious that my plates were run through the system before initiating the stop, suggesting that the decision to pull me over was based on database information, not a visual observation. This further supports my concern that the stop may have been approached with a different intent or expectation than what was warranted. I was pulled over due to an expired vehicle registration. I took full accountability, handed the officer my driver license without him asking and told the officer to go ahead and issue my ticket. Although this is a valid reason for a stop, I am extremely concerned about the behavior and professionalism of the officers involved, particularly regarding their treatment of my minor son. Based on their behavior, I believe the officers may have assumed they were dealing with two young adults rather than a parent and minor child and were possibly looking for additional violations. The fact that three officers surrounded my vehicle, even though it was pulled over, powered off, and I was cooperative, made the situation feel unnecessarily escalated and excessive. This heightened presence contributed to the sense of intimidation and made my son feel unsafe during what should have been a routine stop. Three officers were present and surrounding my vehicle during the stop:	



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Officer Demond Kitt (#9452)- As Officer limber Pinedo (#10080) was talking to me before receiving my driver licence. Officer Demond Kitt (#9452) aggressively tapped my 17-year-old son on the shoulder with two fingers, then asked for his ID. My son was sitting quietly in the passenger seat. My son did not provoke this action in any way, and the contact was uncalled for and distressing. At no point did the officer explain the need to physically touch my child.

Officer limber Pinedo (#10080) – This officer took my driver's license during the stop and later returned it not to me, but directly to my minor son. I found this highly unprofessional and disrespectful, especially given that I, the driver and adult, was present and cooperative. This behavior was dismissive as I was seated in the driver's seat and fully capable of receiving my own ID. Undermining my parental authority.

Officer Kanowa Reynolds (#8947) – This officer was also present during the stop. He stood at the driver side door of my vehicle, while my driver license was with officer limber Pinedo (#10080) in the police cruiser. He was pleasant and willing to give me all the officers names and badge numbers after I asked for their business card. When I asked for a business card from Officer Kanowa Reynolds #8947, he did not provide one. While I understand this may not be a formal department requirement, it is a basic courtesy and professional standard that helps ensure transparency and accountability.

Although I was not issued a citation and was eventually allowed to leave, I am disturbed by the conduct of Officers Demond Kitt #9452 and Pinedo #10080 in particular. There was no lawful reason for Officer Demond Kitt #9452 to make physical contact with my son, and Officer limber Pinedo (#10080) handing my driver's license to a minor instead of returning it directly to me is both inappropriate and dismissive.

I respectfully request that Internal Affairs:

- Conduct a thorough review of this incident.
- Obtain and review body camera footage from all officers involved.
- Determine whether the officers violated department policies regarding use of force, officer conduct with minors, and proper protocol.
- Notify me of the results of your investigation.
- Take appropriate corrective or disciplinary actions.

This was an upsetting incident for both me and my son, and I feel that the officers' behavior must be addressed to prevent similar experiences for others in our community.



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As someone who has grown up in this community, I've witnessed far too many instances of poor policing, including unnecessary aggression and dismissive behavior towards our community. This recent experience only reinforces a long-standing concern that officers are not being held to the professional and respectful standards that our community deserves. It is unacceptable that behavior like this continues to occur, and I'm speaking up now because I refuse to let it go unchecked any longer.

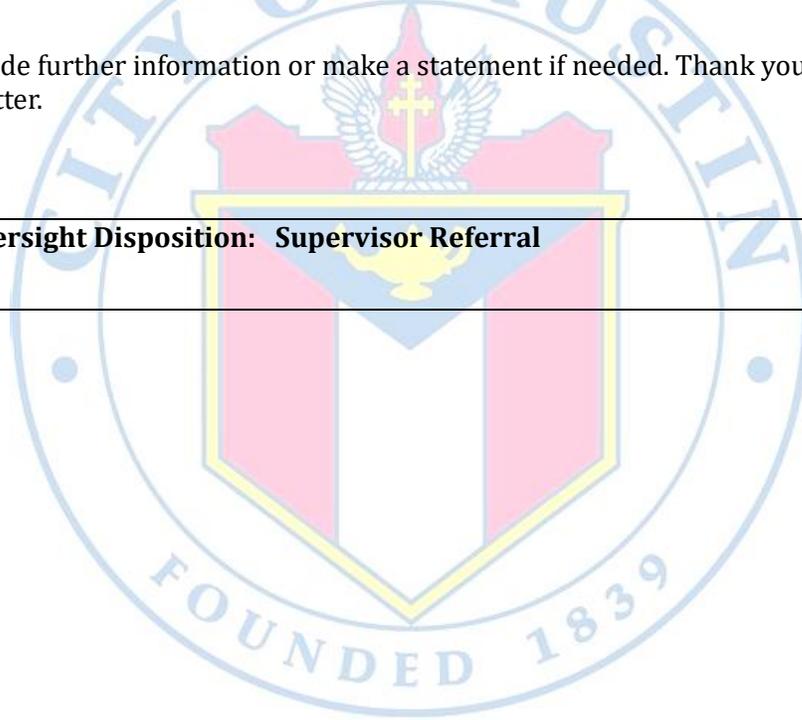
I hold a degree in Criminal Justice and am actively working in the field, so I am well aware of proper law enforcement protocols and the expectations placed on officers during traffic stops. This makes the behavior I witnessed even more unacceptable. I know firsthand the importance of maintaining professionalism, especially when interacting with minors and members of the community. What occurred during this stop not only violated that standard, it undermined public trust.

I am willing to provide further information or make a statement if needed. Thank you for your attention to this matter.

Sincerely,

[REDACTED]

Office of Police Oversight Disposition: Supervisor Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00928	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Marie Bynum (AP5988)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: On the night of May 12th at roughly 9:30PM CST, I attended a concert where I remained completely sober - I consumed only water and Sprite throughout the event. Halfway through the event, I began to feel unwell and decided to leave the venue. Upon stepping onto the sidewalk outside of the venue, I became increasingly dizzy and recognized that I was on the verge of passing out. I sat down near a police officer who was stationed outside the venue and politely asked her for water. She responded in a condescending tone and denied my request of water. Moments later, I lost consciousness, fell forward onto my face, and experienced a seizure. When I regained consciousness, medical personnel were attending to me. During this time, the police officer mocked the situation - she laughed, rolled her eyes at the medics, and made a dismissive comment that I was "for sure on something," despite my complete sobriety. Had the officer shown even basic care and provided me with water when I asked, it is possible that I could have avoided losing consciousness, seizing, and incurring significant medical expenses. Her behavior was not only unprofessional but also dangerous and dehumanizing. I am filing this complaint because I believe this officer failed in her duty to protect and serve the public. Do better. I expect this matter to be taken seriously and appropriate action to be taken in response to this officer's conduct. Do you remember any details about the officer(s) you'd like to share?: Yes Name: Marie Bynum Physical description: Shorter, larger-set, dark hair, dark eyes. Race: Prefer not to say Gender: Female	



OFFICE OF POLICE OVERSIGHT

Badge number: 5988

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: On foot

Do you remember any details about witness(es) you'd like to share?: Yes

Witness Name: [REDACTED] Medic on scene

Witness Email: [REDACTED]@gmail.com

Witness Phone: [REDACTED]

Is there anything we should know about this witness?: The medic who helped me. One of the nicest humans I've ever encountered. Was very apologetic of the cops behavior and immediately gave me water and provided care. A wonderful man and your police department should be hiring people like him. I have more witnesses as well.

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00932	Date of Complaint: 5/13/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Marie Bynum (AP5988)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: On the night of May 12th, around 9:30 PM CST, my girlfriend and I attended a concert together. She remained completely sober throughout the event, only drinking water and Sprite. Partway through the night, she began feeling unwell and made the responsible decision to leave the venue to get some fresh air. As she stepped outside and onto the sidewalk, her condition rapidly worsened—she became extremely dizzy and felt close to passing out. She approached a police officer stationed outside the venue, sat down near her, and politely asked for some water. Shockingly, the officer responded with a condescending attitude and refused her simple request. Moments later, my girlfriend lost consciousness, fell face-first to the ground, and experienced a seizure. When she regained consciousness, paramedics were already on the scene assisting her. Instead of expressing concern or professionalism, the officer stood by mocking the situation—laughing, rolling her eyes at the medics, and making a dismissive and inaccurate remark that my girlfriend was “for sure on something.” This was a baseless and harmful accusation, considering she was completely sober the entire evening. I believe this officer’s lack of empathy and failure to assist when asked directly contributed to the escalation of the medical emergency. Had she shown even the most basic level of care—such as providing water or alerting medical staff when requested—my girlfriend might have avoided the seizure and the resulting medical bills. This experience was not only traumatic but also deeply disappointing. The officer’s behavior was unprofessional, dismissive, and dehumanizing. I am submitting this complaint because I believe the officer failed in her duty to protect and serve the public. I strongly urge the department to take this matter seriously and conduct a thorough investigation. Accountability is essential if public trust is to be maintained. Do you remember any details about the officer(s) you’d like to share?: Yes	



OFFICE OF POLICE OVERSIGHT

Name: Marie Bynum

Physical description: Dark hair and dark eyes

Race: Other

Gender: Female

Badge number: 5988

What was the officer wearing?: Uniform

What kind of transportation was the officer using?: On foot

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00944	Date of Complaint: 5/14/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I have left 2 messages for the District Representative for assistance with an on-going noisy nuisance neighbor above me that disturbs me everyday esp. waking me up almost every night 4 and 5 AM. The property manager has tried to remedy the situation but this tenant refuses to change her ways. I even email [REDACTED] on April 25 but never heard back.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0945	Date of Complaint: 5/14/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved: Saenz (AP6489)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: <p>On Monday at 12:01 am I was downtown waiting on my friend so we can go to the Club Mala vida when officer Santeford, Saez , vandervalk and others I couldn't identify . Ride around on the buggy hopped out on me and surrounded me asking me questions about what I'm doing and asking about previous cases that they have no involvement in. As a matter of fact not one of these officers ever caught me in the act of breaking the law. On every incident and inconvenience I am harassed and antagonized about my past decisions. I am not in the wrong for being out in public living g my life . But I feel like these specific officers are abusing there authority one by being so invested in me and my pending affairs, targeting me when they have no probable cause to stop me and question me giving me a bad look in the environment also sabotaging me from my rights which I am very familiar with. This is a continuation of ridiculousness . I should not be in fear of going to work or being outside in public . They have interfered with my journey toward entrepreneurship so I can't even work in fear of going to jail for simply being outside . I will not stop at nothing to have them held accountable for the illegal things they do when they should be upholding the law</p>	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00951	Date of Complaint: 5/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: An APD officer pulled the complainant over for making an unsafe pass, which the complainant says she did not do. He was rude, disrespectful. She asked if he could even pull her over as an APD officer in Hays county. He became upset and said he lived in the neighborhood. He said he didn't want to issue her a citation, but he thought she was being unsafe in the neighborhood he lived in. She is afraid he'll be looking for her vehicle from now on and targeting her. He was in an undercover vehicle in HAYS county. She asked for his name and information and he refused. His license plate number is VNH 3236 white pick up truck with bar lights on the grill. He was a shorter, Hispanic male with scruffy facial hair. He was wearing a black APD shirt and green khaki pants.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0953	Date of Complaint: 5/15/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: A man attacked her husband, [REDACTED], the police came and took him to the hospital. He had to have surgery. They asked if he wanted to press charges, and he said yes. An officer called later, and asked again if he wanted to press charges and he said yes again. That is the last they've heard about anything. Case #2024-300427. They haven't heard any updates about this case, and don't know if charges were ever filed. She has been calling for over two months and no one has called her back. She is concerned that no charges were ever filed even though they said they wanted to multiple times, and she hasn't had any luck getting any information. It's been over a year, and someone should be on this. She wants to know if a detective was ever even assigned to this case and if it hasn't fallen through the cracks, why hasn't she heard back from anyone.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0960	Date of Complaint: 5/15/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I called 911 twice between 9:30am and 10:30am approximately reporting that my wife had been assaulted. The first time I called the attacker was still at the scene. I was told an officer would be dispatched and received confirmation that the police department had been notified. I waited for an hour, saw 3 patrol cars drive by and no one showed up at the scene. It has now been 2 hours since the incident happened and there has been no response by the Austin Police Department. I had to file a police report online for my records and in hopes that something is done.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0978	Date of Complaint: 5/16/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	
Unknown: <input checked="" type="checkbox"/>	
Complaint: The complainant alleges: This message is from [REDACTED] I am submitting this complaint regarding an incident involving an Austin Police Department officer that occurred on May 16, 2025, at approximately 12:00 AM at the QuikTrip (QT) located at [REDACTED] Austin, TX 78745. I urgently needed to use the restroom due to a medical emergency and had just driven approximately 10 minutes specifically to reach this gas station. When I entered, my hurried stride and body language clearly communicated the urgency of my need. I walked into the men's restroom and was about to enter a stall when an APD officer entered behind me and told me I had to leave. I explained, "I really have to poop," but he responded, "The restroom is closed," and said he needed to remove someone from a different stall. He did not indicate there was any active safety threat or reason the entire restroom had to be closed, and the stall I was about to use was unoccupied. Throughout the exchange, the officer acted in a rude and unnecessarily intimidating manner that made the situation even more distressing. I was not interfering with any investigation or causing a disturbance — I simply needed to use a public restroom for a legitimate and urgent biological need. Being denied access in that moment was humiliating and entirely avoidable. Although I do not have the officer's name or badge number, I can provide the following identifying information: Black male, approximately 6 feet 2 inches tall, with a beard Wearing a dark Austin Police Department uniform Had a yellow taser holstered higher than his belt Entered the restroom shortly after I did Exchange:	



OFFICE OF POLICE OVERSIGHT

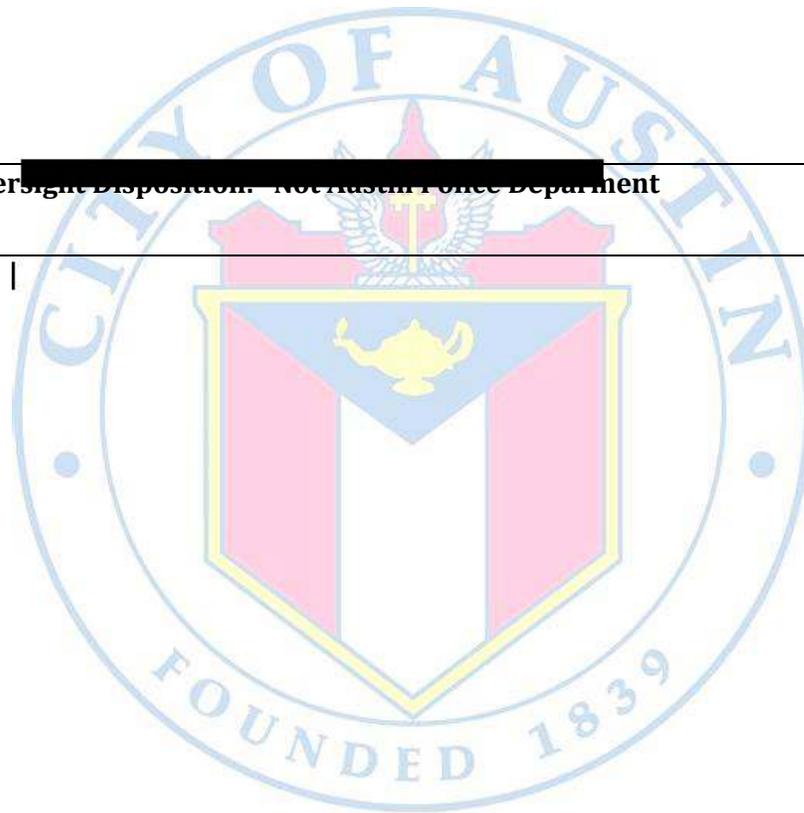
Me: "I really have to poop."

Officer (rude and firm tone): "The restroom is closed. I need to get someone out of the other stall."

I respectfully request that this incident be reviewed to determine whether the officer's conduct was appropriate under APD policies — both in terms of denying restroom access without clear cause and in his manner of interaction with a civilian in distress.

Thank you for your time and consideration.

Office of Police Oversight Disposition: Not Austin Police Department





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00979	Date of Complaint: 5/17/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Brandon Sheffy (AP4622)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: I submitted a police report in May last year about a former contractor who began harassing me after I fired him from a project. They let me know it did not yet count as criminal harassment, but that if he kept it up I should come back and let them know. Well, he kept it up. I reported him again in mid-February this year. He's kept it up since then too. February 17, I got an email confirming my report has been approved and granted Case Number 2025-9003462. I did not hear from the police (phone call, voicemail, text message, email, front door knock, or anything) within the typical 2 week response timeframe. After the two weeks passed, I started following up with the different resources provided or connected to the APD, to find out why there was radio silence. Here's the dates I called or visited 3 11, my local substation, a specific officer mentioned in APD notes on my case, Travis County DA's protective order office, APD Victim Services, or the OPO: - March 5 - March 11 - March 18 - March 20 - April 25 (I got pretty sick for most of April) - April 29 - April 30 - May 5 - May 7 - May 8 - May 12 - May 14 It wasn't until May 7 I found out (from APD Victim Services) that Officer Brandon Sheffy suspended the report on February 19, two days after it was approved, and I was never told. No	



OFFICE OF POLICE OVERSIGHT

phone call, voicemail, text, email, visit to my front door, or anything. His notes said my case did not meet criminal harassment criteria and that I should call the governing substation (North Central Sector) at 512-974-5320 if I wanted to discuss it further.

Again, I did not know my case had been suspended after 2 days or what that meant until almost three months after I filed the report, despite actively following up an average of 1-2 times a week. During that time I was given my substation's phone number repeatedly and repeatedly left voicemails. I didn't know my case was officially suspended or that they were officially recommended as the ones I was to talk with about my situation - I kept being given their number simply because I live in their jurisdiction. I never received any responses or notifications.

Obviously I'm very frustrated. I'm fully aware my case may appear insubstantial at first, but it is not a trivial first world problem. I have no reason to think my physical integrity is in danger from my harasser anytime soon, but a big part of that is because I've spent hundreds of dollars trying to keep him from finding out where I am. His actions have lost me thousands of dollars in expected income and over \$50,000 in income for people *other than us.* I keep switching between terrified and depressed because of all this. Knowing my original report didn't qualify for harassment at the time, I even double checked with the Volunteer Legal Services of Central Texas before my February 2025 report. Three different volunteer lawyers there confirmed my situation met the criteria and merited police involvement. They even praised me for how prepared I was to discuss the issue intelligently.

I don't know if my case merits "investigation" or "pressing charges" - those are technical terms I hear on TV, but I don't know what exactly they specifically entail or what they would mean for me, the APD, or my harasser. However, I would *love* if the APD would arrange for someone to reach out to this guy to say "No really, you've gone way too far, and if you ever try doing it again we may need to come back and get more involved." I think sending an official officer in an official uniform or on official letterhead to speak to him about the seriousness of his actions would do miracles for deterrence.

I aim not to act like an entitled brat. I don't normally think I deserve more assistance from the APD than anyone else in the community, and I fully recognize I'm no battered spouse. However, after three months of unnecessarily wasted time, I really do think they owe me one.

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0984	Date of Complaint: 5/19/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Bastow AP9737	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: He has a complaint about a pocket knife taken during arrest procedure. Knife not returned after release from jail. Already contacted Travis County for property and knife wasn't booked. Last saw in possession of OFC Bastow Officer Description: Kevin Bastow AP 9737 Witness information: [REDACTED] [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-0995	Date of Complaint: 5/19/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: An, Joshua (AP9915),	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: That he has been experiencing depression following a recent miscarriage suffered by his wife. He confided in a friend about his emotional state, which led the friend to contact law enforcement out of concern. Officers responded to the complainant's residence, however, he was not present at the time. Upon learning of the situation, the complainant returned home in order to speak with officers himself, so that his mother wouldn't have to deal with it. The complainant stated that while he is dealing with depression, he does not have any thoughts of self-harm. He expressed concern that he was detained without cause. The complainant states that when he was detained, the officers were rough with him. Lt Contrez responded to the scene, at which point the complainant stated he became upset and told officers to "just take him". The complainant also states that one of the asian officers who transported him was also rude and disrespectful. Badge numbers: 9915; 8909;	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-00996	Date of Complaint: 5/19/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: A police unit displaying LP 1406434 and unit # 8743, utilize his red and blue emergency lights and did an illegal U-turn. The complainant stated that his understanding is that officers are not supposed to arbitrarily use their emergency lights. The complainant states that after the U turn was made, the officers was then just traveling casually without a sense of urgency.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01000	Date of Complaint: 5/19/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Tibuni, Michael AP4852 Unknown: <input type="checkbox"/>	
<p>To the Office of Police Oversight, I am submitting this complaint to formally notify you of serious concerns regarding how the Austin Police Department—specifically Detective Tibuni—handled my stolen motorcycle case. As a 100% medically retired Army veteran with PTSD, I believe the department's lack of responsiveness, failure to coordinate with other agencies, and incorrect interpretation of legal restitution obligations have caused both significant financial hardship and emotional distress.</p> <hr/> <p>Key Events:</p> <ul style="list-style-type: none">• April 25, 2025: I reported my 2014 Suzuki GSX-R750Z stolen and provided:<ul style="list-style-type: none">o GPS tracker data confirming its location in Flatonia, TX.o Surveillance photos from my apartment showing the suspect vehicle and trailer.• Despite this, APD failed to seek a warrant, citing a lack of visible license plate, even though Texas Penal Code §§ 7.02 and 31.03 allow for probable cause based on other evidence.• I traveled alone to Flatonia and, with the help of Flatonia PD, recovered my motorcycle on May 1. However, due to a lack of coordination from APD, I was not allowed to take possession of my motorcycle and it was unnecessarily impounded.• May 7: Detective Tibuni admitted he was unaware I had not retrieved the motorcycle. He also stated that the suspect would only be charged for the current VIN-based value of the motorcycle. This contradicts Texas Code of Criminal Procedure Art. 42.037(b)(1), which entitles victims to restitution for damages and diminished value—not just replacement value.• May 14: I emailed Det. Tibuni with receipts and a formal request for reimbursement:<ul style="list-style-type: none">o \$758.15 in storage and towing fees.o \$222.50 for U-Haul rental.o \$66.10 for fuel.o \$763.75 paid out of pocket for parts.o \$9,030.49 quoted in additional damages. <p>I also followed up with a text. I received no response to either message. As of today, there has been no further communication from Det. Tibuni or APD.</p> <hr/>	
Violations and Concerns:	



OFFICE OF POLICE OVERSIGHT

- 1. Failure to pursue recovery despite credible evidence, violating the expected duty of peace officers under Texas Code of Criminal Procedure Art. 2.13 and APD's own General Orders.**
- 2. Violation of Texas victims' rights, including my right to the prompt return of property (Art. 56A.051) and to clear, respectful communication under the Texas Constitution, Article I, Section 30.**
- 3. Misinformation regarding restitution law, suggesting either a lack of legal knowledge or poor case management.**
- 4. Neglect of duty and lack of courtesy, violating APD policies on victim support, investigation coordination, and officer performance expectations.**
- 5. Failure to notify me of the recovery of my property, which contradicts APD's auto theft procedures and communication policies.**

Additional Note:

The suspect's mother was present during the recovery and acknowledged knowing the motorcycle was at the residence. Under Texas Penal Code § 7.02, she may also bear legal responsibility. Her potential involvement was never addressed or documented to my knowledge.

Request to the Office of Police Oversight:

I respectfully request a full review of APD's handling of my case, including:

- An evaluation of whether procedural failures or officer neglect occurred.
- Whether victim rights were properly honored throughout this process.
- Consideration for policy recommendations to prevent similar handling of theft recoveries in the future—especially involving veterans or vulnerable individuals.

Thank you for your time and commitment to oversight and accountability. I am available for further clarification or documentation upon request.

Sincerely,

[Redacted Name]

Phone:

Email:

APD Case Number:

Office of Police Oversight Disposition: Formal Complaint



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1005	Date of Complaint: 5/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Ofcr Hymen (SP?) AP8514 APD called Lakeside Towing to tow his car because it looked abandoned, but it just had flats. The car had only been there for about a week, and hadn't been tagged yet.	
Office of Police Oversight Disposition: Not Austin Police Department	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01008	Date of Complaint: 5/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: His dog went missing. He was knocking on doors in the Mueller neighborhood looking for his dog. While he was walking an officer screamed at him from across the street. The officer said she was receiving calls from residents that he was checking door handles. He told the officer he was just looking for his dog. The officer didn't help him find his dog. He has been in contact with someone who has his dog and he's reported his dog stolen case number 25-5010192. Every time he calls the for information or to give them information, they tell him an officer wont come out. APD is treating him more like a suspect and responding to calls from residents of the neighborhood who have called about the complainant walking around, but have not done anything to help the complainant with his stolen dog.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01018	Date of Complaint: 5/20/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Excessive Force	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Llegaron al parqueo donde vivo y me arrestaron a mi y a mi padre yo no hable en ningun momento me trataron muy mal y con palabras muy ofencibas [REDACTED] [REDACTED] [REDACTED] Chevrolet equinox LT 2007 gray plates: [REDACTED] Case no. ~ 25- 1030532 Search warrant# DISW25105245 The austin police took my phone and my car i them four my new job cause i lost my old job for this problem	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1021	Date of Complaint: 5/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Sin, Okkyun (AP5672)	
Unknown: <input checked="" type="checkbox"/>	
Complaint: The complainant alleges: Detective sin badge number 5672, was very I knowledgeable. He was unprofessional. I asked him several different questions about the case he has. He did not help me recover my identity. My identity has been compromised. I asked him if he could freeze the accounts at Wells Fargo, chase, and wood forest bank. He said that he could not freeze the assets. He told me he was a criminal detective. My life has been in danger people have threatened me and beat me. They've told me they have access to my money I've been rewarded. I do not even have access to this money. I spoke with another guy who worked the human trafficking case. He says the identity that my reward went to says I'm a 41 year old woman. People are gossiping and spreading rumors saying I've done things I have not done. I feel like I'm people are sick and trying to steal my DNA. My DNA has been stolen and tampered with. These people are so ridiculous and trifling. They are purposely trying to mock a case from Williamson county. Out of spite for things that have happen to their family members, and for personal gains.	
Office of Police Oversight Disposition: Not OPO	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01026	Date of Complaint: 5/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: From an email forwarded by 311: The complainant alleges: Hello, We received the following feedback from a resident. Issue: This resident called and stated that this SR is in response to an incident that occurred at McDonalds on the frontage road of Burnet and Wells Branch (The Market) . This resident stated that an APD Officer stated making threats to shoot or beat someone is not crime. The resident states it was a hate crime and the officer was completely incompetent and did nothing. The resident states the officer didnt even even ask for anyone's name and he also stated there is camera footage of the incident. Participant Information: [REDACTED] [REDACTED] [REDACTED]@gmail.com [REDACTED] Time of Contact: May 18th, 2025 @ 11:39AM Callback Requested: No	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01027	Date of Complaint: 5/21/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Wright, DeAndre AP7238 Unknown: <input type="checkbox"/>	
<p>Det DeAndre Wright came into the South Sub PCO mid-morning and took keys to a 2024 unit (24C866) while PCO staff was out and without checking the unit out by signing for it. After some investigating (a officer who's shift has that unit assigned to it complained) it was geotagged to a nearby residential neighborhood. Cpl Officer was able to confirm that Det Wright resided there after dispatch advised it had not been logged into. This officer kept this unit at his house until he worked his OT shift, that evening, up at the Q2 stadium for the soccer match. Thus rendering this coveted unit unusable while it sat at his personal residence to which he did not have permission to do.</p>	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1030	Date of Complaint: 5/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Dear Sheriff Sally Hernandez, I write to lodge a formal complaint regarding an incident on 05/21/2025, when an APD officer arrived unannounced at my residence, [REDACTED], and engaged in what I believe was an act of harassment and intimidation. Incident Description <ul style="list-style-type: none">• At approximately 12:48 AM CST, I was startled by an extremely loud, forceful pounding on my front door. When I cautiously asked who was there, the officer shouted commands and threatened me—despite my remaining on my own property and offering complete cooperation.• The officer neither identified himself nor provided any lawful basis for his presence, instead using an aggressive tone that served only to alarm me and my household. Additional Context <ul style="list-style-type: none">• We have reason to believe that our current landlady ([REDACTED]) may have instigated this visit as part of an ongoing attempt at intimidation and extortion against me. Her behavior has escalated in recent weeks, and this incident appears to be a coordinated effort to bully me into vacating or paying unwarranted fees. Policy Violations <ol style="list-style-type: none">1. Excessive "Knock and Announce." The officer's aggressive pounding and raised voice far exceeded department guidelines for announcing presence.2. Failure to Identify Officer or Cause. No badge number, name, or justification was provided at any point.3. Harassment and Intimidation. The conduct was unwarranted, created undue stress, and did not align with community-oriented policing standards and if this is an act through [REDACTED] this is tantamount to potential criminal charges. Planned Actions and Remedies <ul style="list-style-type: none">• I will be filing a formal complaint with the Office of Police Oversight by mid-next week, including a detailed account and any supporting evidence.• I intend to pursue a civil case against both the officer and my landlady, and I will inform the local press of these developments to ensure transparency and public awareness.• I request that APD review all relevant body-camera and cruiser-camera footage, interview those involved, and take appropriate disciplinary action if policies were violated.	



OFFICE OF POLICE OVERSIGHT

- I also have the evidence recorded from the altercation which I can send to you as an MP4 since I have cameras all throughout my property.
- Please provide written acknowledgment of receipt of this complaint and notify me of the outcome of your investigation.

I value the essential service the Austin Police Department provides, but this experience has significantly eroded my confidence in respectful and lawful engagement with residents. I trust you will address these concerns promptly and thoroughly.

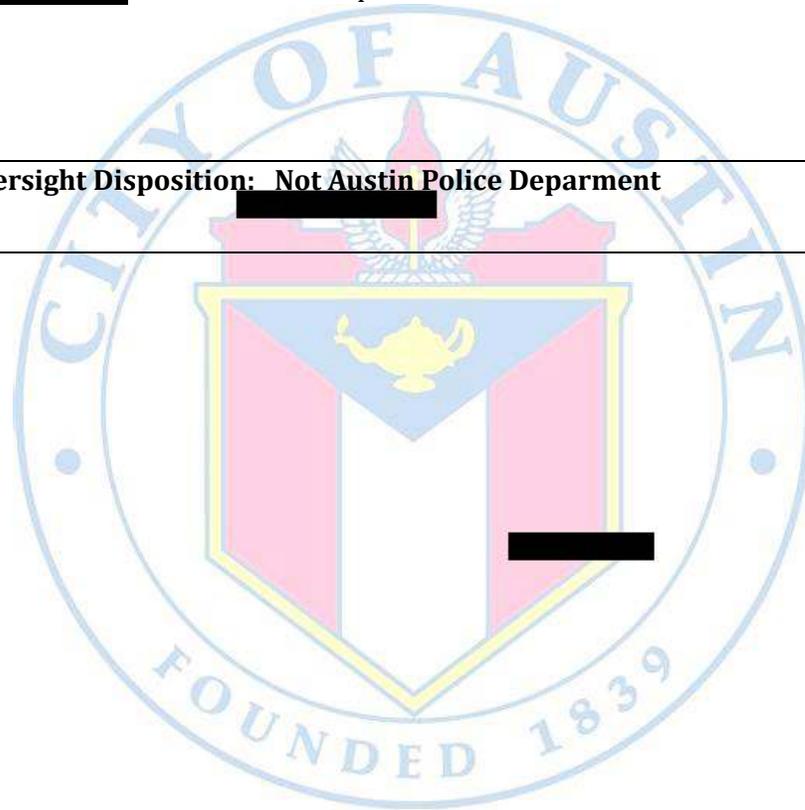
I am a very public figure (recently written about on LAWeekly about my fast growing startup) and I need to protect the best interests and best interests of myself and my family from bad actors.

Thank you for your immediate attention. You may reach me at [REDACTED] or [REDACTED] to discuss next steps.

Sincerely,

[REDACTED]

Office of Police Oversight Disposition: Not Austin Police Department
[REDACTED]





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01034	Date of Complaint: 5/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: While walking on Douglas and Oltorf with her boyfriend and friends, they crossed the street in a crosswalk while the 'hand' signal was up. She states that officers in the area stopped them for J-walking. The complainant states that her boyfriend had the keys to her car, because she didn't have any pockets. For some reason, the officers took the keys from her boyfriend and searched her car without permission. During the search, the officers tore up her car and left it at a disarray. Her children's things that were in the car were thrown all over the place and she feels that isn't right. The complainant states that her car was parked in a completely different parking lot then where they were stopped. She is upset because she feels the officers stopped her for no reason, searched her car for no reason and never found anything; furthermore, no one received a ticket, no one had any warrants, and no one went to jail. She feels violated. The complainant only remembers one officers name, because that was the officer that was in the 76th Station (gas station) with them before they were stopped.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01037	Date of Complaint: 5/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: He filed a report on the 8th of May and no one has gotten in contact with him. He alleges that 311 provided him a contact number to reach an officer, [REDACTED] concerning his case. His main complaints are that he is calling this number for a status update, and no one is reaching back out to him. Over the last four days he has called and left voicemails at said number with no call back; this is unacceptable. 1 - 311 is giving out incorrect phone numbers (expressed to him by the officer who called him yesterday, 21 May) 2 - His case has been open for 2 weeks and no one has contacted him; other than yesterday. 3 - When an officer did call, the officer was asking him questions on things the complainant felt he should have known had he read his report prior to calling him. Complainant prefers to be contacted through email.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1043	Date of Complaint: 5/22/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: An officer called him regarding a service number from 311. The complainant asked for the address of the service request and the officer would not provide that information. The complainant felt that the officer was rude and couldn't understand why the officer couldn't have answered a simple question and just gave him the address. The complainant states this is an ongoing issue.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01056	Date of Complaint: 5/23/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved: Garza 1009	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: I had an accident occur at 12 PM CST on 5/23. I was hit by another driver who made an illegal U-Turn off of E 5th street (eastbound) onto Spencer to use it and go the opposite way (westbound) after she admittedly missed her turn. When we were disputing the situation, 911 was called to assess the situation, we told them that we needed them out here and we were not sure of injuries. We were BOTH told by 911, then 311 then the APD office that the situation was not dire enough to have them come out. I received a call about 2 hours later from a Police officer Garza, Badge 1009	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01067	Date of Complaint: 5/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: I have made numerous complaints with Code enforcement regarding a homeless encampment around City General Store at [REDACTED] street and the code inspector says they are referring it to APD for removal but the encampment has not been disturbed for 2 or 3 years it existed there. It's right next to my back yard, people shout, play music, burn fires etc 30 feet from my bedroom yet APD thinks it's normal, apparently.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1068	Date of Complaint: 5/26/2025
Complainant's Name (if given):	Anonymous <input checked="" type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: There was an incident after a civil stop by the Austin Police Department, that had referenced a government ID, to have a warning of civil obedience, and commendable activity. That a second officer or officers, then continues to reference the same service call to offend the driver, become harassing, and discriminatory to reference the commended driver. That commended driver is a government employee who is reporting actions, and offenses to ensure the health and safety. External environment could be a example of the event that caused the officer to change the behaviors.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01069	Date of Complaint: 5/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: There is a lot of theft, break ins, and what appears to be organized frequent prostitution going on near Pease Park entrance on kingsbury street at night. In spite of what has now become an every day call to the police station to report the trespassing, public indecency, parking violations and vandalism usually involved in these occurrences, they have never ever dispatched any officers. Tonight the dispatch operator decided to cancel the request because i couldn't tell what nationality the prostitute was.. on a dark street.. in front of dark woods. Its absurd! even though i explained the situation thoroughly and provided a license plate number, vehicle description, and recorded the incident at 4:15 am 5/27/25. Ive written the district representative, the park director, countless calls to the police... and nothingbis done about it. Officer description: Do you remember any details about the officer(s) you'd like to share?: Yes Name: no name given Physical description: police dispatch answering at exactly 4:10 am 5/25/25 Gender: Female	
Office of Police Oversight Disposition: Community Concern	

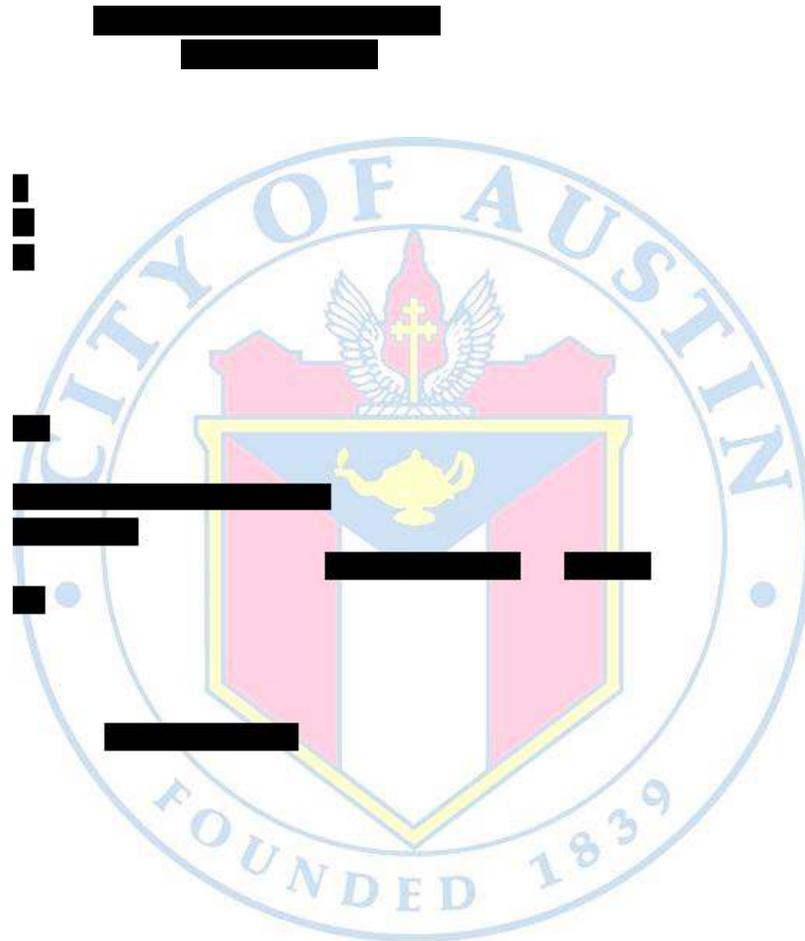


OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1082	Date of Complaint: 5/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: To: Austin Police Department Internal Affairs Division 71 5 East 8th Street Austin, TX 78701 Cc: Travis County District Attorney's Office 416 W. 11th Street Austin, TX 78701 Date: April, 21, 2025 Dear Sir or Madam, I am writing to formally submit the attached documents regarding a criminal incident that occurred on April 1, 2025. Please find enclosed the following: - Victim Statement - Formal Complaint - U Visa Supplement B Certification Request (Fonn 1-918B) - Supporting Evidence Index and Dropbox link These documents provide a detailed account of the incident and request your attention and appropriate action, including the consideration and certification of the U visa form. I respectfully request your review and follow-up on this matter. I am available to cooperate with any further investigation or clarification you may require. Sincerely, [REDACTED] [REDACTED] [REDACTED] [REDACTED] Austin, TX 78701 IBanVBo MAY 27 2025 FORMAL COMPLAINT Date: April 21, 2025	



OFFICE OF POLICE OVERSIGHT



- My Victim Statement detailing the events.
- Screenshots and links to submitted video evidence.
- Medical photos showing bodily injury.
- Description of the suspect and vehicle involved.

I respectfully request:

1. A formal internal review of the responding officer's conduct.
2. Reclassification of this incident to reflect its criminal severity.
3. Follow-up by a detective or appropriate investigator to pursue charges.

Thank you for your attention to this matter. I am prepared to fully



OFFICE OF POLICE OVERSIGHT

cooperate with any further investigation.

Enclosed are the following:

- My Victim Statement detailing the events.
- Medical photos showing bodily injury.
- Screenshots and description of the suspect and vehicle involved.
- Video and audio evidence of the incident.

Access all digital evidence via Dropbox:

[REDACTED]

[REDACTED]

rlkey=8gatng5thmg65vz5bnbhvh7vt&e= 1 &st= 1 buespzk&dl=0

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED], Austin, TX 78701

MAY 17 2025

VICTIM STATEMENT

Date: April, 21, 2025

Victim Name: [REDACTED]

Incident Date and Time: April 1, 2025, approximately 2:02 PM

Incident Location: [REDACTED] Austin, TX 78744

Suspect Name: [REDACTED]

Statement:

I am writing this statement to formally report a violent and criminal incident in which I was the victim of robbery, assault causing bodily injury, and attempted aggravated assault with a deadly weapon (motor vehicle).

On April 1, 2025, I located a lost cellphone on the street and later made contact with its owner, identified as [REDACTED]. We spoke on the phone, and he agreed to meet with me to retrieve the phone, offering \$100 as compensation for my efforts to return it. However, upon meeting him at the agreed location, he suddenly refused to pay the agreed amount.

When I informed him that I would contact law enforcement, he became aggressive. Without my consent, he forcefully reached into my pants pocket, grabbing the phone from me. This act was both non-consensual and violent. I then began recording the incident using my second phone. In response, the suspect grabbed at that device as well, causing me to fall hard onto the pavement. I sustained visible injuries to my left hand and elbow, including abrasions and swelling.

After injuring me, the suspect fled the scene by vehicle. As I attempted to document his license plate, he intentionally maneuvered the vehicle toward me in a threatening manner, nearly striking me. This action constitutes an attempted aggravated assault with a deadly weapon.

I immediately reported the incident to the Austin Police Department and provided video, photographic, and medical evidence. However, the responding officer



OFFICE OF POLICE OVERSIGHT

minimized the criminal nature of the event, treating it as a civil disagreement over property and incorrectly downplaying the force and injury involved. My intention is to see this incident properly investigated and prosecuted. I

MAY 17 2025

Amlin, TX

fear for public safety if such violent and predatory behavior goes unchecked. I suffered physical injuries, emotional trauma, and a deep sense of injustice. I am willing to fully cooperate with law enforcement and the judicial system in pursuing appropriate charges against the suspect.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED], Austin, TX 78701

MAY 27 2025

U Visa Certification Official

Date: 04/21/2025

To Whom It May Concern,

I am writing to respectfully request your assistance with the certification of Form 1-918 Supplement B (U Nonimmigrant Status Certification) in connection with an incident in which I was the victim of multiple qualifying crimes.

On April 1, 2025, at approximately 02:02 PM, I was the victim of a series of criminal acts perpetrated by a suspect named [REDACTED], at [REDACTED] [REDACTED] Austin, TX 78744. During the incident, the suspect used deception to retrieve a lost cellphone from me, then physically assaulted me, causing injuries to my palm and elbow. As I attempted to document the incident, the suspect attempted to grab my phone again, resulting in my fall. As I tried to film the suspect's vehicle plate, he aggressively accelerated toward me with his vehicle in an apparent attempt to strike me. RBCruvao
The crimes committed against me include: MAY 27 2025

- Robbery
- Assault Causing Bodily Injury
- Attempted Aggravated Assault with a Deadly Weapon (Vehicle)

I have already submitted all available evidence, including:

- A full Victim Statement
- A Formal Complaint filed with the Internal Affairs Division
- Video footage, photographs, and relevant recordings

I am fully willing to continue cooperating with law enforcement authorities in this case. I am respectfully requesting that the Austin Police Department complete and sign Form 1-918, Supplement B, which certifies that I have been helpful, am being helpful, or am likely to be helpful in the investigation or prosecution of the qualifying crimes I suffered.

This certification is essential for my pending application for U nonimmigrant status, which provides protection and stability to victims of serious crimes who



OFFICE OF POLICE OVERSIGHT

assist in law enforcement efforts. I truly appreciate your time, consideration, and your commitment to justice.

Please feel free to contact me at the information listed above should you require any additional documents, clarification, or in-person statement.

Sincerely,

[REDACTED]

05/25/1994

A Number: 249266029

[REDACTED]

[REDACTED]

[REDACTED]

Office of Police Oversight Disposition: Community Concern



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1084	Date of Complaint: 5/27/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: Will speak to investigator.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01090	Date of Complaint: 5/28/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: The police saw her grandson driving his BMW and turned around to follow him. Her grandson arrived at her house and the police sat across the street for 3-4 minutes watching until she went outside. She did not have an interaction with these officers, but she believes they were racial	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01092	Date of Complaint: 5/28/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Preusse, Brian AP4264	Unknown:
Complaint: The complainant alleges: He filed a break in report and APD opened a case, said someone would call him a few days later. Whoever called, left a message twice then closed the case because he didn't answer the phone. He got a follow up email that told him the case was closed. The person who made the call left two inaudible messages so the complainant wasn't able to get the information to call back. He went to a police station and had a Sergeant Brian Preusse listen to the voicemails. He listened and told the complainant he thought it might be a civilian employee leaving those messages. A new case number for the burglary was created 25-5011190. His concern is that the messages that were left for him following up on his original case were so inaudible. The complainant stated it seemed like they were just trying to close cases by using this guy to leave these messages. He doesn't believe this guy should be making these calls or working for the department.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01107	Date of Complaint: 5/21/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Algarin-Prado, Amanda AP 10158 ; Saxton, Austin AP 10223; Petraitis, Donald AP 6974; Knightner, Randy AP9638 Unknown: <input type="checkbox"/>	
Officers Knightener 9638, Algarian Prado 10158, Saxton 10223, Taylor 10232, Benitez Ugarte 10327, and Serata 9261, and Sgt Petarias 6974 surrounded his car after he pulled up to the 7-11 on Peyton Gin. He got out of the car and he felt antagonized by these officers. The officers called him by name and said his car smelled like weed. He felt like they were going to bust his window. He asked for a supervisor. They never called the supervisor until they had him in the cop car. He feels like he is being stalked and racially profiled. He was arrested that night.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01108	Date of Complaint: 5/29/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved: Craig Campbell (AP9396)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: At approximately 8:50 am on 5/29/25, Officer Campbell 9396 was speeding dangerously in his SUV cruiser, in the [REDACTED] neighborhood, coming up the blind hill approaching the cul-de-sac on the [REDACTED] (he was not on a call - he was coming up just to park - his lights were not on) - I approached and asked him to please slow down, as children and families live here and walk these streets with regularity (there is a children's city park around the corner on [REDACTED]) - he argued with me about the posted speed limit (which is 25 unless otherwise posted as it is clearly marked at the bottom of the hill) - I informed him that we have an ongoing issue with people dangerously speeding & that there have been multiple incidents & that it would be great if APD could help with this problem instead of contributing to it. This is not the first time I've noticed APD driving recklessly in our neighborhood - please be a better example. I implore you!	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01112	Date of Complaint: 5/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: <p>My 21-year-old daughter, [REDACTED], has now been out of any contact or social media activity since May 2. Family and friends have verified her phone line is dead, out of operation. [REDACTED] has a long history of abuse at the hands of a multiple convicted felon, [REDACTED] " [REDACTED] [REDACTED] for more than a year since she was only 20. It is an ongoing dangerous and well-documented game that [REDACTED] is playing with [REDACTED]. It has resulted in at least one risky rescue from [REDACTED] that put other members of the public in jeopardy most notably at a local church last year. I have recently asked the Austin PD for help in locating [REDACTED] to ensure her safety. [REDACTED] had been contacting me almost every day, which occurs when [REDACTED] family has locked her up in an apartment again for his use and she is desperate. Please ask me for the very specific details [REDACTED] has provided to me and I believe to the police about this situation.</p> <p>The attached request covers the latest issue in [REDACTED] location and safety that I have submitted following a wellness check request that was never verified in person but virtually on a 68-year-old convicted felon's phone at 8pm at night which he explained as "working." She is not verified as alive in person. She has a family who loves her and wants to get her the mental and physical help she needs. She is not receiving that with the [REDACTED] whose sole purpose is to secure her for their son, who is twice her age and subjects her to drugs, alcohol, unsafe sex and crime. These are convicted felons who also possess weapons from what I understand. I am very concerned for my daughter's safety, again. It is now almost a month since we have had contact OR I have even seen any social media activity from her. So I am submitting this request for an Internal Affairs investigation of incident #251341177. And the review of the many violations and reports of [REDACTED] and domestic violence against my daughter.</p> <p>Thank you for your attention to this matter. I need a resolution on whether my daughter can be physically verified as alive as the last I knew she was under the care of two convicted male felons ages 40 and 68. That is terrifying for a mother.</p> <p>I can be reached any time at [REDACTED] or email [REDACTED]. I am very concerned as both my daughter and I have reported this situation to the police for over a year now. The [REDACTED] family enables their felon, drug addict son with my vulnerable child who needs mental and physical help that she is not getting. Please note that [REDACTED] will waver in her reactions to those who try to help - including me. She will cry out for help then defend her captors and attack me the person she asked for that help. Domestic violence experts understand this cycle and wavering. She is not well. But she reached out to me and even if she turns to rail against me, I am here for her and love her. I am going to fight for her safety no matter what she or anyone else says.</p>	



OFFICE OF POLICE OVERSIGHT

Please help this time. I also am reaching out to others in the community as I do not want to get another call that my beloved child is raped, pregnant, beat up - all that have actually happened escalating in the last year with no repercussions for the perpetrators. Her life which once had such a bright future is not only destroyed but at risk safety wise. I am not waiting for a call that she is dead next.

I would request the chance to discuss the full ramifications and damages of this situation with a representative of [REDACTED] who is copied on this message. Thank you for your prompt and serious attention to this danger to my child,

[REDACTED]

[REDACTED]

Attached: Internal Affairs Investigation Request

Bcc

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1113	Date of Complaint: 5/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Harassment	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: She has seen Police car, license 1435716 repeatedly parked on the route she walks. They try to get her attention by getting out of their vehicle and knocking on the car to make her turn around and make sure she is looking at them. She has submitted a request for information to see if they were investigating her for some reason. On May 12th after she submitted her information request, a different police vehicle 1499008 or 1499118 almost ran her over when he was trying to enter a parking lot near the Cirrus Logic location. She stopped, noticing the car was in front of her. She made eye contact with him. The officer gestured aggressively towards her directing her to move. She continued her to walk away as he sped into the parking lot. She has several photos of these cars parked outside Cirrus Logic and Crimson hair salon. She has a police report that may be associated with this police surveillance activity. She had a drone fly into her balcony, which she thinks may be the reason these police cars are following her. The report number for the drone activity is 2025-1431304.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-01115	Date of Complaint: 5/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Brandon Solis (AP6086)	Unknown: <input type="checkbox"/>
Complaint: The complainant alleges: I filed a police report because a man menaced me and ultimately pointed a gun at me. The police report was somehow "lost" for 6 months and upon finally being reassigned. The charges were dropped. I came down to the police station, told them what happened and viewed a lineup of suspects. This case was sloppily put together and terribly mishandled. To add to that, if I was a white lady I can almost guarantee that this would not have ended without any charges being filed. Officer Description: Do you remember any details about the officer(s) you'd like to share?: Yes Name: Brandon Solis Physical description: White Passing Hispanic man Race: Latino or Hispanic American Gender: Male Badge number: 6086 What was the officer wearing?: Regular clothes What kind of transportation was the officer using?: I don't know	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1126	Date of Complaint: 5/31/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: <input checked="" type="checkbox"/>
Complaint: The complainant alleges: On making a turn from Lamar onto Koenig, I witnessed a police car turn in their lights and sirens to proceed through a red light, then immediately turn them off after completing the turn. The vehicle was #7832, license plate 161-5510	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2025-1127	Date of Complaint: 5/30/2025
Complainant's Name (if given):	Anonymous <input type="checkbox"/>
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	
Unknown: <input checked="" type="checkbox"/>	
Complaint: The complainant alleges: [REDACTED] had a bad heat but had been acting quite well when greeted and observed by other Bluebonnet residents. [REDACTED] is known to have heart difficulties. The loud boom/noise needs to be explained. Was he thrown or injured? Why did the residents hearing the loud noise keep pointing at the mesh fence? Please read the report. It is a report of my observation which took two hours to reconstruct, from notes . Let us know when you have read the report. Please pass it on to the mayor, and chief of police. Sudden death of [REDACTED] (ask front desk for last name) Bluebonnet Studios From Report Complainants written report: [REDACTED] 5:46 AM (49 minutes ago) to kpbcnews, [REDACTED] Longtime resident died yesterday at Bluebonnet Studios. I spotted [REDACTED] from the 3rd floor walkway below him crawling weakly toward the metal mesh fence, on the 4th floor walkway. [REDACTED] was grasping for the fence bottom rail. He was in front of Room 429. I ran upstairs seeing he obviously needed help. He had turned over on his stomach when I arrived. Getting no response when I rubbed his face I called 911. Their call record will show the exact time. My phone showed :916 PM. 911 returned my call, reception was bad. So, I went downstairs and call 911 again from the landline. After describing the situation with the 911 operator, I went back up to watch over [REDACTED] and await the arrival of EMS, Police. Fire. Subsequently [REDACTED], a longtime resident, came up, when she heard a loud boom/noise! [REDACTED] called to get instructions from a nurse line. [REDACTED] also a longtime resident, living on the 4th heard the same loud boom/noise and appeared soon after [REDACTED]. [REDACTED] then knocked on the door of room 429, directly behind the spot [REDACTED] was laying. The resident, [REDACTED] opened the door and was very distressed asking ("is he alive?"), repeatedly. [REDACTED] began resuscitation efforts while being instructed over the phone.	



OFFICE OF POLICE OVERSIGHT

██████ moved over to the corner support pole and began muttering, loud enough for me to hear, I didn't do it, over and over again. ██████ has a history of violence. I happened to be looking through papers for certain documents I needed, and found a letter I had written May 9th 2024, to ██████ ██████ Managing Director of Bluebonnet Studios, detailing an assault and harassment of myself by ██████ witnessed by then director ██████ I will later send a copy of a letter, next week. Incidentally, ██████ is said to regularly beat his dog by Bluebonnet staff members who were aware of this but do not know what to do. ██████ a front desk attendant, reported this as did other staff and residents. There are cameras that can be accessed by management tomorrow. This will be on camera. EMS, Police, Fire. arrived shortly thereafter and spent some time and great effort trying to revive ██████ He was pronounced dead by EMS. You will have to call them for a times. I attempted several times to report this to the police and they repeatedly stated that an office would take a report. Police left without attempting to do so even though I reported the circumstances that definitely call for an immediate investigation. I called aging three times asking for police to come make a report, I warned them I would call the press. Police personnel repeatedly replied and an officer would be on the way. I gave up and called Fox News and emailed them 3 AM: Police Still no show. Apathy? Ethics? Cameras? In place. What made the loud boom/noise that resident reported. That must be investigated.

I remain

██████████
Senior Property Tax Consultant
Developer.

██████████
It is now 5:48

Police Status?

No show, no phone calls.
Bluebonnet studios Phone number is ██████████
██████████ is the manager.

Office of Police Oversight Disposition: Community Concern